

**SUBMISSION OF INFORMATION COLLECTION UNDER THE
Generic Clearance for the Collection of Qualitative Feedback on Agency Service
Delivery:** Agency for Healthcare Research and Quality (AHRQ) Quality Indicators (QI)
Customer Survey

DATE OF REQUEST: April 27, 2018

SUB AGENCY (I/C): HHS/AHRQ

TITLE: Agency for Healthcare Research and Quality (AHRQ) Quality Indicators (QI)
Customer Survey

GENERIC CLEARANCE UNDER OMB#: 0935-0179

EXP. DATE: 11/30/2020

ABSTRACT:

The AHRQ QIs are standardized, evidence-based quality measures that can be used with readily available hospital inpatient administrative data to measure and track clinical performance and outcomes, including inpatient mortality, surgical complications, and certain hospital-acquired infections. They address quality of care for patients hospitalized for a broad range of procedures or conditions that are high risk, problem prone, and/or high volume. The purpose of this survey is to gather feedback about the AHRQ QIs, with an emphasis on their use to support hospital quality improvement efforts.

TOTAL ANNUAL BURDEN APPROVED: 3,383 Hours Per year

BURDEN USED TO DATE: 574 hours.

BURDEN THIS REQUEST: 50 hours.

FEDERAL COST: The estimated annual cost to the Federal government is \$356.

IS RACE AND ETHNICITY DATA COLLECTED AS REQUIRED?

YES NO N/A

OBLIGATION TO RESPOND:

VOLUNTARY
 REQUIRED TO OBTAIN OR RETAIN BENEFITS
 MANDATORY

HOW WILL THIS SURVEY BE OFFERED?

WEB SITE
 TELEPHONE INTERVIEW
 MAIL RESPONSE
 IN PERSON INTERVIEW
 OTHER: _____

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