

## SCREEN PACKAGE DOCUMENT (SCREENSHOTS ONLY)

# NON-MEDICAL APPEALS: INTERNET VERSION 2.0



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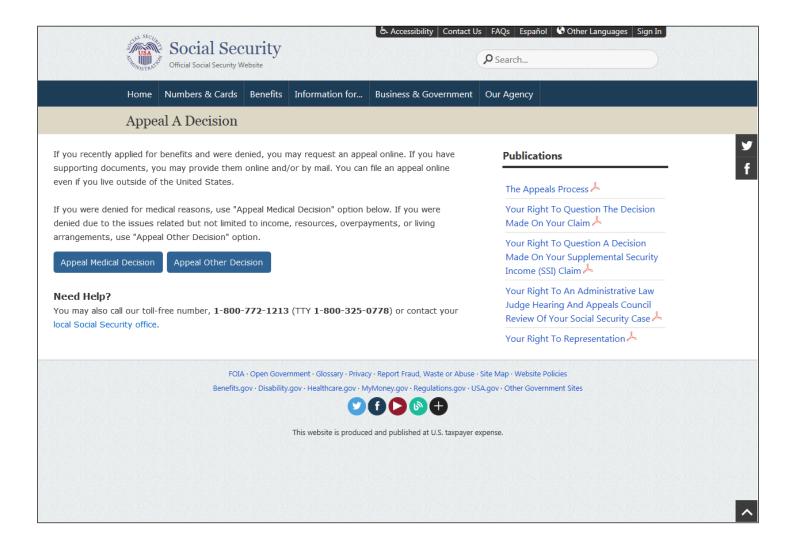
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Screen Package I	Document -	<ul> <li>Non-Medical</li> </ul>	Appeals:	Internet \	Version 2.0
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#### 1.1. Appeal a Decision



#### 1.2. Getting Ready



#### Non-Medical Appeal

#### Getting Ready

Before you start, you should gather the information you need to complete your appeal, including:

- · The notice you received from SSA in the mail informing you of our decision
- · Supporting documents including forms, legal documents, and written statements
- Name, address, and phone number of your personal appointed representative if you have one

Being prepared will help you spend less time completing your appeal online.

You will be able to provide supporting documents either online by or mail. Certain documents we can only accept as originals or certified copies; you will need to bring or mail them to your local Social Security Office.

#### Submit an Appeal

Completing your appeal online may take 10 to 15 minutes. Your answers will be saved automatically as you go through your appeal, but you will not be able to leave the application and come back to it later.

Start an Appeal

Privacy Policy | Website Policies & Other Important Information | About Us | Site Map

Last reviewed or modified May 3, 2016 12:00 PM

#### More Information

- About this Application
- Other Ways to Complete a Non-Medical Appeal
- The Appeals Process
- ? Hours of Operation

#### 1.3. Information You Need

#### Information You Need To Complete Your Non-Medical Appeal

If you recently received a non-medical determination concerning your Social Security, Supplemental Security Income, or Special Veterans Benefits you may request an appeal online.

The checklist below will help you gather the information you may need to appeal our decision.

1 Note: Please print this page to use while you gather your materials.

#### **Gather Personal Information**

- Name, Social Security number, address, and phone number.
- · The date on the decision notice you received.
- The name, address, and phone number of your personal appointed representative if you have one.

#### **Gather Supporting Documents**

If you have documents that support your appeal, they will help Social Security make a decision on your claim. Electronic documents may be uploaded with your online appeal request. Documents that may be uploaded include:

- Pay stubs, W-2s, federal tax returns
- Letters from your employer about your retirement or reduction in hours of work

Certain documents must be originals or certified copies and cannot be uploaded during your online appeal request, including:

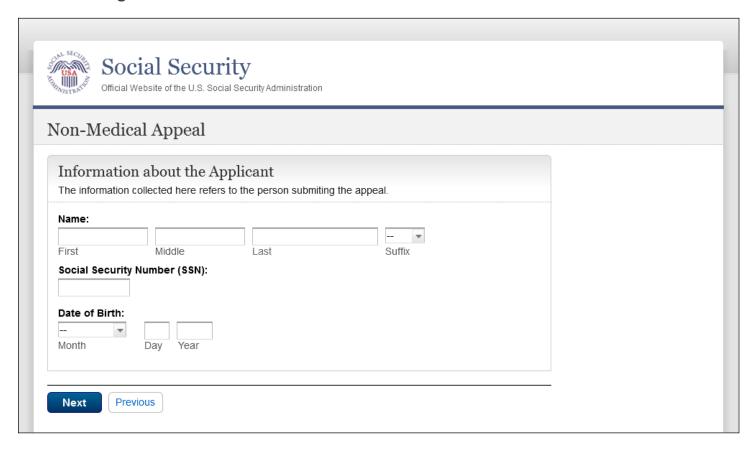
· Birth certificate, naturalization certificate, passport, marriage certificate, divorce decree

If you need to provide any of these documents to support your appeal, you should mail or bring them to your local Social Security Office. The originals will be returned to you.

After you submit your appeal, we will provide a cover sheet you can use to submit with any documents you want us to include with your request.

Close

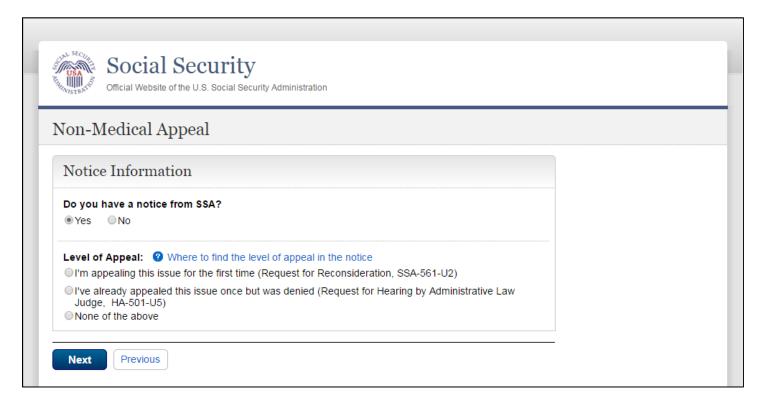
#### 1.4. Screening



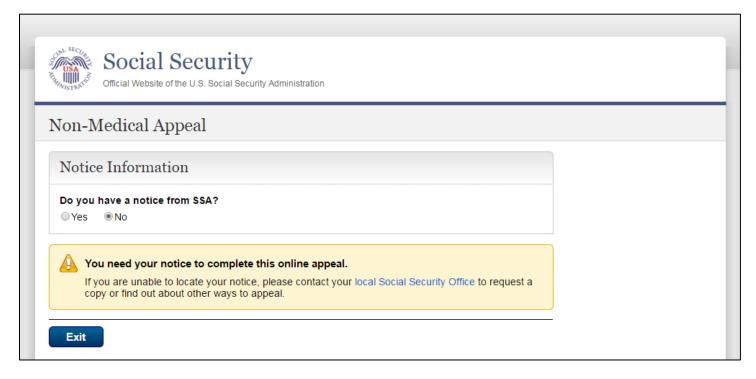
#### 1.5. Notice



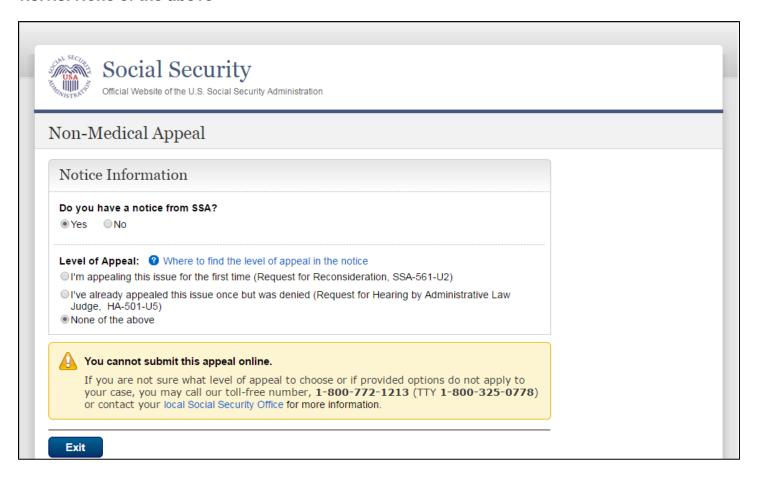
#### 1.5.1.1. Yes



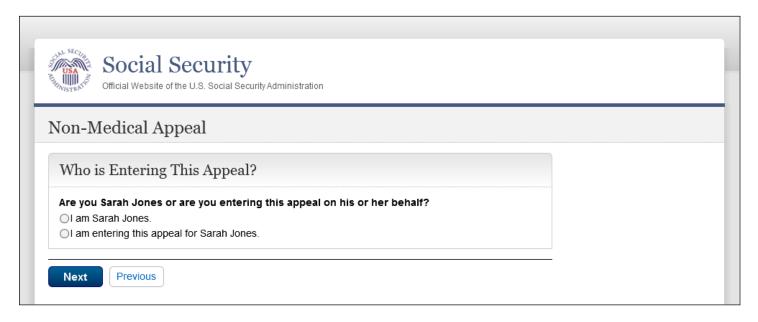
#### 1.5.1.2. No



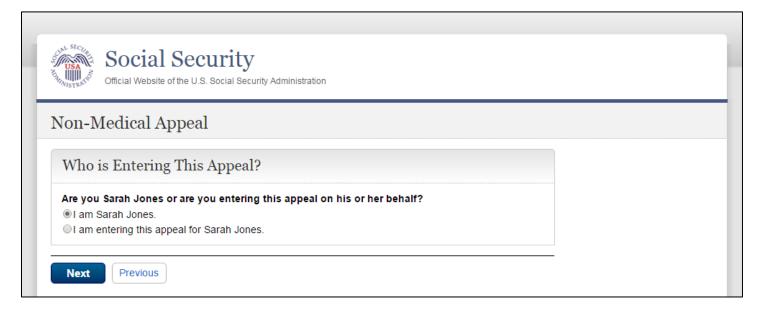
#### 1.5.1.3. None of the above



#### 1.6. Who is Entering Appeal



#### 1.6.1. Who is Entering Appeal – 1st Party



#### 1.6.2. Someone Else – 3<sup>rd</sup> Party





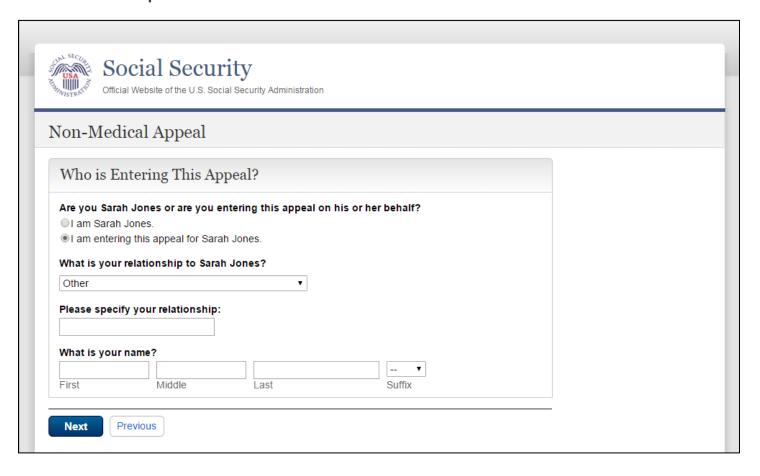
#### 1.6.2.1. Representative



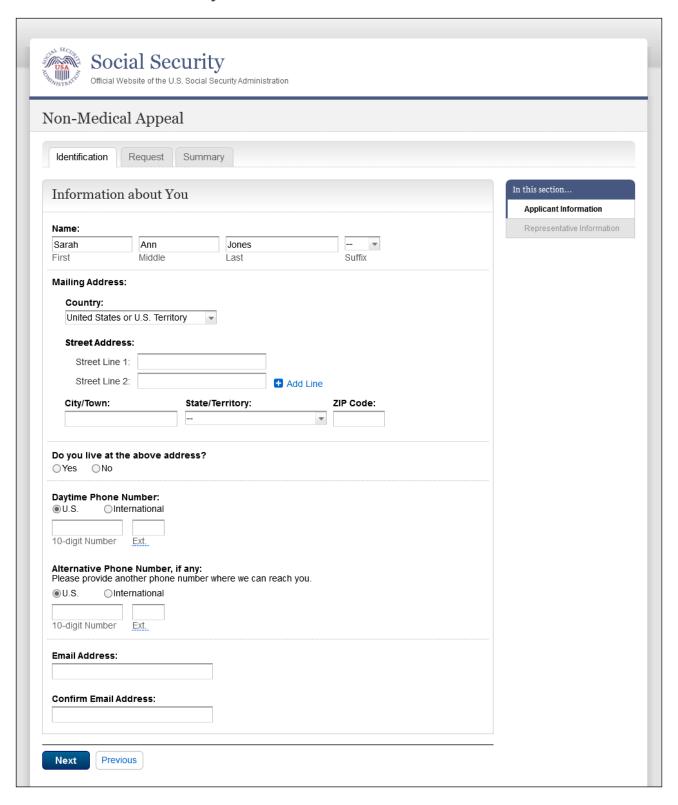
#### 1.6.2.2. Preparer (Other than Attorney)



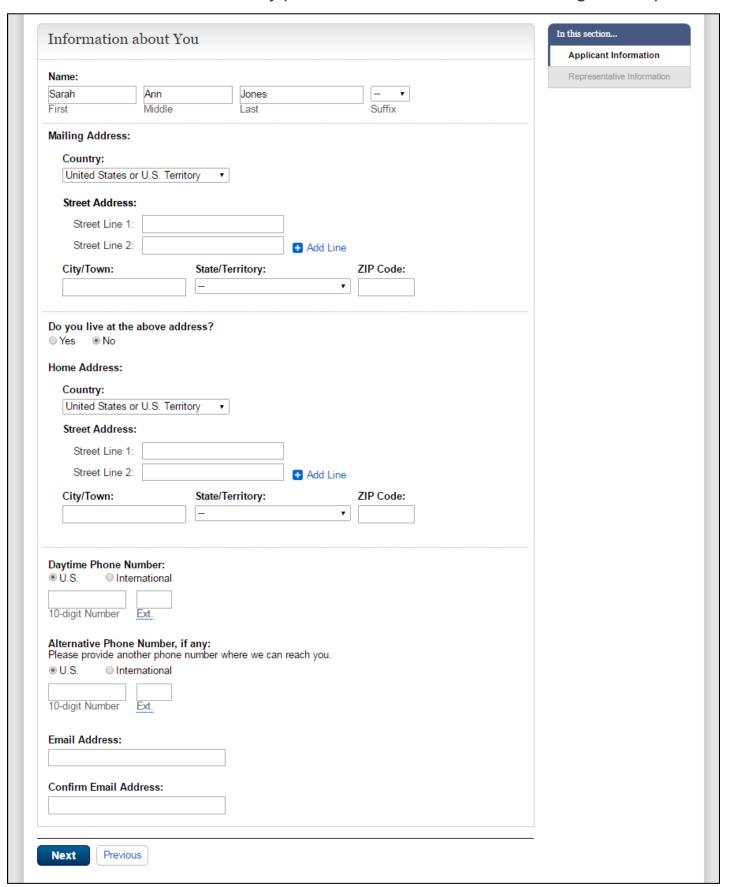
#### 1.6.2.3. Other Preparer



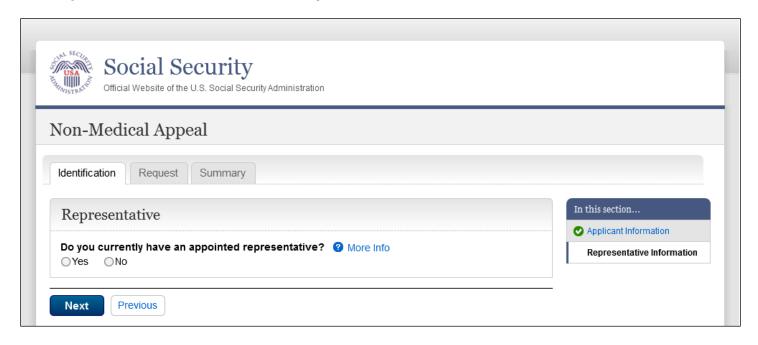
#### 1.7. Your Information – 1st Party



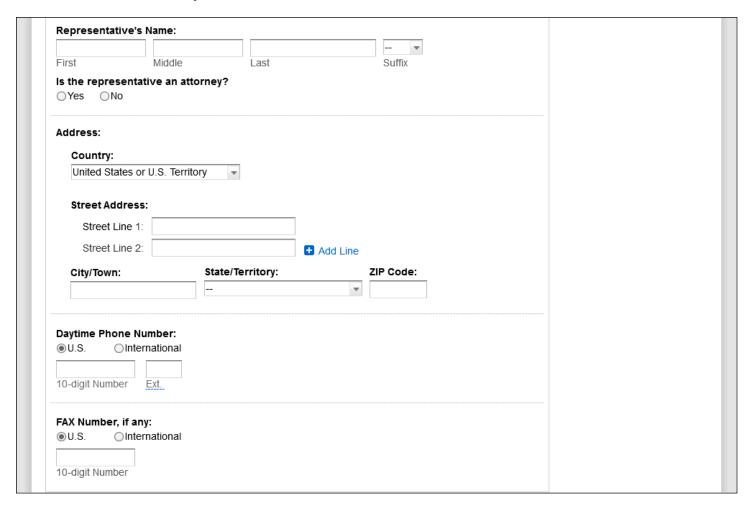
#### 1.7.1.1. Your Information - 1st Party (Home Address is different from Mailing Address)



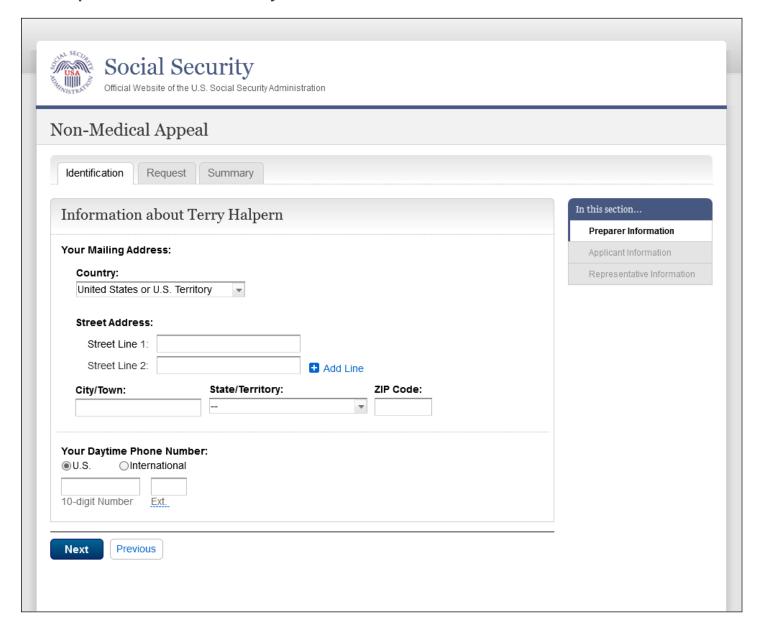
#### 1.8. Representative Information 1st Party



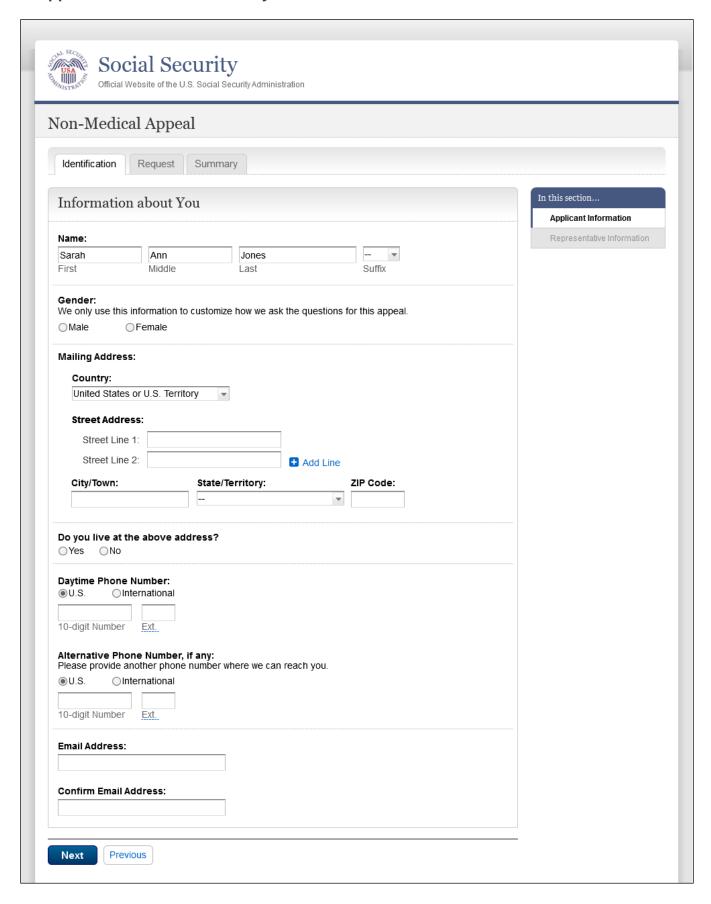
#### 1.8.1. Yes There Is a Representative



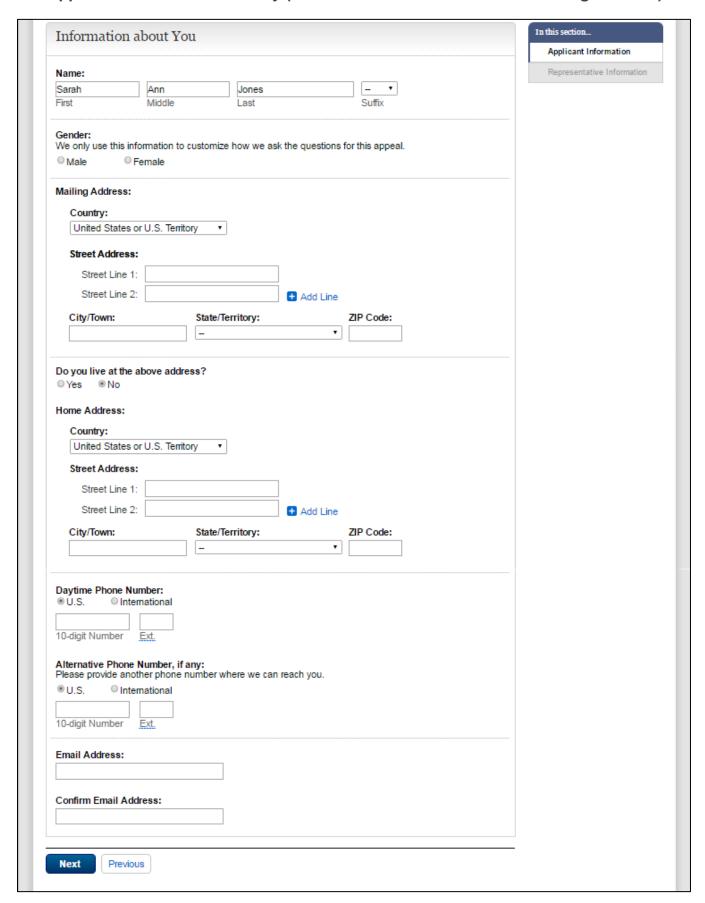
#### 1.9. Preparer Information 3<sup>rd</sup> Party



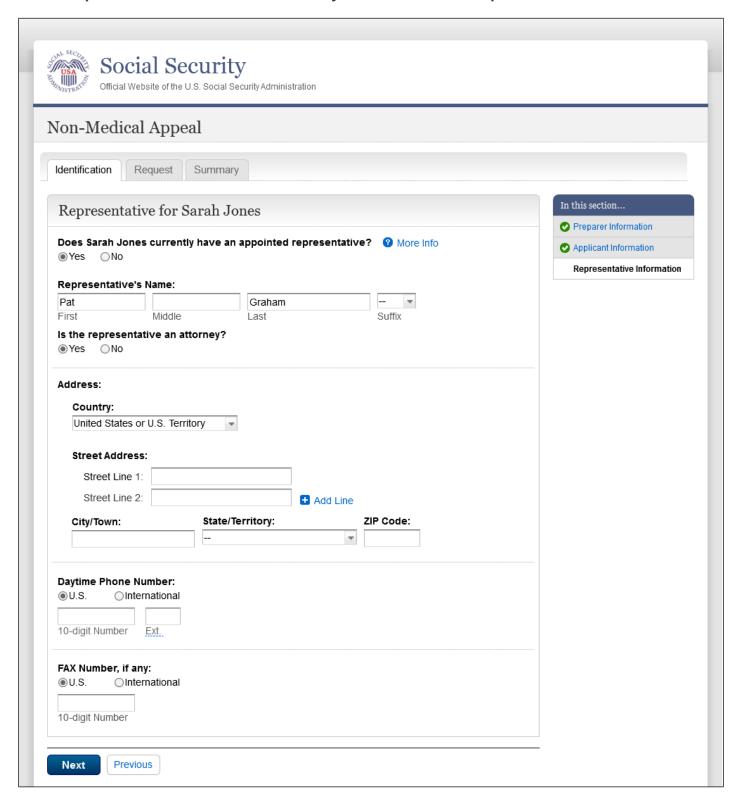
#### 1.10. Applicant Information 3<sup>rd</sup> Party



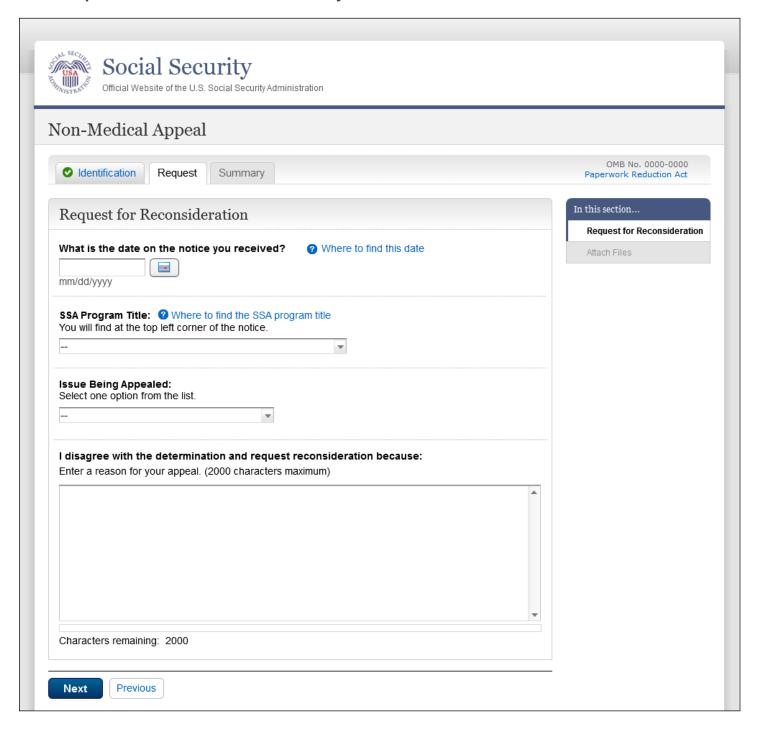
#### 1.10.1. Applicant Information 3<sup>rd</sup> Party (Home Address is different from Mailing Address)



#### 1.10.2. Representative Information 3<sup>rd</sup> Party – Yes There Is a Representative



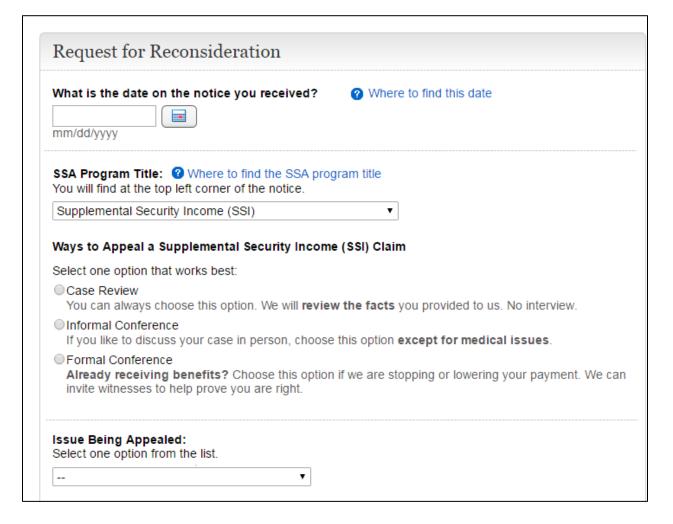
#### 1.11. Request for Reconsideration 1st Party



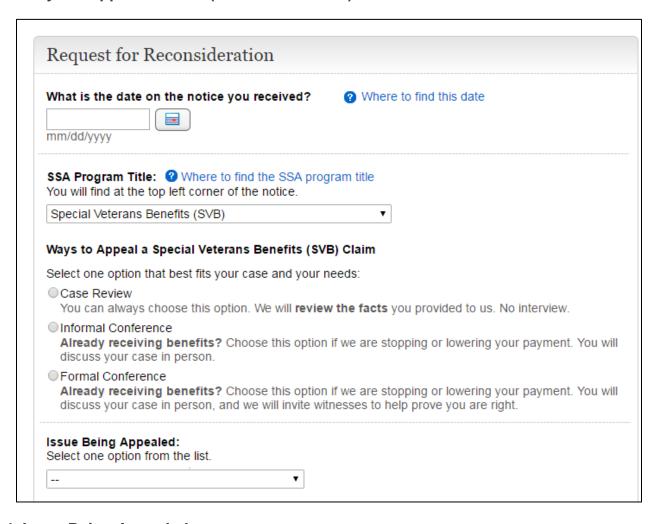
#### 1.11.1. SSA Program Title - Droplist

Supplemental Security Income (SSI)
Retirement, Survivors, and Disability Insurance
Medicare
Special Veterans Benefits (SVB)
Other - Not Specified

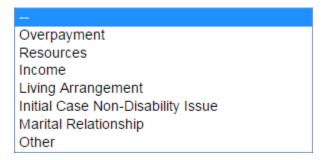
#### 1.11.2. Ways to Appeal for SSI (if SSI is selected)



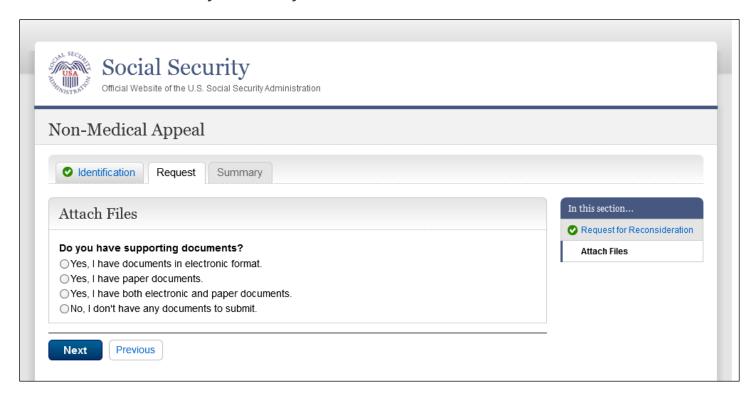
#### 1.11.3. Ways to Appeal for SVB (If SVB is selected)



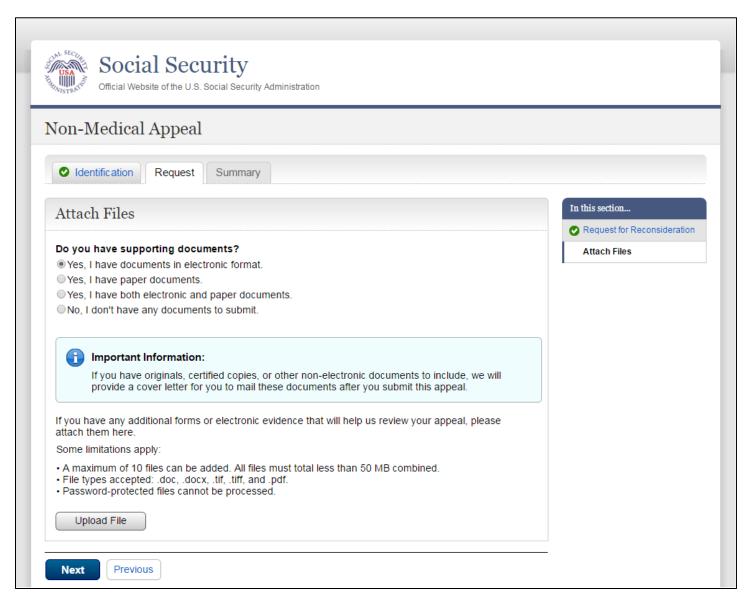
#### 1.11.4. Issue Being Appealed



#### 1.12. Attach Files 1st Party & 3rd Party - No Selection



# 1.12.1. Attach Files – If either "Yes, I have documents in electronic format" OR "Yes, I have both electronic and paper documents" is selected, show Upload File panel



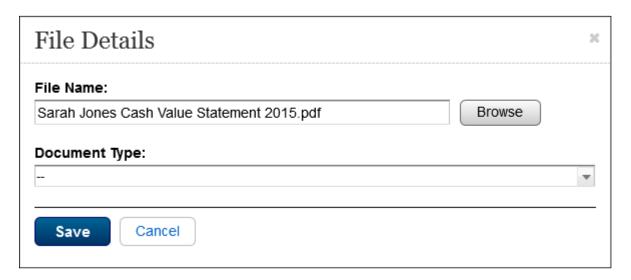
1.12.2. Attach Files – If either "Yes, I have paper documents" OR "No, I don't have any documents to submit" is selected, Upload File panel is not shown. User is taken to Summary.



#### 1.12.3. File Details



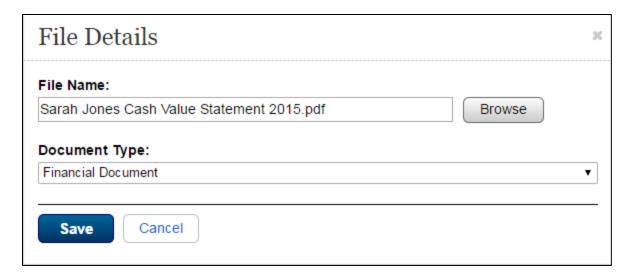
#### 1.12.3.1. Attach Document



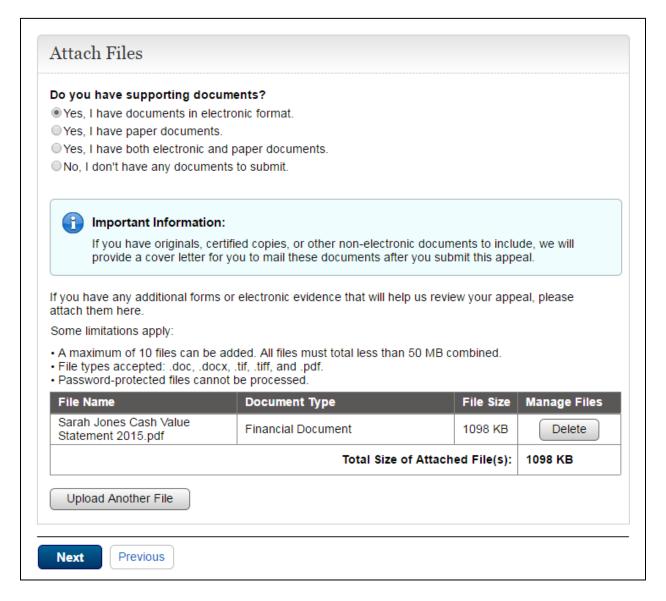
#### 1.12.3.2. Document Type Droplist

Financial Document
Appointment of Representative (SSA-1696)
Authorization to Disclose Information (SSA-827)
Questionnaire for Children (SSA-3881)
Good Cause for Late Filing Statement
Waiver of Your Right to Personal Appearance Before an Administrative Law Judge (HA-4608)
Consent for Release of Information (SSA-3288)
Miscellaneous

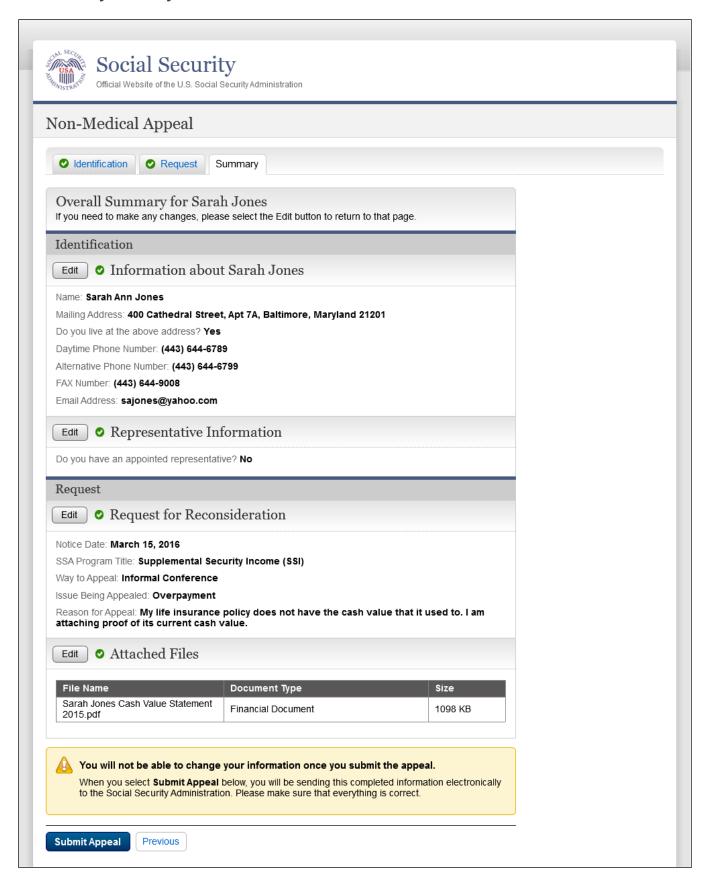
#### 1.12.3.3. Document Type is Selected



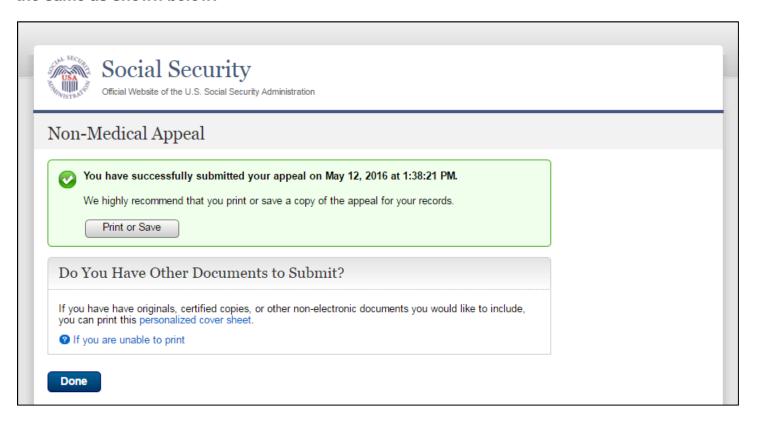
#### 1.12.3.4. Attach Files - File Added



#### 1.13. Summary 1st Party



## 1.14. Confirmation 1<sup>st</sup> Party. Note: Confirmations for Reconsideration 1<sup>st</sup> and Hearing 1<sup>st</sup> are the same as shown below.



#### 1.15. Receipt 1st Party

**Print Now** 

Save a Copy

Can't print or save this document?



You have successfully submitted your appeal on May 9, 2016 at 3:50:12 PM.

#### Information You Submitted

#### Identification

#### Information about Sarah Jones

Name: Sarah Ann Jones

Mailing Address: 400 Cathedral Street, Apt 7A, Baltimore, Maryland 21201

Do you live at the above address? **Yes**Daytime Phone Number: **(443) 644-6789**Alternative Phone Number: **(443) 644-6799** 

FAX Number: (443) 644-9008

Email Address: sajones@yahoo.com

#### Representative Information

Do you have an appointed representative? No

#### Request

#### Request for Reconsideration

Notice Date: March 15, 2016

SSA Program Title: Supplemental Security Income (SSI)

Way to Appeal: Informal Conference Issue Being Appealed: Overpayment

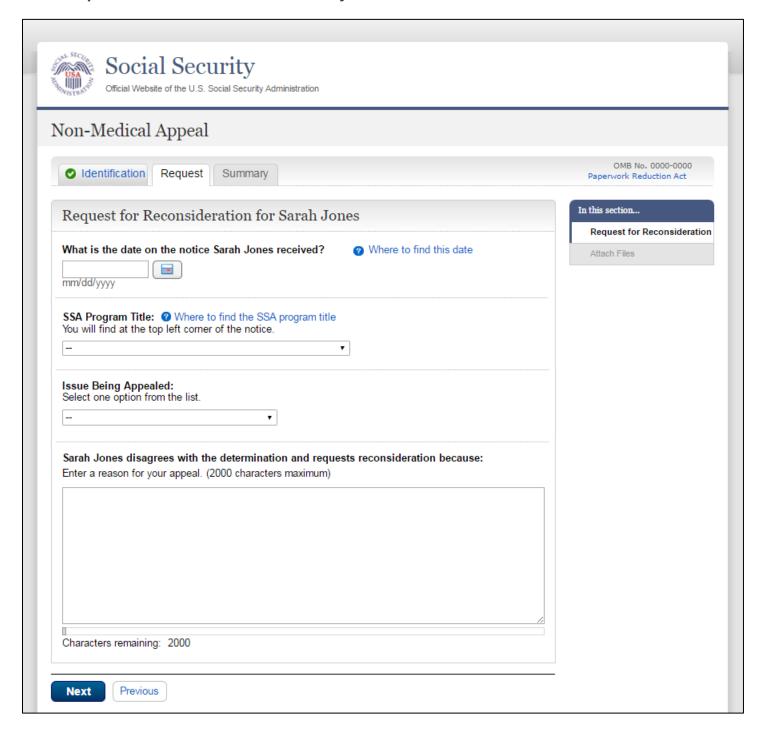
Reason for Appeal: My life insurance policy does not have the cash value that it used to. I am

attaching proof of its current cash value.

#### Attached Files

File Name	Document Type	Size
Sarah Jones Cash Value Statement 2016.pdf	Financial Document	1137 KB

#### 1.16. Request for Reconsideration 3<sup>rd</sup> Party



#### 1.16.1. Ways to Appeal for SSI (If SSI is selected)

# Ways to Appeal a Supplemental Security Income (SSI) Claim Select one option that works best: Case Review You can always choose this option. We will review the facts you provided to us. No interview. Informal Conference If you like to discuss your case in person, choose this option except for medical issues. Formal Conference Already receiving benefits? Choose this option if we are stopping or lowering your payment. We can

#### 1.16.1.1. Ways to Appeal for SVB (If SVB is selected)

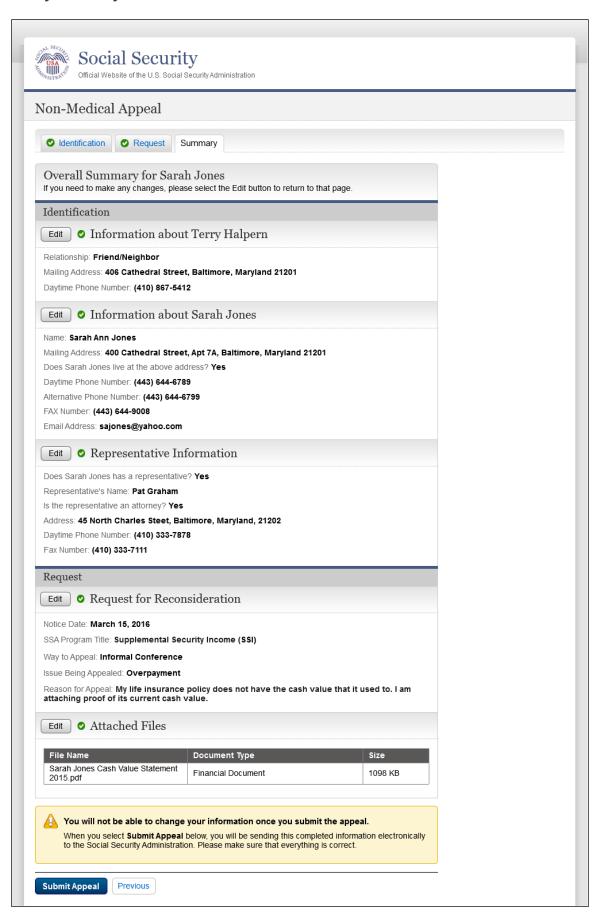
invite witnesses to help prove you are right.

Ways to Appeal a Special Veterans Benefits (SVB) Claim	
Select one option that best fits your case and your needs:	
Case Review You can always choose this option. We will review the facts you provided to us. No interview.	
Informal Conference Already receiving benefits? Choose this option if we are stopping or lowering your payment. You will discuss your case in person.	
Formal Conference Already receiving benefits? Choose this option if we are stopping or lowering your payment. You will discuss your case in person, and we will invite witnesses to help prove you are right.	

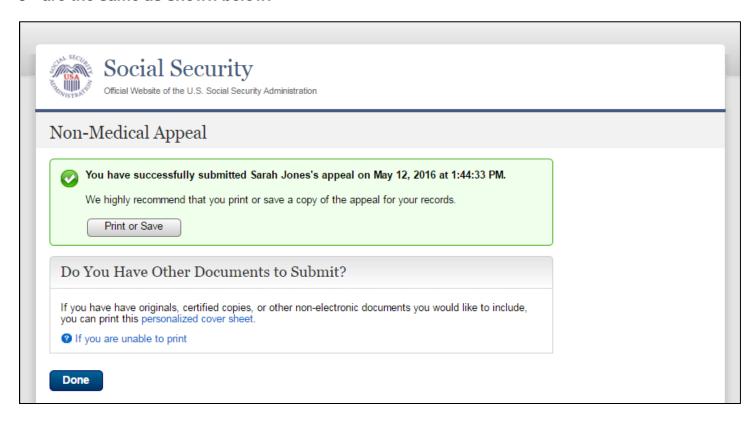
#### 1.16.1.2. Issue Being Appealed

Overpayment
Resources
Income
Living Arrangement
Initial Case Non-Disability Issue
Marital Relationship
Other

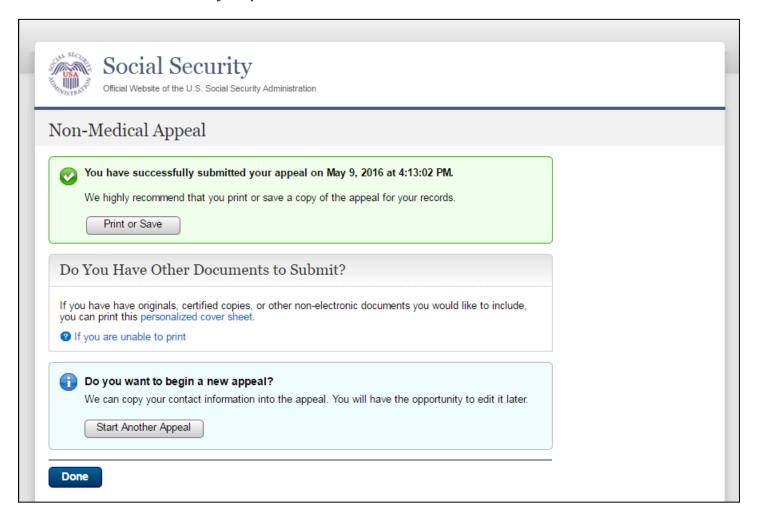
#### 1.17. Summary 3rd Party



1.18. Confirmation 3<sup>rd</sup> Party Preparer. Note: Confirmations for Reconsideration 3<sup>rd</sup> and Hearing 3<sup>rd</sup> are the same as shown below.



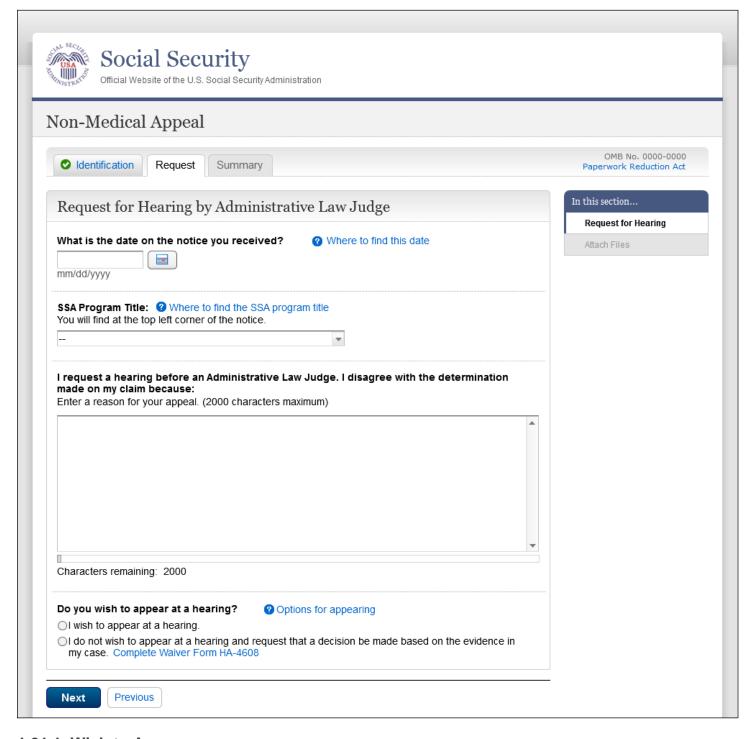
## 1.19. Confirmation 3rd Party Representative



## 1.20. Receipt 3<sup>rd</sup> Party

**Print Now** Save a Copy Can't print or save this document? You have successfully submitted Sarah Jones's appeal on May 12, 2016 at 1:51:16 PM. Information You Submitted for Sarah Jones Identification Information about Terry Halpern Relationship: Friend/Neighbor Mailing Address: 406 Cathedral Street, Baltimore, Maryland 21201 Daytime Phone Number: (410) 867-5412 Information about Sarah Jones Name: Sarah Ann Jones Mailing Address: 400 Cathedral Street, Apt 7A, Baltimore, Maryland 21201 Do you live at the above address? Yes Daytime Phone Number: (443) 644-6789 Alternative Phone Number: (443) 644-6799 FAX Number: (443) 644-9008 Email Address: sajones@yahoo.com Representative Information Does Sarah Jones has a representative? Yes Representative's Name: Pat Graham Is the representative an attorney? Yes Address: 45 North Charles Steet, Baltimore, Maryland 21202 Daytime Phone Number: (410) 333-7878 Fax Number: (410) 333-7111 Request Request for Reconsideration Notice Date: March 15, 2016 SSA Program Title: Supplemental Security Income (SSI) Way to Appeal: Informal Conference Issue Being Appealed: Overpayment Reason for Appeal: My life insurance policy does not have the cash value that it used to. I am attaching proof of its current cash value. Attached Files Size File Name Document Type Sarah Jones Cash Value Statement Financial Document 1137 KB 2016.pdf

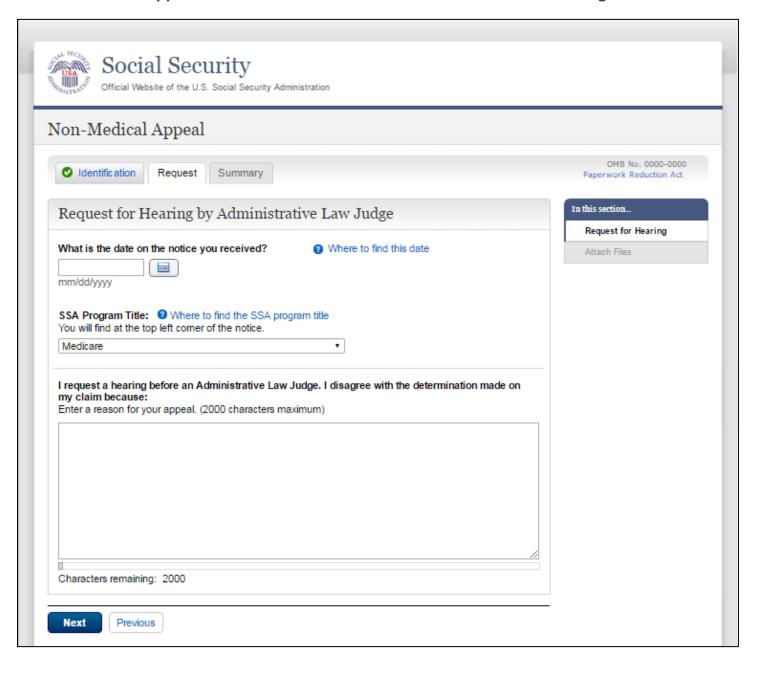
## 1.21. Request for Hearing 1st Party



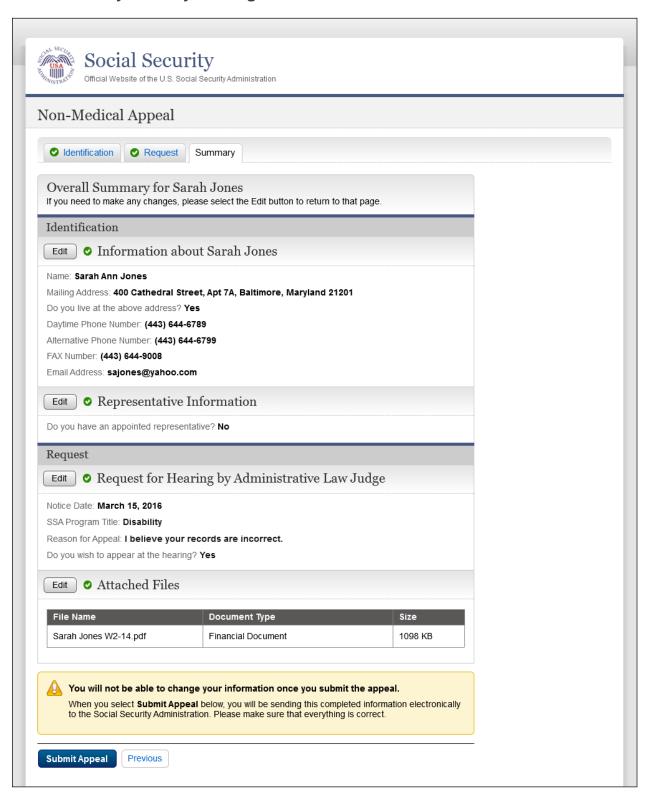
#### 1.21.1. Wish to Appear



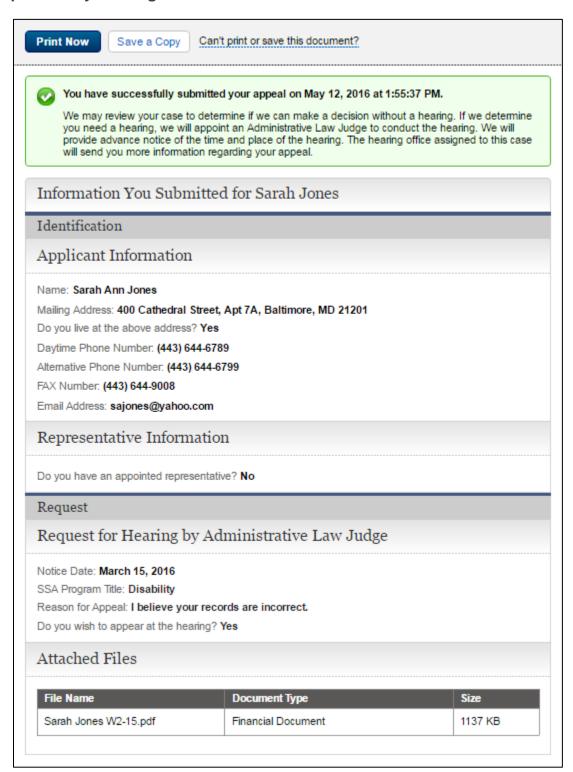
## 1.21.1.1. Wish to Appear is hidden when Medicare is selected under SSA Program Title



## 1.22. Summary 1st Party Hearing

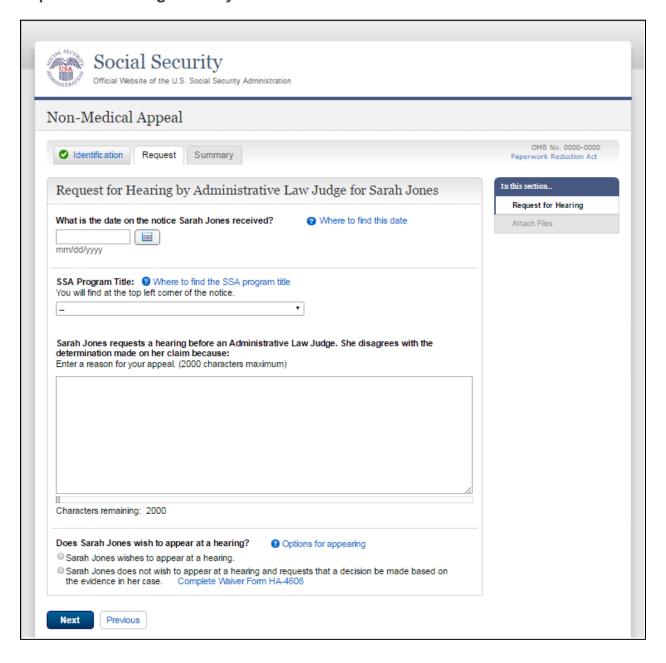


## 1.23. Receipt 1st Party Hearing

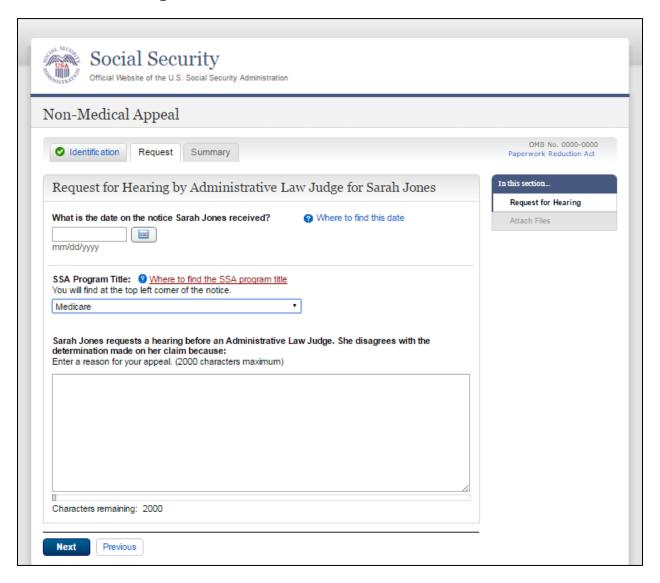


## 1.24. Cover Sheet for Hearing is the same as Reconsideration.

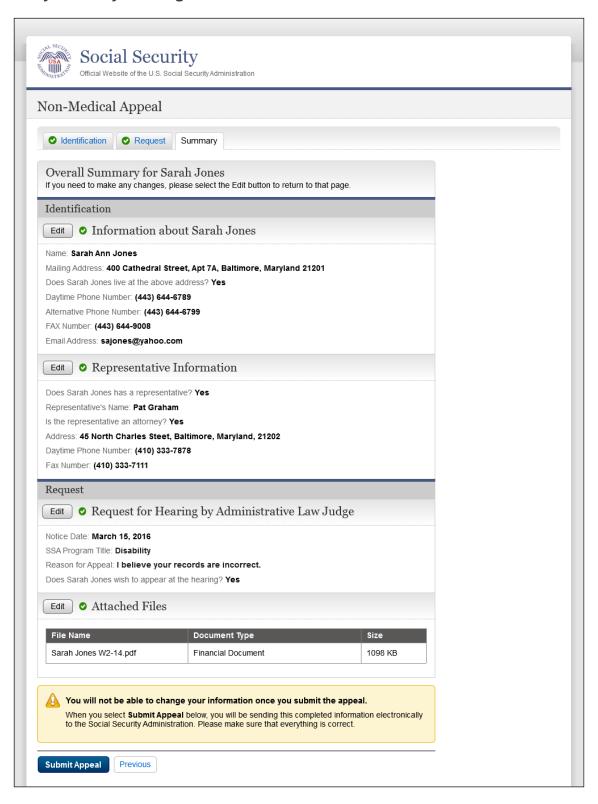
## 1.25. Request for Hearing 3<sup>rd</sup> Party



1.25.1. Wish to Appear: If Medicare is selected, do not display the question related to the appearance at the hearing.



## 1.26. Summary 3<sup>rd</sup> Party Hearing



#### 1.27. Receipt 3rd Party Hearing

Print Now Save a Copy Can't print or save this document?

You have successfully submitted Sarah Jones's appeal on May 12, 2016 at 1:59:58 PM.

We may review her case to determine if we can make a decision without a hearing. If we determine she needs a hearing, we will appoint an Administrative Law Judge to conduct the hearing. We will provide advance notice of the time and place of the hearing. The hearing office assigned to this case will send Sarah Jones more information regarding her appeal.

#### Information You Submitted for Sarah Jones

#### Identification

#### Information about Sarah Jones

Name: Sarah Ann Jones

Mailing Address: 400 Cathedral Street, Apt 7A, Baltimore, MD 21201

Does Sarah Jones live at the above address? Yes

Daytime Phone Number: (443) 644-6789 Alternative Phone Number: (443) 644-6799

FAX Number: (443) 644-9008

Email Address: sajones@yahoo.com

#### Representative Information

Does Sarah Jones has a representative? Yes

Representative's Name: Pat Graham Is the representative an attorney? Yes

Address: 45 North Charles Steet, Baltimore, Maryland, 21202

Daytime Phone Number: (410) 333-7878

Fax Number: (410) 333-7111

#### Request

## Request for Hearing by Administrative Law Judge

Notice Date: March 15, 2016 SSA Program Title: Disability

Reason for Appeal: I believe your records are incorrect.

Do you wish to appear at the hearing? Yes

#### Attached Files

File Name	Document Type	Size
Sarah Jones W2-15.pdf	Financial Document	1137 KB

## 1.27.1. Cover Sheet 3<sup>rd</sup> Party



# Cover Sheet for Sarah Jones

I enclose the following documents that were NOT submitted with my online appeal:

I have completed the appeal for non-medical benefits online. I understand that the appeal I completed and sent to Social Security electronically will be used in making a decision on Sarah Jones's claim for benefits.

#### Sarah Jones's address:

400 Cathedral Street Apt 7A Baltimore, MD 21244

#### Sarah Jones's phone number:

(443) 644-6789

Please list additional documents you want to provide.	
Name of the person completing this application:	
Pat Graham	

Mail or bring to: Social Security Administration 1010 Park Avenue Suite 200

Baltimore, MD 21201

## 1.28. Appointed Representative

# Definition: Appointed Representative

An appointed representative is an attorney or other legal representative, recognized by Social Security (SSA), who can assist individuals with their case or appeal and act upon their behalf.

Friends, family members, and others can help you with your appeal. However, if they are not your appointed representative, the answer to this question should be "no."

If you decide to have a representative, you must sign and submit a written statement to us appointing him or her to represent you in your dealings with Social Security. You may use form SSA-1696 (Appointment of Representative) and submit it to SSA.

To learn more on how to be represented, visit us at http://mwww.ba.ssa.gov/representation/

Close

#### 1.29. Where to find the level of appeal in the notice

# Where to find the level of appeal in the notice

The level of appeal usually appears after the section where we tell you our decision. The part of your notice/letter about the appeal level may include language like:

- Right to Appeal
- If you disagree with this decision...
- If you disagree with the decision...
- If you disagree with these decisions...
- If you disagree with our decision...
- You have 60 days to file an appeal in writing.
- You have 60 days to request a hearing in writing.
- You have 60 days to ask for a hearing.
- · You can file an appeal with any Social Security office.

#### Select RECONSIDERATION if your notice/letter says something like:

- Please use our "Request for Reconsideration" form, SSA-561-U2.
- · We call this appeal a reconsideration.
- You can request a reconsideration within 60 days.
- You have the right... to request that the determination be reconsidered.
- If you want to request a reconsideration...
- If you request a waiver or reconsideration within 30 days...
- May file a request for reconsideration...
- You must request reconsideration...

#### Select HEARING if your notice/letter says something like:

- Please use our "Request for Hearing" form, HA-501-U5.
- · We call this appeal a hearing.
- If you ask for a hearing, we will send your case to an Administrative Law Judge.
- We will ask if you want to go to the hearing in person.
- You have the right to request a hearing.
- You have 60 days to ask for a hearing.
- Administrative Law Judge (ALJ)

#### Example:

#### How To Appeal

You can file an appeal with any Social Security office. You must request the appeal in writing. Please use our "Request for Reconsideration" form, SSA-561-U2, which is available on our website at www.socialsecurity.gov on the Internet. You can also contact us by phone, by mail, or come into the office to obtain the form. If you need assistance, we can help you fill out the form.

Close

#### 1.30. Where to find this date

# Where to find this date

Please refer to the notice from Social Security.

# Social Security Administration Supplemental Security Income

Notice of Disapproved Claim

Date: [Month, Day, Year] Claim Number: 000-00-0000 DI

[Applicant's Name] [Applicant's Address]

Your application for Supplemental Security Income (SSI) disability benefits filed on [Date], is denied because you have too much income to be eligible for SSI. We explain how we decided you are not eligible for monthly payments on the worksheets at the end of this letter. The explanation shows how your income, other than any SSI payments, affects your SSI eligibility. The rest of this letter explains the information used in making the decision and your appeal rights.

Close

## 1.31. Where to find the SSA program title

# Where to find the SSA program title?

Please refer to the notice from Social Security.

# Social Security Administration

## Supplemental Security Income

Notice of Disapproved Claim

Date: [Month, Day, Year] Claim Number: 000-00-0000 DI

[Applicant's Name] [Applicant's Address]

Your application for Supplemental Security Income (SSI) disability benefits filed on [Date], is denied because you have too much income to be eligible for SSI. We explain how we decided you are not eligible for monthly payments on the worksheets at the end of this letter. The explanation shows how your income, other than any SSI payments, affects your SSI eligibility. The rest of this letter explains the information used in making the decision and your appeal rights.

Close

#### 1.32. Options for appearing

# Options for appearing

The advantages to appearing at your hearing are:

- A hearing is the only time you can appear before the judge who will decide your case.
- This is your opportunity to present your case in person.
- You have the right for representation at the hearing by an attorney or other person of your choice.
- The judge may ask questions to resolve issues raised by a review of the evidence and what he or she learns at the hearing.
- You can bring witnesses to the hearing who can provide relevant testimony.

If you choose not to have a hearing:

- The judge will decide the case based on the evidence in your file, without the benefit of your testimony.
- There may be evidence missing from your file, but that may not be apparent withhout a hearing.

**Note**: If you do waive your right to appear, you may withdraw the waiver of the right to appear at a hearing at any time prior to the official decision.

Close