

## HOW TO USE THIS FORM

This form is used when you do not receive your U.S. passport in the mail. You have 90 days from the date that your U.S. passport book or card was issued to report that you have not received it in the mail. If you do not report non-receipt of your passport within 90 days of the issue date, you will be required to reapply and submit the full passport fee(s). **Unless you have immediate travel plans, it is recommended that you wait 14 days from the date your passport was issued before you submit this statement.**

Before submitting this statement:

1. Check the status of your U.S. passport application by contacting the National Passport Information Center at 1-877-487-2778 (TDD/TTY: 1-888-874-7793) or NPIC@state.gov. If the passport was mailed to you, ask for the date the passport was issued, tracking number, and the name and address of the passport agency that issued your passport.
2. Contact the shipping company or postal service, online or by phone, and use the tracking number to track the envelope.
3. Complete all sections of this statement except for the section titled "Issuing Office Only." **You must submit a clear photocopy of the front and back of your valid government-issued photo identification.**
4. Mail this statement and photocopy of your photo identification to the passport agency that issued the passport you did not receive.

**Once your statement is received, the U.S. passport book or card that was reported as not received will be cancelled and cannot be used for travel. If the U.S. passport book or card reported in this statement arrives at a later time, call the National Passport Information Center at 1-877-487-2778 for instructions on where to send that passport.**

*If you applied for your U.S. passport book or card while outside of the United States, please contact your local U.S. embassy or consulate for instructions on where to send your passport.*

## PROTECT YOURSELF AGAINST IDENTITY THEFT - REPORT THE NON-RECEIPT OF YOUR PASSPORT BOOK OR CARD

A United States citizen or non-citizen national may not normally have more than one valid or potentially valid U.S. passport book or more than one valid or potentially valid U.S. passport card at a time. Therefore, when you do not receive your U.S. passport book or card in the mail, you must submit form DS-86, Statement of Non-Receipt of a U.S. Passport.

The information that you provide on this form will be entered into the Consular Lost and Stolen Passport System. This system is designed to prevent the misuse of the U.S. passport book or card that you did not receive in the mail. Passport(s) reported as not received will be cancelled and cannot be used for travel. Anyone using the U.S. passport book or card reported on this form, including yourself, may be detained upon entry into the United States.

## WARNING

False statements made knowingly and willfully in passport applications, including affidavits or other supporting documents submitted to support this application, are punishable by fine and/or imprisonment under the provisions of 18 U.S.C. 1001, 18 U.S.C. 1542, and/or 18 U.S.C. 1621. Alteration or mutilation of a passport issued pursuant to this application is punishable by fine and/or imprisonment under the provisions of 18 U.S.C. 1543. The use of a passport in violation of the restrictions contained herein or of the passport regulations is punishable by fine and/or imprisonment under 18 U.S.C. 1544. All statements and documents are subject to verification.

## PRIVACY ACT STATEMENT

**AUTHORITIES:** Collection of this information is authorized by 22 U.S.C. 211a et seq.; 8 U.S.C. 1104; 22 U.S.C. 2714a(f); 26 U.S.C. 6039E, Executive Order 11295 (August 5, 1996); and 22 C.F.R. parts 50 and 51.

**PURPOSE:** We are requesting this information in order to determine whether to issue a replacement U.S. passport. The collection of the Social Security number will be used for identity/entitlement to a U.S. passport for verification only and no other purpose unless authorized by law.

**ROUTINE USES:** This information may be disclosed to another domestic government agency, a private contractor, a foreign government agency, or to a private person or private employer in accordance with certain approved routine uses. These routine uses include, but are not limited to, law enforcement activities, employment verification, fraud prevention, border security, counterterrorism, litigation activities, and activities that meet the Secretary of State's responsibility to protect U.S. citizens and non-citizen nationals abroad. More information on the routine uses for the system can be found in System of Records Notices State-05, Overseas Citizen Services Records and Other Overseas Records and State-26, Passport Records.

**DISCLOSURE:** Providing information on this form is voluntary. Failure to provide the information requested on this form may cause delays in processing.

## PAPERWORK REDUCTION ACT STATEMENT

Public reporting burden for this collection of information is estimated to average 15 minutes per response, including the time required for searching existing data sources, gathering the necessary data, providing the information and/or documentation required, and reviewing the final collection. You do not need to supply this information unless this collection displays a currently valid OMB control number. If you have comments on the accuracy of this burden estimate and/or recommendations for reducing it, please send them to: Passport Forms Officer, U.S. Department of State, Bureau of Consular Affairs, Passport Services, Office of Program Management and Operational Support, 44132 Mercure Cir, PO Box 1199, Sterling, Virginia, 20166-1199.



U.S. Department of State  
**STATEMENT OF NON-RECEIPT OF A U.S. PASSPORT**  
*Use black ink only. If you make an error, complete a new form. Do not correct.*

OMB Control No. 1405-0146  
 Expiration Date: 10-31-2023  
 Estimated Burden: 15 Minutes

**Select the product(s) you are reporting as not received**

U.S. Passport Book and Card       Book Only       Card Only

Last Name	First Name	Middle Name
-----------	------------	-------------

Social Security Number	Date of Birth (MM/DD/YYYY)	Telephone Number	Travel Date (MM/DD/YYYY)
------------------------	----------------------------	------------------	--------------------------

Mailing Address (as listed on original application)

\_\_\_\_\_  
*Street Address* \_\_\_\_\_  
*Apartment/Unit*

\_\_\_\_\_  
*City* \_\_\_\_\_  
*State* \_\_\_\_\_  
*ZIP Code*

Current Mailing Address (if different than address on original application)

\_\_\_\_\_  
*Street Address* \_\_\_\_\_  
*Apartment/Unit*

\_\_\_\_\_  
*City* \_\_\_\_\_  
*State* \_\_\_\_\_  
*ZIP Code*

Please explain what you have done to find the passport book/card (ex: Called NPIC, Called Delivery Service, etc.) *Attach a separate sheet of paper if more space is needed*

W-10 DRAFT DO NOT USE 053023

Were the supporting documents that you submitted with your original passport application returned to you?  Yes  No

If you answered "No", please describe any/all documents not received (Example: birth certificate, naturalization certificate, adoption decree, etc.)

**REMINDER: You must submit a clear photocopy of the front and back of your valid government-issued photo identification**

**YOU MUST SIGN AND DATE THE APPLICATION BELOW**

I, the undersigned, certify that I have not received the U.S. passport book and/or U.S. passport card for which I applied. I declare under penalty of perjury that the statements made on this form are true and correct. I request that a new U.S. passport book and/or U.S. passport card be issued to me, and certify that if I receive the U.S. passport book and/or U.S. passport card I reported as not received, I will immediately contact the National Passport Information Center at 1-877-487-2778 (TDD/TTY: 1-888-874-7793) or my local U.S. embassy or consulate if I applied outside of the United States and return the recovered passport to the U.S. Department of State.

\_\_\_\_\_  
 Applicant's Signature (age 16 and older)

\_\_\_\_\_  
 Parent/Legal Guardian's Signature (if applicant is under age 16)

\_\_\_\_\_  
 Date (MM/DD/YYYY)

**ISSUING OFFICE USE ONLY**

Was the passport mailed to the correct mailing address?  Yes  No      Was delivery confirmed?  Yes  No

Tracking Number: \_\_\_\_\_ Vendor:  USPS  UPS  FedEx  DHL

Previous U.S. Passport Book Number	Date Issued	
Issuing Agency	Date Mailed	Special Postage, if used
Previous U.S. Passport Card Number	Date Issued	
Issuing Agency	Date Mailed	Special Postage, if used