



NASA would like to hear from its customers about the services we provide you at our Earth Observing System Data and Information System (EOSDIS) distributed active archive centers (DAACs). Your feedback is critical for improving EOSDIS information services and data.

All submitted information is collected and processed by CFI Group, an independent research and consulting firm contracted by NASA to support the ACSI survey. When you finish the survey, your responses will be sent directly to a database located on CFI Group's server, which cannot be accessed by NASA personnel. On behalf of NASA, thank you in advance for your cooperation and insight. Depending on the length of your answers the survey should take 15 minutes or so to complete.

Your answers are voluntary, but your opinions are very important. Your responses will remain anonymous and will only be reported in aggregate.

Paperwork Reduction Act Statement: This information collection meets the requirements of 44 U.S.C 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. The OMB control number for this information collection is 2700-xxxx and it expires on xx/xx/xxxx. We estimate that it will take about xx minutes to read the instructions, gather the facts, and answer the questions. You may send comments on our time estimate above to __@nasa.gov. Send only comments relating to our time estimate to this address.

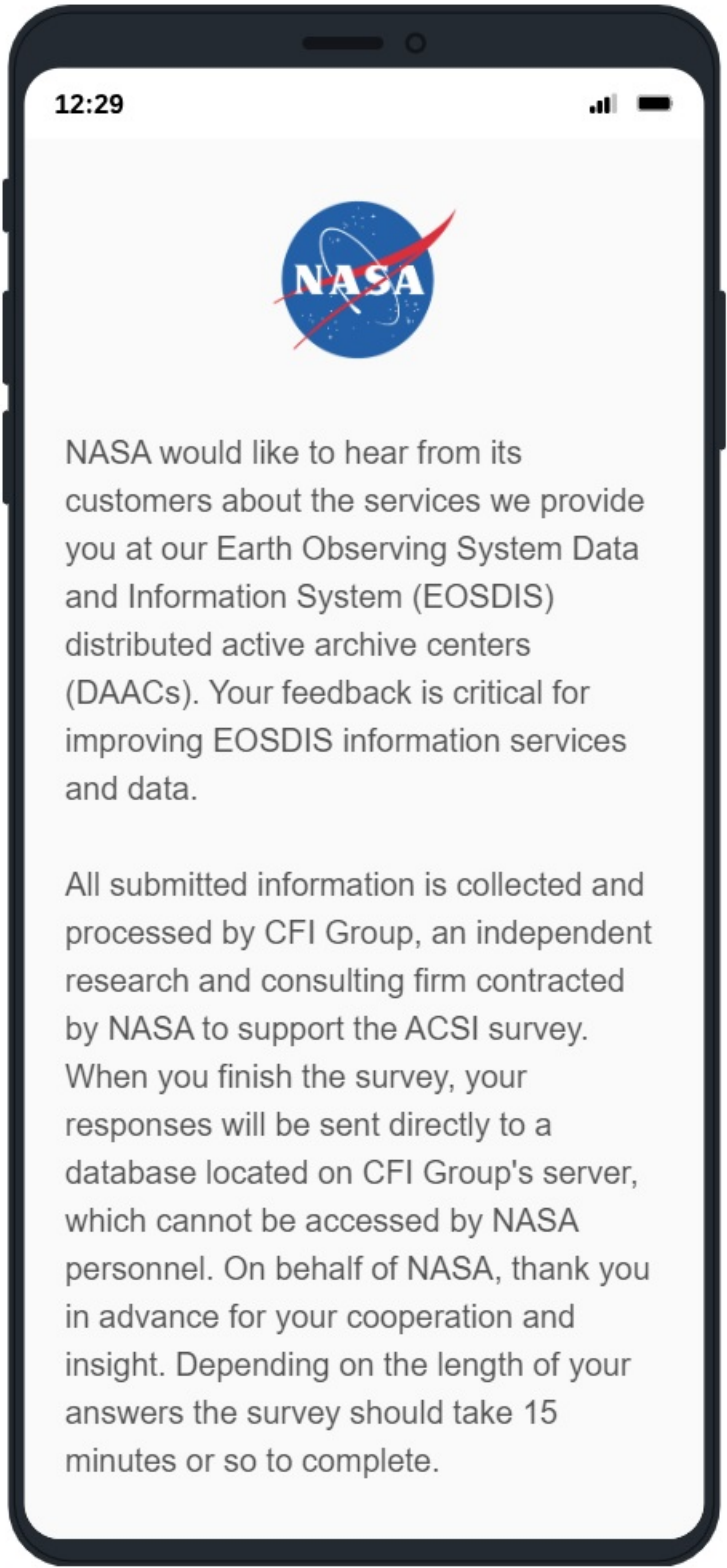
Questions or problems with the survey? Email NASASurvey@cfigroup.com.

Please click the "Next" button to begin.

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Tools



Please select the Distributed Active Archive Center (DAAC) you wish to evaluate with this survey.

Select one.

If you frequently use multiple DAACs, you will be given the opportunity to evaluate additional DAACs at the end of this survey.

[Click here for more detail on the specifics of each DAAC.](#)

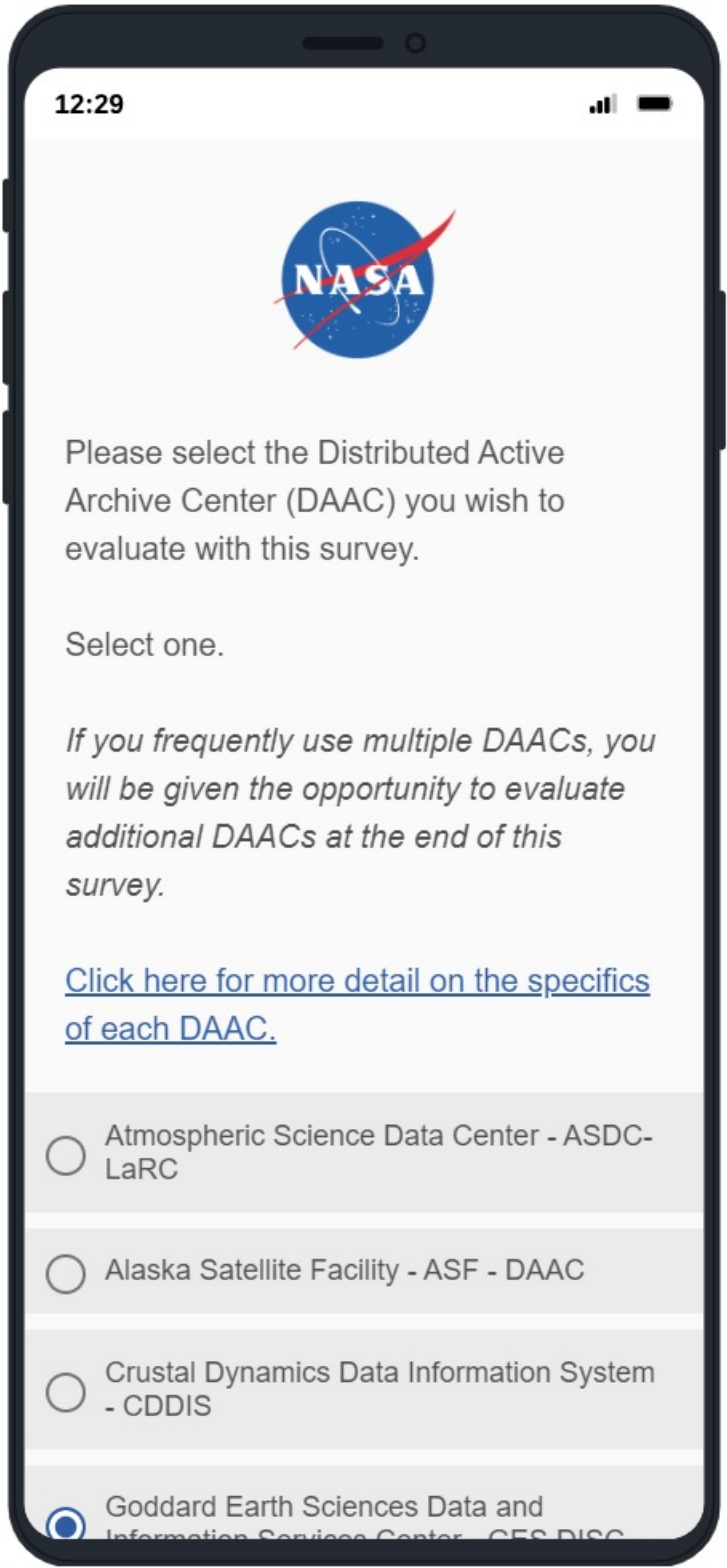
- Atmospheric Science Data Center - ASDC-LaRC
- Alaska Satellite Facility - ASF - DAAC
- Crustal Dynamics Data Information System - CDDIS
- Goddard Earth Sciences Data and Information Services Center - GES DISC
- Global Hydrology Resource Center - GHRC
- Land Processes DAAC - LP DAAC
- MODIS Level 1 and Atmosphere Archive and Distribution System - MODAPS LAADS
- National Snow and Ice Data Center - NSIDC DAAC
- Ocean Biology DAAC - OB DAAC
- Oak Ridge National Laboratory DAAC - ORNL DAAC
- Physical Oceanography DAAC - PO DAAC-JPL
- Socioeconomic Data and Applications Center - SEDAC

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- Atmospheric Science Data Center - ASDC-LaRC
- Alaska Satellite Facility - ASF - DAAC
- Crustal Dynamics Data Information System - CDDIS
- Goddard Earth Sciences Data and Information Services Center - GES DISC

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Tools



In which country are you typically located when you work with the majority of your NASA EOSDIS data?

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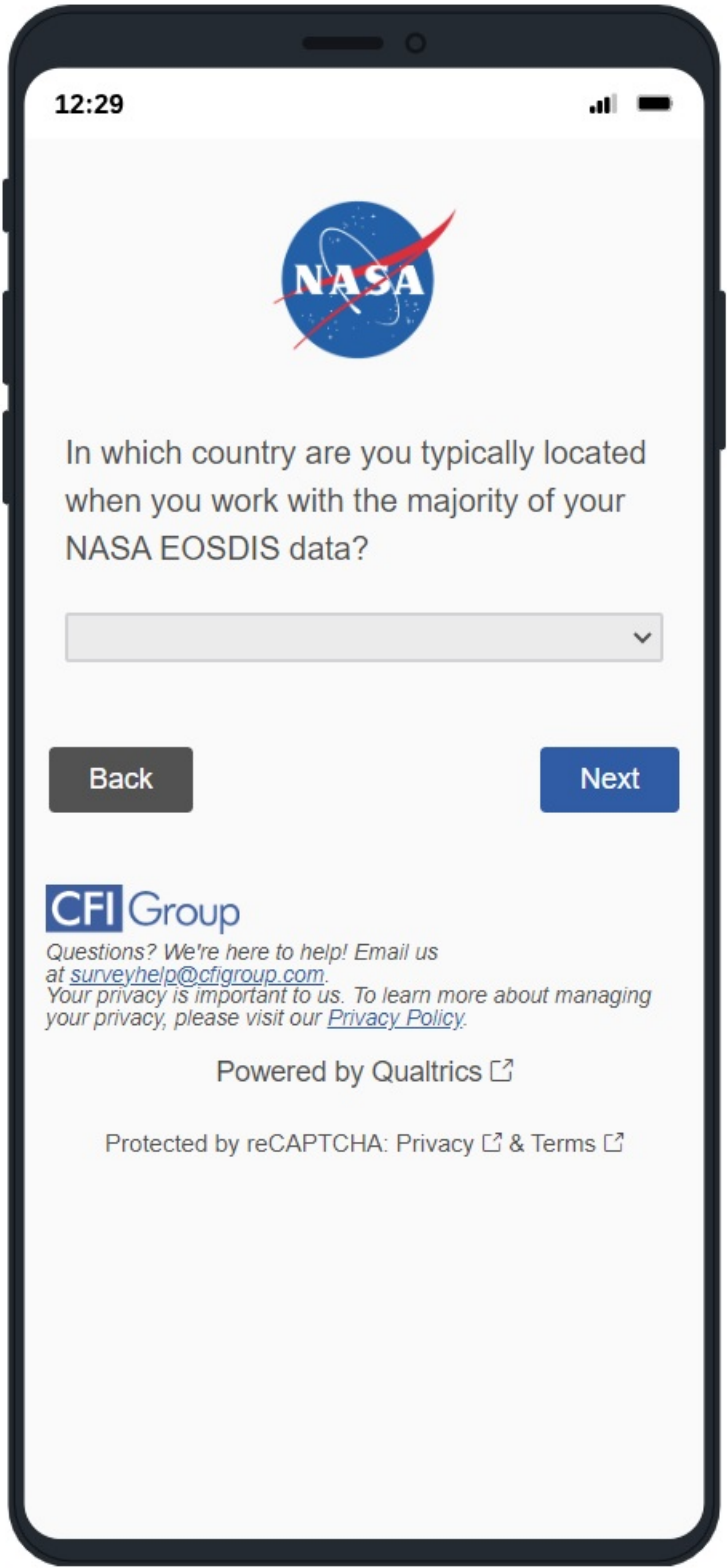
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In which country are you typically located when you work with the majority of your NASA EOSDIS data?

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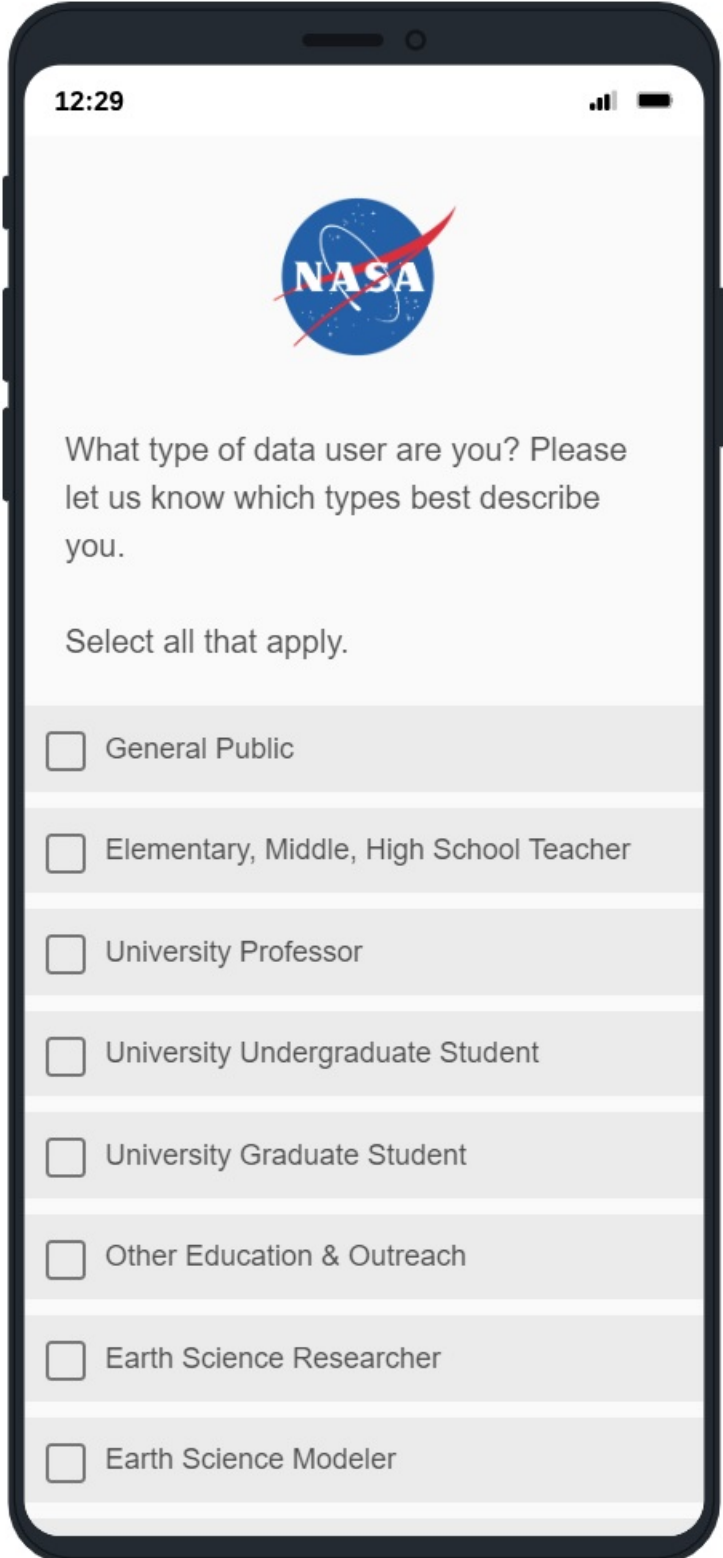
Tools



What type of data user are you? Please let us know which types best describe you.

Select all that apply.

- General Public
- Elementary, Middle, High School Teacher
- University Professor
- University Undergraduate Student
- University Graduate Student
- Other Education & Outreach
- Earth Science Researcher
- Earth Science Modeler
- NASA-affiliated Scientist
- Non-NASA-affiliated Scientist
- NASA Science Team Member
- Data Provider or Tool Developer/Decision Support Systems Analyst
- Other (please specify)



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What type of data user are you? Please let us know which types best describe you.

Select all that apply.

- General Public
- Elementary, Middle, High School Teacher
- University Professor
- University Undergraduate Student
- University Graduate Student
- Other Education & Outreach
- Earth Science Researcher
- Earth Science Modeler

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For which general areas/disciplines do you need or have you needed to use Earth science data and services?

Select all that apply.

- Atmosphere
- Biosphere
- Calibrated radiance
- Cryosphere
- Human dimensions
- Land
- Near-real-time applications
- Ocean
- Space geodesy
- Other (please specify)

Not Applicable

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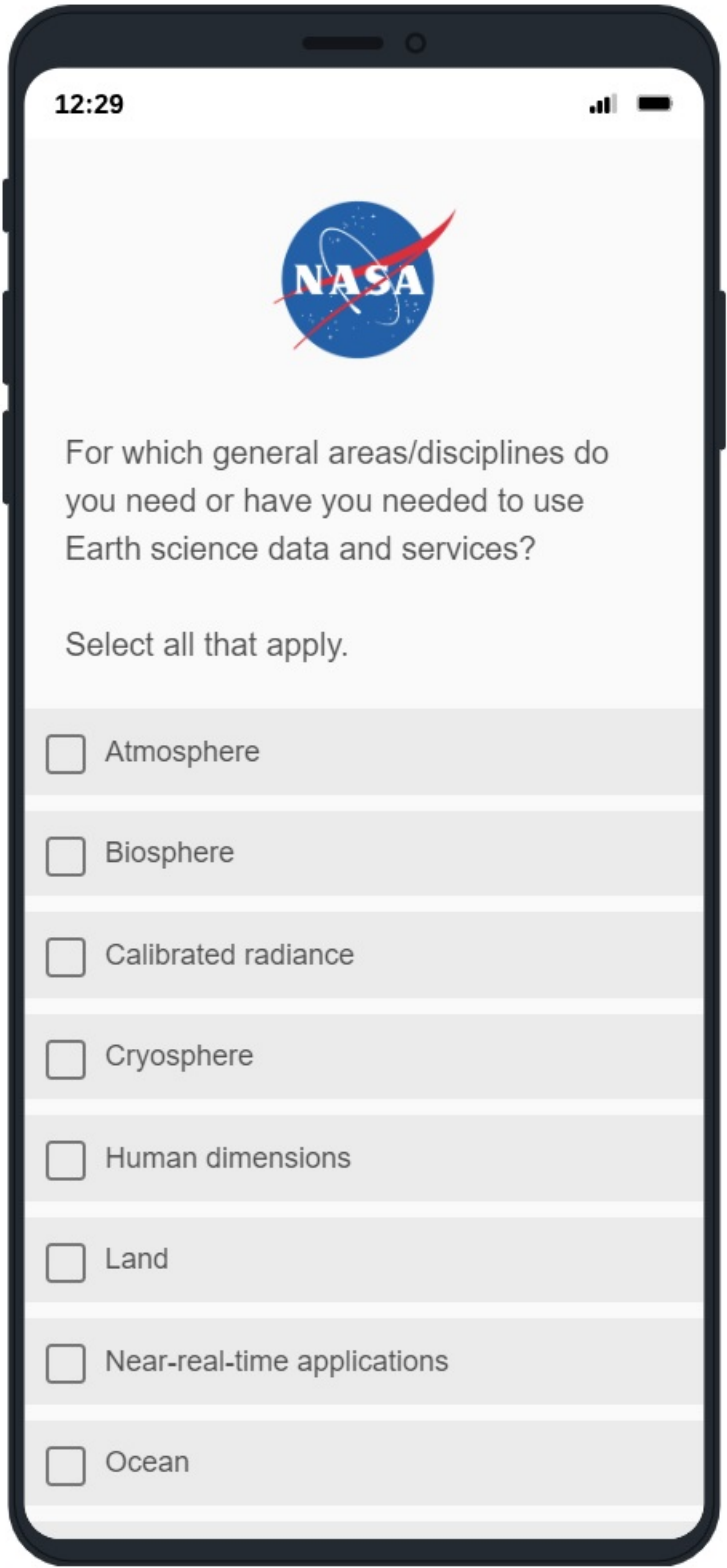
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Tools



Have you done any of the following from Goddard Earth Sciences Data and Information Services Center - GES DISC: searched, requested, ordered, visualized, downloaded data or services, and/or contacted User Services?

Yes

No

Back

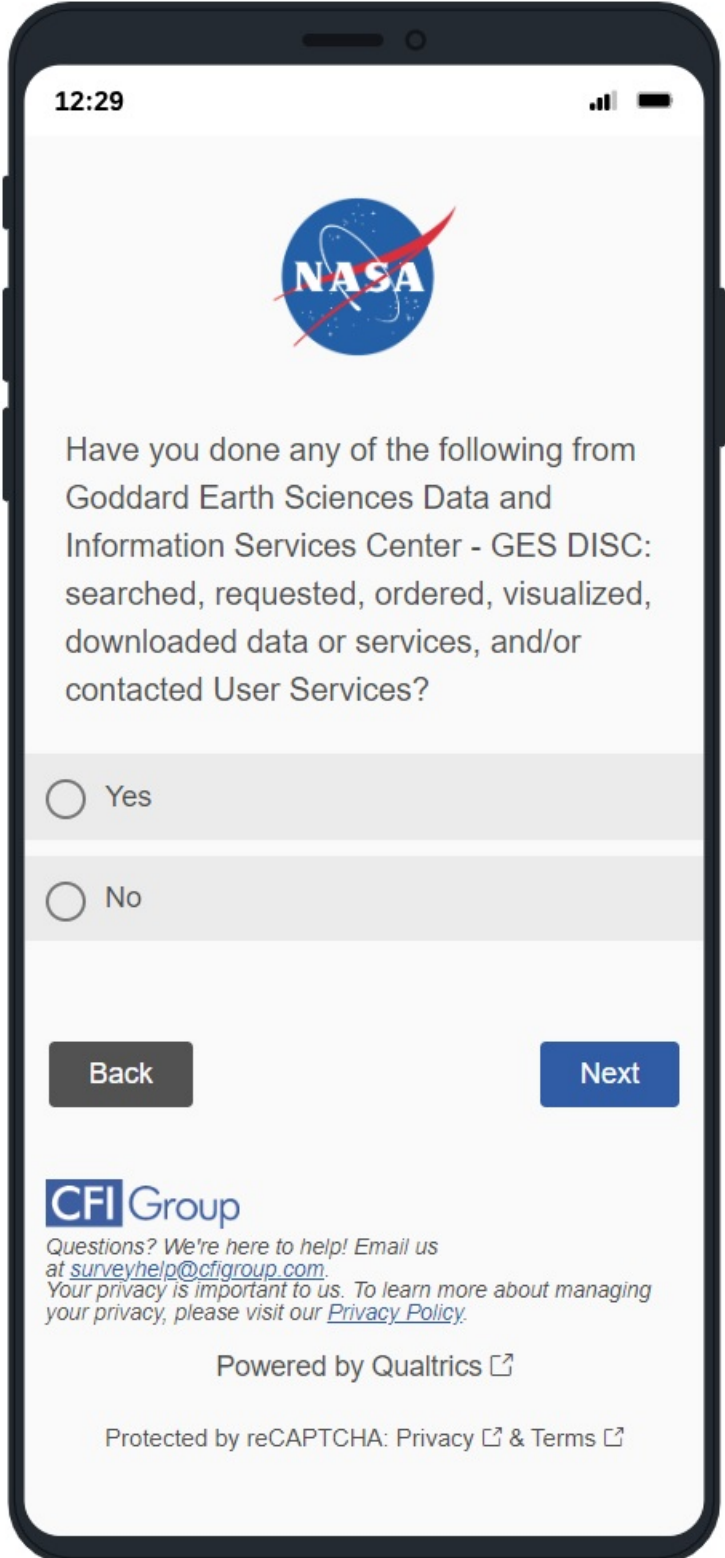
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Have you done any of the following from Goddard Earth Sciences Data and Information Services Center - GES DISC: searched, requested, ordered, visualized, downloaded data or services, and/or contacted User Services?

Yes

No

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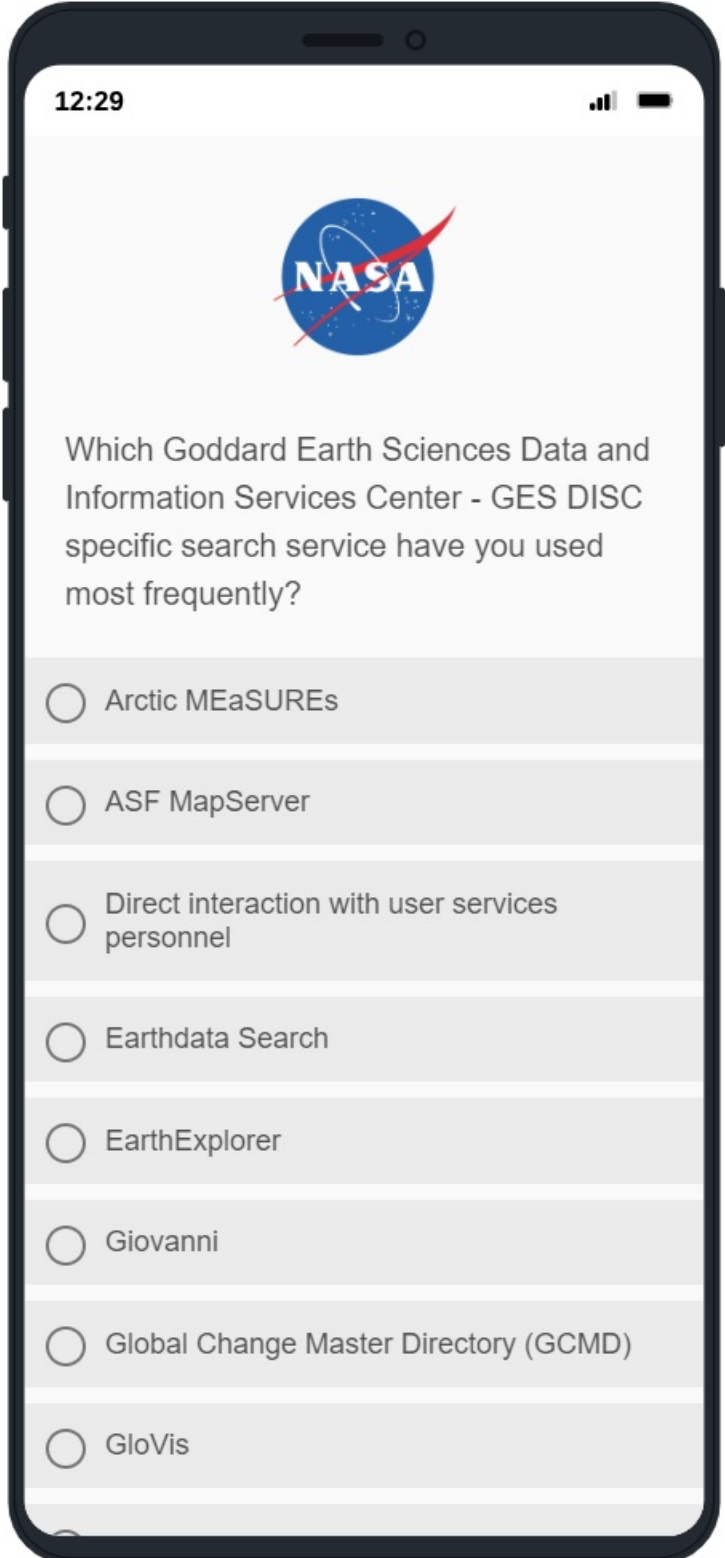
Clear

Tools



Which Goddard Earth Sciences Data and Information Services Center - GES DISC specific search service have you used most frequently?

- Arctic MEaSURES
- ASF MapServer
- Direct interaction with user services personnel
- Earthdata Search
- EarthExplorer
- Giovanni
- Global Change Master Directory (GCMD)
- GloVis
- HITIDE
- Internet search tool (e.g., Google Earth, Google)
- LAADS Find Data Interface
- LAADS Web Services (LWS)
- Land Atmosphere Near Real-Time Capability for EOS (LANCE)
- Live Access Server (LAS)
- LP DAAC Data Pool
- MISR Order Tool
- MIST
- MODAPS Web Services (MWS)
- MODIS Land Products Subsets
- NSIDC Data Search



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Tools



- Live Access Server (LAS)
- LP DAAC Data Pool
- MISR Order Tool
- MIST
- MODAPS Web Services (MWS)
- MODIS Land Products Subsets
- NSIDC Data Search
- Ocean Color Web Portal
- OPeNDAP
- Operation IceBridge Portal
- PO.DAAC Dataset Discovery
- Terrestrial Ecology
- THREDDS
- URSA
- Vertex
- Wetlands MEaSURES
- Other (please specify)

Empty text input field

- None of the above
- I don't know

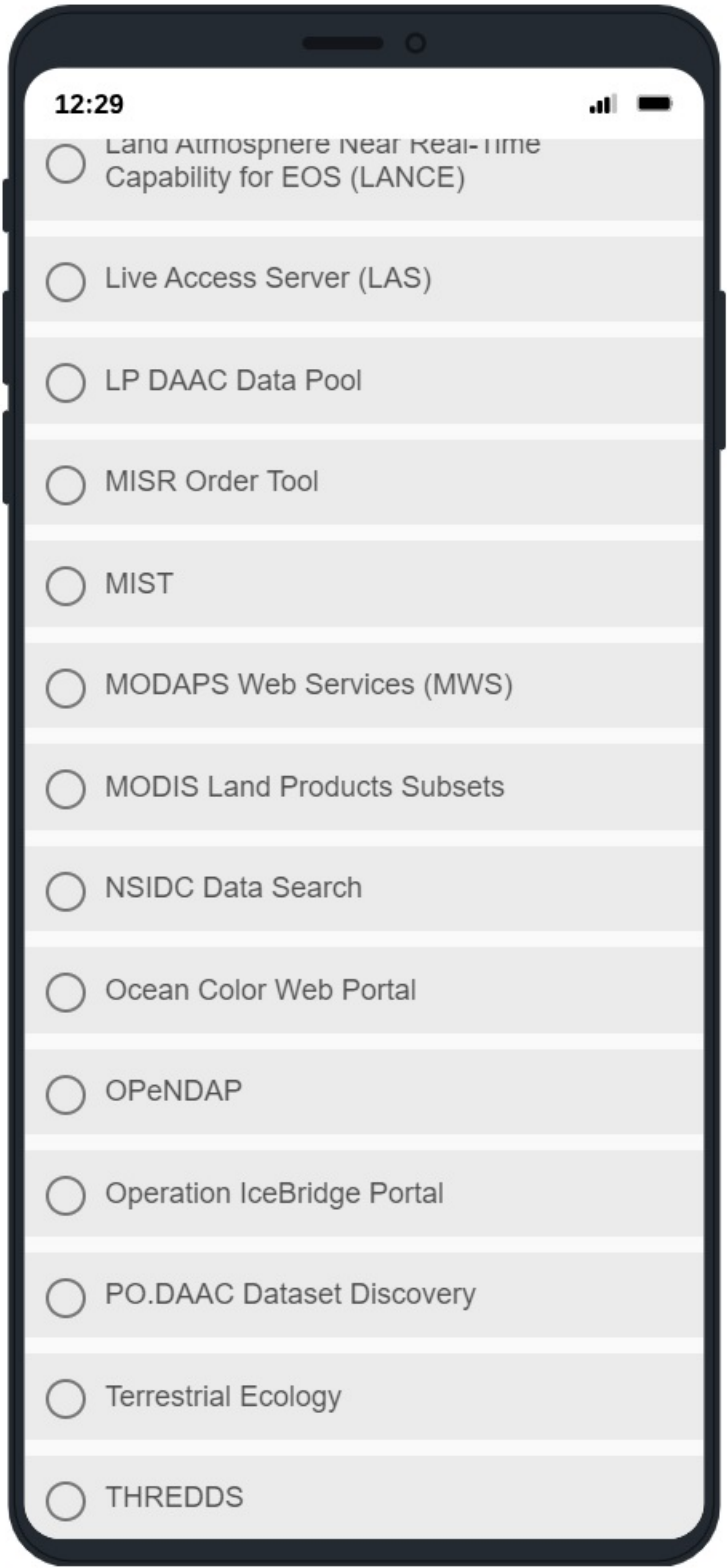
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Thinking about your data or services from Goddard Earth Sciences Data and Information Services Center - GES DISC, using a 5-point scale on which 1 means "Poor" and 5 means "Excellent," please rate the following:

Ease of using search tool/capability ^

- Poor 1
- 2
- 3
- 4
- Excellent 5
- NA

How well the search results met your needs v

Back

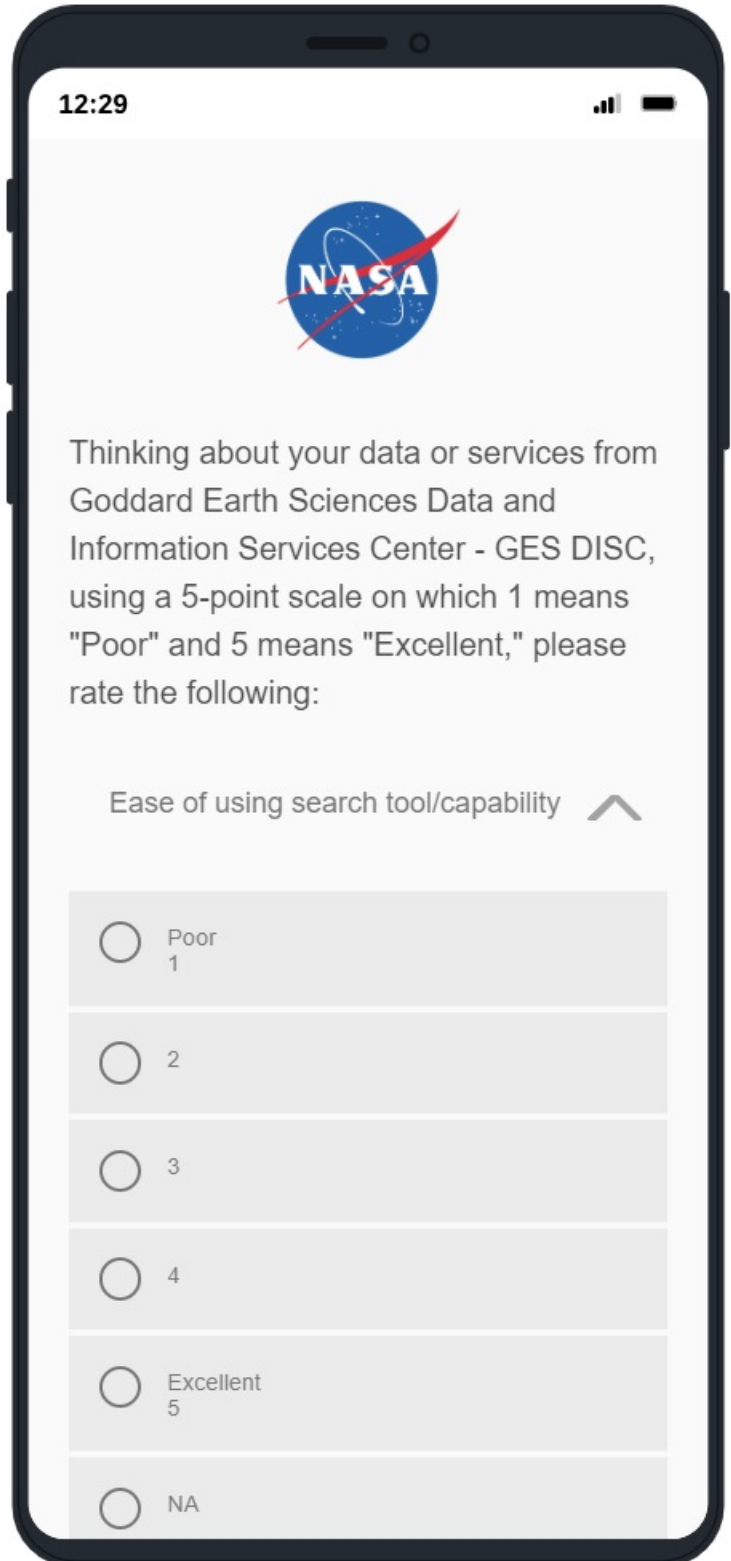
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- 4
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- NA



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Ease of using search tool/capability

Excellent
5



How well the search results met your needs



Poor
1

2

3

4

Excellent
5

NA

Back

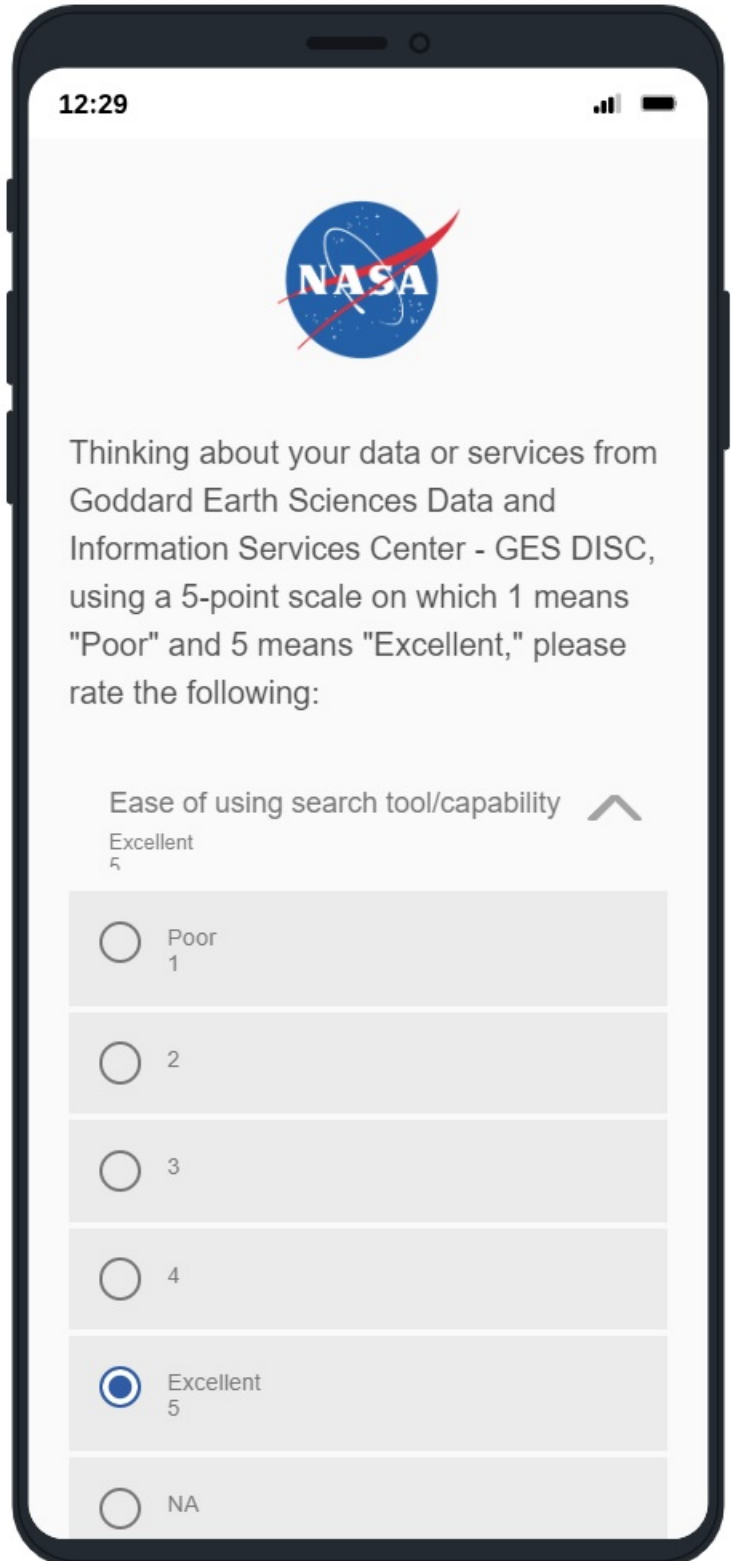
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Tools



How often did you generally find what you were looking for?

I never find what I am looking for

Less than 25% of the time

About 25% of the time

About 50% of the time

About 75% of the time

Just about every time

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Clear

Tools



Please comment on your experience with the search method(s) you used for Goddard Earth Sciences Data and Information Services Center - GES DISC data. Please include whether the search site content was organized logically and if there are other search methods that were not available that you would prefer.

Empty text input box for user feedback.

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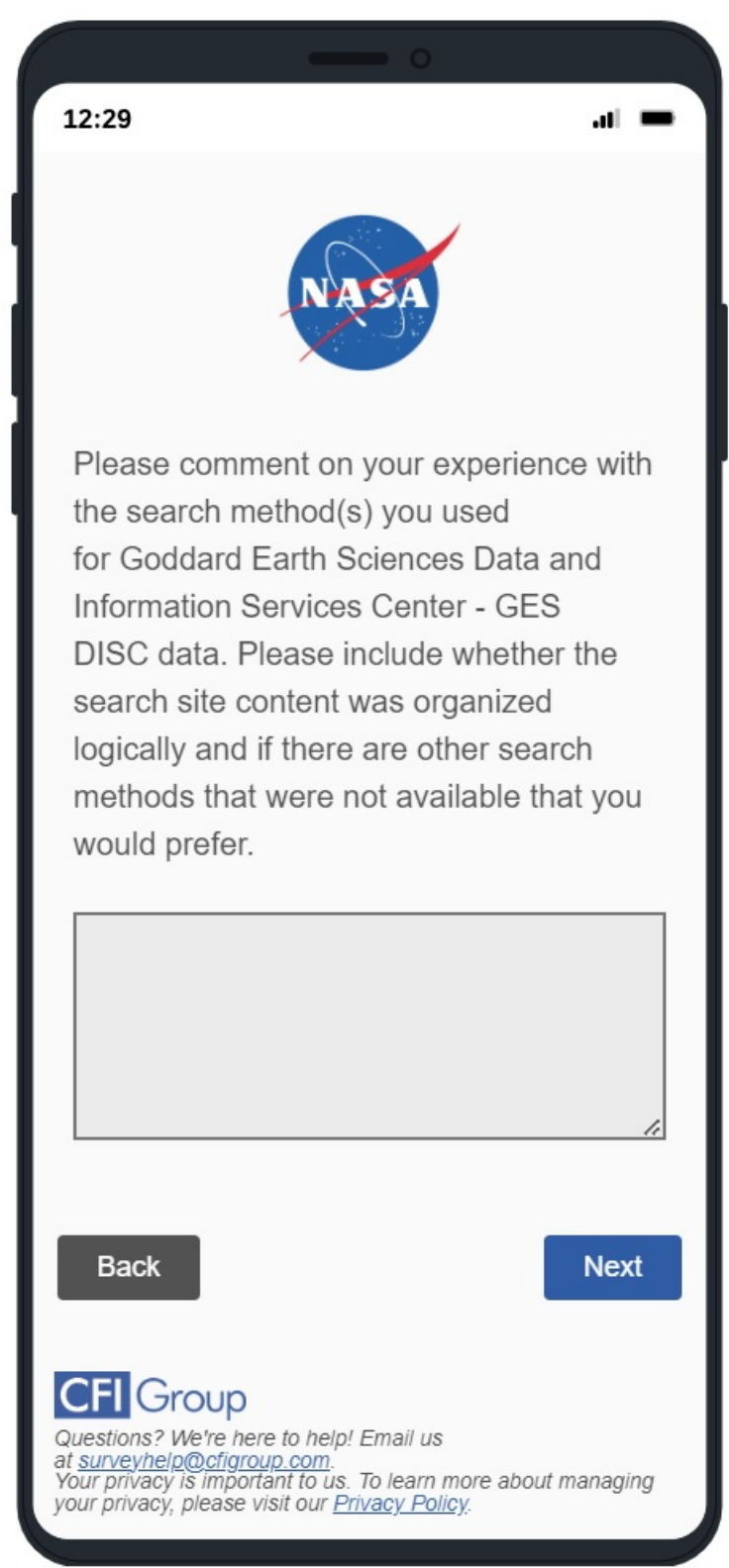
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Did you request/acquire data products from **Goddard Earth Sciences Data and Information Services Center - GES DISC** in the last year?

Yes

No

Back

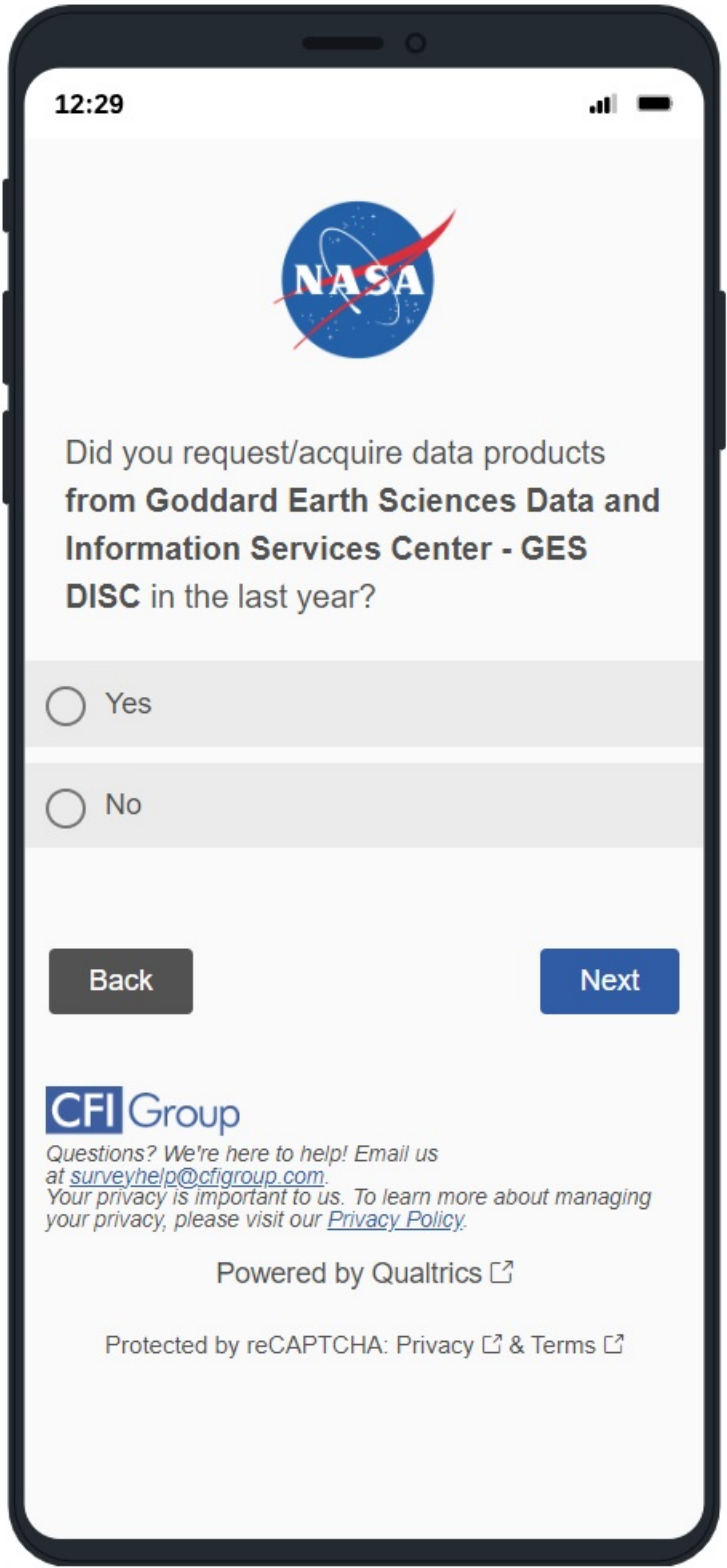
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Yes

No

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Clear

Tools



Thinking about your data from Goddard Earth Sciences Data and Information Services Center - GES DISC, using a 5-point scale on which 1 means "Poor" and 5 means "Excellent," please rate the following:

Ease of selecting data products



Poor 1

2

3

4

Excellent 5

NA

Ease of requesting or ordering data products



Direct downloads



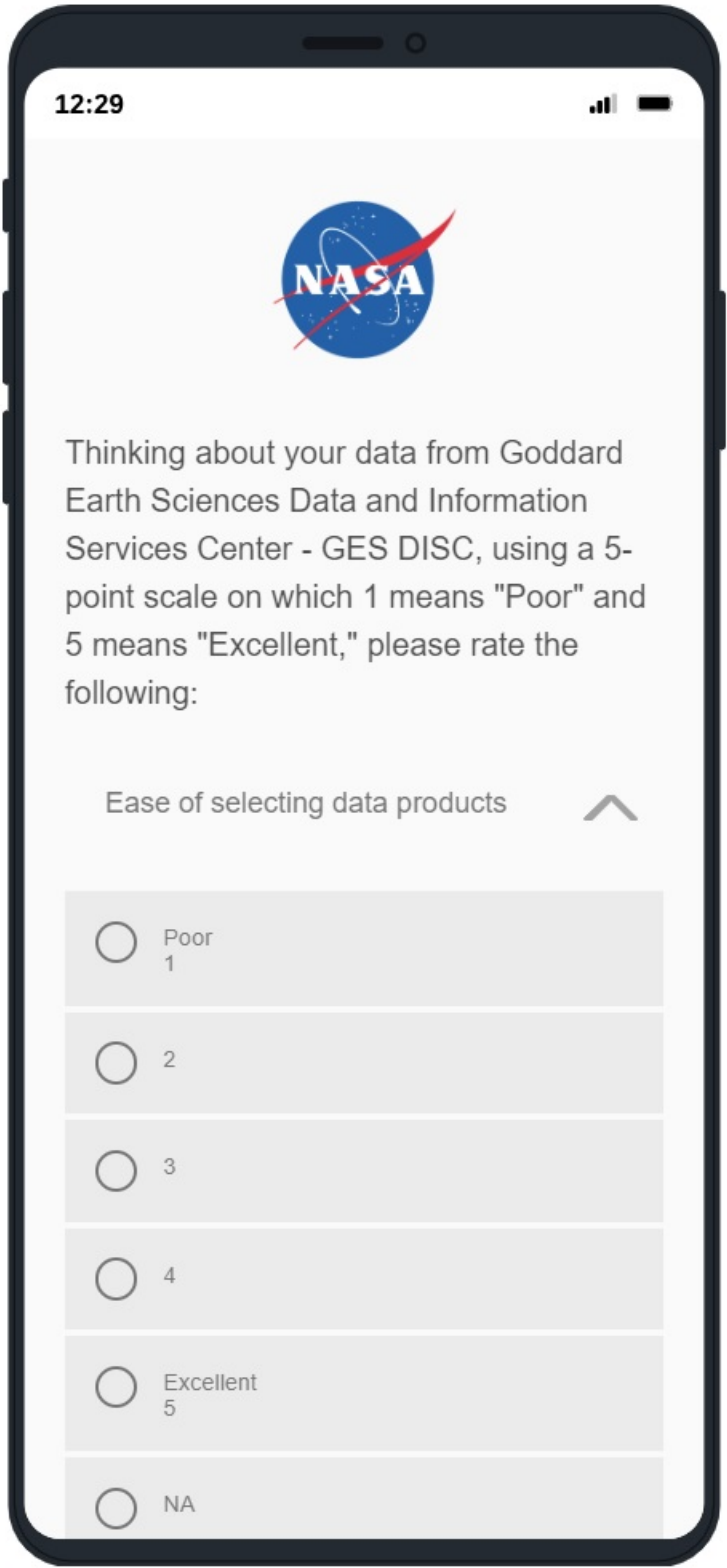
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Tools



Thinking about your data from Goddard Earth Sciences Data and Information Services Center - GES DISC, using a 5-point scale on which 1 means "Poor" and 5 means "Excellent," please rate the following:

Ease of selecting data products

Excellent
5



Ease of requesting or ordering data products



Poor
1

2

3

4

Excellent
5

NA

Direct downloads



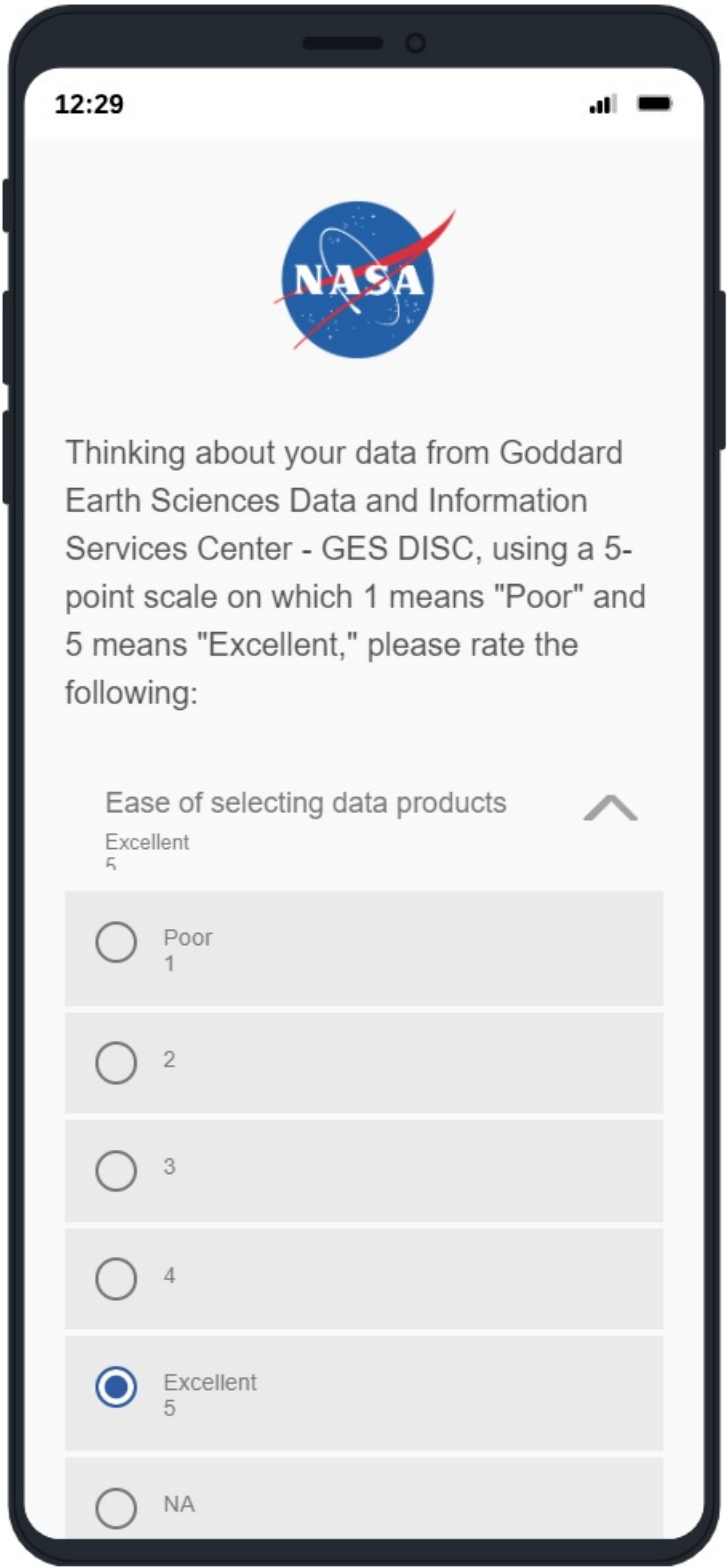
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Thinking about your data from Goddard Earth Sciences Data and Information Services Center - GES DISC, using a 5-point scale on which 1 means "Poor" and 5 means "Excellent," please rate the following:

Ease of selecting data products

Excellent
5



Poor
1

2

3

4

Excellent
5

NA

Restart Survey

Go to Bookmark

Clear

Tools



Thinking about your data from Goddard Earth Sciences Data and Information Services Center - GES DISC, using a 5-point scale on which 1 means "Poor" and 5 means "Excellent," please rate the following:

Ease of selecting data products
Excellent
5

Ease of requesting or ordering data products
Excellent
5

Direct downloads

Poor
1

2

3

4

Excellent
5

NA

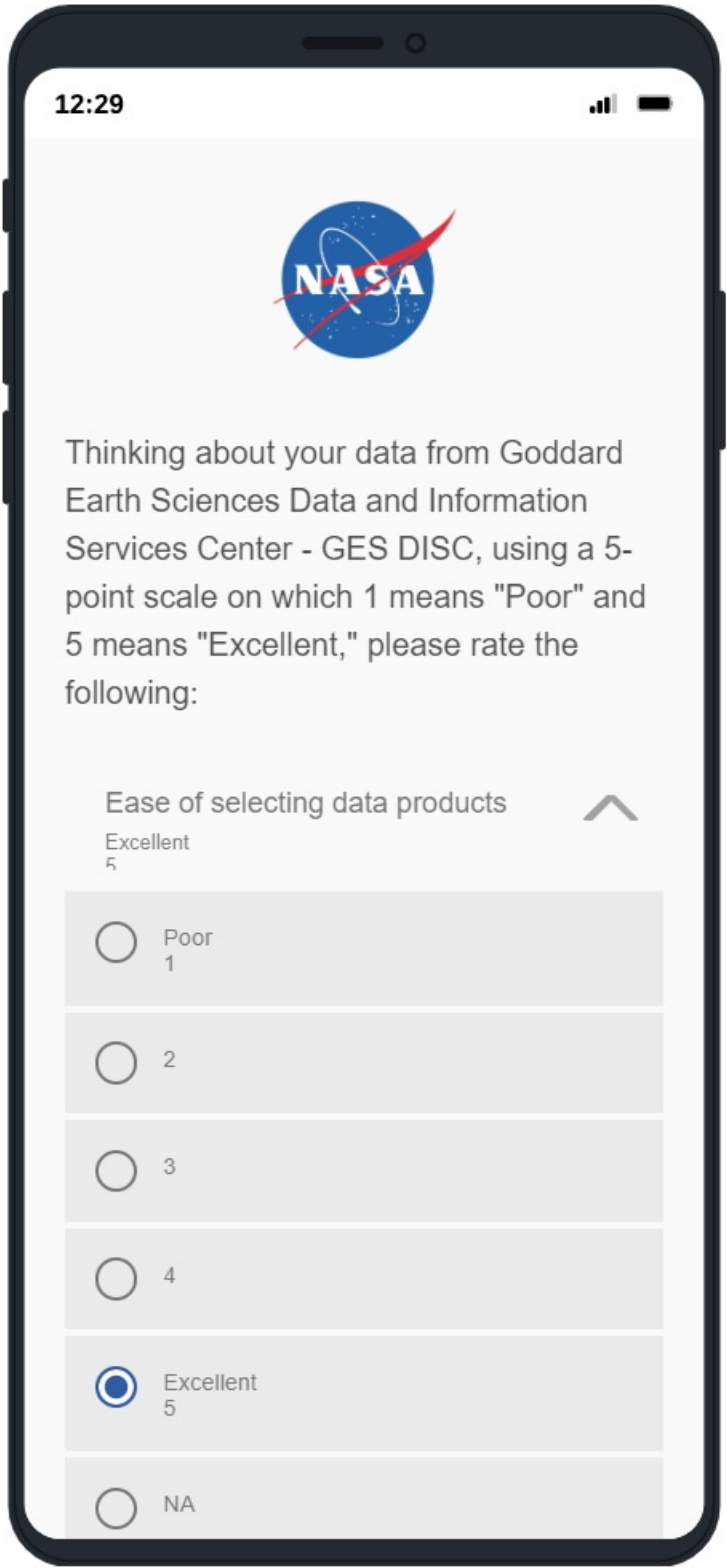
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Tools



Did you download data or receive data from Goddard Earth Sciences Data and Information Services Center - GES DISC?

Yes

No

Back

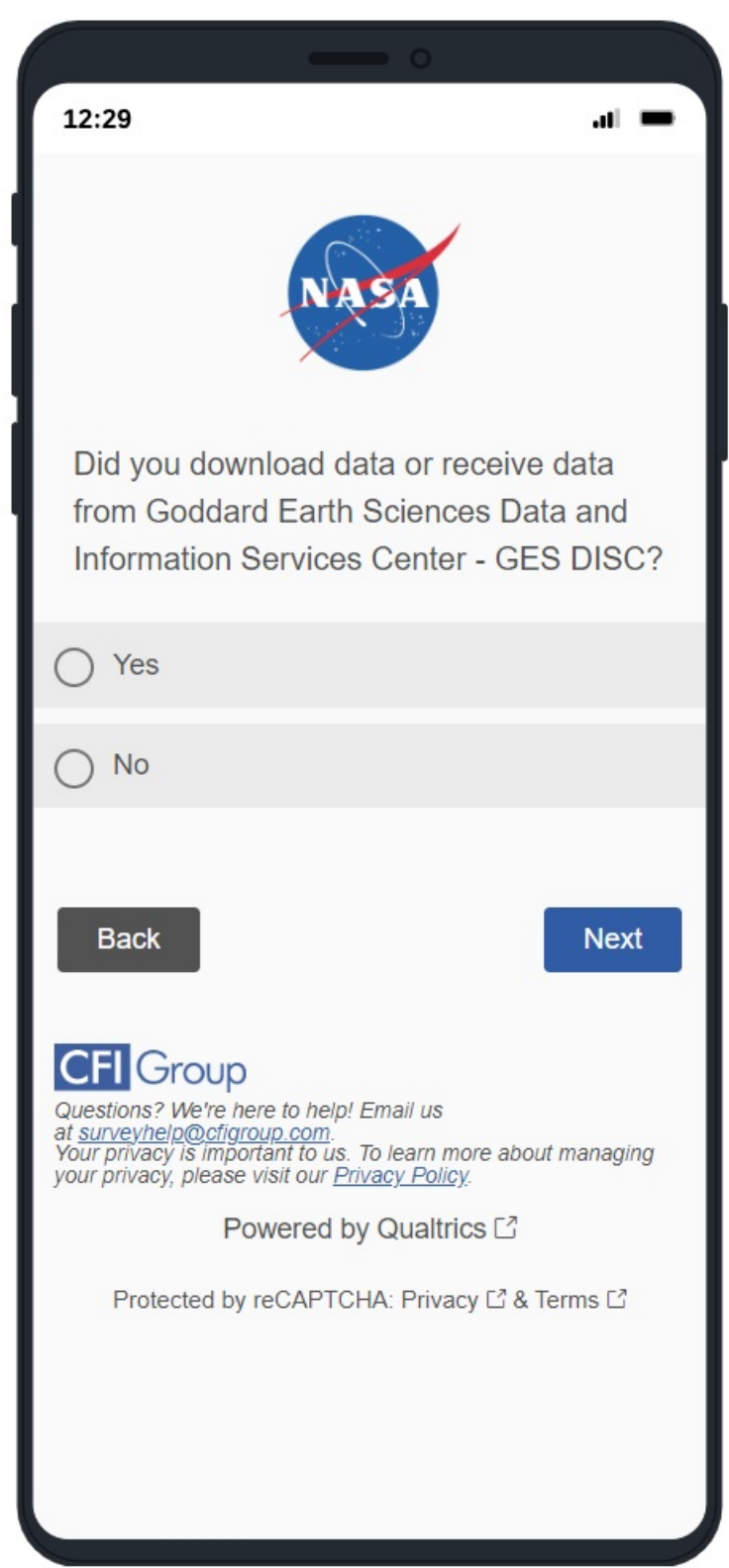
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Did you download data or receive data from Goddard Earth Sciences Data and Information Services Center - GES DISC?

Yes

No

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Tools



Thinking about your data from Goddard Earth Sciences Data and Information Services Center - GES DISC, using a 5-point scale on which 1 means "Poor" and 5 means "Excellent," please rate the following:

Convenience of delivery method



Poor 1

2

3

4

Excellent 5

NA

Speed of delivery method



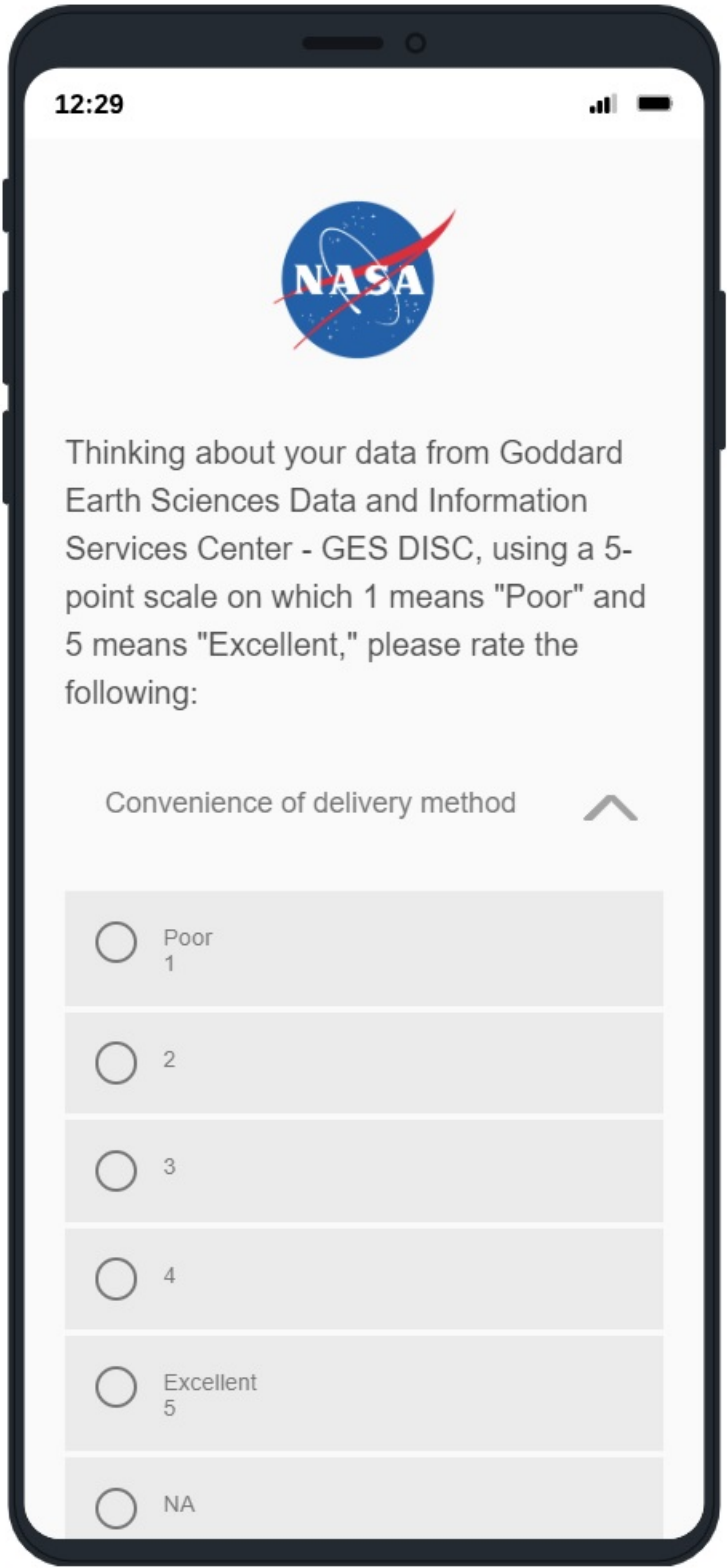
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Thinking about your data from Goddard Earth Sciences Data and Information Services Center - GES DISC, using a 5-point scale on which 1 means "Poor" and 5 means "Excellent," please rate the following:

Convenience of delivery method

Excellent
5



Speed of delivery method



Poor
1

2

3

4

Excellent
5

NA

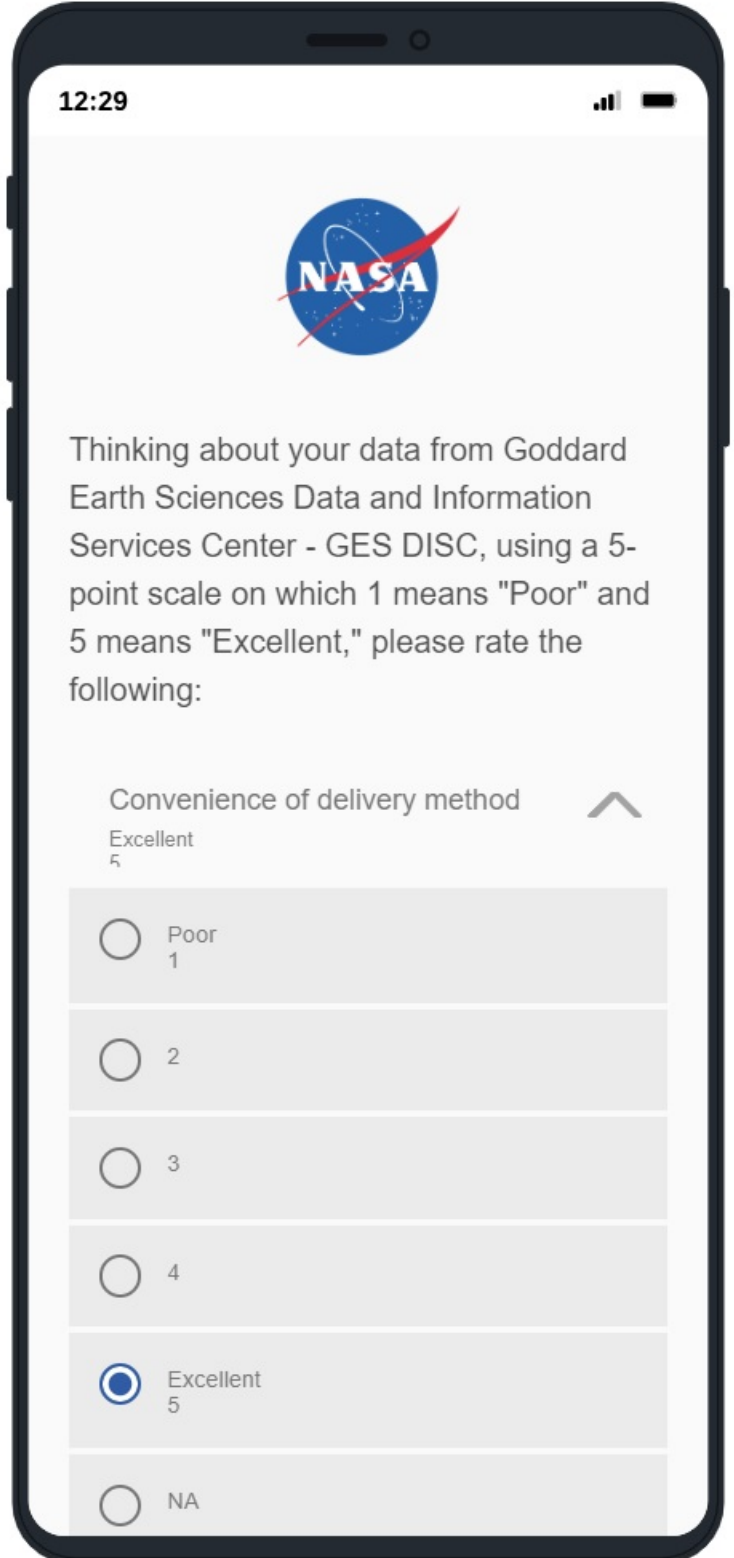
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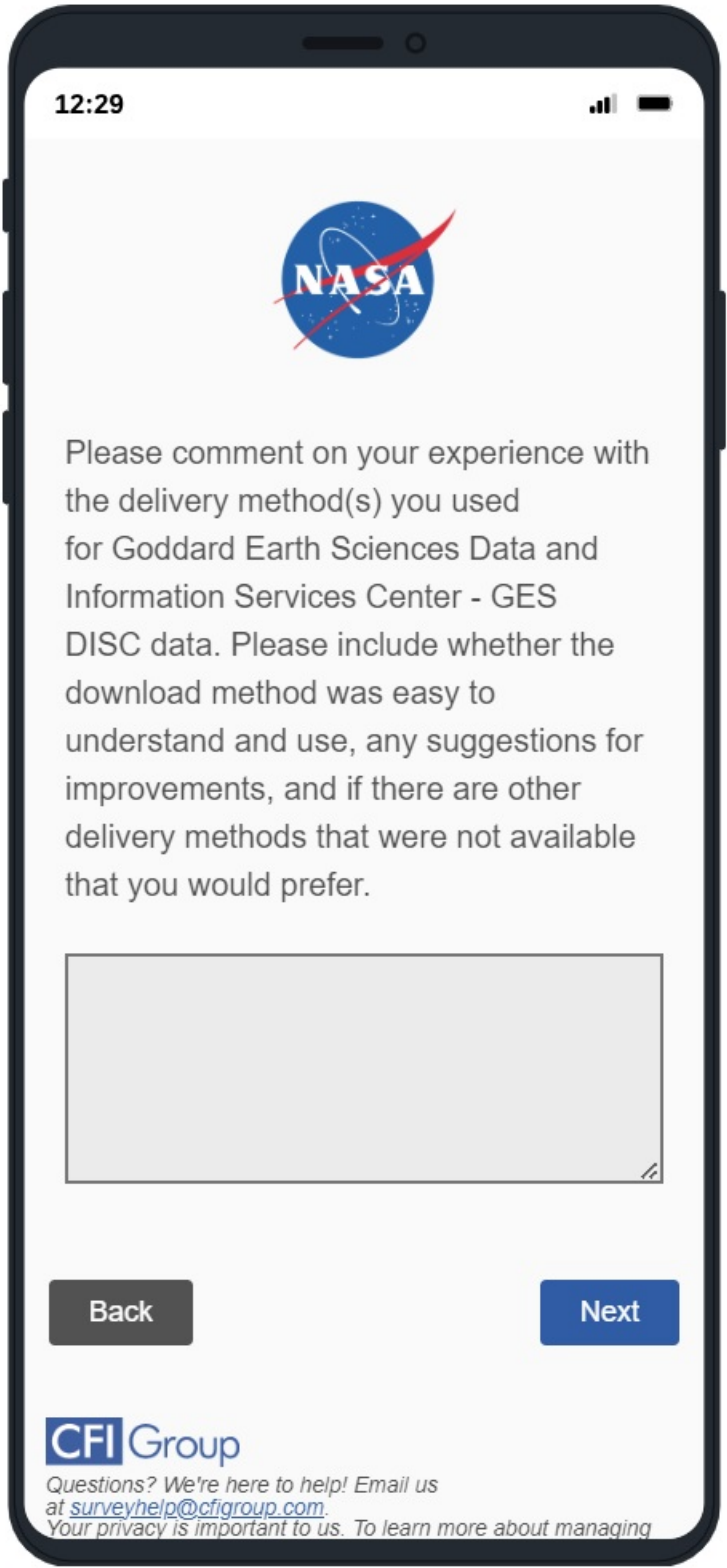
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Still using the 5-point scale on which 1 means "Poor" and 5 means "Excellent," how would you rate the following:

Ease of using the data product(s) in the delivered format(s)

- Poor 1
- 2
- 3
- 4
- Excellent 5
- NA

The degree to which the data product(s) matched what you originally intended to order

The degree to which the data product(s) helped you accomplish your intended goals

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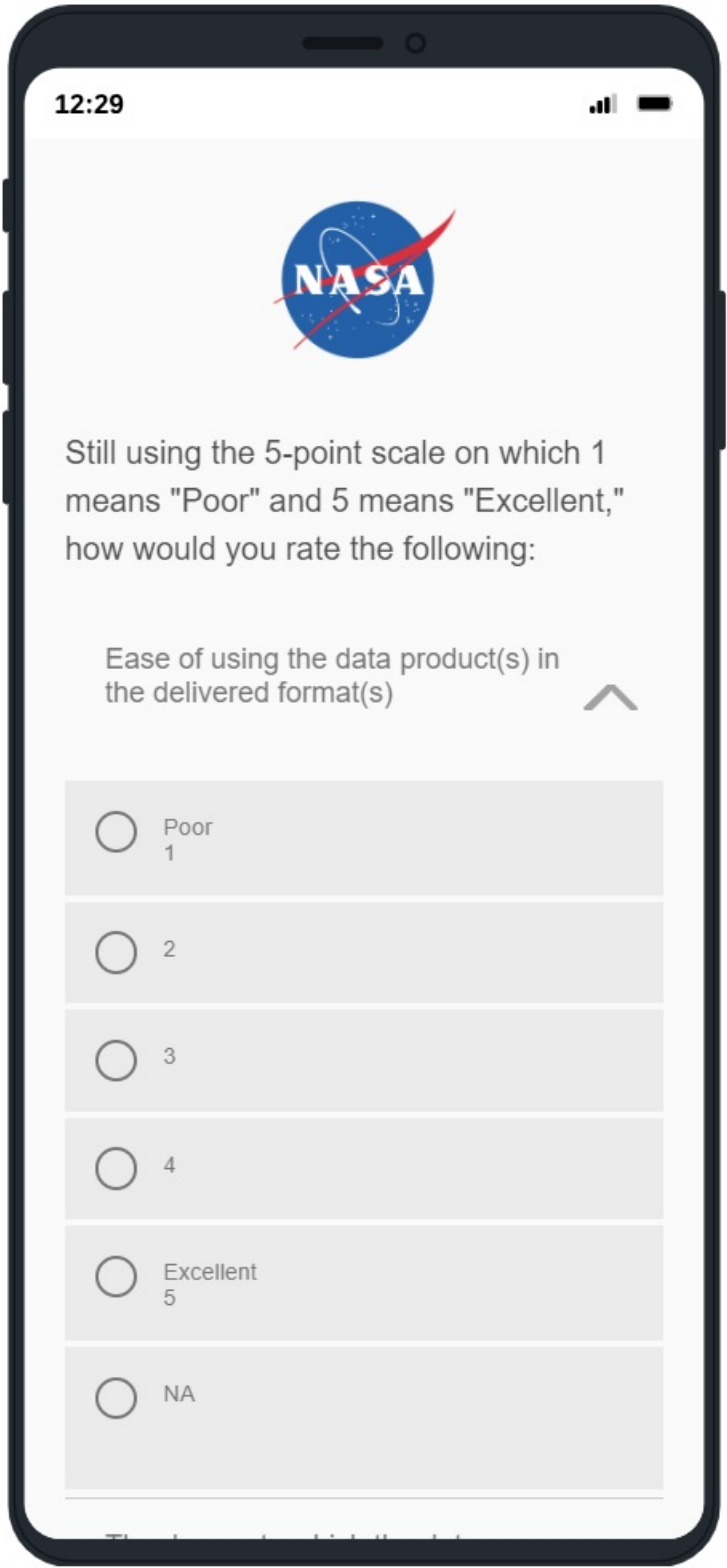
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Tools



Still using the 5-point scale on which 1 means "Poor" and 5 means "Excellent," how would you rate the following:

Ease of using the data product(s) in the delivered format(s)

Excellent 5



The degree to which the data product(s) matched what you originally intended to order



Poor 1

2

3

4

Excellent 5

NA

The degree to which the data product(s) helped you accomplish your intended goals



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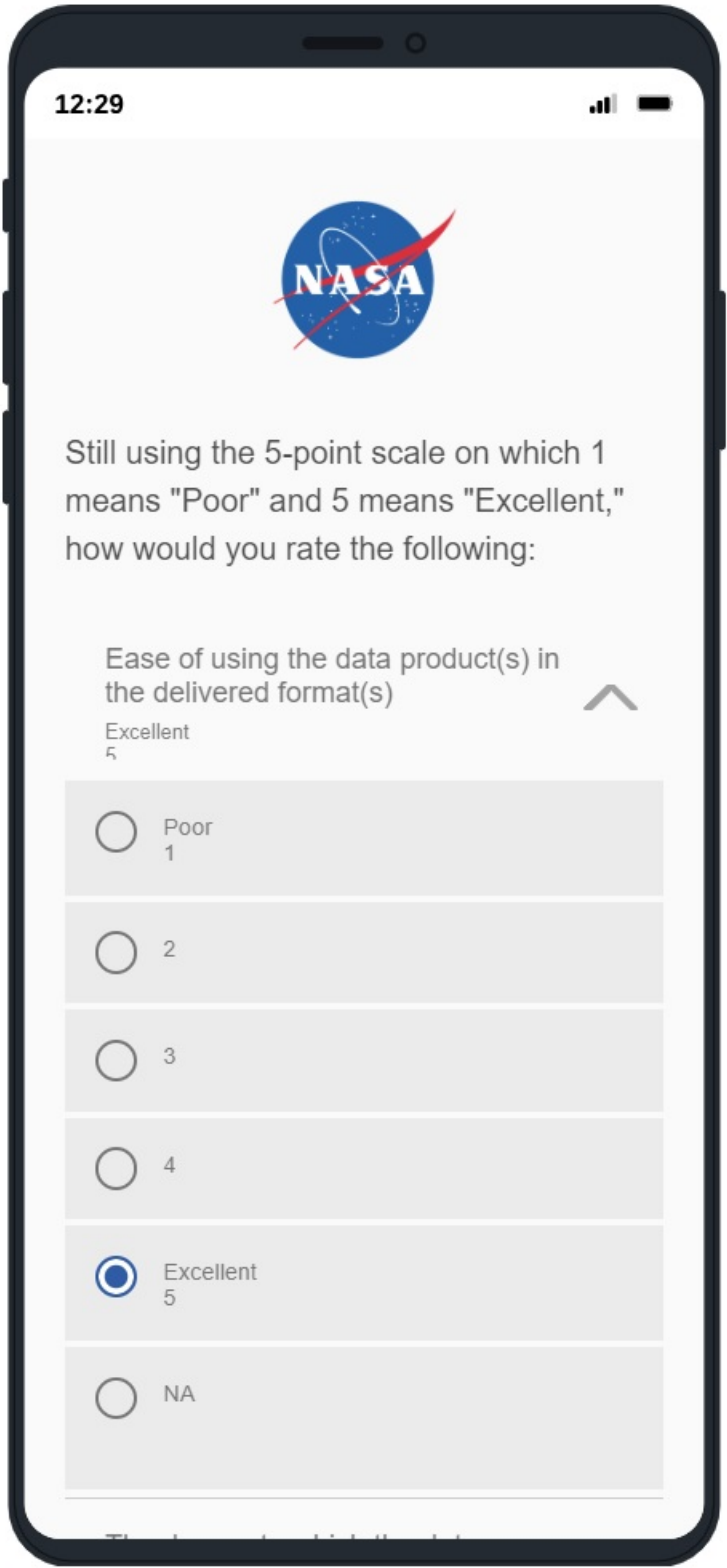
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Still using the 5-point scale on which 1 means "Poor" and 5 means "Excellent," how would you rate the following:

Ease of using the data product(s) in the delivered format(s)

Excellent 5



Poor 1

2

3

4

Excellent 5

NA



Still using the 5-point scale on which 1 means "Poor" and 5 means "Excellent," how would you rate the following:

Ease of using the data product(s) in the delivered format(s) Excellent 5

The degree to which the data product(s) matched what you originally intended to order Excellent 5

The degree to which the data product(s) helped you accomplish your intended goals

Poor 1

2

3

4

Excellent 5

NA

Back

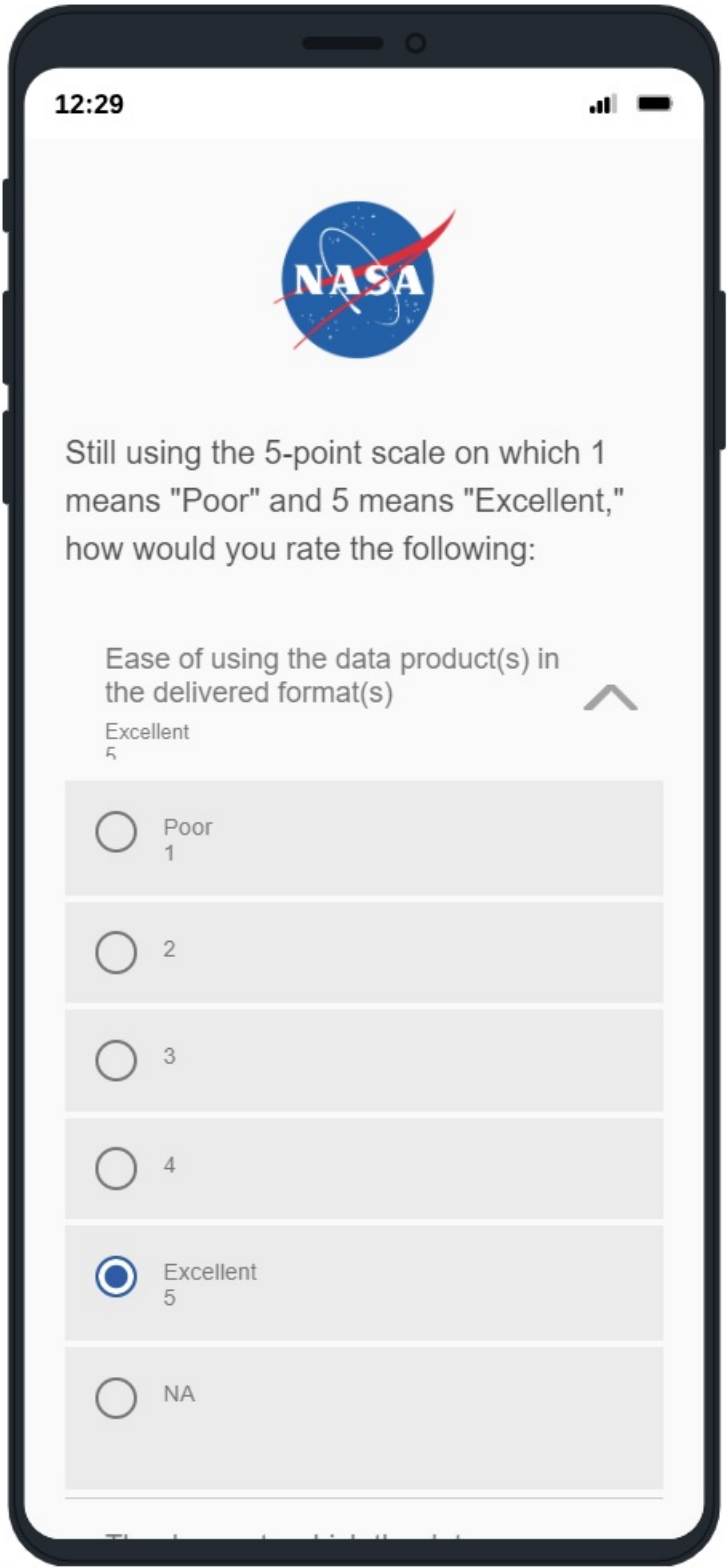
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Thinking about your most recent experience with data from Goddard Earth Sciences Data and Information Services Center - GES DISC, did you use software tool(s) or packages to work with the data (e.g., format conversion, analysis, visualization, etc.)?

- Yes, I used software tools or packages to work with data
- Yes, I made my own using a programming language
- No, I couldn't find what I needed
- No, I couldn't understand how to use it
- No, I did not need software tools

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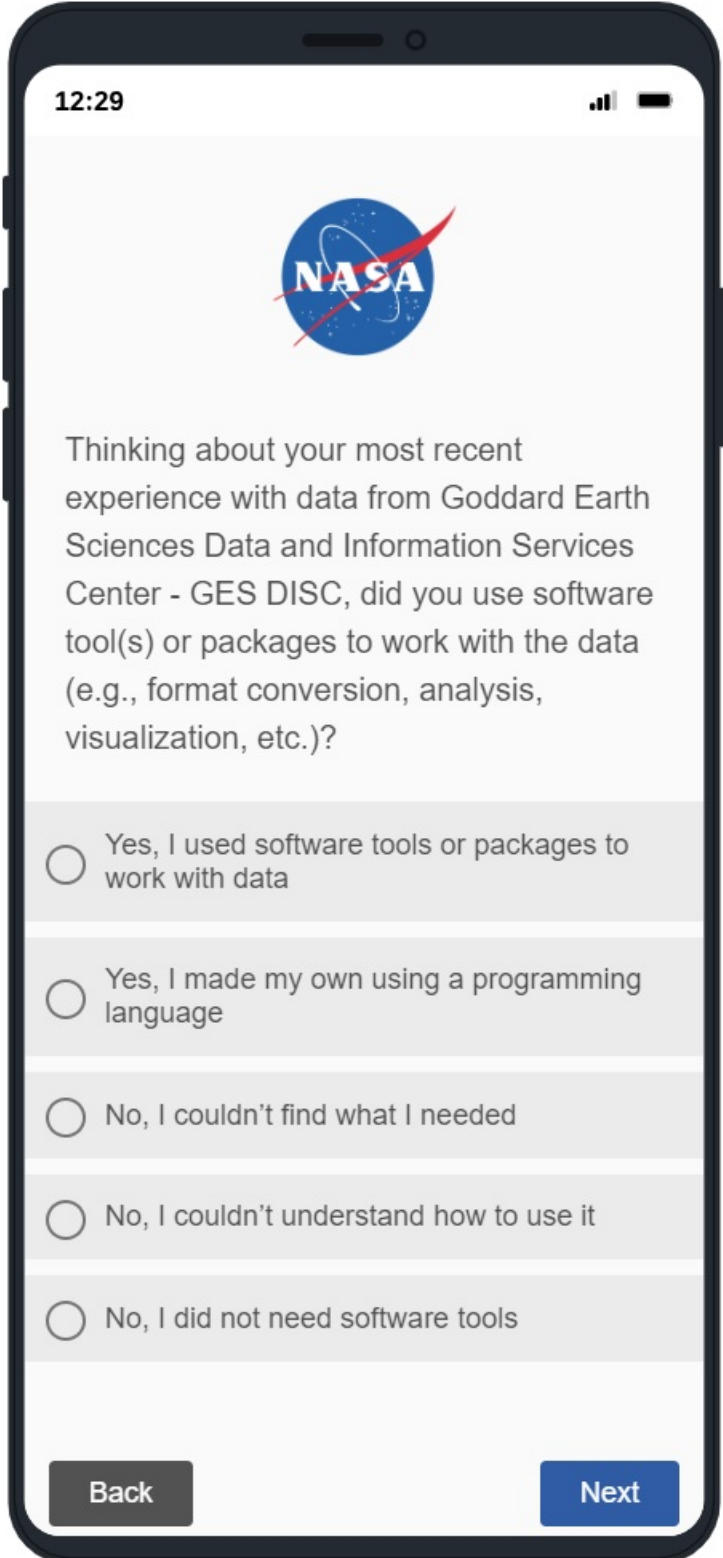
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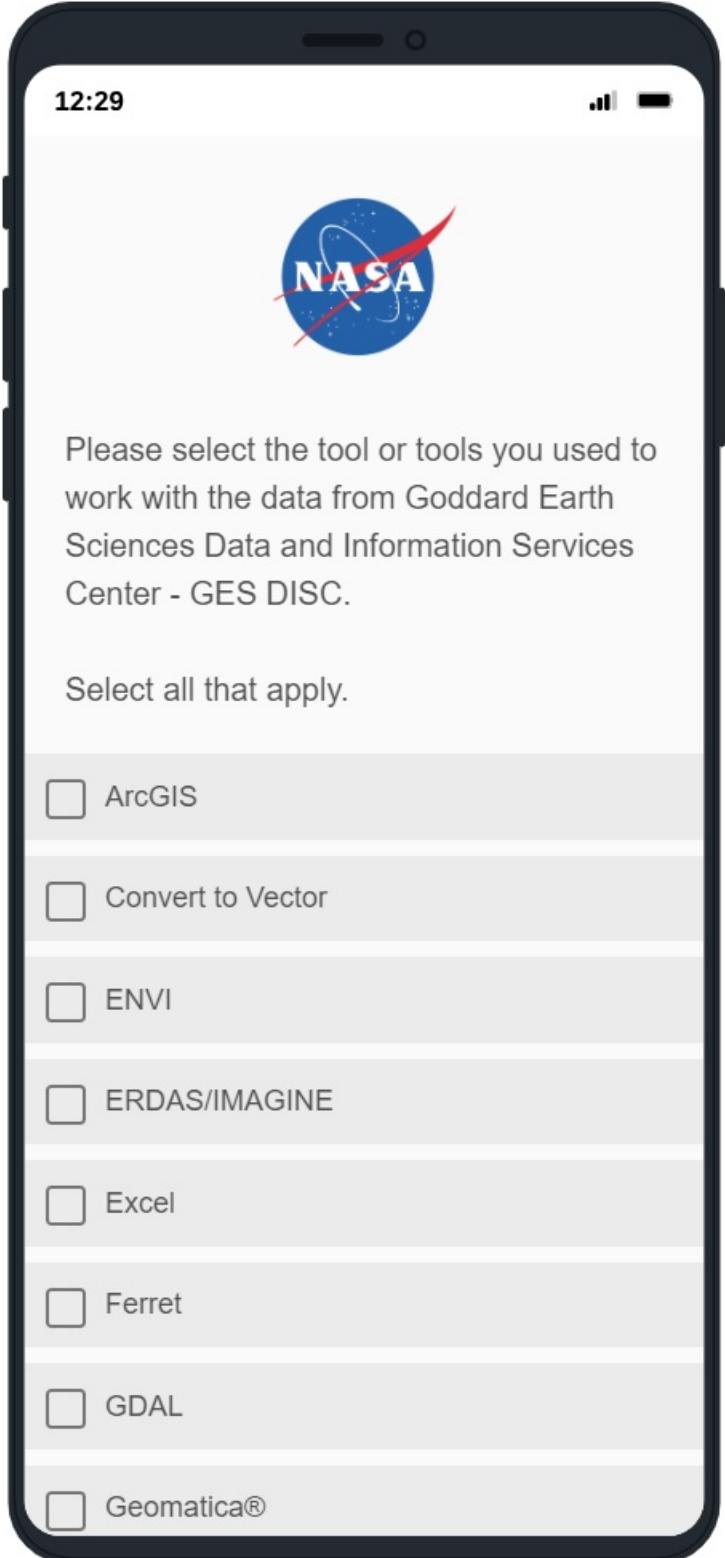
Tools



Please select the tool or tools you used to work with the data from Goddard Earth Sciences Data and Information Services Center - GES DISC.

Select all that apply.

- ArcGIS
- Convert to Vector
- ENVI
- ERDAS/IMAGINE
- Excel
- Ferret
- GDAL
- Geomatica®
- Global Mapper
- GrADS
- GRASS
- HDFLook
- HDFView
- HEG
- IDV
- IDRISI
- Jupyter Notebooks
- MapReady
- MATLAB
- NCL



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Clear

Tools



- GDAL
- Geomatica®
- Global Mapper
- GrADS
- GRASS
- HDFLook
- HDFView
- HEG
- IDV
- IDRISI
- Jupyter Notebooks
- MapReady
- MATLAB
- NCL
- Panoply
- Quantum GIS (QGIS)
- SeaDAS
- Other/open source (please specify)
- Don't know/Not applicable

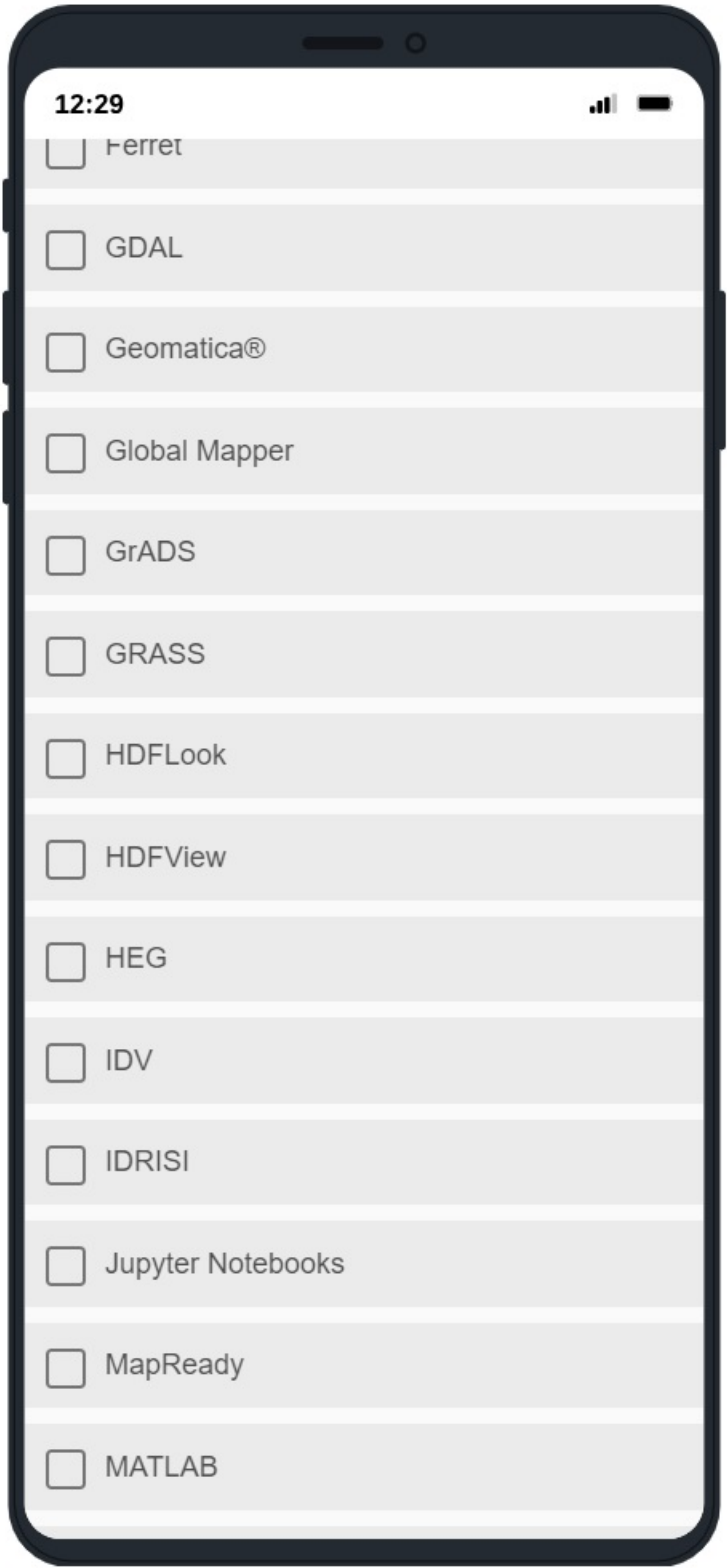
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Restart Survey

Go to Bookmark

Clear

Tools



Which programming language do you generally use to work with data?

Select all that apply.

- C
- C++
- C#
- Fortran 77
- Fortran 90
- IDL
- Java
- Julia
- Perl
- PHP
- Python
- R
- Others (please specify)

Don't know/Not applicable

Back

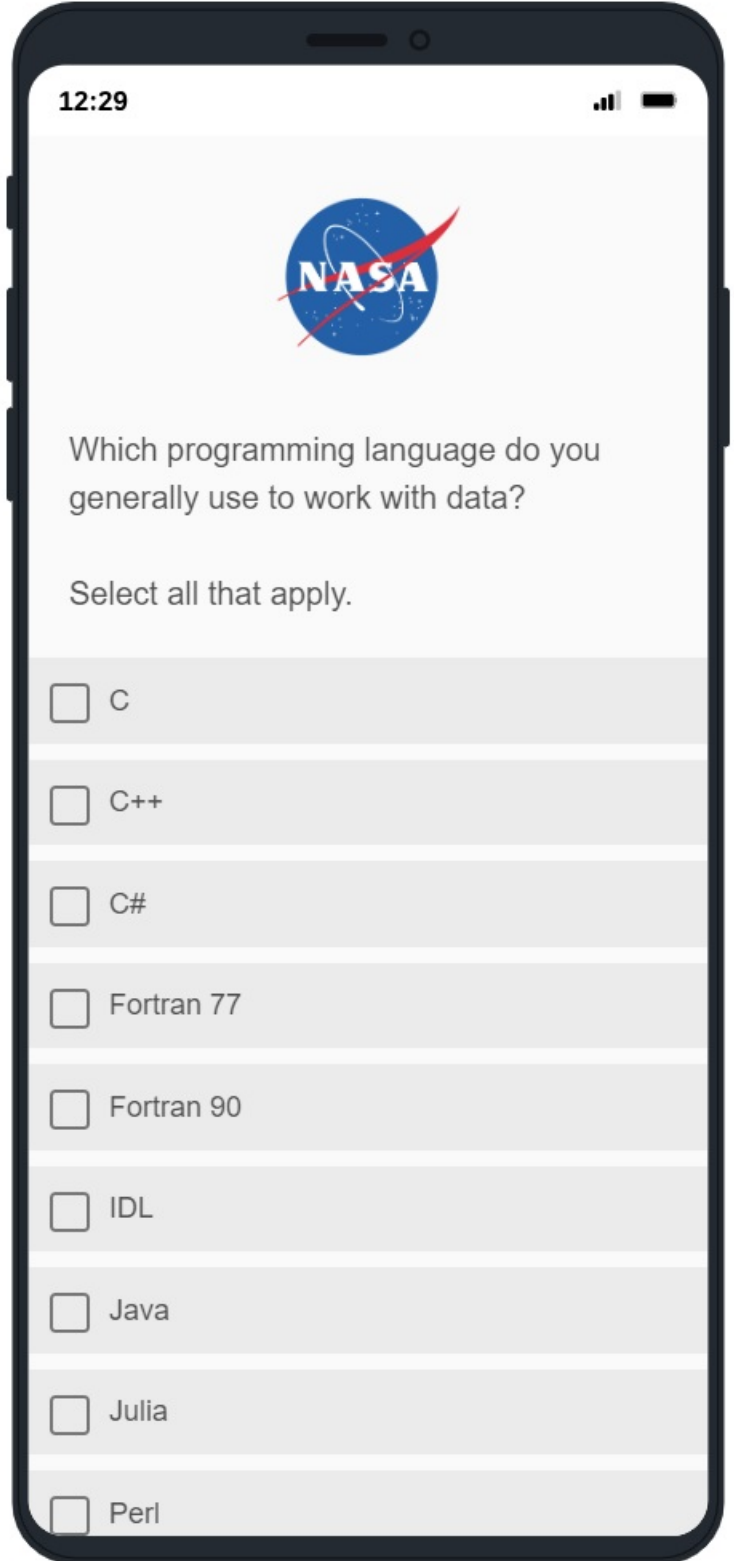
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Did you look for or get documentation related to the data?

Yes

No

Back

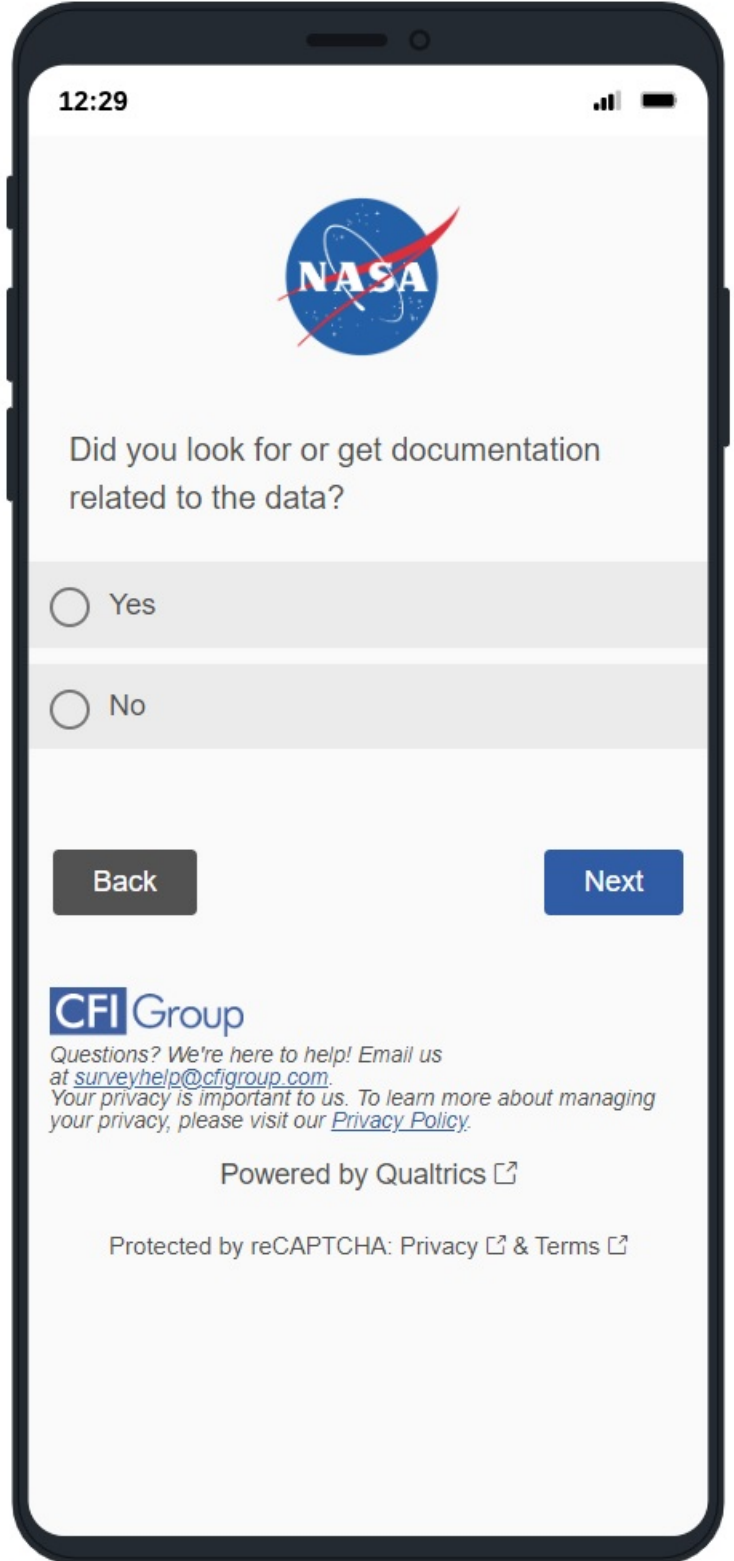
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Go to Bookmark

Clear

Tools



Still using the 5-point scale on which 1 means "Poor" and 5 means "Excellent," how would you rate...

Overall quality of the document



Poor 1

2

3

4

Excellent 5

NA

Technical level



Organization



Clarity and usefulness



Extent to which the data documentation helped you use the data



Back

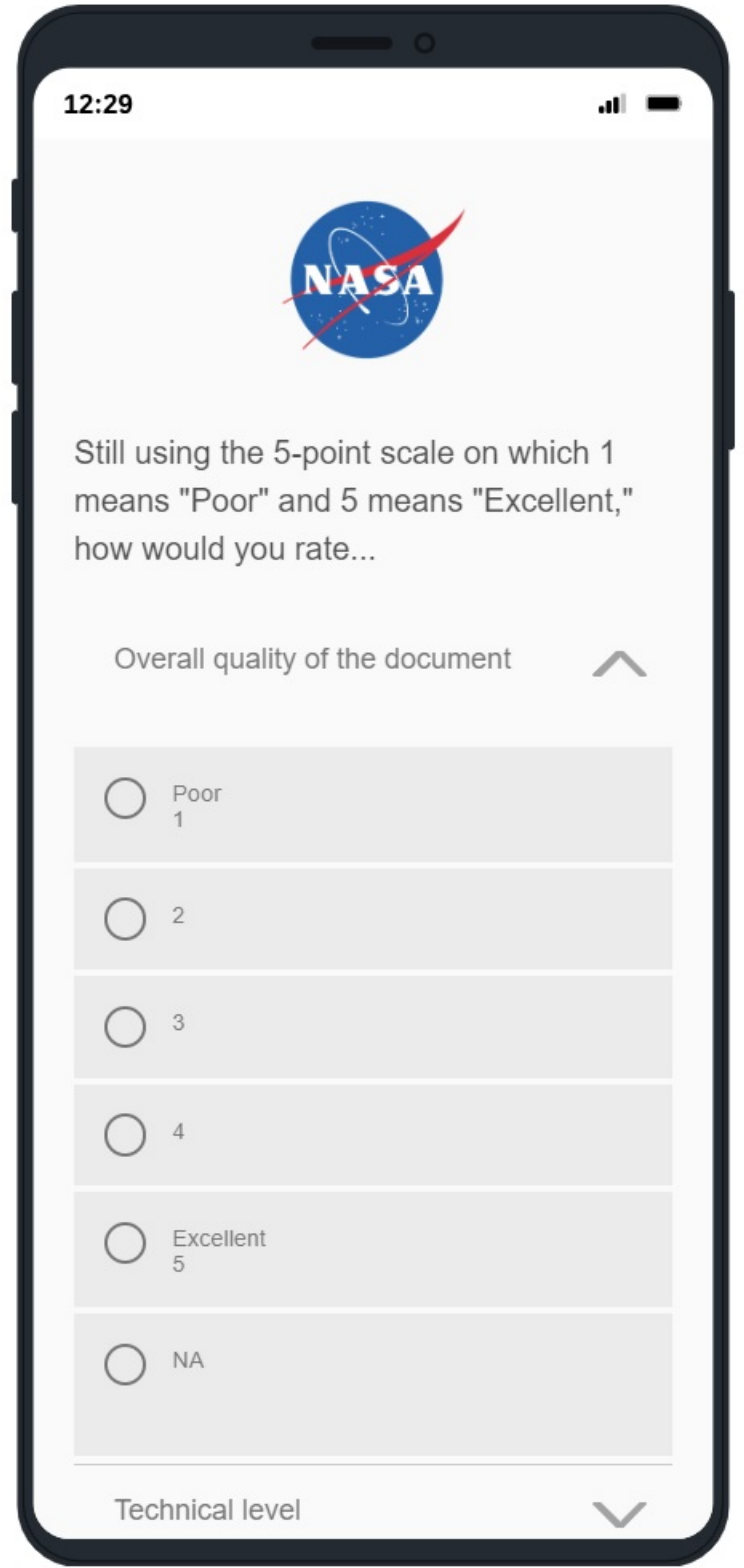
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12:29



Still using the 5-point scale on which 1 means "Poor" and 5 means "Excellent," how would you rate...

Overall quality of the document



Poor 1

2

3

4

Excellent 5

NA

Technical level



Restart Survey

Go to Bookmark

Clear

Tools



Still using the 5-point scale on which 1 means "Poor" and 5 means "Excellent," how would you rate...

Overall quality of the document

Excellent
5



Technical level



Poor
1

2

3

4

Excellent
5

NA

Organization



Clarity and usefulness



Extent to which the data documentation helped you use the data



Back

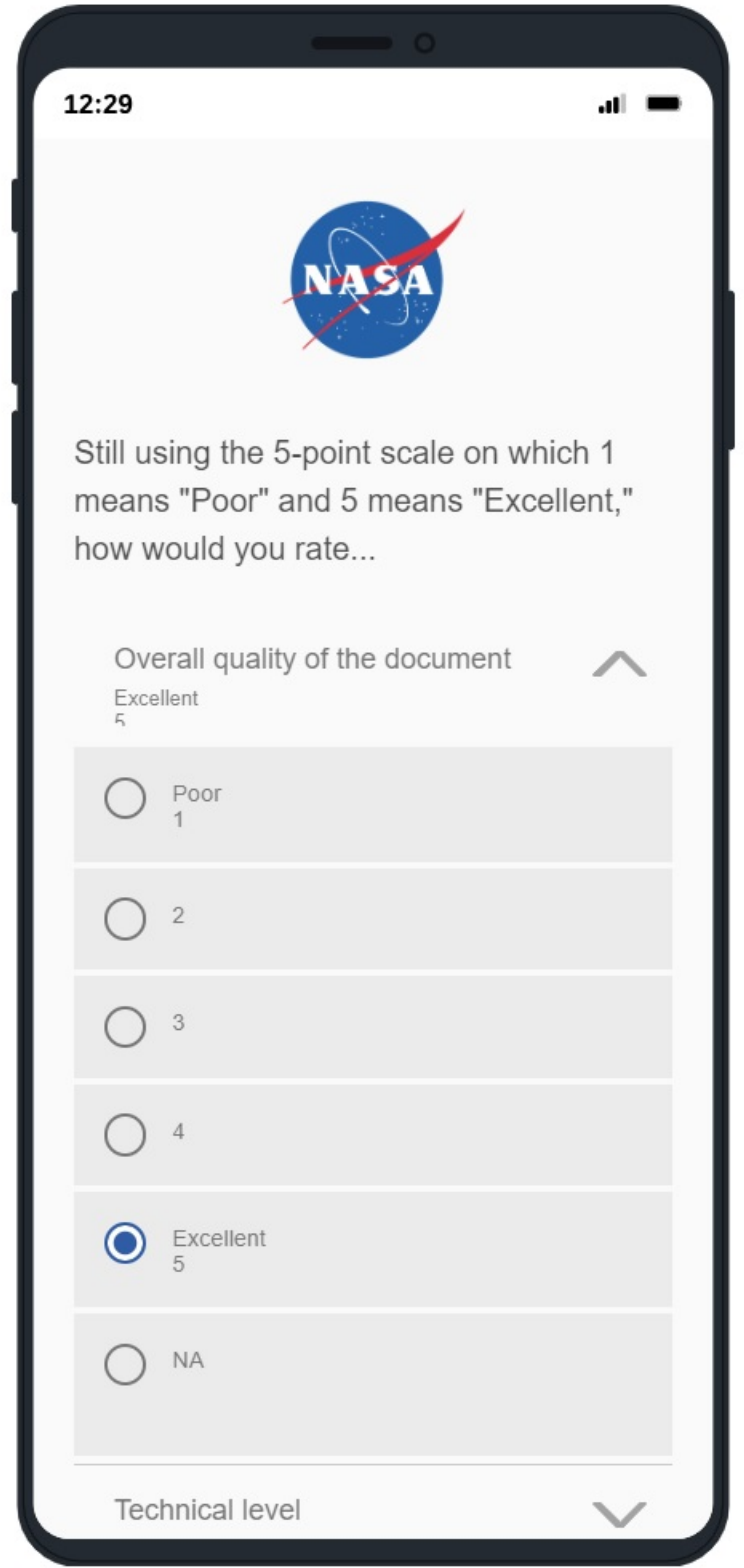
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Restart Survey

Go to Bookmark

Clear

Tools



Still using the 5-point scale on which 1 means "Poor" and 5 means "Excellent," how would you rate...

Overall quality of the document

Excellent
5



Technical level

Excellent
5



Organization



Poor
1

2

3

4

Excellent
5

NA

Clarity and usefulness



Extent to which the data documentation helped you use the data



Back

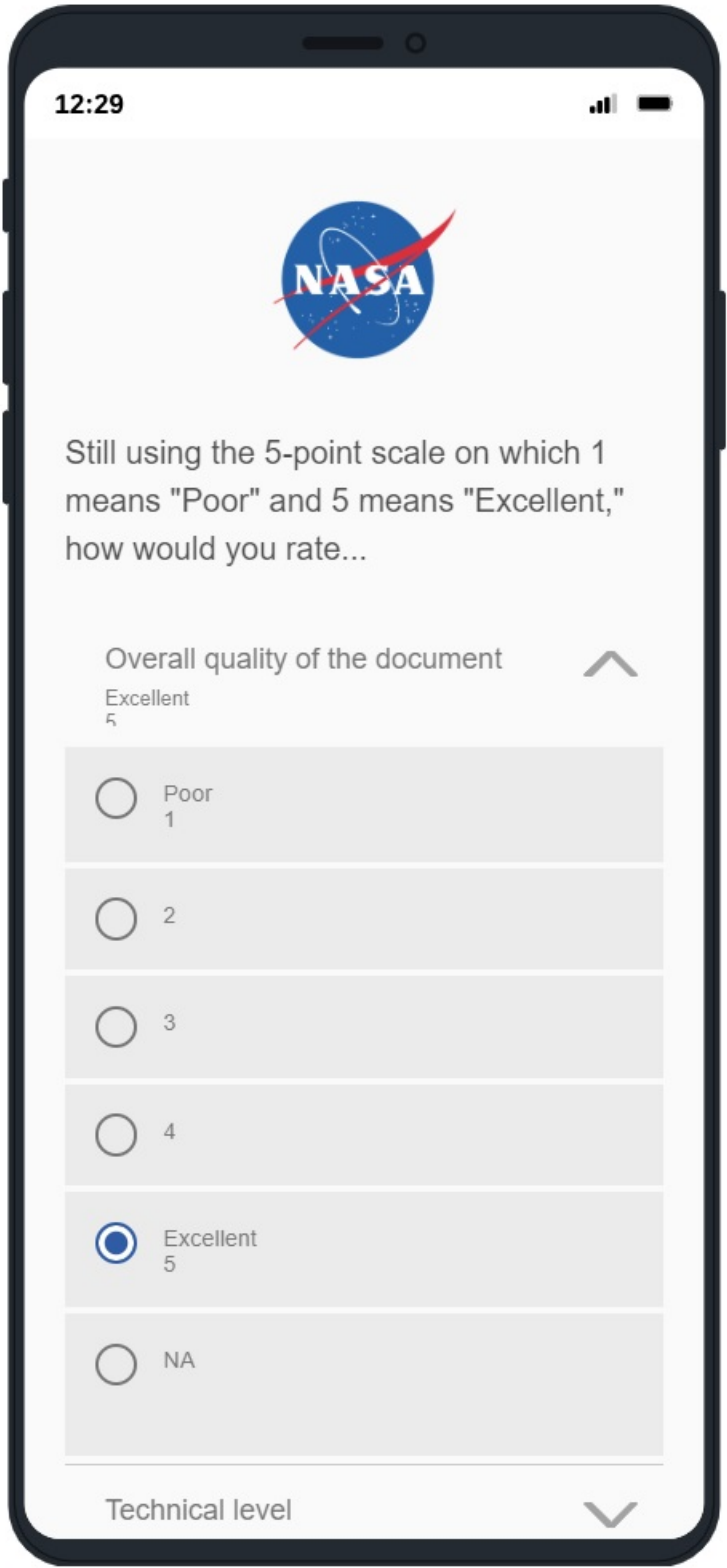
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Restart Survey

Go to Bookmark

Clear

Tools



Still using the 5-point scale on which 1 means "Poor" and 5 means "Excellent," how would you rate...

Overall quality of the document

Excellent 5

Technical level

Excellent 5

Organization

Excellent 5

Clarity and usefulness

Poor 1

2

3

4

Excellent 5

NA

Extent to which the data documentation helped you use the data

Back

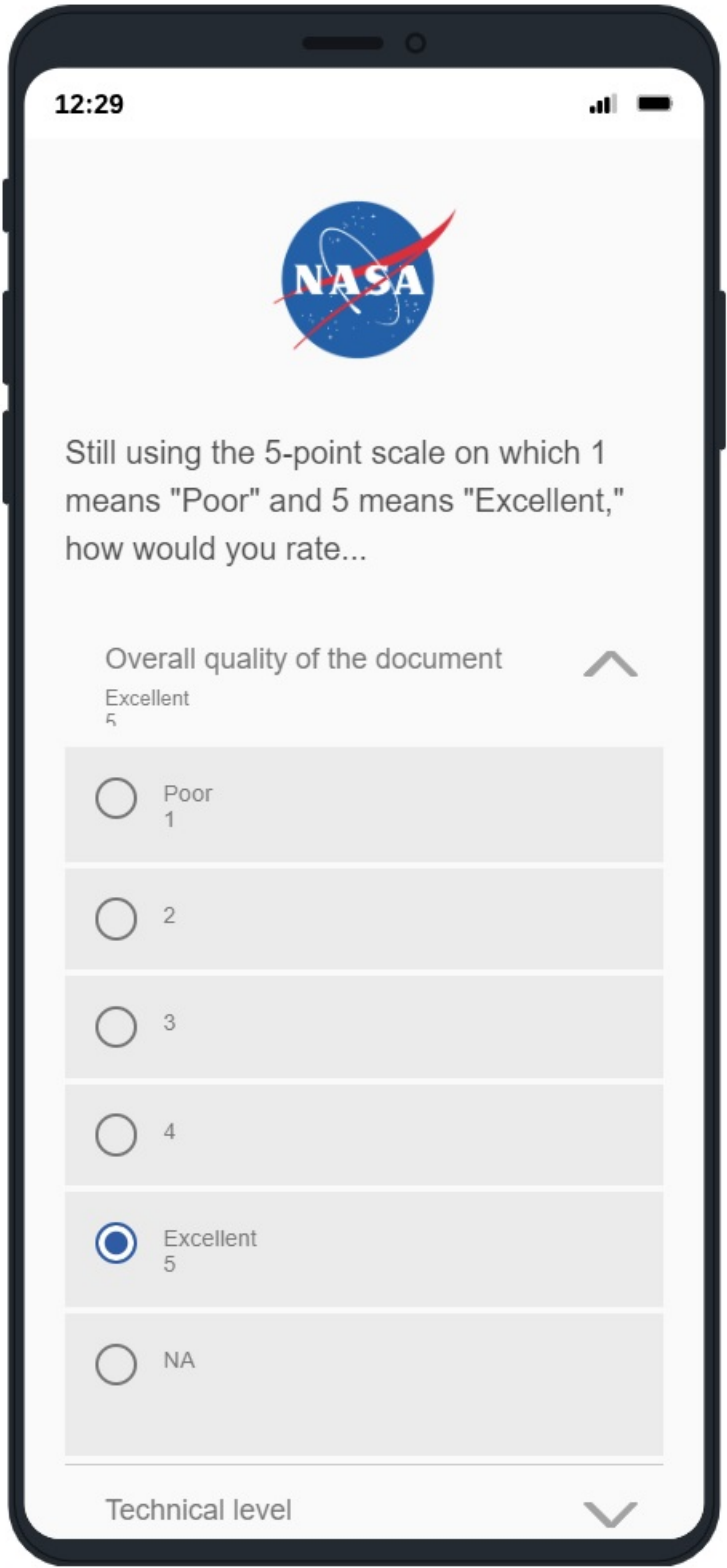
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Still using the 5-point scale on which 1 means "Poor" and 5 means "Excellent," how would you rate...

Overall quality of the document

Excellent 5

Poor 1

2

3

4

Excellent 5

NA

Technical level

Restart Survey

Go to Bookmark

Clear

Tools



Still using the 5-point scale on which 1 means "Poor" and 5 means "Excellent," how would you rate...

Overall quality of the document
Excellent
5

Technical level
Excellent
5

Organization
Excellent
5

Clarity and usefulness
Excellent
5

Extent to which the data documentation helped you use the data

- Poor 1
- 2
- 3
- 4
- Excellent 5
- NA

Back

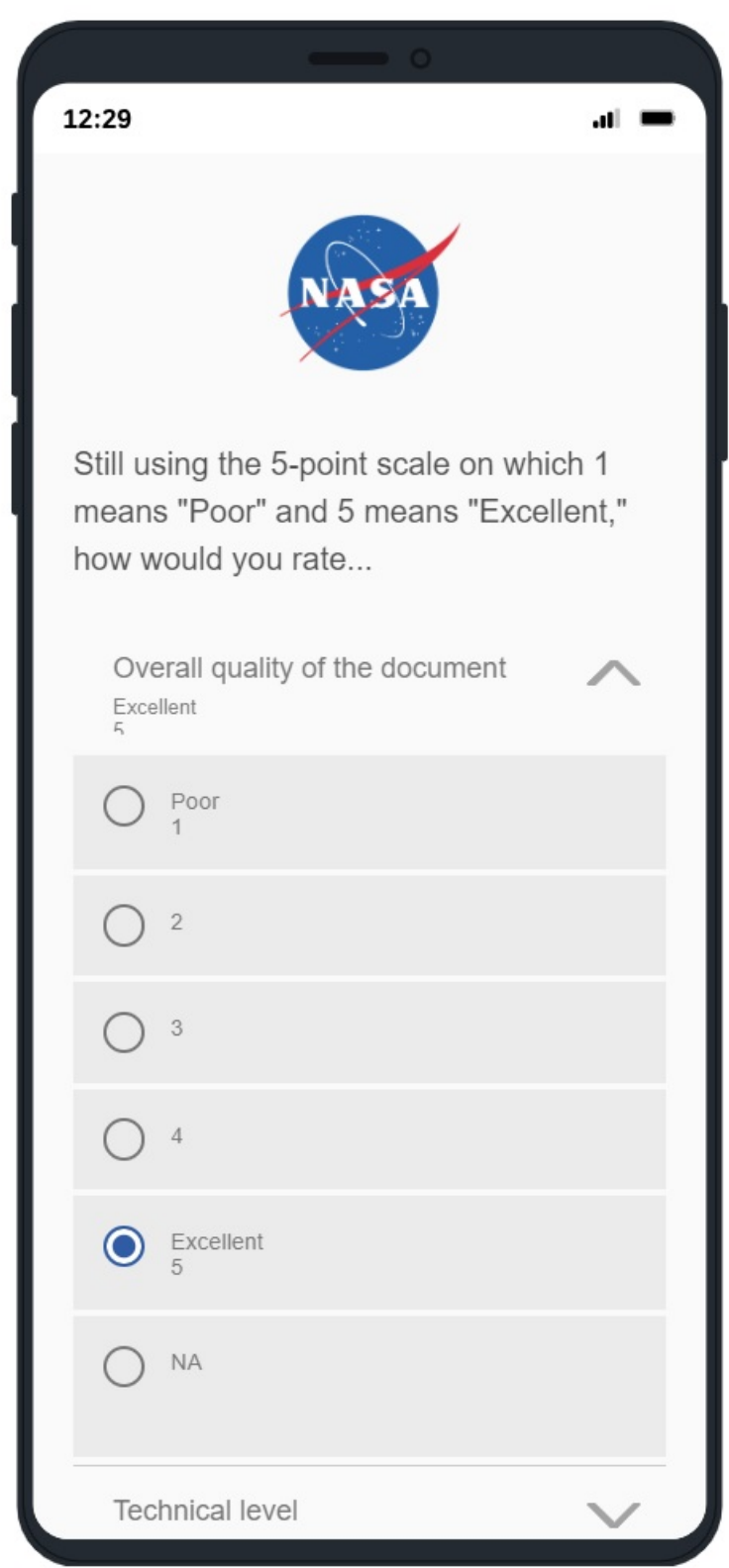
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Clear

Tools



If you were unable to get a particular document, what type of documentation were you seeking? Please specify.

Back

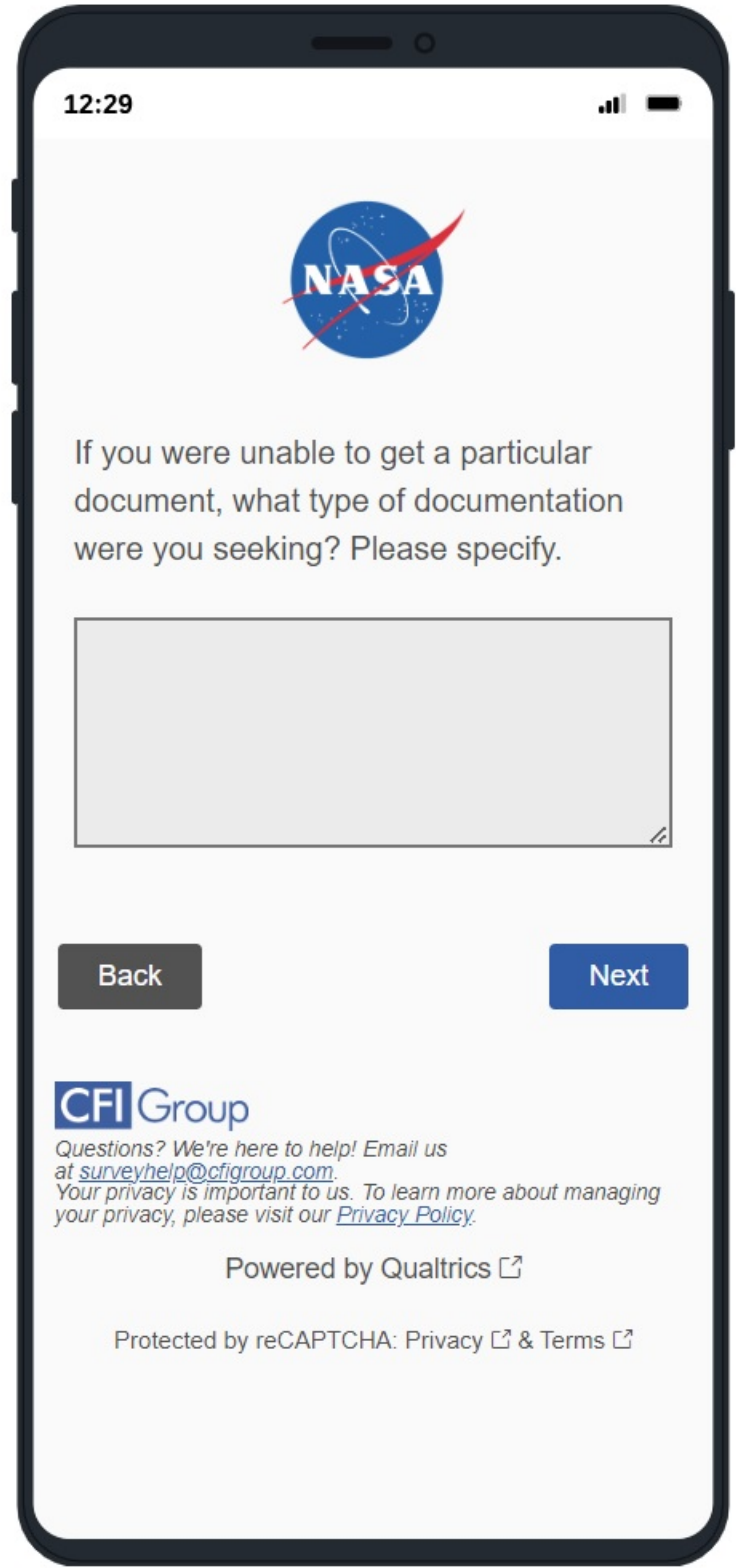
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If you were unable to get a particular document, what type of documentation were you seeking? Please specify.

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During the past year have you contacted the **Goddard Earth Sciences Data and Information Services Center - GES DISC's** user services office or interacted with DAAC personnel?

Yes

No

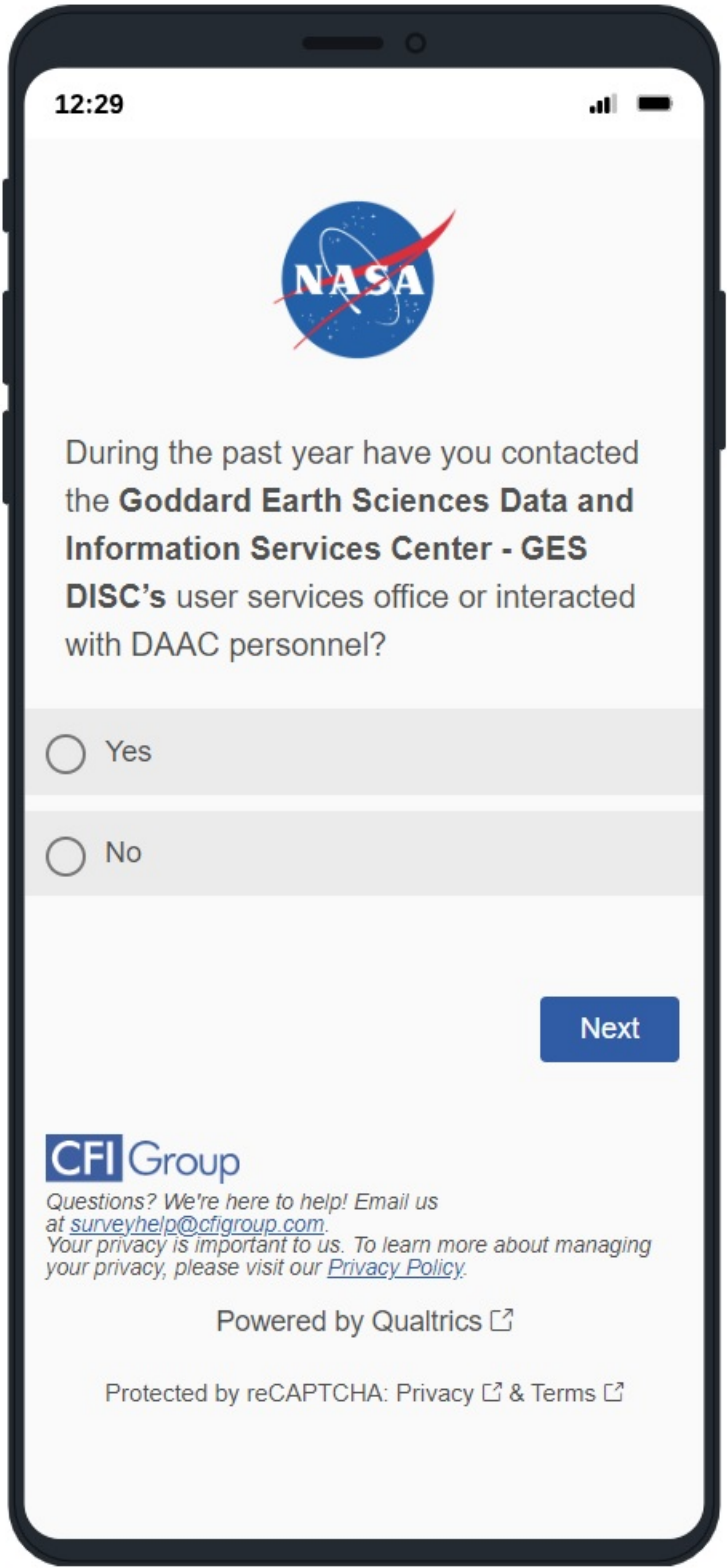
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During the past year have you contacted the **Goddard Earth Sciences Data and Information Services Center - GES DISC's** user services office or interacted with DAAC personnel?

Yes

No

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Think about the user services staff you interacted with when you contacted the **Goddard Earth Sciences Data and Information Services Center - GES DISC** user services. On the same scale from 1 to 5 where 1 means "Poor" and 5 means "Excellent," how would you rate the user services staff on the following:

Professionalism ^

Poor 1

2

3

4

Excellent 5

NA

Technical knowledge v

Helpfulness in resolving a problem v

Speed of response v

Back

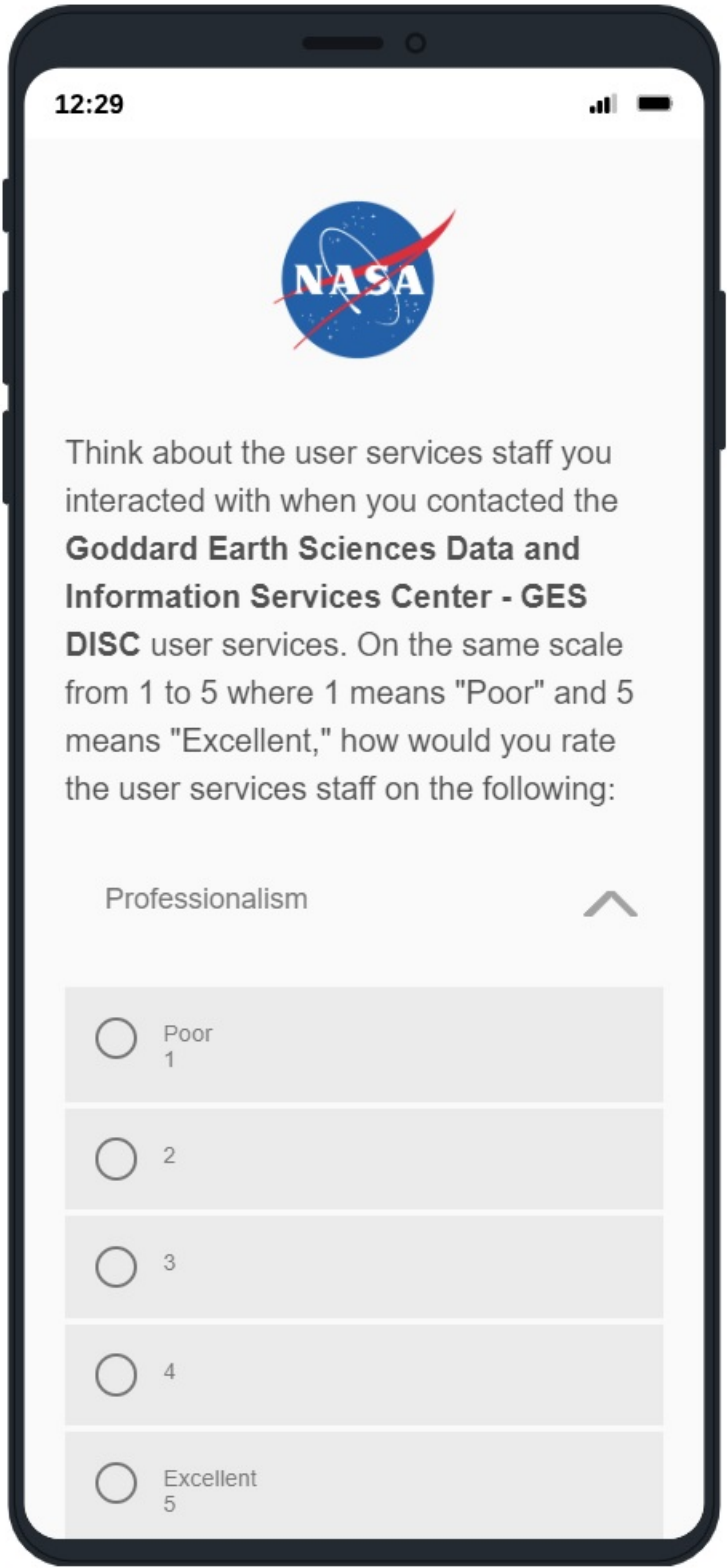
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Restart Survey

Go to Bookmark

Clear

Tools



Think about the user services staff you interacted with when you contacted the **Goddard Earth Sciences Data and Information Services Center - GES DISC** user services. On the same scale from 1 to 5 where 1 means "Poor" and 5 means "Excellent," how would you rate the user services staff on the following:

Professionalism
Excellent
5

Technical knowledge

Poor
1

2

3

4

Excellent
5

NA

Helpfulness in resolving a problem

Speed of response

Back

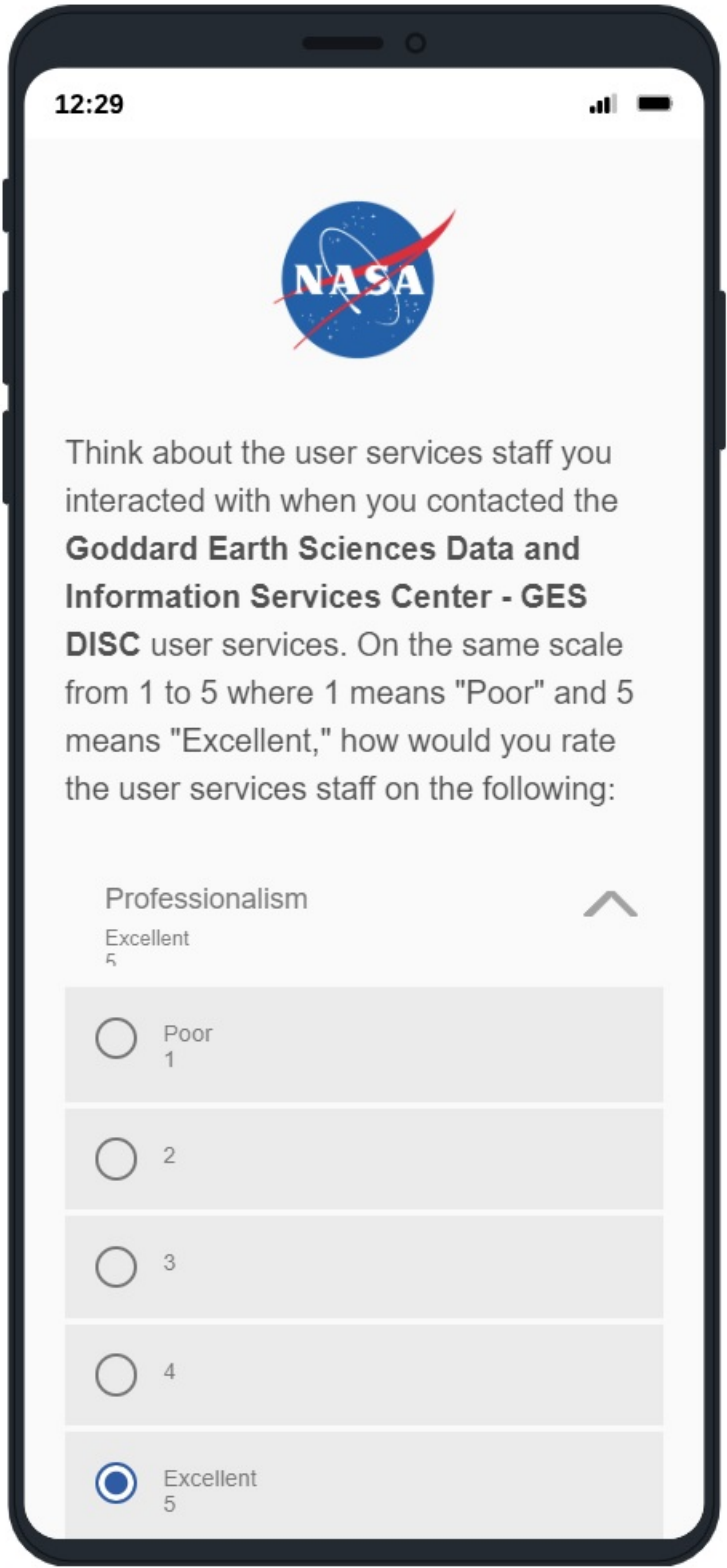
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Restart Survey

Go to Bookmark

Clear

Tools



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Professionalism
Excellent
5



Technical knowledge
Excellent
5



Helpfulness in resolving a problem



Poor
1

2

3

4

Excellent
5

NA

Speed of response



Back

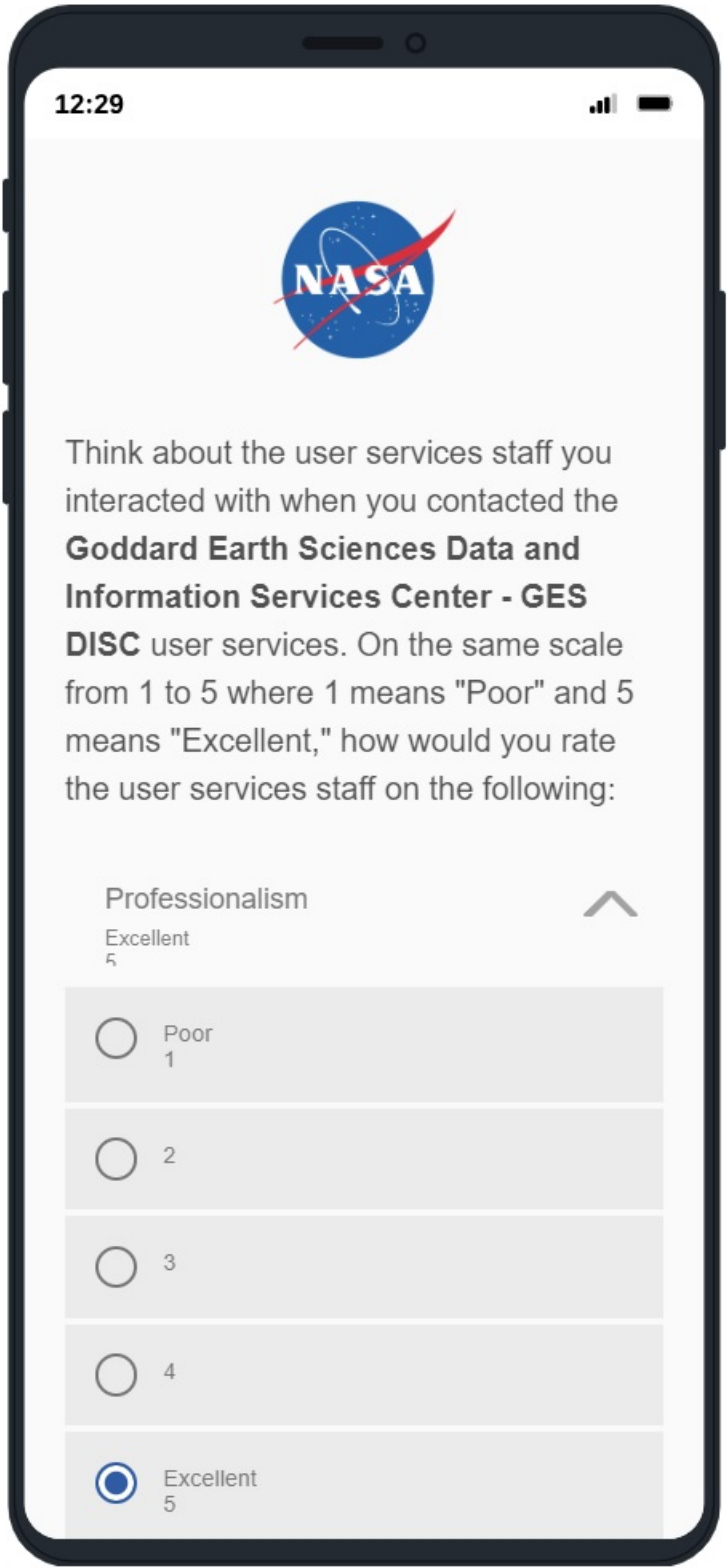
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Professionalism
Excellent
5



Poor
1

2

3

4

Excellent
5

Restart Survey

Go to Bookmark

Clear

Tools



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Professionalism
Excellent
5

Technical knowledge
Excellent
5

Helpfulness in resolving a problem
Excellent
5

Speed of response

Poor
1

2

3

4

Excellent
5

NA

Back

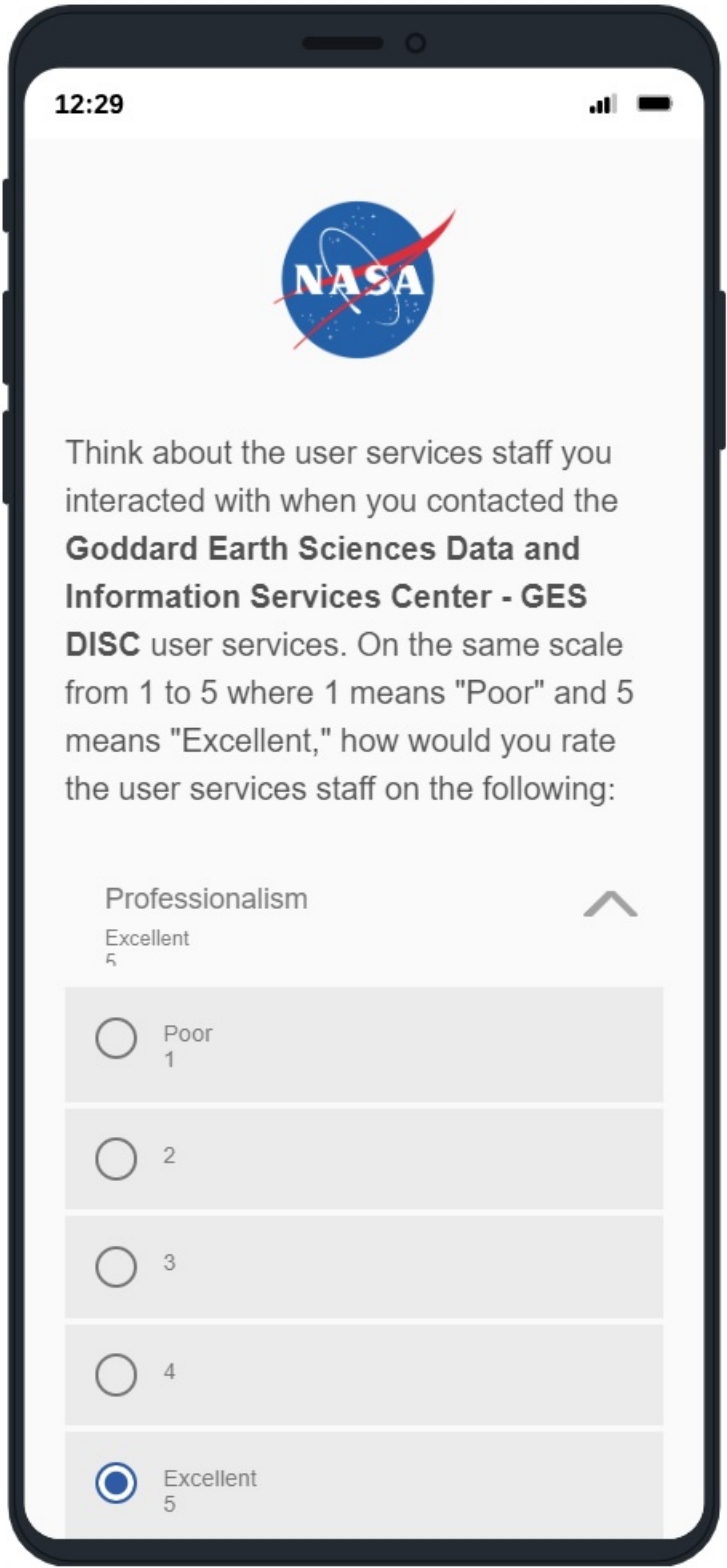
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Professionalism
Excellent
5

Poor
1

2

3

4

Excellent
5

Restart Survey

Go to Bookmark

Clear

Tools



Following this survey, would you like to be contacted by the Goddard Earth Sciences Data and Information Services Center - GES DISC user services office for any additional support?

Yes

No

Back

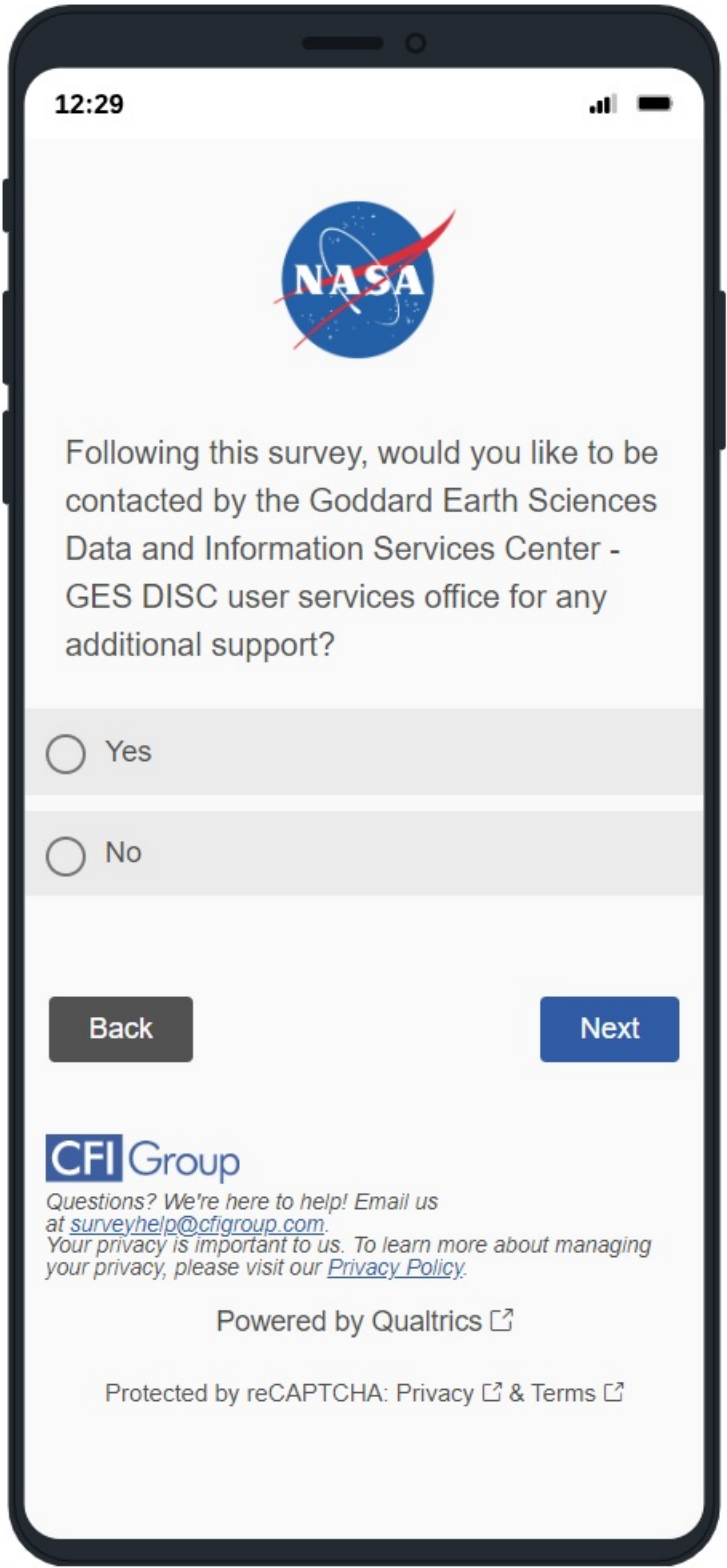
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Following this survey, would you like to be contacted by the Goddard Earth Sciences Data and Information Services Center - GES DISC user services office for any additional support?

Yes

No

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Restart Survey

Go to Bookmark

Clear

Tools



Using a 5-point scale on which 1 means "Very Dissatisfied" and 5 means "Very Satisfied," how satisfied are you with the data products and services provided by **Goddard Earth Sciences Data and Information Services Center - GES DISC?**

Overall satisfaction with the data products and services provided by **Goddard Earth Sciences Data and Information Services Center - GES DISC**



Very Dissatisfied 1

2

3

4

Very Satisfied 5

Back

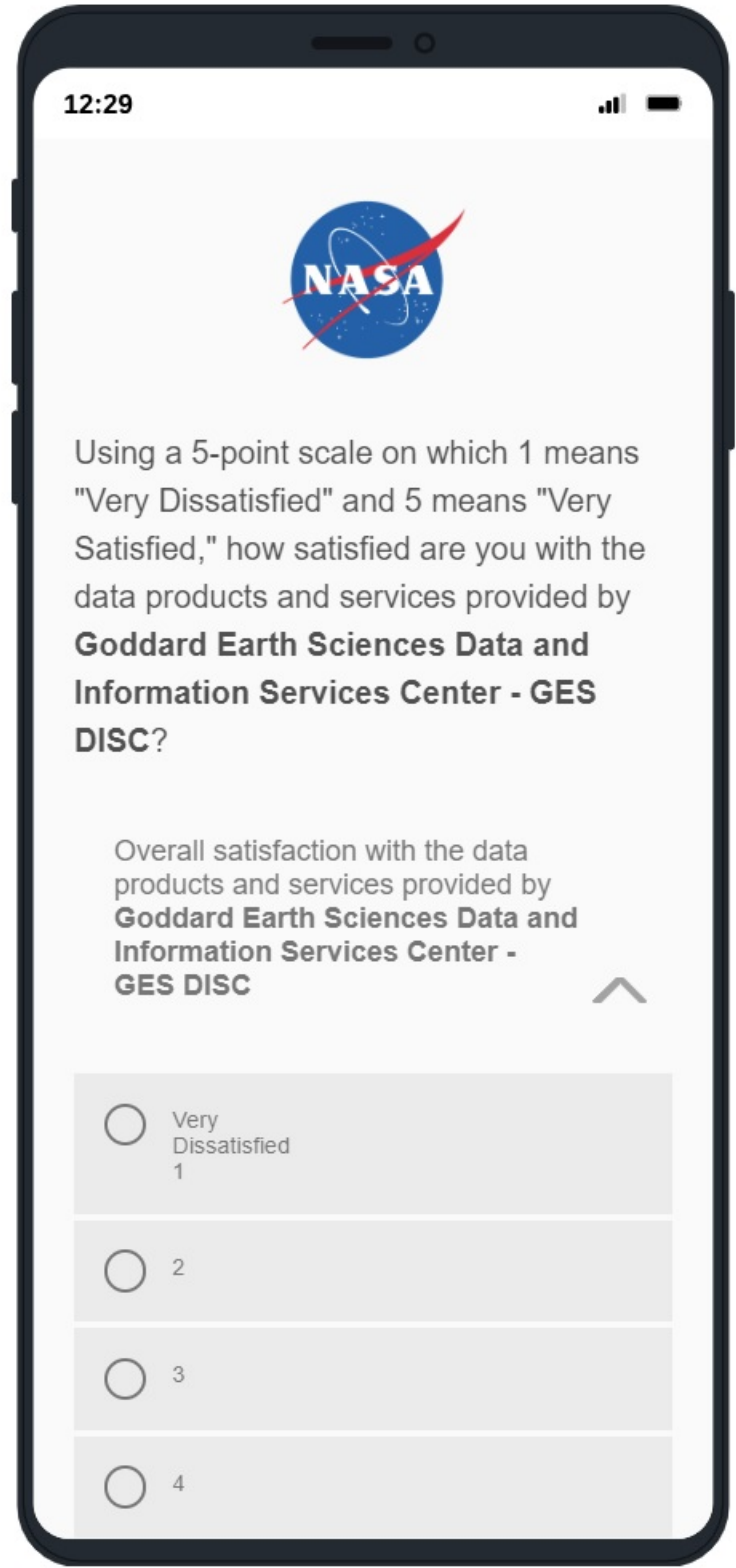
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Using a 5-point scale on which 1 means "Very Dissatisfied" and 5 means "Very Satisfied," how satisfied are you with the data products and services provided by **Goddard Earth Sciences Data and Information Services Center - GES DISC?**

Overall satisfaction with the data products and services provided by **Goddard Earth Sciences Data and Information Services Center - GES DISC**



Very Dissatisfied 1

2

3

4

Restart Survey

Go to Bookmark

Clear

Tools



Using a 5-point scale on which 1 now means "Falls Short of Your Expectations" and 5 means "Exceeds Your Expectations," to what extent have the data products and services provided by **Goddard Earth Sciences Data and Information Services Center - GES DISC** fallen short of or exceeded your expectations?

Extent to which the data products and services provided by **Goddard Earth Sciences Data and Information Services Center - GES DISC** have fallen short of or exceeded your expectations

- Falls Short of Your Expectations 1
- 2
- 3
- 4
- Exceeds Your Expectations 5

Back

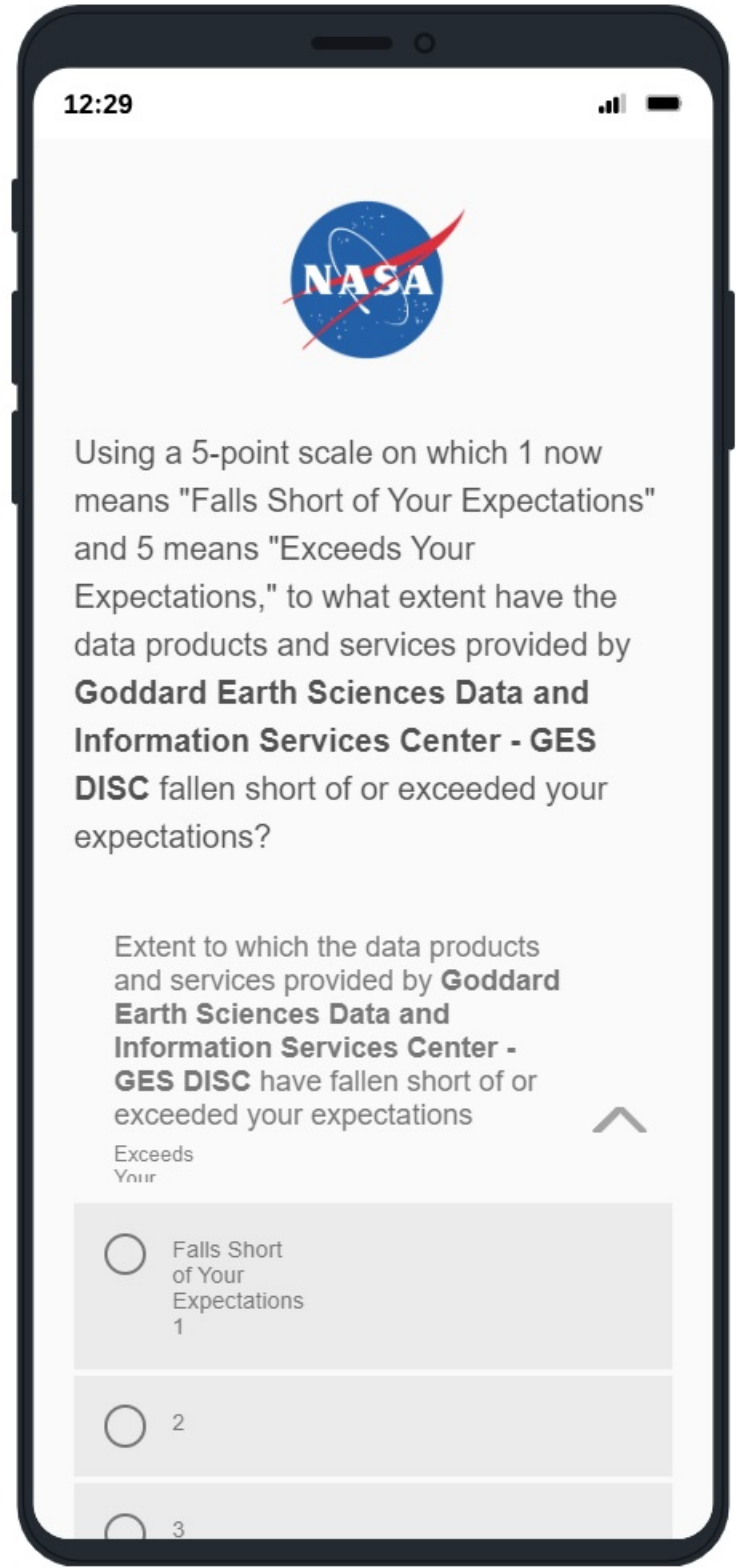
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Now, imagine an ideal provider of scientific data products and services. How close does **Goddard Earth Sciences Data and Information Services Center - GES DISC** come to that ideal organization you just imagined? Please use a 5-point scale on which 1 means "Not at All Close to the Ideal," and 5 means "Very Close to the Ideal."

How well **Goddard Earth Sciences Data and Information Services Center - GES DISC** compares to ideal provider of scientific data products and services



Not at All Close to the Ideal 1

2

3

4

Very Close to the Ideal 5

Back

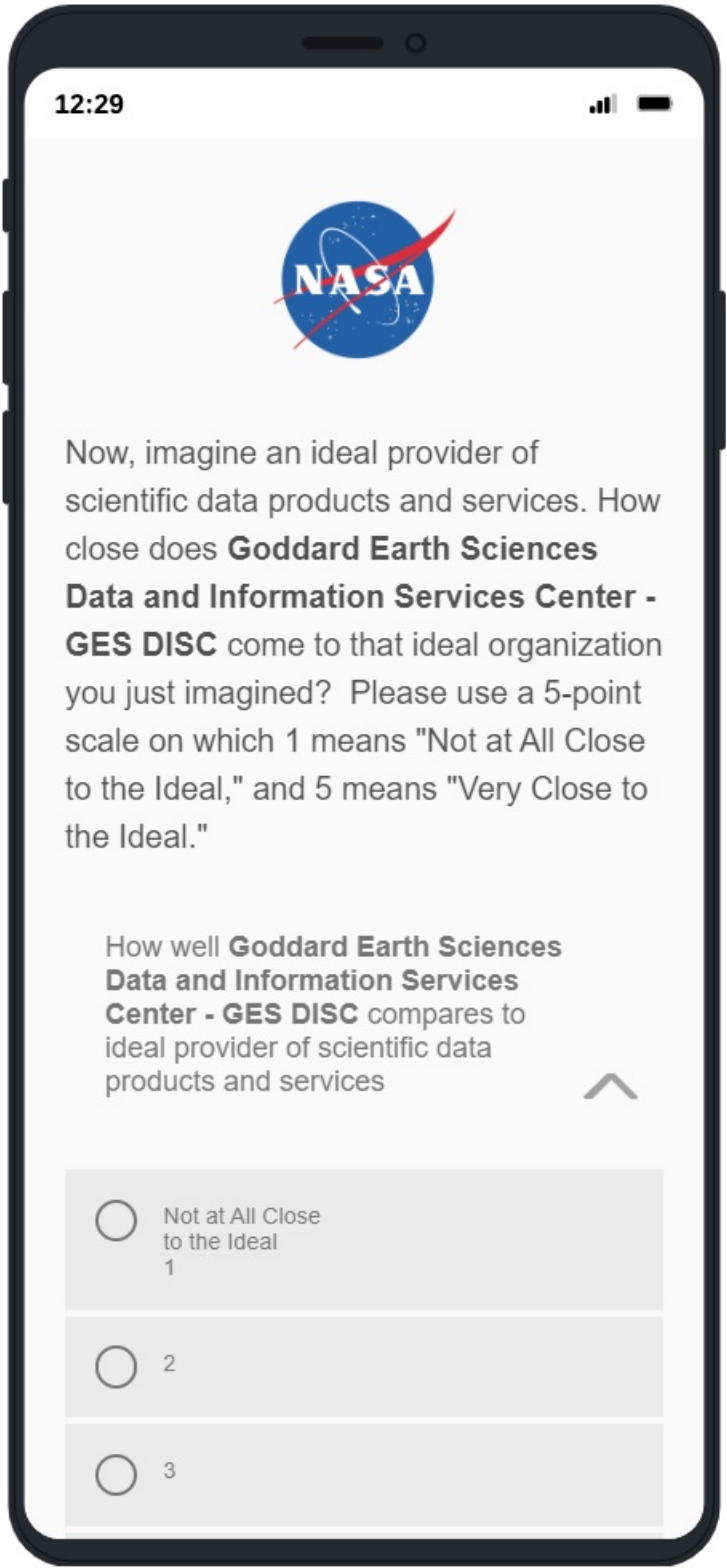
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How well **Goddard Earth Sciences Data and Information Services Center - GES DISC** compares to ideal provider of scientific data products and services



Not at All Close to the Ideal 1

2

3

Restart Survey

Go to Bookmark

Clear

Tools



Please indicate your preferred format(s) of data.

Select all that apply.

ASCII/CSV

HDF

NetCDF

GRIB

KMZ/KML

GeoTIFF

Binary

Cloud Optimized GeoTIFF (COG)

Zarr

Parquet/GeoParquet

Other (please specify)

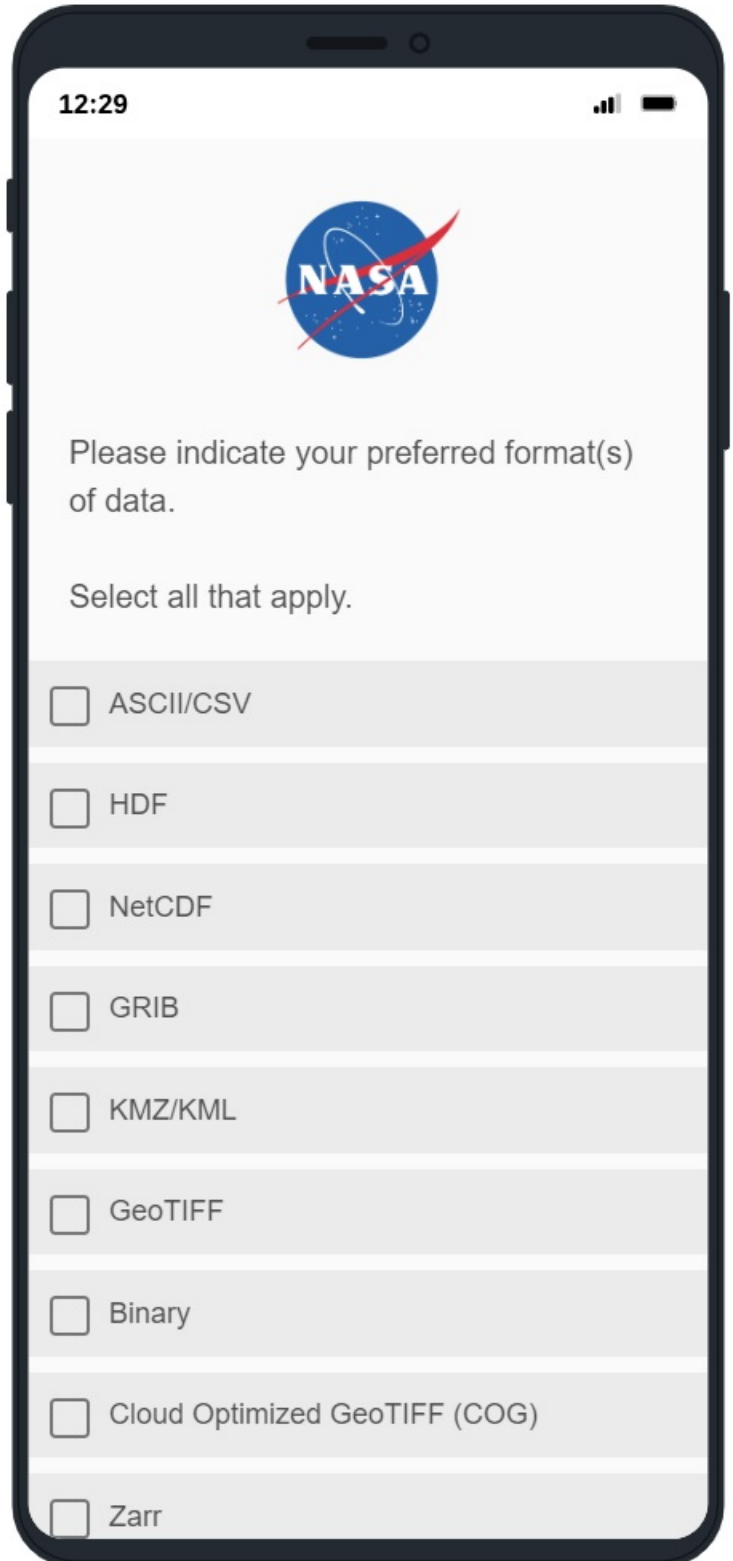
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If you searched for documentation on the GES DISC webpage, what type of documentation were you seeking?

Select all that apply.

- How to access data in the cloud
 - Data formats
 - Data provenance
 - Dataset metadata
 - Simple description about the datasets
 - Publications that use GES DISC datasets
 - Examples of how data has been used
 - How to search for data and use analysis and visualization tools
 - Instrument specifications
 - Quality assurance/error sources
 - Science algorithm description
 - Appropriate use of the dataset
 - Other (please specify)
-
- I did not search for documentation

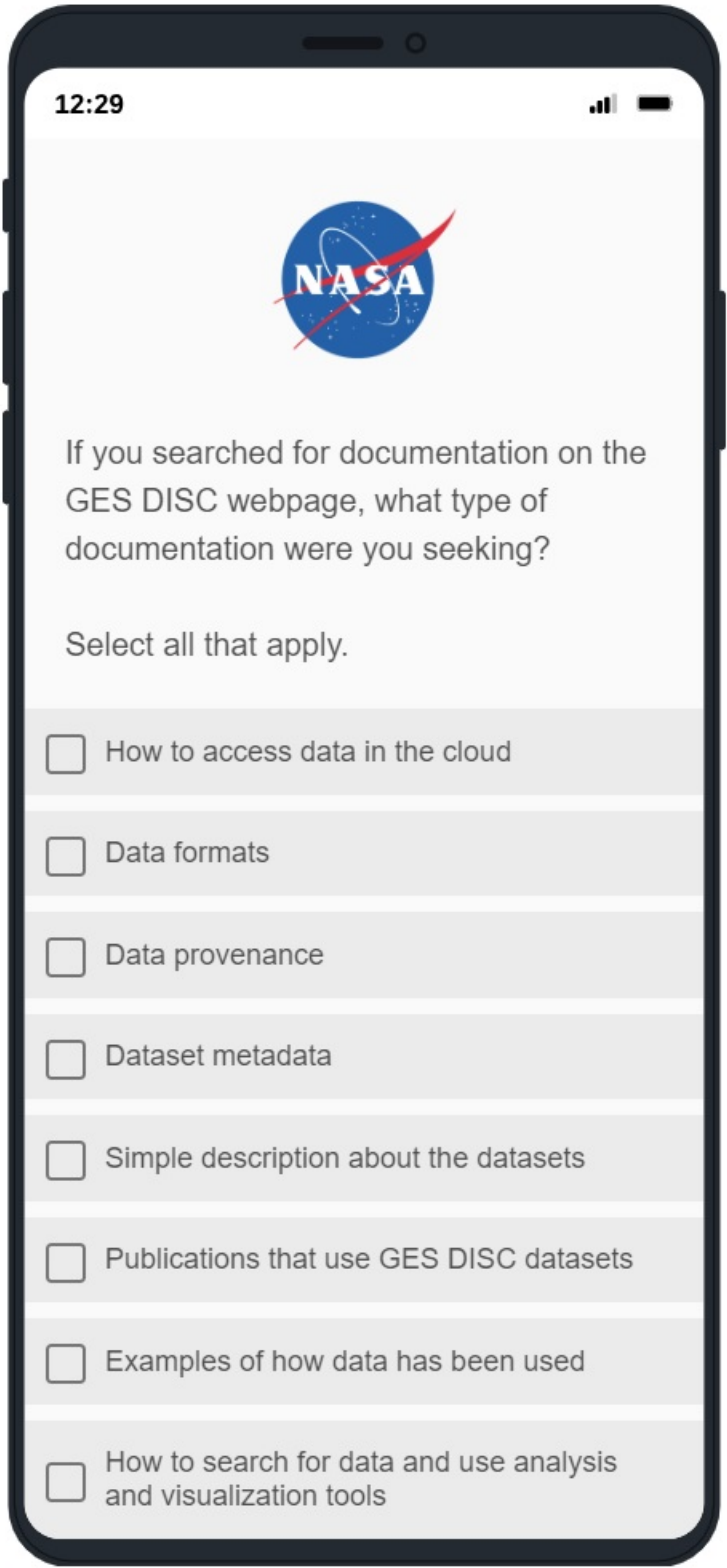
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- How to access data in the cloud
- Data formats
- Data provenance
- Dataset metadata
- Simple description about the datasets
- Publications that use GES DISC datasets
- Examples of how data has been used
- How to search for data and use analysis and visualization tools

Restart Survey

Go to Bookmark

Clear

Tools



If you found documentation, was it useful?

Empty text input field

Back

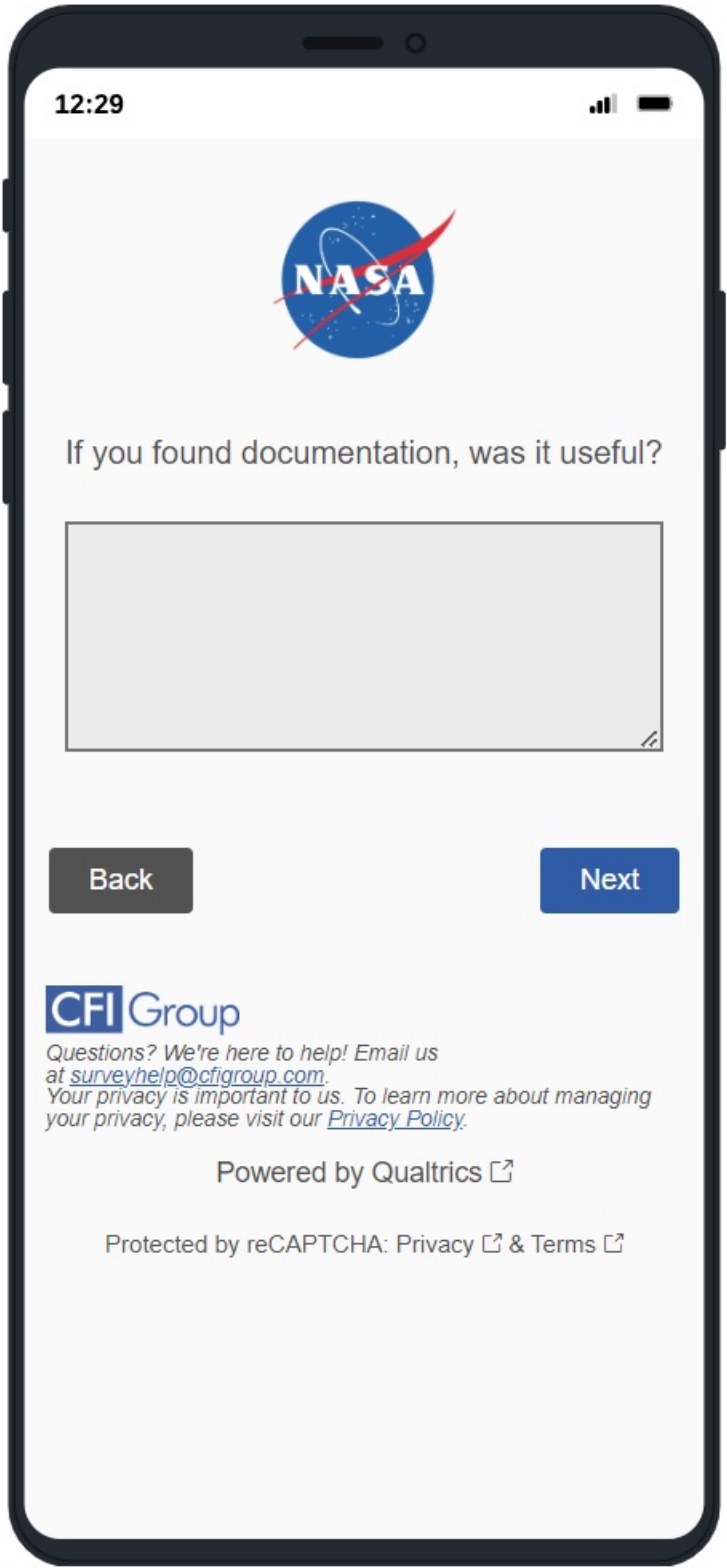
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If you found documentation, was it useful?

Empty text input field

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Which content added to the GES DISC website *in the last year (since September 2022)* have you taken advantage of?

Select all that apply.

- Newly released datasets
- User resources
- Mission/Project guide
- Data preservation pages for retired missions

Back

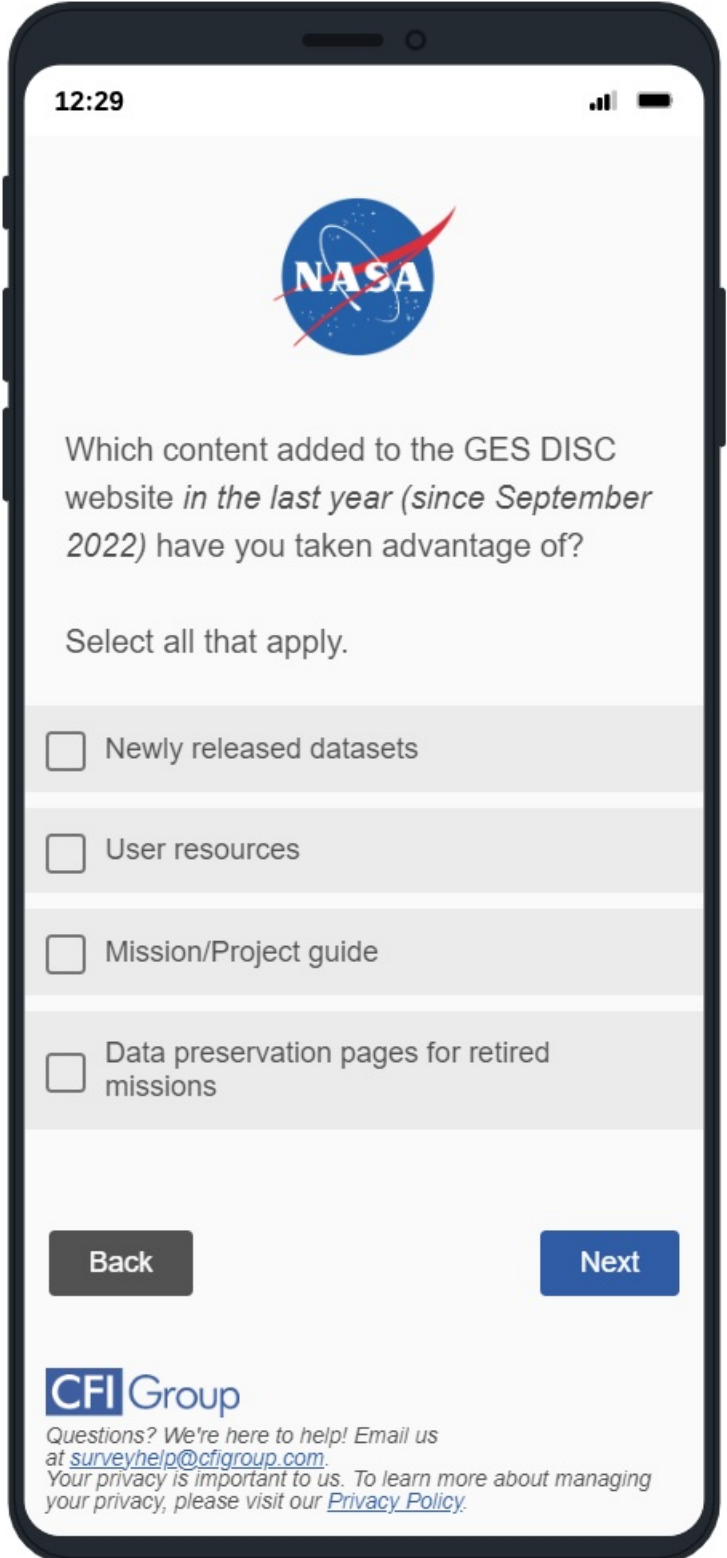
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Did you search for datasets on the GES DISC website?

Yes

No

Back

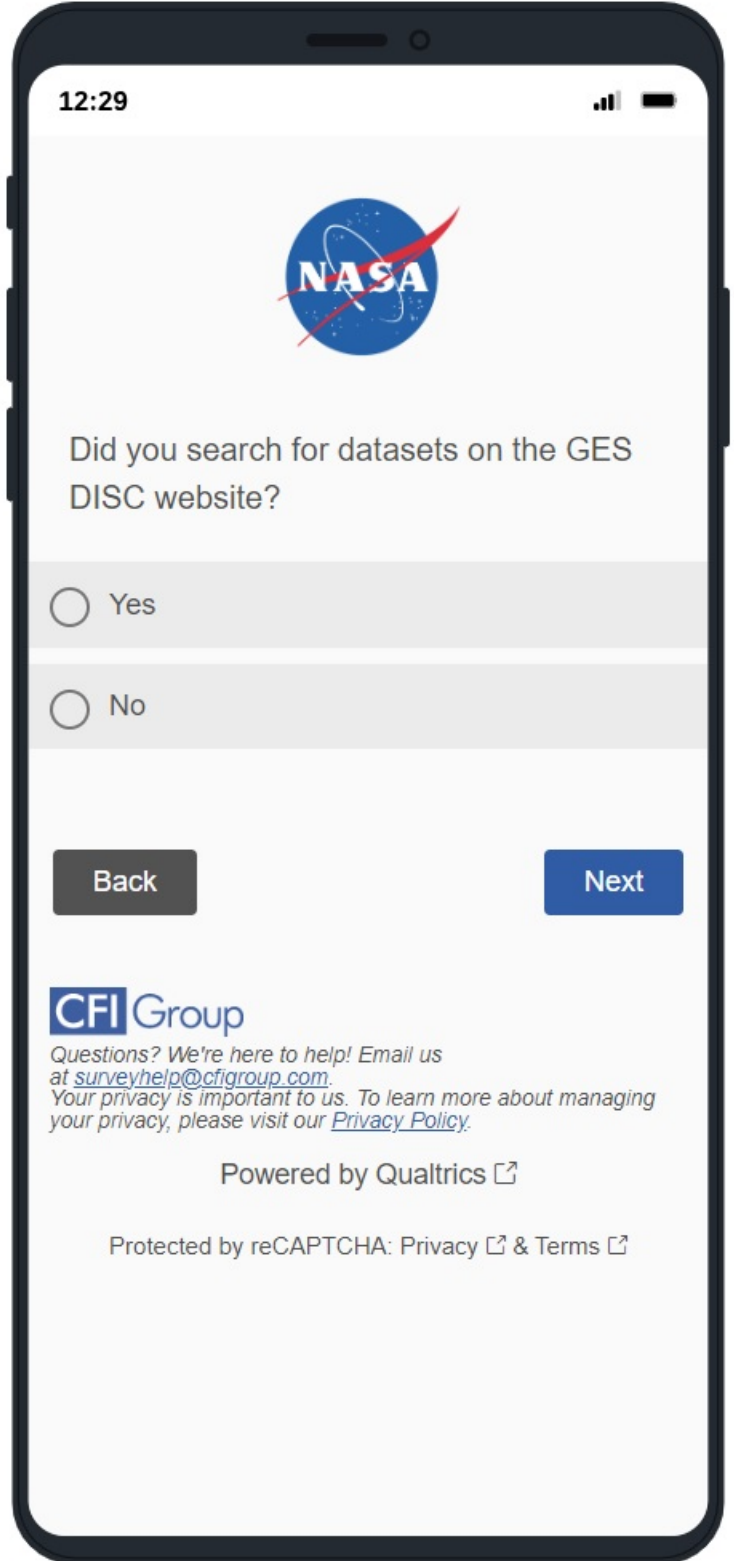
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Did you search for datasets on the GES DISC website?

Yes

No

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Were you able to find the dataset you were looking for?

Yes

No

Back

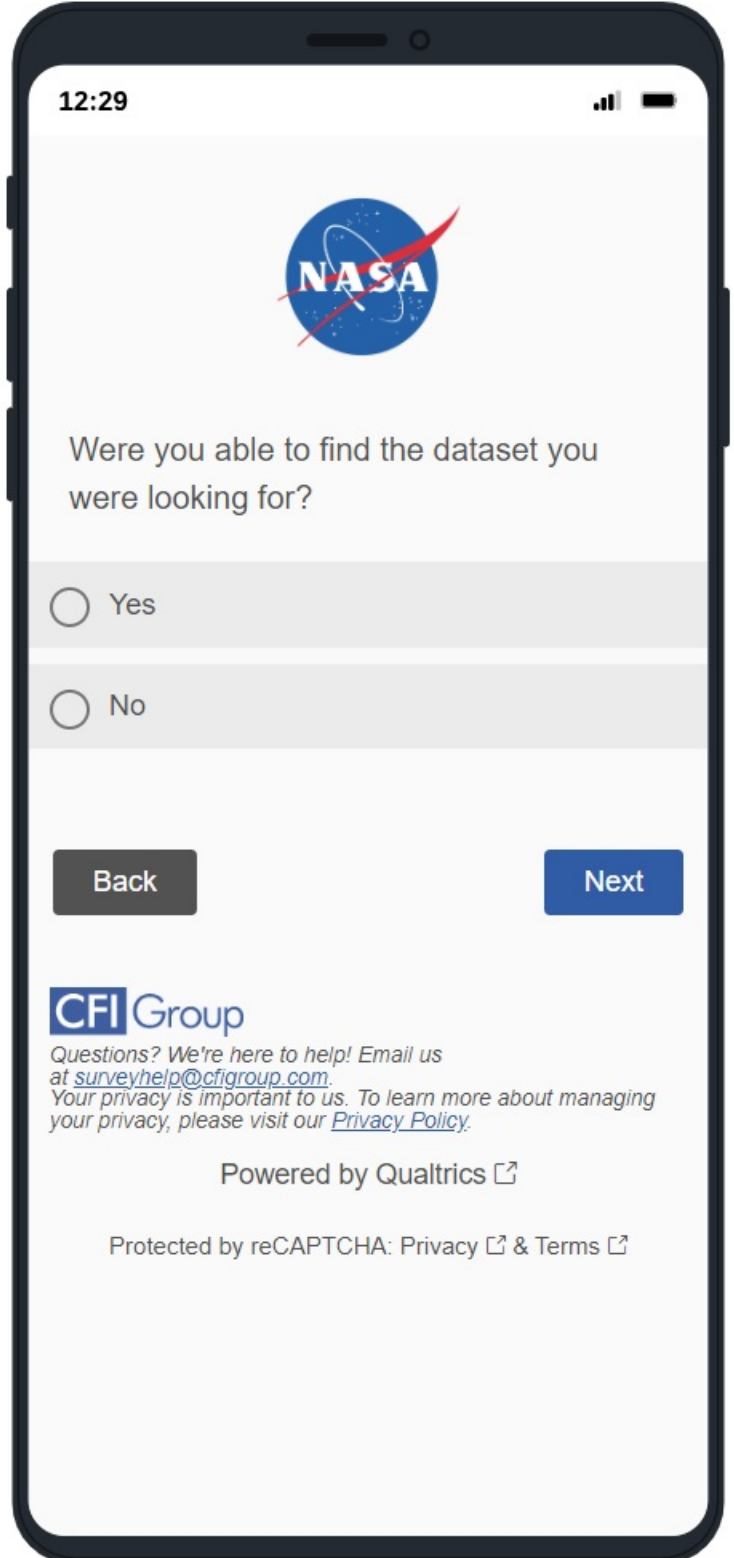
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Were you able to find the dataset you were looking for?

Yes

No

Back

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Restart Survey

Go to Bookmark

Clear

Tools



How difficult was it to search for and discover a dataset?

Easy

Medium

Difficult

Back

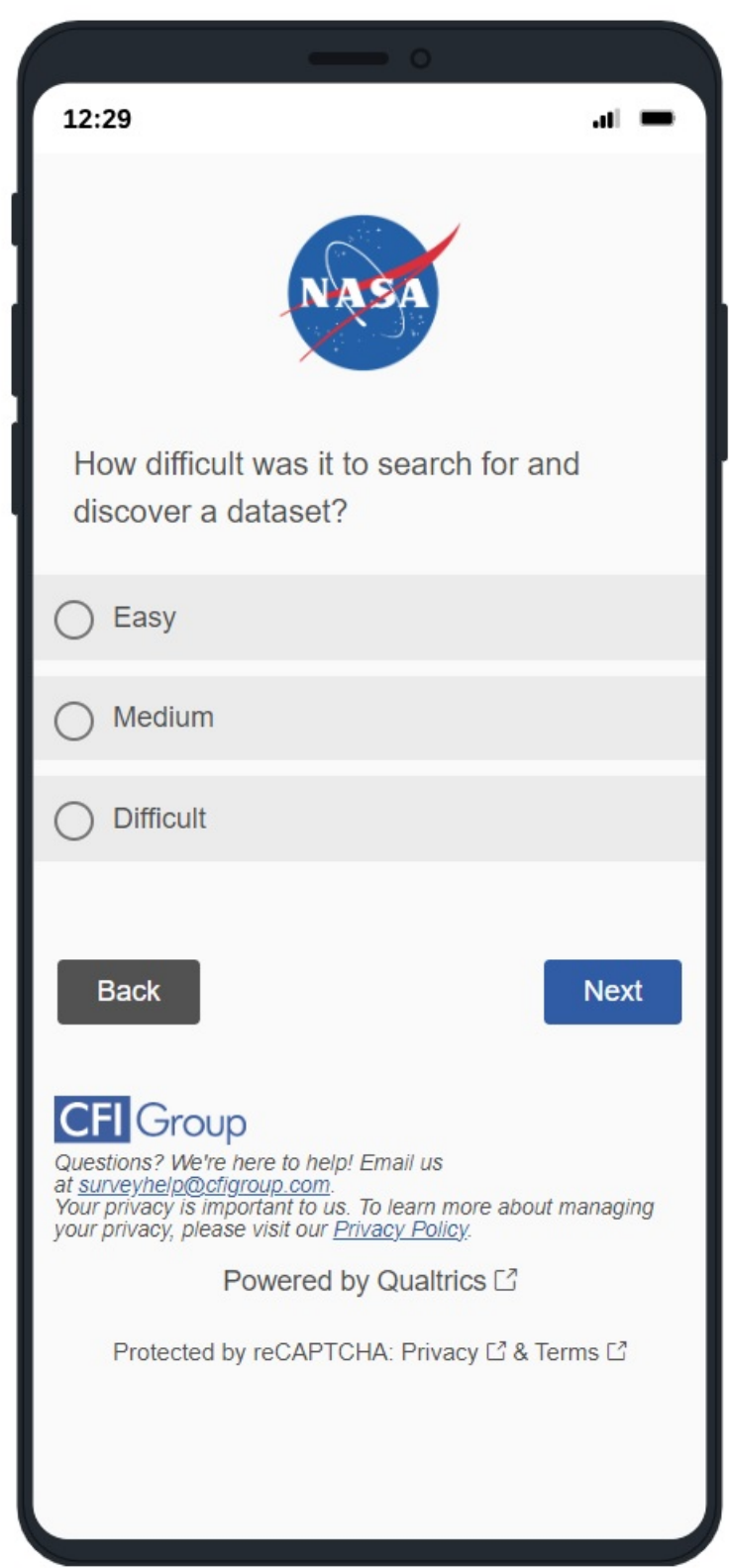
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How difficult was it to search for and discover a dataset?

Easy

Medium

Difficult

Back

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Restart Survey

Go to Bookmark

Clear

Tools



Would the ease of use be improved if the search returned data variables (e.g., geophysical parameters such as precipitation, wind speed, aerosol optical depth) instead of data collections (e.g., GPM_3IMERGHH)?

Yes

No

Doesn't matter

Back

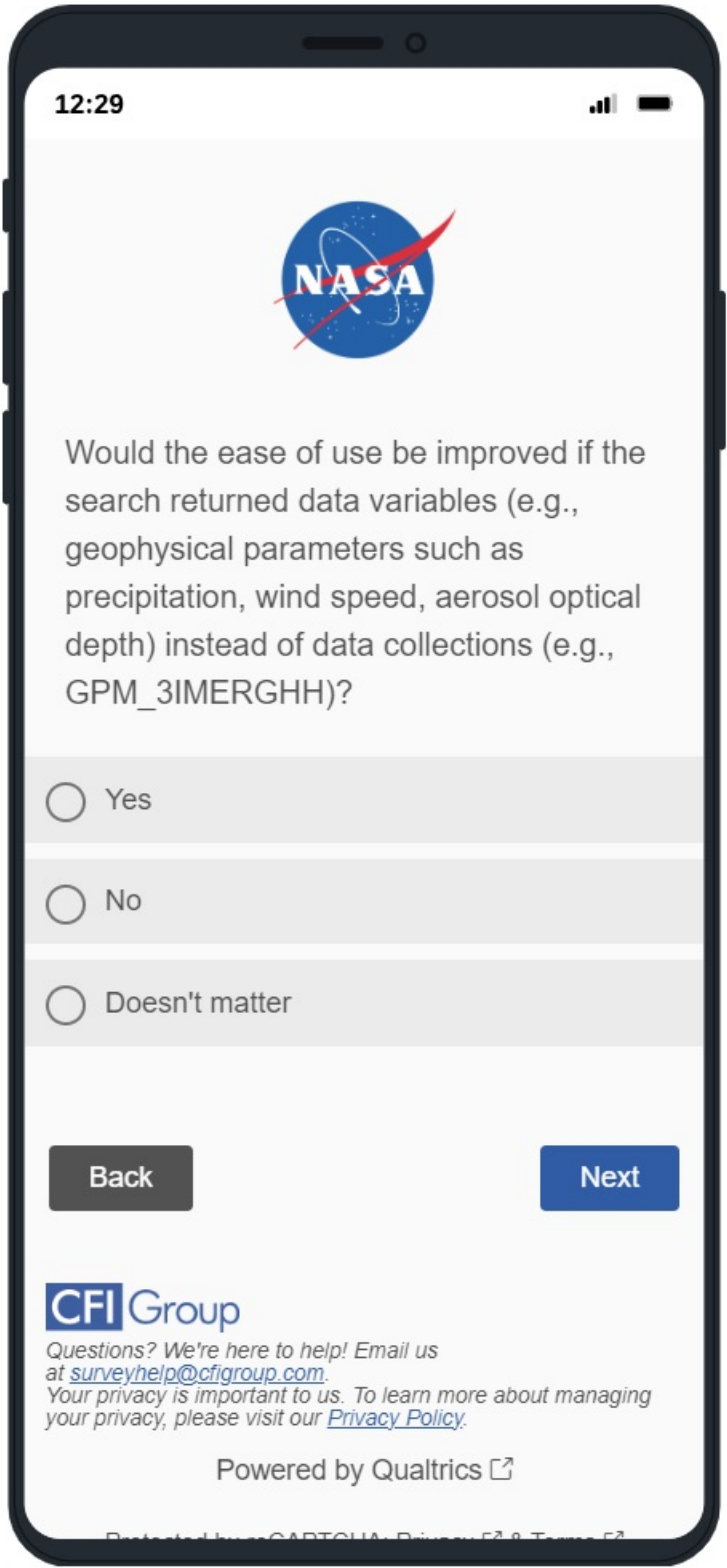
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Would the ease of use be improved if the search returned data variables (e.g., geophysical parameters such as precipitation, wind speed, aerosol optical depth) instead of data collections (e.g., GPM_3IMERGHH)?

Yes

No

Doesn't matter

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If you could, how would you improve the search for datasets?

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If you could, how would you improve the search for datasets?

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If you contacted GES DISC User Services, what was the reason?

Select all that apply.

- Couldn't find data/documents
- Could not access data
- Received error message
- Data quality
- Missing data
- Incomplete information
- Service interruptions
- Service is not interoperable with other tools
- Could not use the data
- Don't know which data to use
- Science questions (meaning/accuracy of data)
- Data version
- Other (please specify)

I did not contact GES DISC User Services

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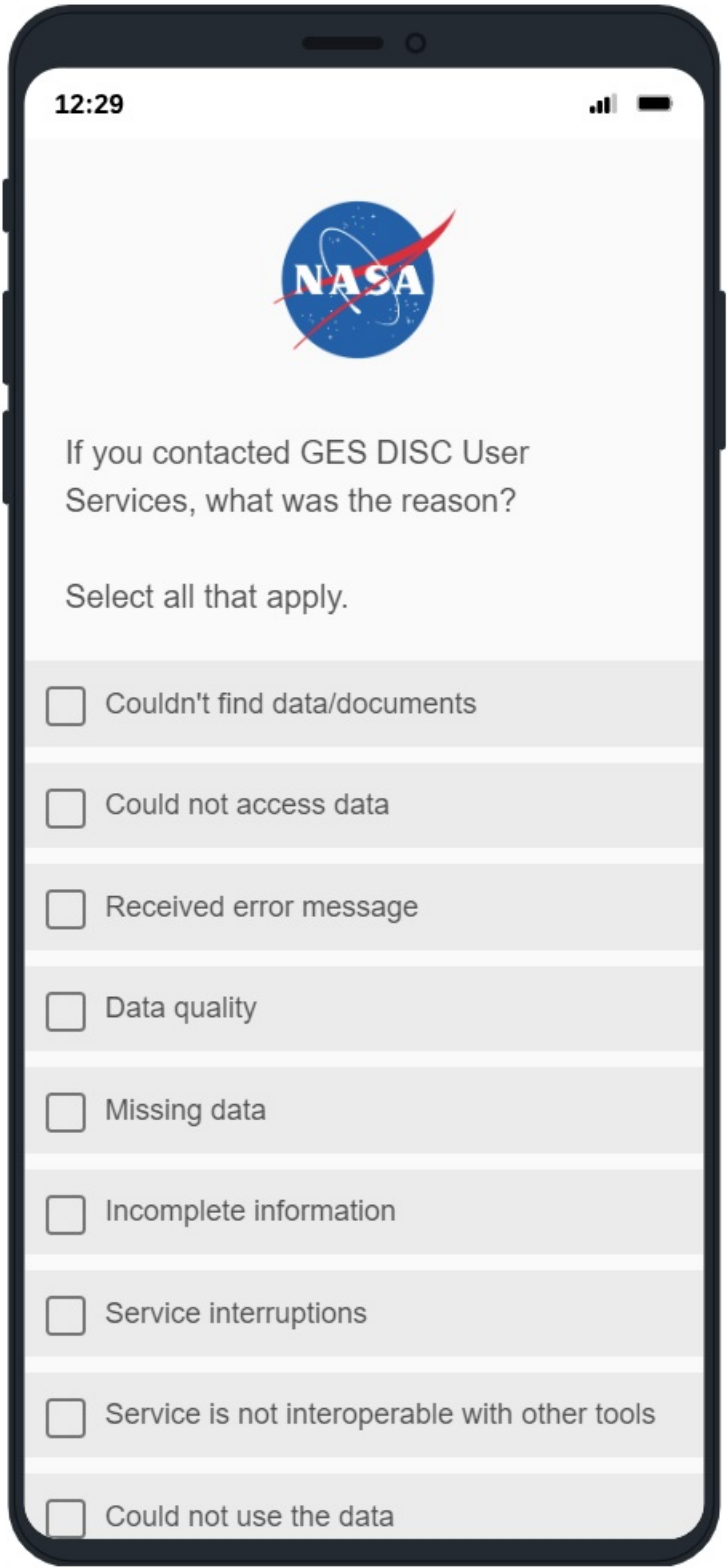
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Did you receive the help you needed? Are there any areas we can improve upon (response time, clarity, etc.)?

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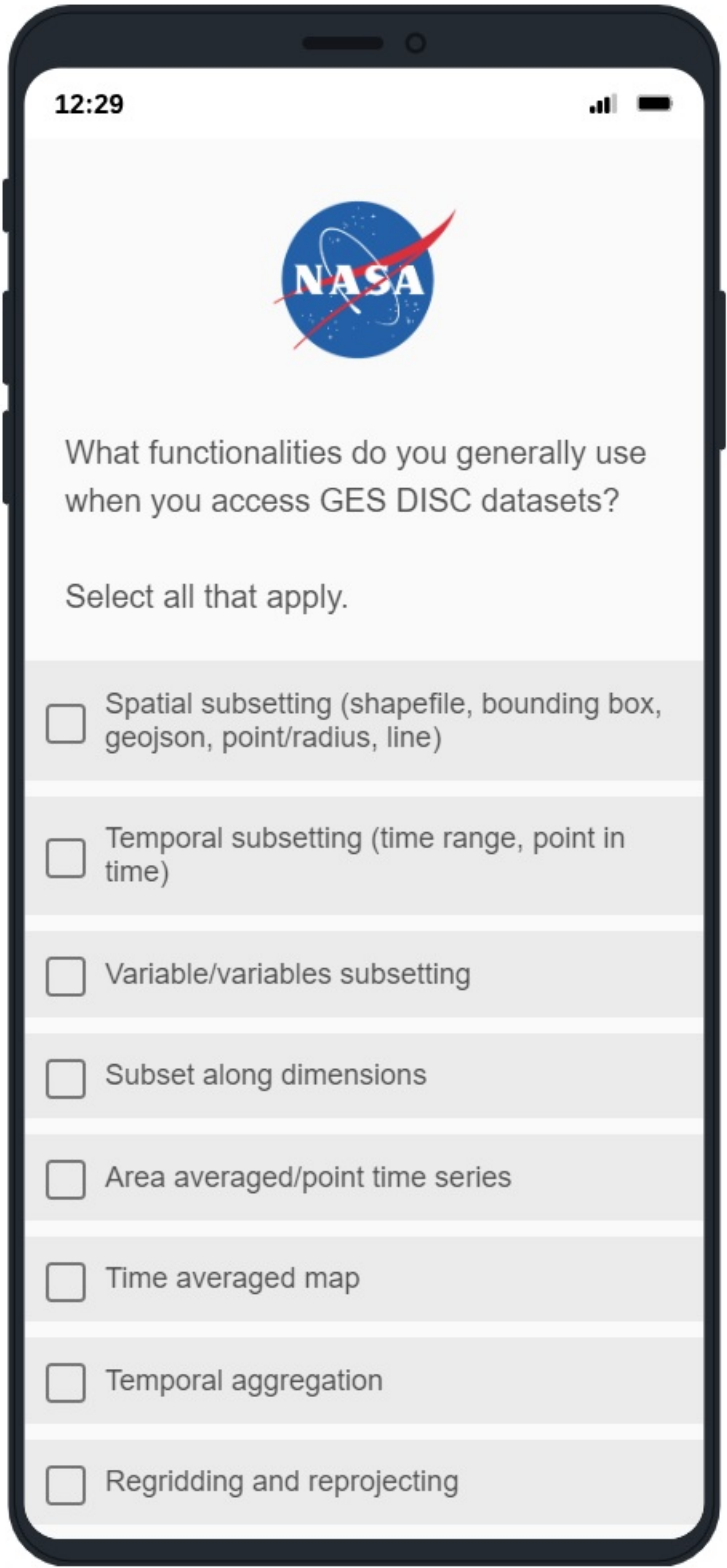
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What functionalities do you generally use when you access GES DISC datasets?

Select all that apply.

- Spatial subsetting (shapefile, bounding box, geojson, point/radius, line)
- Temporal subsetting (time range, point in time)
- Variable/variables subsetting
- Subset along dimensions
- Area averaged/point time series
- Time averaged map
- Temporal aggregation
- Reprojecting and reprojecting
- Viewing the data
- Map overlay
- Data format conversion
- Statistical analysis (mean, min, max)
- Other (please specify)



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What functionalities do you generally use when you access GES DISC datasets?

Select all that apply.

- Spatial subsetting (shapefile, bounding box, geojson, point/radius, line)
- Temporal subsetting (time range, point in time)
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If feasible, please describe how you perform a typical analysis. To further assist our understanding of user needs, descriptions of typical data analysis procedures are useful. Examples of useful information in such a description include: data acquisition, particularly if data products are acquired from multiple data centers; any preprocessing that is performed on the data prior to analysis; tools and services used in the analysis; creation of code or scripts that enable repeat analytical runs; and format of results (numerical, visual) for evaluation.

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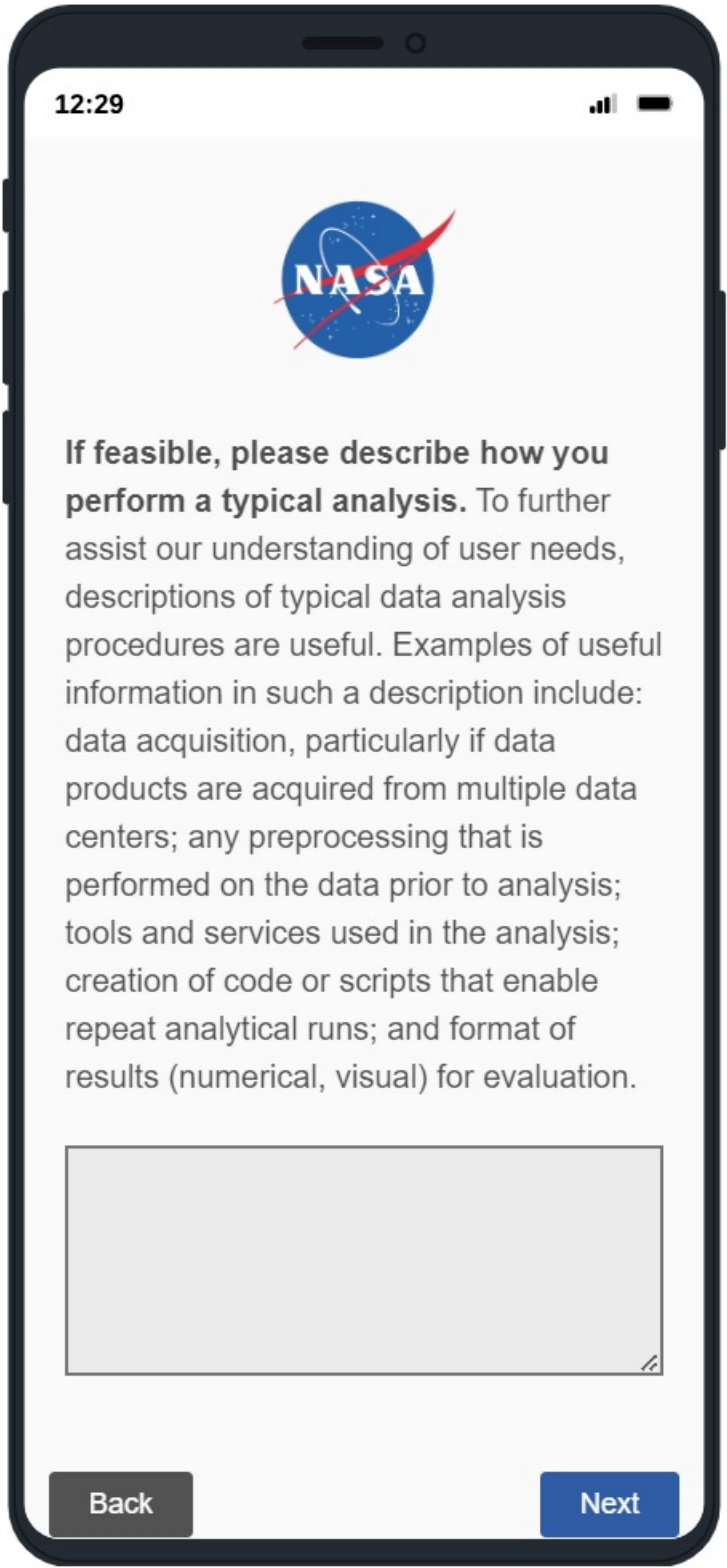
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Tools



As GES DISC migrates datasets and services to the cloud, there is a desire to learn about the skill and interest in cloud access and cloud computing of our users.

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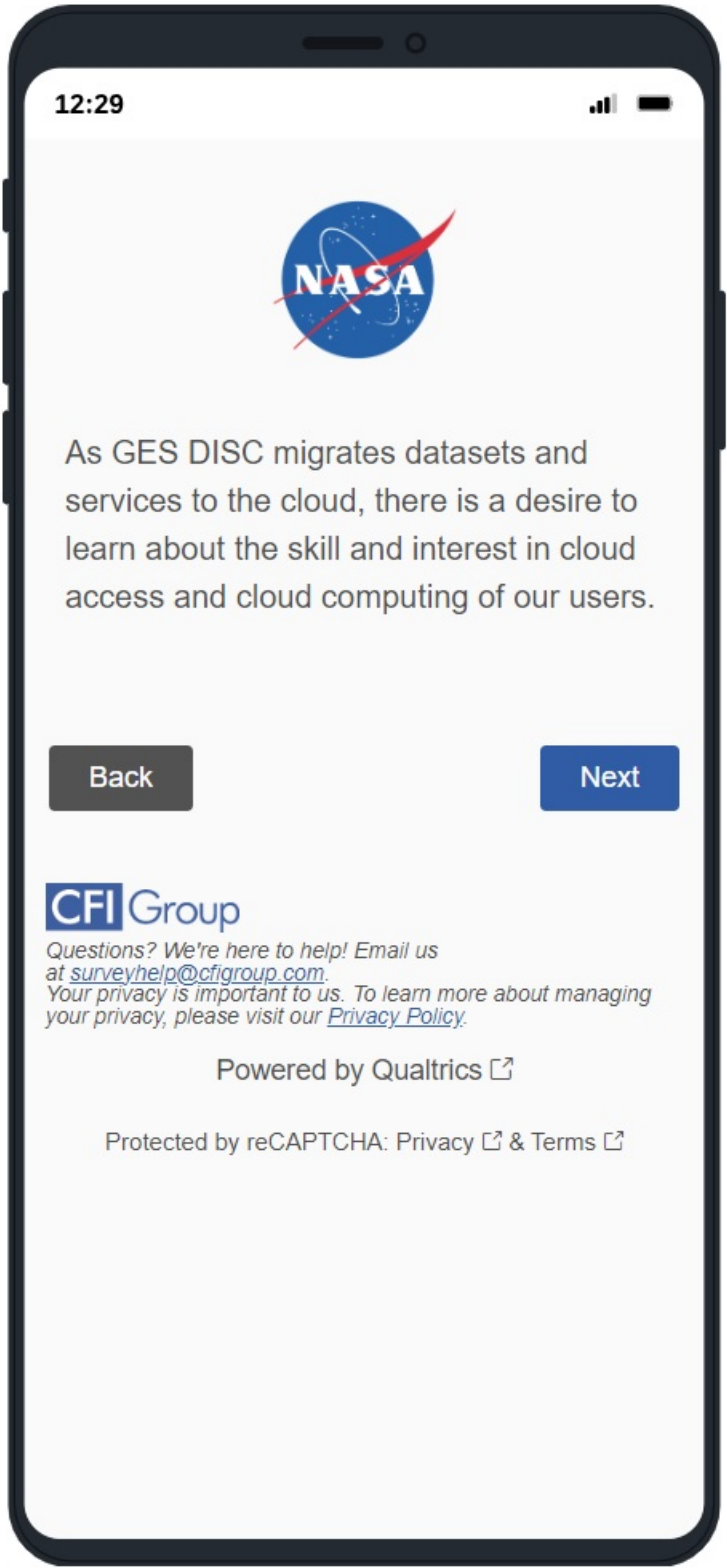
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Tools



In the past year, have you accessed NASA data residing the in the Earthdata Cloud using direct AWS S3 access?

Yes

No

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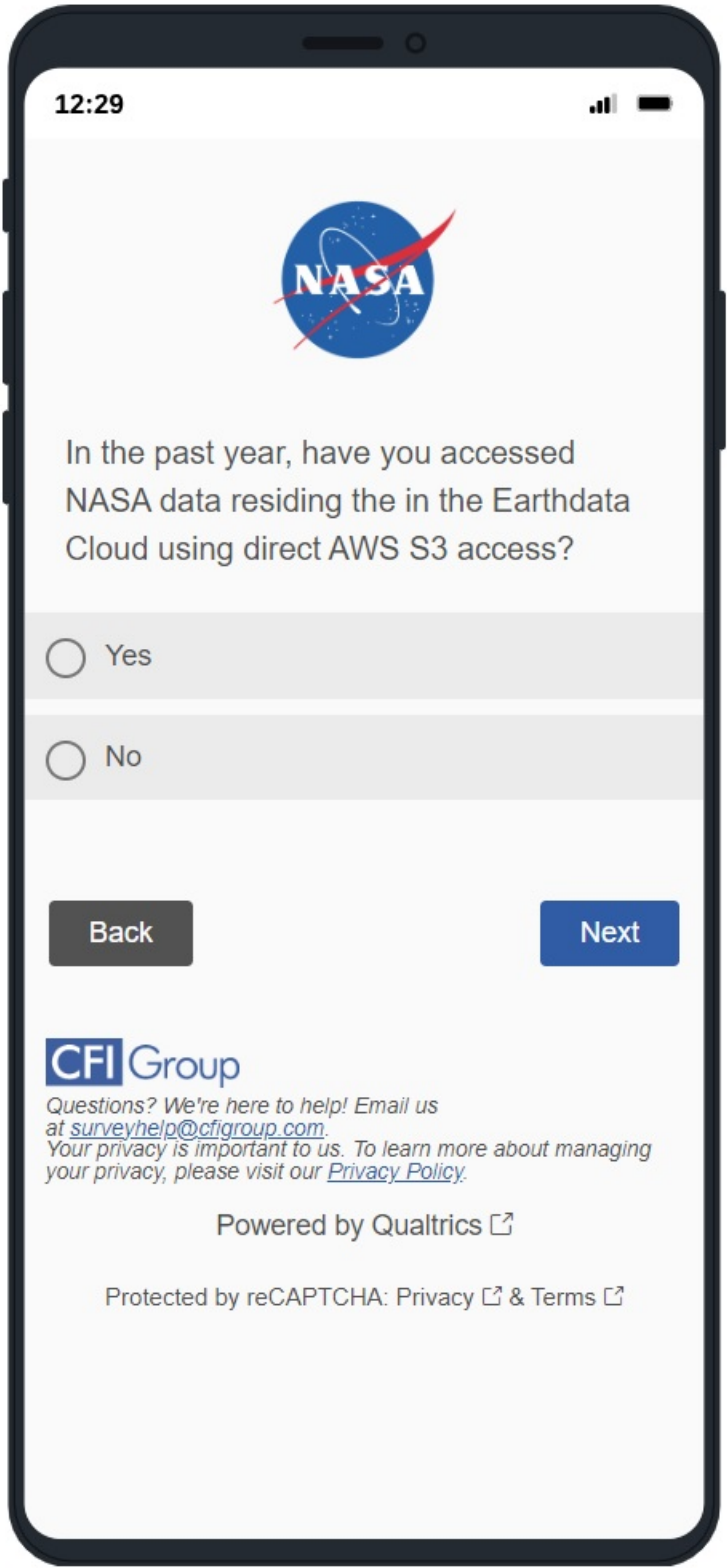
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Clear

Tools



What is your level of understanding of cloud computing?

Low

Medium

High

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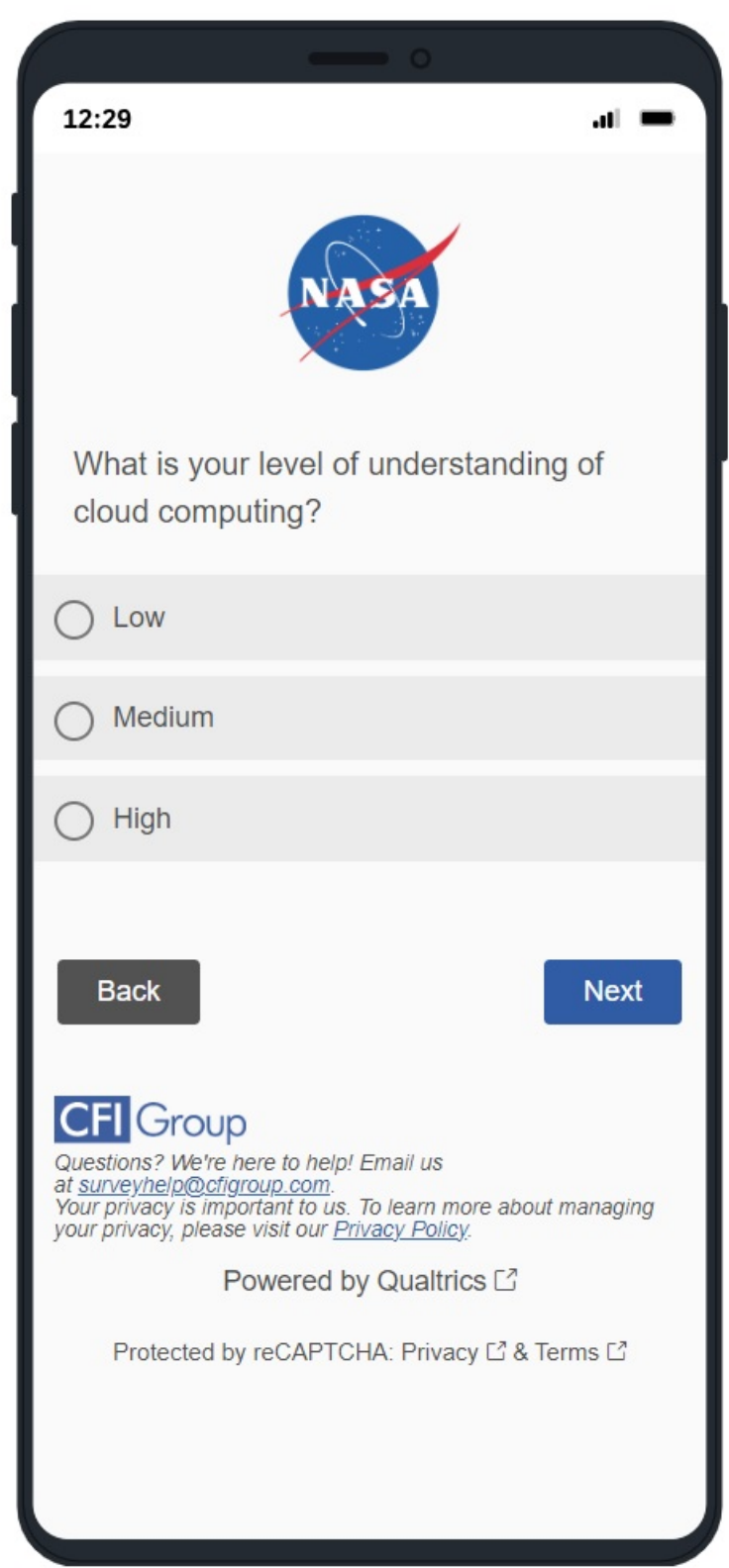
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What is your level of understanding of cloud computing?

Low

Medium

High

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Clear

Tools



What deters your from accessing data in the cloud and/or cloud computing?

Text input area for survey response

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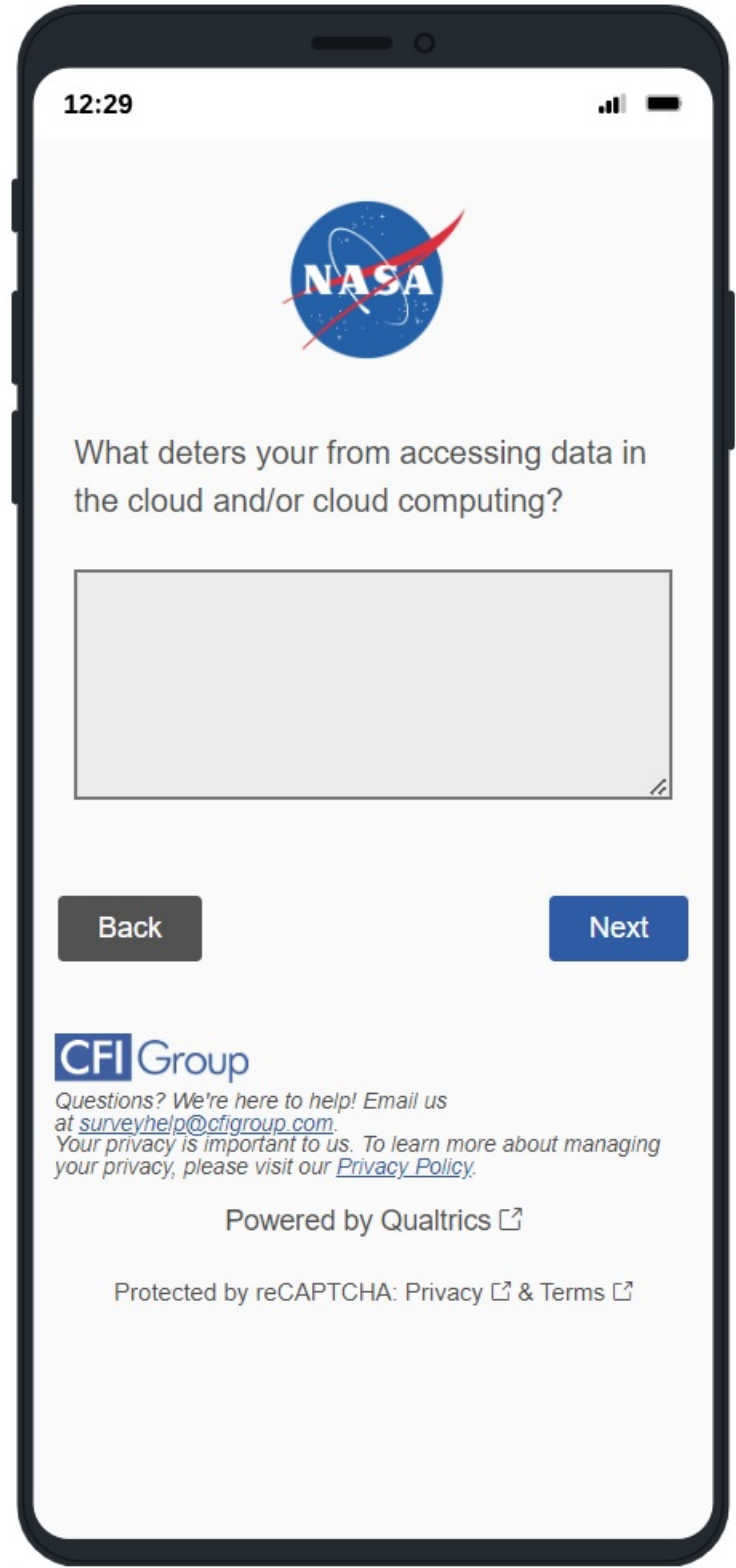
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What deters your from accessing data in the cloud and/or cloud computing?

Text input area for survey response

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Clear

Tools



What resources can GES DISC provide to help you access and use NASA datasets from/within the cloud?

Select all that apply.

How-To guides (with code samples, Jupyter Notebooks)

Use cases (articles)

Video tutorials

Workshops

GitHub tutorials

Other (please specify)

Back

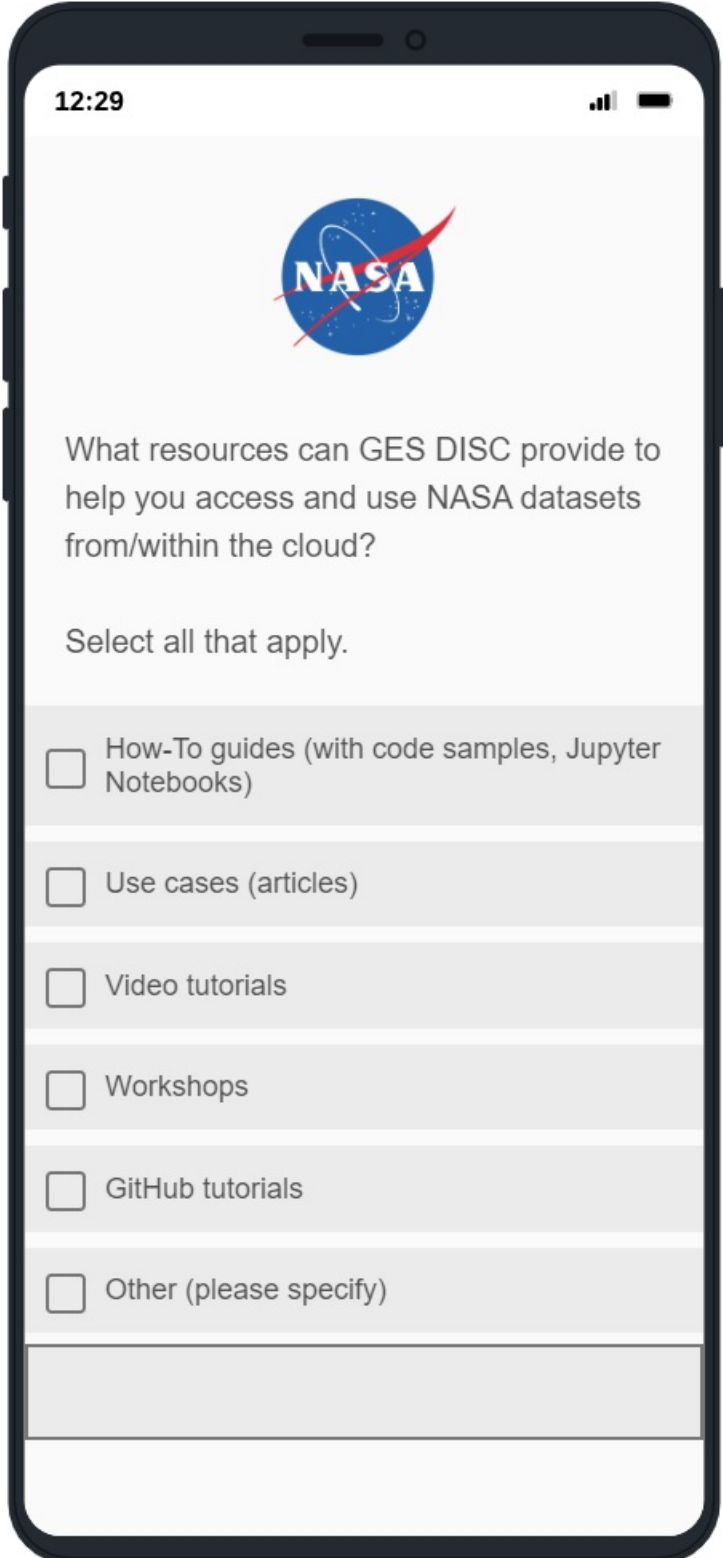
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Clear

Tools



Do you have experience with cloud access and/or cloud computing?

Yes

No

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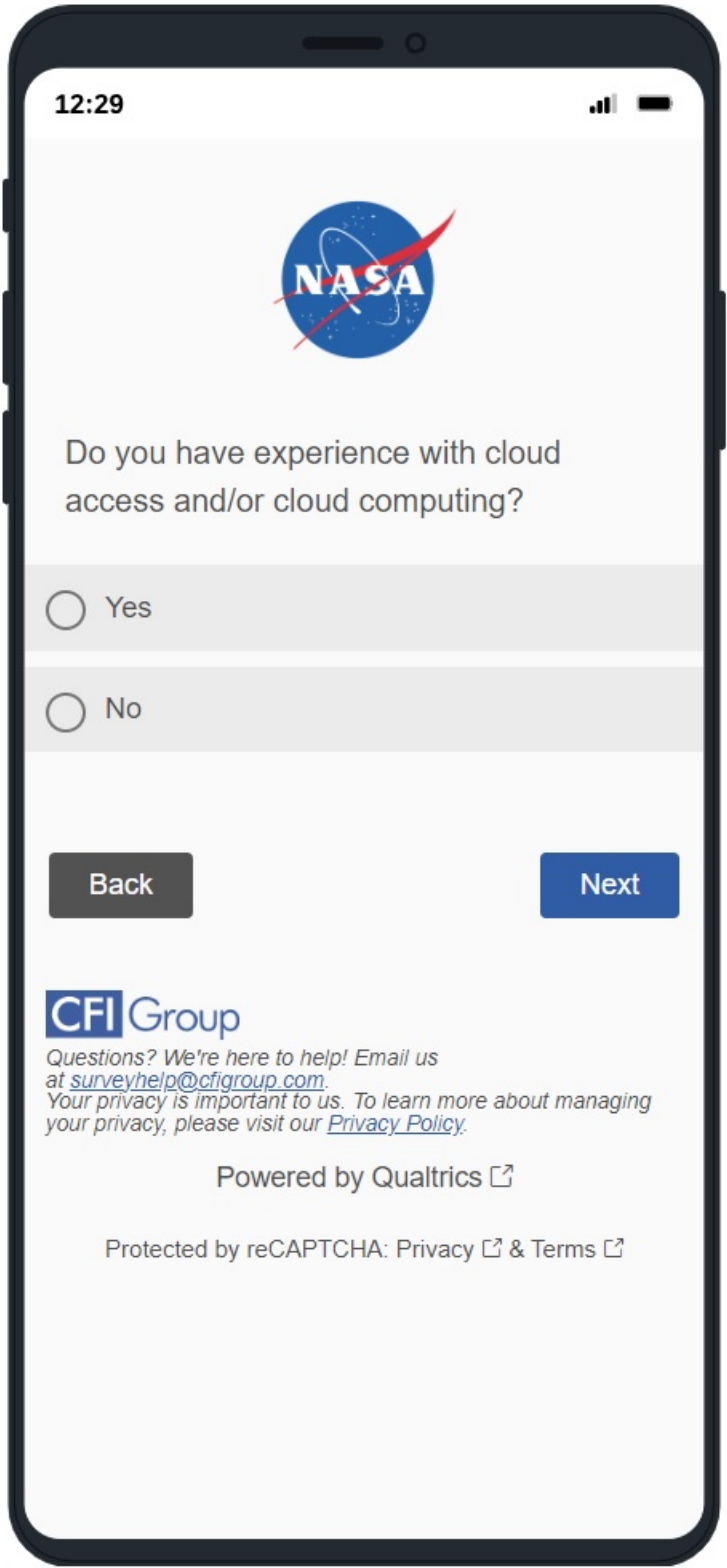
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Do you have experience with cloud access and/or cloud computing?

Yes

No

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Clear

Tools



What is your reason for accessing data from the cloud and using cloud computing?

Select all that apply.

Increased performance

Minimizes cost

Easier to use

Specified in funding source

Enables open science

Other (please specify)

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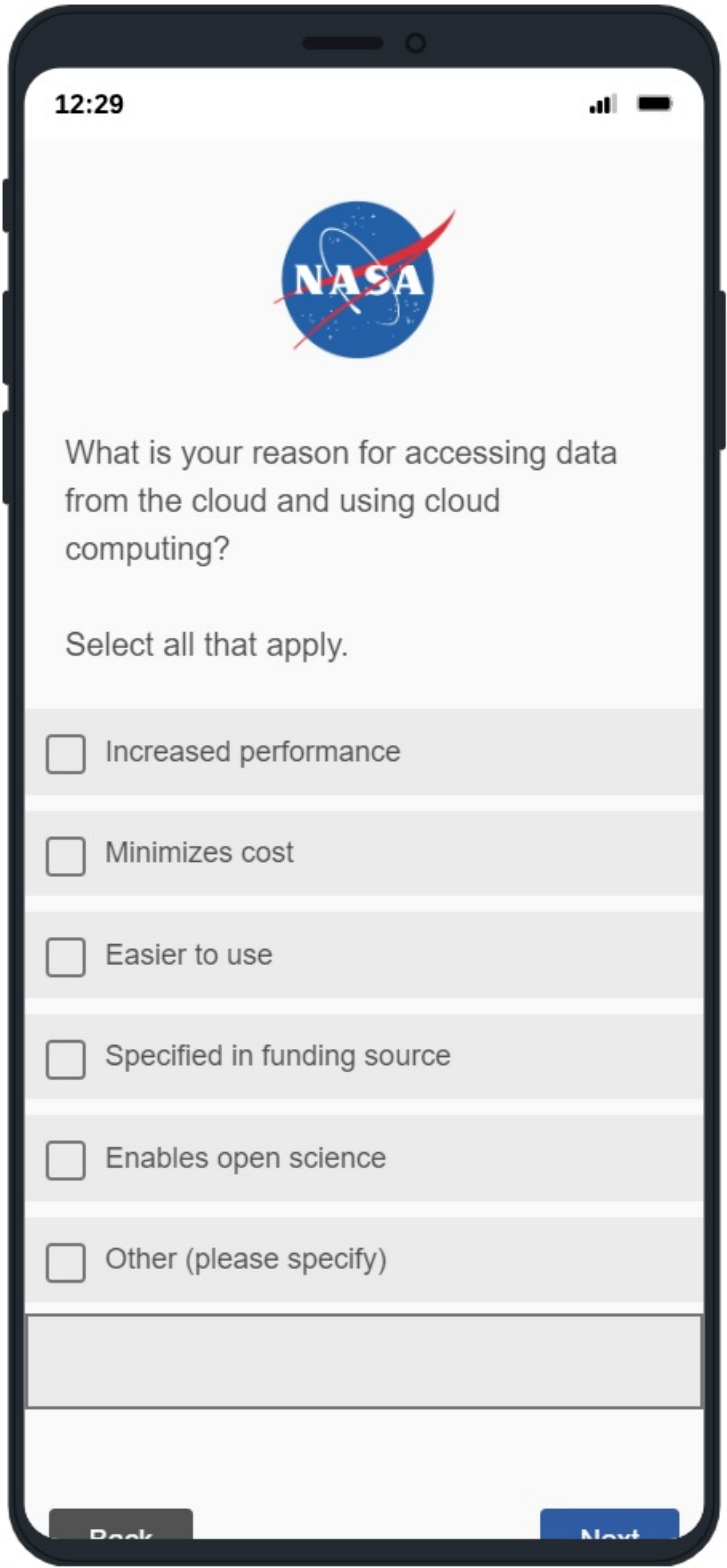
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Clear

Tools



What resources have you found useful in increasing your understanding of cloud access and computation? Where did you find them?

Empty text input area for survey response.

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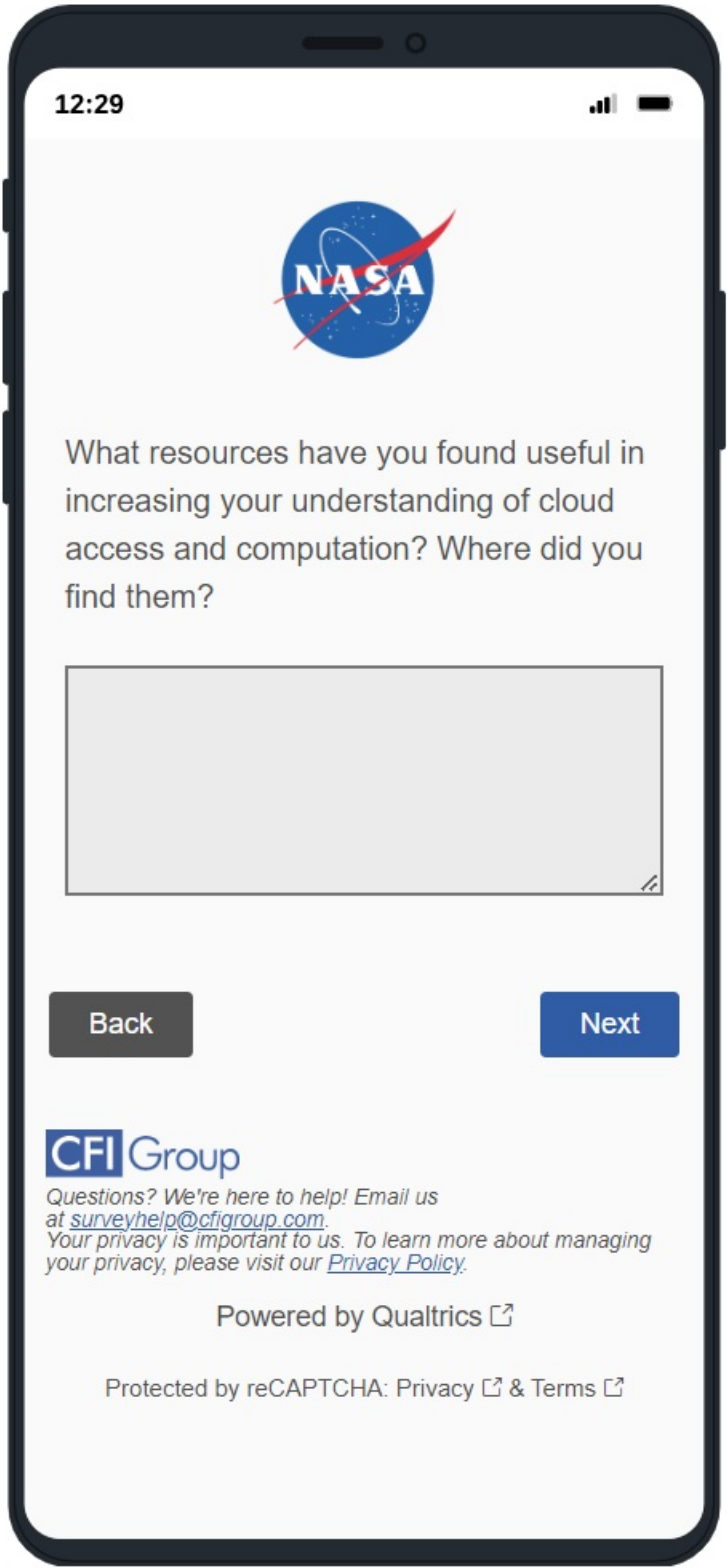
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Empty text input area for survey response.

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Clear

Tools



What is the primary benefit you received from accessing data in the cloud and/or cloud computing?

Empty text input field for the desktop view.

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What is the primary benefit you received from accessing data in the cloud and/or cloud computing?

Empty text input field for the mobile view.

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Clear

Tools



What is the most difficult challenge you encountered with accessing data in the cloud and/or cloud computing?

Empty text input field for the survey question.

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What is the most difficult challenge you encountered with accessing data in the cloud and/or cloud computing?

Empty text input field for the survey question on mobile view.

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Clear

Tools



Using a 5-point scale on which 1 means "Not at All Likely" and 5 means "Very Likely," how likely are you to recommend **Goddard Earth Sciences Data and Information Services Center - GES DISC** to a colleague?

Likelihood of recommending **Goddard Earth Sciences Data and Information Services Center - GES DISC** to a colleague



Not at All Likely 1

2

3

4

Very Likely 5

NA

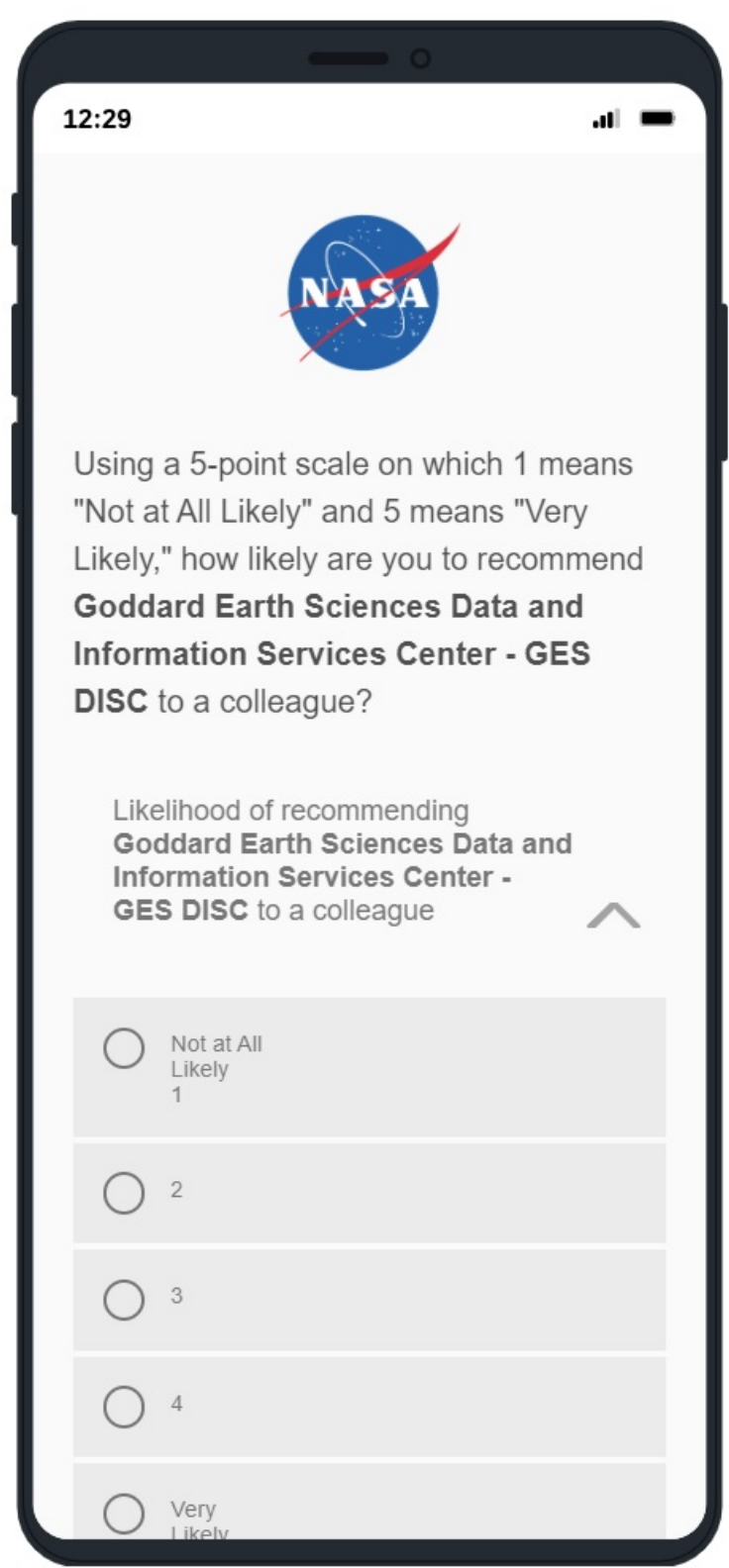
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Likelihood of recommending **Goddard Earth Sciences Data and Information Services Center - GES DISC** to a colleague



Not at All Likely 1

2

3

4

Very Likely

Restart Survey

Go to Bookmark

Clear

Tools



Using a 5-point scale, on which 1 means "Not at All Likely" and 5 means "Very Likely," how likely are you to use the services provided by **Goddard Earth Sciences Data and Information Services Center - GES DISC** in the future?

Likelihood of using the services provided by **Goddard Earth Sciences Data and Information Services Center - GES DISC** again in the future



Not at All Likely 1

2

3

4

Very Likely 5

NA

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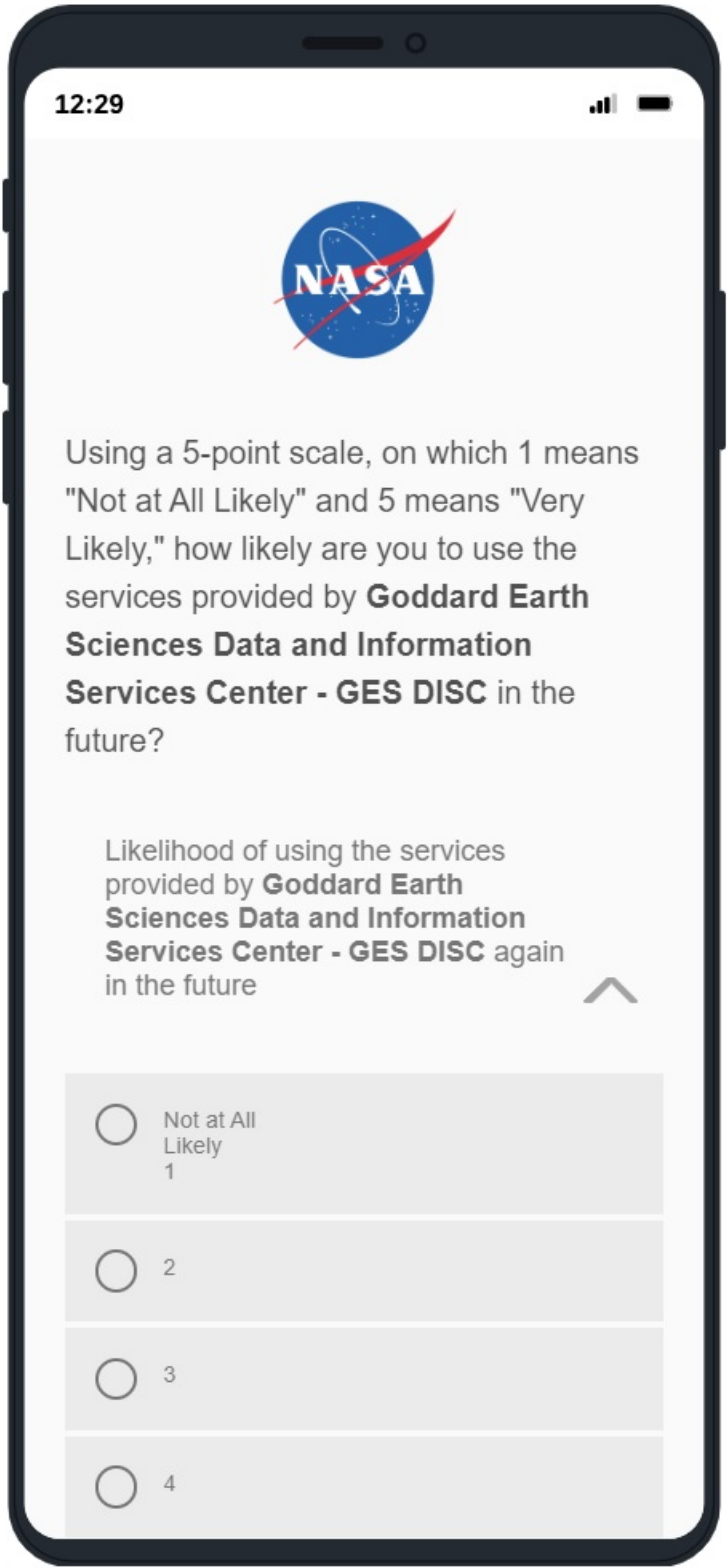
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Tools



Do you have any additional comments or suggestions about possible improvements to data, data products, data search, data ordering, data delivery, data formats, services, tools, documentation, or the websites that you would like to share? Is what you need on our websites?

Empty text input area for comments.

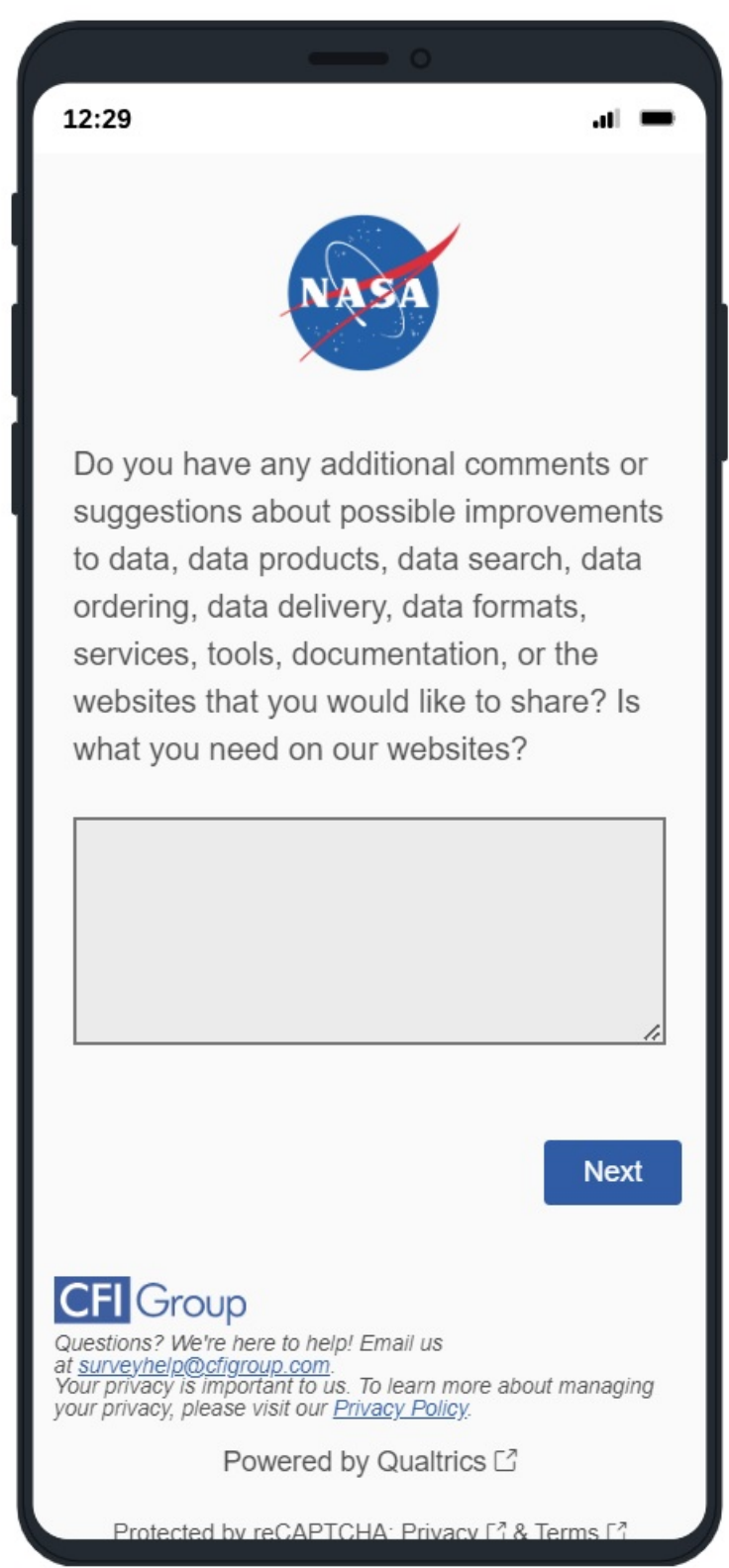
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You have reached the end of the survey. Please click on the "Submit" button below to send your responses to CFI Group's secure database. You will also receive a prompt to respond for another DAAC.

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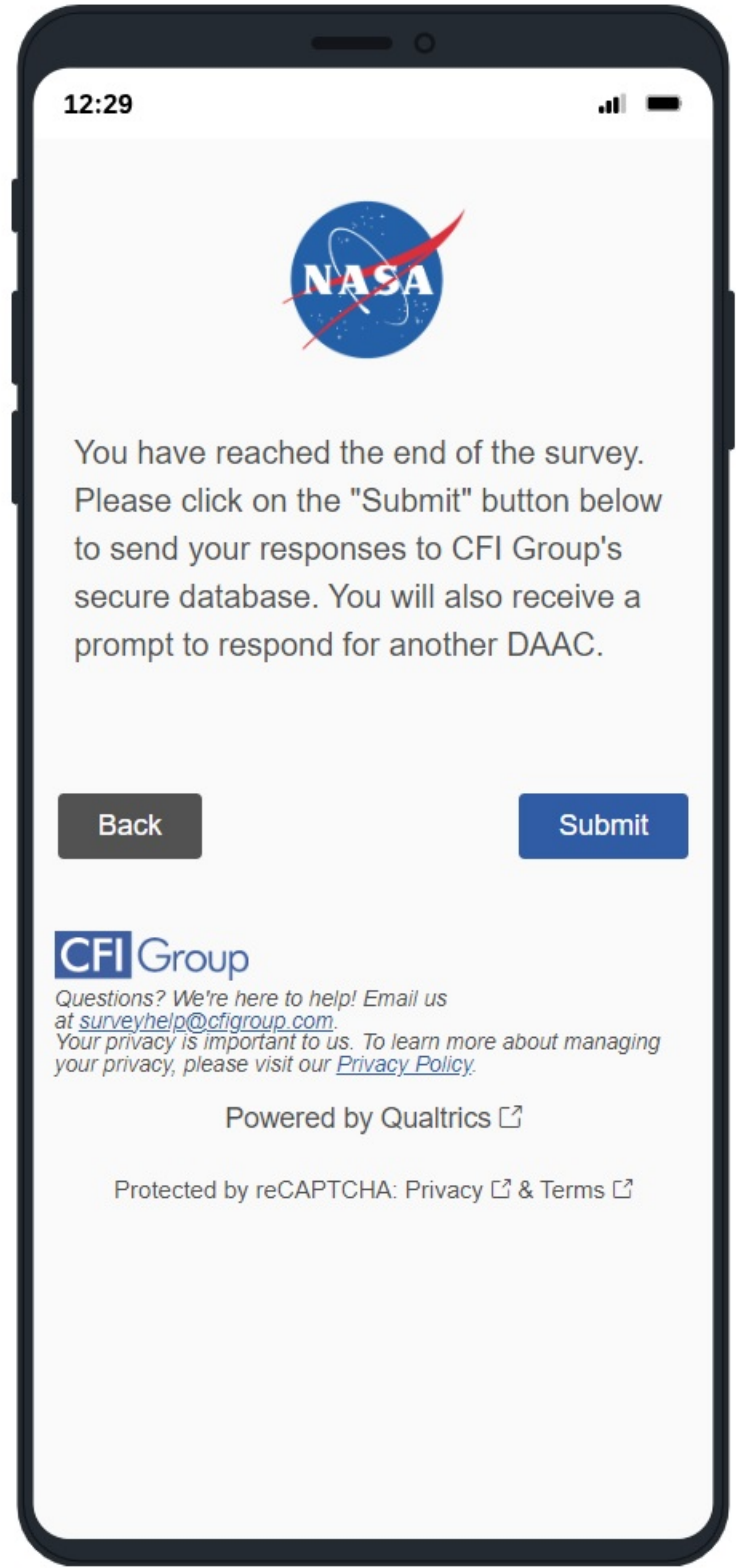
Submit

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