

0% Survey Completion 100%



Introduction. Welcome to FedRAMP's Annual Survey for fiscal year (FY) 2022!

We appreciate your willingness to provide feedback and support future program improvements. We are focused on collecting data specifically for FY22 so ask that you please answer all questions according to your experiences in the last 12 months. This survey should take 5 minutes to complete and will provide information that will inform program priorities in the coming years.

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Paperwork Reduction Act Statement - This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these



Q1. Have you interacted with FedRAMP in the past 12 months? *Response required.*

- Yes
- No

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Q2. How long have you been working with FedRAMP? *Response required.*

- Less than 1 year
- 1-3 years
- 3+ years

Q3. Which of the following best describes your position? *Response required.*

- Third Party Assessment Organization (3PAO) (e.g., Assessor)
- Agency Representative (e.g., federal employee or contractor/consultant supporting an Agency)
- Cloud Service Provider (CSP) (e.g., vendor or consultant working with a vendor)
- I don't fit any of these categories



Q4. Rate how dissatisfied or satisfied you are with your experiences interacting with FedRAMP: *Response required.*

- Very Dissatisfied
- Dissatisfied
- Undecided
- Satisfied
- Very Satisfied

Q5. Please indicate how strongly you agree or disagree with the following statements regarding FedRAMP: *Response required*

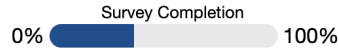
	Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
FedRAMP promotes the adoption of secure cloud services across the US Government	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FedRAMP provides a standardized approach to security and risk assessment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q6. Please indicate how strongly you agree with the following statements regarding the FedRAMP team: *Response required.*

	Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
The FedRAMP Team provided me with what I needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The FedRAMP Team made it easy to get what I needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My interactions with the FedRAMP Team were pleasant.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

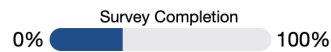
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Q7. Please rate the ease of navigating the following steps within the **FedRAMP authorization process**. *Response required.*

	Difficult	Moderate	Easy	I did not participate in the last 12 months
Step 1: Preparation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Step 2: Authorization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Step 3: Continuous Monitoring	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Q8. In the last 12 months, what best describes your main interaction with the **FedRAMP [authorization process](#)**? *Response required.*

- JAB Authorization
- Agency Authorization
- Both
- Neither

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Q8.1. Throughout the **JAB Authorization process**, how satisfied were you with each of the following FedRAMP engagements/steps: *Response required.*

	Dissatisfied	Undecided	Satisfied	I did not participate in the last 12 months
FedRAMP Connect Business Case for JAB Prioritization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coaching Call	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
General Q&A with the FedRAMP Team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q9. What do you consider the biggest obstacle in achieving a FedRAMP authorization? How can we improve the process? *Optional*

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Q10. What is your experience with FedRAMP documentation on the authorization process (including guidance, documents, and templates)?
Response required.

Please indicate how strongly you agree with the following statements:

	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree
FedRAMP documentation is easy to understand.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FedRAMP documentation supports my ability to successfully move through the authorization process.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FedRAMP documentation is easy to locate/access on FedRAMP.gov	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q11. What FedRAMP documentation needs the most improvement? Please provide the document name (if known) and/or document details and specific areas that need further clarity. *Optional*

Q12. What is your experience with current FedRAMP communications (including the FedRAMP Blog, PMO Newsletter, and @FedRAMP Twitter)?
Response required.

Please indicate how satisfied you are with the following:

	Dissatisfied	Neither Satisfied Nor Dissatisfied	Satisfied	I do not receive communications
Type of information shared	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Amount of information shared	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cadence of Information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q13. What is your preferred **FedRAMP training** method? *Response required.*

- Virtual, live training sessions
 - In Person, live training sessions
 - Recorded training videos
-

Q14. How satisfied are you with current **FedRAMP training**? *Response required.*

- Very Dissatisfied
- Dissatisfied
- Neither Satisfied Nor Dissatisfied
- Satisfied
- Very Satisfied

Q15.1. Please indicate how strongly you agree with the following statement: **Due to notable improvements in training, guidance documents, and communications, 3PAOs have a better understanding of performance expectations when conducting FedRAMP assessments.** *Response required.*

- Strongly Disagree
 - Disagree
 - Undecided
 - Agree
 - Strongly Agree
-

Q15.2. Have you participated in a **FedRAMP 3PAO Listening Session**? *Response required.*

- Yes
- No

Q15.3. How satisfied were you with the **FedRAMP 3PAO Listening Sessions** you participated in (held in March and June 2022)? *Response required.*

- Dissatisfied
- Undecided
- Satisfied
- I did not participate in this engagement

Q16. Please tell us about your overall experience with FedRAMP. What's working well and/or how can we improve? *Optional*

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