

INTRODUCTION

Thank you for attending the Getting on the **GSA Schedule: What You Need to Know** webinar hosted by the GSA Office of Small & Disadvantaged Business Utilization (OSDBU). We would appreciate your feedback on navigating the process of becoming a GSA Multiple Award Schedule (MAS) contractor.

Your responses will have a direct impact on the improvement and development of training and support to assist small businesses in their journey to submit an offer and become a GSA Multiple Award Schedule (MAS) contractor. Your responses will be kept confidential.

This survey will take 5 minutes to complete.

Please select your entity type. Select all that apply. (Response required)

- Small Business
- Small Disadvantaged Business (includes firms in the 8(a) Business Development Program)
- Women-Owned Small Business
- Economically Disadvantaged Women-Owned Small Business
- Veteran-Owned Small Business
- Service-Disabled Veteran-Owned Small Business
- Historically Underutilized Business Zone Small Business
- Other than Small Business (Large Business)
- Historically Black College or University

- Minority-Serving Institution
- College/Underserved Community Partnership Program
- Other

Since the webinar, have you started the process to become a GSA Multiple Award Schedule contractor? (Response required)

- Yes
- No

Where are you in the process of submitting your GSA Schedule offer? Select all that apply. (Response required)

- Conducting research using GSA websites
- Taking training (GSA webinars)
- Reviewing the Multiple Award Schedule (MAS) Roadmap
- Researching the federal procurement market
- Reviewing the Multiple Award Schedule (MAS) solicitation
- Completed "Pathway to Success" Training
- Completed "Readiness Assessment"
- Creating GSA FAS ID
- Registering GSA eOffer account
- Completing required forms and templates
- Submitted offer
- Awaiting Contracting Officer assignment
- Negotiating price with my Contracting Officer
- Multiple Award Schedule (MAS) contract awarded
- Beginning to market my Multiple Award Schedule (MAS) contract

Other

Please choose from the options below why you have not started the process to become a GSA Multiple Award Schedule contractor. Select all that apply.

(Response required)

Still unclear on the process

No longer interested in federal procurement

No longer interested in becoming a Multiple Award Schedule (MAS) contractor

Already a Multiple Award Schedule (MAS) contractor

Other

Which resources have you used so far? Select all that apply. (Response required)

GSA Websites

GSA Office of Small and Disadvantaged Business Utilization (OSDBU) representative

Other GSA Representative

APEX Accelerators (formerly Procurement Technical Assistance Centers)

Non-government consultant

I did not use any of these resources.

Other

Please choose up to three items below that might be helpful in preparing and processing your GSA Multiple Award Schedule offer and rank their importance

from most important (1) to least important (3). (Response required)

- Finding information
- Examples on how to complete forms and templates
- Having a GSA point of contact that I can email or call
- Live training sessions that review requirements
- Post award training
- Other

Do you know who to contact within GSA for assistance with your GSA Multiple Award Schedule offer? (Response required)

- Yes
- No

If you have been assigned a Contracting Officer, have you been able to communicate with them? (Response required)

- Yes, I have been able to communicate with my Contracting Officer.
- No, I have not been able to communicate with my Contracting Officer.
- I have not attempted to communicate with my Contracting Officer.
- I have not been assigned a Contracting Officer.

Please rate your level of satisfaction with your ability to communicate with your assigned Contracting Officer regarding the evaluation of your GSA Multiple Award Schedule contract. (Response required)

Very Dissatisfied Dissatisfied Neither Dissatisfied or Satisfied Satisfied Very Satisfied Not applicable

Ability to communicate with your assigned Contracting Officer regarding the evaluation of your GSA Multiple Award Schedule contract

Please explain why you rated your level of satisfaction this way. (Response required)

If not applicable, please explain why not. (Response required)

Please rate your level of satisfaction with the overall process to become a GSA Multiple Award Schedule contractor. (Response required)

Very Dissatisfied Dissatisfied Neither Dissatisfied or Satisfied Satisfied Very Satisfied

Overall process for obtaining a GSA Multiple Award Schedule (MAS) contract

Please explain why you rated your level of satisfaction this way. (Response requested)

Please provide any additional feedback.

Block 1

Thank you for completing the survey. Please click the button below to submit.

[Form Approved OMB# 3090-0297 Exp. Date 06/30/2025](#)