

Interactive Preview Link: [https://feedback.gsa.gov/jfe/preview/previewId/df8e6795-4555-4261-b166-169bee59c79e/SV\\_a48wVu6JvnWULKm?Q\\_CHL=preview&Q\\_SurveyVersionID=current](https://feedback.gsa.gov/jfe/preview/previewId/df8e6795-4555-4261-b166-169bee59c79e/SV_a48wVu6JvnWULKm?Q_CHL=preview&Q_SurveyVersionID=current)

Screenshots of instrument:



### **FAS Catalog Platform User Experience Survey**

The GSA Catalog Management Office is seeking your feedback about your experience using the FAS Catalog Platform (FCP) today. This information will be used to identify and prioritize ongoing system enhancements. **Please answer the following questions:**

Send any questions to [CatalogManagement@gsa.gov](mailto:CatalogManagement@gsa.gov).

Paperwork Reduction Act Statement - This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. The OMB control number for this collection is 3090-0297. We estimate that it will take 1 minute to read the instructions, gather the facts, and answer the questions. Send only comments relating to our time estimate, including suggestions for reducing this burden, or any other aspects of this collection of information to: General Services Administration, Regulatory Secretariat Division (MVCB), ATTN: Lois Mandell/IC 3090-0297, 1800 F Street, NW, Washington, DC 20405.

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1. What catalog action(s) brought you to the FAS Catalog Platform (FCP) today?  
Select all that apply. (Required)

- Add products
- Baseline products
- Change products
- Delete products
- Submit Temporary Price Reduction
- Update Seller Profile
- Update Terms & Conditions File
- Upload photos
- Other (please explain)

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2. Were you able to accomplish your intended catalog action(s)? (Required)

- Yes
  - Partially (please explain)
  - No (please explain)
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3. Rate your satisfaction with each of the following in regard to the FCP:  
(Required)

|                            | Very<br>Dissatisfied  | Dissatisfied          | Neither<br>Satisfied<br>nor<br>Dissatisfied | Satisfied             | Very<br>Satisfied     | N/A                   |
|----------------------------|-----------------------|-----------------------|---|-----------------------|-----------------------|-----------------------|
| Overall System             | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>                       | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Site Layout                | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>                       | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Ease of Use                | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>                       | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Help Desk &<br>Support     | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>                       | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Guidance &<br>Instructions | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>                       | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

4. Please provide any additional comments or suggestions you have: (Optional)

Thanks for telling us what you think! This information will be used to identify and prioritize improvements to the FCP. Please hit "submit" to record your response.

Submit