**FAS Catalog Platform Onboarding Experience**

The GSA Catalog Management Office wants your feedback on the FAS Catalog Platform (FCP) onboarding experience. This survey should take approximately 2 minutes to complete.

Paperwork reduction act statement

1. **How satisfied were you with the following aspects of the FCP onboarding experience?** (Response Required)

|  | 1 - Very dissatisfied | 2 - Dissatisfied | 3 - Unsure | 4 - Satisfied | 5 - Very satisfied | No basis to judge |
|---|---|---|---|---|---|---|
| **Assistance from the Vendor Support Center (VSC).** | ○ | ○ | ○ | ○ | ○ | ○ |
| **Communications from CatalogManagement@gsa.gov.** | ○ | ○ | ○ | ○ | ○ | ○ |
| **Office Hours on Zoom.** | ○ | ○ | ○ | ○ | ○ | ○ |
| **Recorded training videos on YouTube.** | ○ | ○ | ○ | ○ | ○ | ○ |
| **User materials on catalog.gsa.gov/help** | ○ | ○ | ○ | ○ | ○ | ○ |

2. **Did you feel adequately prepared to move to the FCP?** (Response Required)

○ Not at all
○ Somewhat
○ Totally
○ No basis to judge

3. **Is there anything that we did <u>not</u> address in our training & communications that you wish we had included?** (Response Required)

○ Yes (please explain what it was)

○ No, you included it all!

4. **Please provide any other feedback you have about the FCP onboarding experience, including what we could have done better:** (Response Optional)

Thank you for completing this survey. Press "Submit" to record your response. Please send any questions to CatalogManagement@gsa.gov.

Submit