



JB Pritzker, Governor
Jerry Costello, Director

Office of the Director

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Dear Friends:

The Illinois Department of Agriculture continually strives to improve our services to the people of our state. Your input in helping us achieve this goal is very important.

Enclosed is a customer service survey. Your response, which will remain anonymous, will be an important factor in supporting our efforts to review our operations and ensure our continued delivery of the exceptional services our constituents have come to expect from the Illinois Department of Agriculture.

Please take a few moments to complete the form and return it in the postage-paid envelope.

Thank you for your time and for your commitment to Illinois agriculture.

Sincerely,

A handwritten signature in cursive script that reads "Jerry Costello II".

Jerry Costello
Director, Illinois Department of Agriculture