

INSTRUCTIONS: Use this form when a single information collection document involves multiple reporting and recordkeeping requirements. The totals of the figures in cols. should be entered in item 13 of OMB-83-I: cols. (D) &/or (I) = 13a (respondent is only counted once); cols. F & I = 13b; cols. H & K = 13c. $1/(D)Total = (E)Average$ $(H)Total/(F)Total = (G)Average$ $(K)Total/(I)Total = (J)Average$
NOTE: The columns will calculate automatically. If Col. E's response is something other than annually, i.e., 1/6 years, list as "1/6" & decimal will display.

TITLE OF INFORMATION COLLECTION DOCUMENT
 FSA's Qualitative Feedback on Agency Service Delivery (FSA Fast Track)

OMB NO.

DATE

 Decen

SECTION OF REPORTING OR RECORDKEEPING REGS.			ANNUAL BURDEN							
SECTION OF REGS. (A)	DESCRIPTION (B)	FORMS NO (S) (If "none" so state) (C)	REPORTS				TOTAL BURDEN HOURS (Col. F x G) (H)		NO. OF RECORD-KEEPERS (I)	ANNUAL HOURS PER RECORD-KEEPER (J)
			NO. OF RESPONDENTS (D)	NO OF RESPONSES PER RESPONDENT (E)	TOTAL ANNUAL RESPONSES (Col. D x E) (F)	HOURS PER RESPONSE (G)	EXEMPT	NON-EXEMPT		
eO 12862	Customer Survey		200,000	1	200,000	0.17		33,333		
	Comment Cards		10,000	1	10,000	0.25		2,500		
	Focus group		500	1	500	3.00		1,500		

	SUBTOTAL				210,500		0	37,333	
	TOTAL OF ALL PAGES				210,500		0	37,333	
	TOTAL - COLUMNS "F" AND "I" = OMB 83-I, 13b; COLUMNS "H" AND "K" = OMB 83-I, 13c				210,500			37,333	

0560-0286

PREPARED

ber 6, 2023

IDS

RESPONDENT COST

TOTAL

RECORD-
KEEPING HOURS
(Col. I x J)

COST
PER
HOUR

TOTAL
COST
(Col. H x L)

(K)

(L)

(M)

0

0

0

0

0.00		0
0.00		0