

N. NASS comments

This page has been left blank for double-sided copying.

Responses to NASS comments on appendix B for the SNAP agency survey instrument and document request

Comment 1: On question A14 there was a comment, “C and D are duplicated.”

Response: Thank-you for this comment. We have removed the duplicated line item in the survey.

Comment 2: On question A15 there was a comment, “to answer this question it's necessary to know the participant's race or ethnicity. Do you routinely a certain participants racial or ethnic background when interacting with them online?”

Response: Thank you for this question. The types of participants listed in this question are groups of interest in furthering equitable access to and distribution of SNAP benefits, as listed in Priority Action 3 of [USDA's Equity Action Plan](#). This question will gather information on how the transition to remote services during the public health emergency impacted access for participants within these groups of interest. These groups we are asking about can be disproportionately affected by providing SNAP services remotely.

Comment 3: If participants are experiencing homelessness, how do they access benefits considering they don't have a fixed address or may not have access to mobile or computing device?

Response: SNAP benefits are offered to homeless individuals, and this is described on FNS's website: [Facts About SNAP | Food and Nutrition Service \(usda.gov\)](#).