

2023 Status of Forces Survey of Reserve Component Members

Invalid Ticket Number

A survey for the Ticket Number entered has already been completed. If you think you have received this message in error, please click the *Back* button and re-enter your Ticket Number.

For further help, please call our Survey Processing Center toll-free at 1-800-881-5307 or e-mail RC-Survey@mail.mil.



1/23/23, 5:53 PM Close



2023 Status of Forces Survey of Reserve Component Members

Sorry we missed you.

The deadline for participating in this survey was {CLOSE_DATE}. When available, results from OPA surveys are posted on the following website: https://www.opa.mil

1/23/23, 5:15 PM Coming Soon



2023 Status of Forces Survey of Reserve Component Members

Available Soon

Thank you for accessing the 2023 Status of Forces Survey of Reserve Component Members. We anticipate it will be available on {OPEN_DATE}.

1/23/23, 5:52 PM Cookie Info



2023 Status of Forces Survey of Reserve Component Members

Session cookies are needed for this site to operate properly. A session cookie is only contained in memory and is not saved permanently on your computer. Session cookies are destroyed when the browser is closed.

If cookies are disabled, please enable them and return to the log on page by clicking the Log on button.

1/23/23, 5:16 PM Create PIN



2023 Status of Forces Survey of Reserve Component Members

Create Your PIN

A 4-digit PIN must be created to protect the privacy of your survey responses. Write down your PIN. If you forget your PIN, we will NOT be able to give it to you, and you will NOT be able to create a new one.
Please enter your 4-digit PIN
Please re-enter your 4-digit PIN and write down your PIN
To proceed with the survey, please click the <i>Continue</i> button below.
Continue

2/13/23, 3:25 PM Done



2023 Status of Forces Survey of Reserve Component Members

Thank you for taking the time to give us your opinion. Your survey responses have been recorded. To ensure the privacy of your information, you should close your browser.

Please refer to the following resources if you would like to discuss any issues with a professional.

- If you would like to talk to someone about issues related to suicide, please refer to the resources listed below.
 - o Military/Veterans Crisis Line—988, then press 1
 - 988 Suicide & Crisis Lifeline (formerly called the National Suicide Prevention Lifeline)—988
 - o Military OneSource—1-800-342-9647
 - o Military & Family Life Counseling (MFLC)—information available at installation level
 - o CG SUPRT Line (Coast Guard)—1-855-247-8778
- If you are a victim of sexual harassment, or a person who wishes to prevent or respond to it, you may want to contact your Service's local sexual harassment or
 equal opportunity office.
 - o To reach a hotline for your Service, call:

 Army:
 1-800-267-9964
 Air Force:
 1-800-616-3775

 Navy:
 1-800-253-0931
 Coast Guard:
 1-888-992-7387

Marine Corps: 703-784-9371

- If you are a victim of sexual assault or other unwanted sexual contact, or a person who wishes to prevent or respond to this crime, you may want to contact a Sexual Assault Response Coordinator (SARC) or a Victim Advocate (VA) at your installation or you may want to call the DoD Safe Helpline.
 - o To reach Military OneSource for 24/7 restricted/unrestricted reporting and established DoD Sexual Assault Services, call a hotline number:
 - Stateside: 1-800-342-9647
 - Overseas: 00-800-342-9647 or call collect 1-484-530-5908
 - Worldwide: http://www.sapr.mil/ or http://www.sapr.mil/
 - To contact DoD Safe Helpline, call 1-877-995-5247.



1/23/23, 5:53 PM Error



2023 Status of Forces Survey of Reserve Component Members

This site is experiencing technical difficulties. Click on your browser's back button to see if that will resolve the issue.

If the browser's back button does not resolve the issue, be assured we are investigating. We apologize for this inconvenience. Please try again later.



2023 Status of Forces Survey of Reserve Component Members



How to Contact Us

If you have questions or concerns about this survey, you have two ways to contact the Survey Processing Center:

Call: 1-800-881-5307
 E-mail: <u>RC-Survey@mail.mil</u>

Frequently Asked Questions

What is the Status of Forces Survey (SOFS) Program?

- Status of Forces Survey (SOFS) is a DoD personnel program that features web-based surveys sponsored by the Under Secretary of Defense for Personnel and Readiness (USD[P&R]).
- These surveys enable the DoD to regularly assess the attitudes and opinions of the DoD community, including active duty and Reserve component members on the full range of personnel issues.

How do I know this is an official, approved DoD survey?

• All multi-component data collection in the Department must be licensed and show that license as a Report Control Symbol (RCS) or an Office of Management and Budget (OMB) control number and expiration date. The license for this survey is 0704-0616, expiring 6/30/2025.

How did you pick me?

OPA uses well-established, scientific procedures to randomly select a sample that represents the Defense community based on combinations of demographic characteristics (e.g., location, paygrade).

Why should I participate?

- This is your chance to be heard on issues that directly affect you, including activations/deployments and financial well-being.
- Your responses on this survey make a difference.

What is RC-Survey@mail.mil?

• The official e-mail address for communicating with Reserve component members about Status of Forces Survey (SOFS). "RC-Survey@mail.mil" is short for Reserve Component Survey.

Why am I being asked to use the web?

• Web administration enables us to get survey results to senior Defense leaders faster.

Why are you using a .net instead of a .mil domain to field your survey?

• The survey is administered by our contractor, Data Recognition Corporation, an experienced survey operations company. The survey collection tool starts on a .mil site within OPA. Once you enter your Ticket Number, you are redirected to our contractor's site which uses a .net domain. This allows everyone to access the survey, even from a non-government computer.

Do I have to answer all questions?

• No, it is not necessary to answer every question. Within the survey screen, you have three control buttons: Next, Previous, and Save and Return Later. Use these buttons to navigate through the survey or skip questions. Use Save and Return Later to give yourself flexibility to complete the survey at a convenient time. When you return to the survey website, enter your Ticket Number to get to the place in the survey where you had stopped.

Why does the survey ask personal questions?

- OPA reports overall results, as well as by other characteristics, such as location and gender. To complete these analyses, we must ask respondents for these types of demographic information.
- · Analyzing results in this way provides Defense leaders information about the attitudes and concerns of all subgroups of personnel so that no groups are overlooked.
- Sometimes sensitive questions are asked in order to improve personnel policies, programs, and practices.

Will my answers be kept private?

- · Your responses will be kept confidential to the extent permitted by law.
- If you answer any items in such a way that you indicate distress or being upset, you will not be contacted for follow-up purposes. However, if you indicate a direct threat to harm yourself or others within responses or communications about the survey, because of concern for your welfare, OPA may notify an office in your area for appropriate action.
- All data will be reported in the aggregate and no individual data will be reported.
- We encourage you to safeguard your Ticket Number to prevent unauthorized access to your survey. In addition, to ensure your privacy, be aware of the environment in which you take the survey (e.g., take the survey when no one else is home, take care to not leave the survey unattended).

Can I withdraw my answers once I have started the survey?

• If you wish to withdraw your answers, please notify the Survey Processing Center prior to {CLOSE_DATE} by sending an e-mail to <u>RC-Survey@mail.mil</u> or calling, toll-free 1-800-881-5307. Include your name and Ticket Number.

Will I ever see the results of the survey?

• OPA posts survey results on the following website: https://www.opa.mil

Back

1/23/23, 5:53 PM Save Survey



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Save and Return Later

You have decided to save your answers and return later. Please keep a record of your Ticket Number and PIN to use when you return to complete the survey. You created your PIN before starting the survey. To ensure the privacy of your information, you should close your browser.

(A0000000)



1/23/23, 5:54 PM Submit Survey



2023 Status of Forces Survey of Reserve Component Members

There are no more questions on this survey. If you are finished and do not wish to change any of your responses, click the Submit button.



If you wish to view or change any of your responses, please use the *Back* button to return to the survey.

Back

1/23/23, 5:54 PM Time out



2023 Status of Forces Survey of Reserve Component Members

The page we received has a Ticket Number that was previously logged off the survey system. This can occur if the *Back* button is used after a survey has been saved or submitted, or due to inactivity. In order to ensure the privacy of your survey, you need to re-enter your Ticket Number prior to making any changes. To return to the Ticket Number entry page, click the *Return to Start* button below.



1/23/23, 5:54 PM Welcome Back



2023 Status of Forces Survey of Reserve Component Members

Welcome Back

Thank you for returning to complete the survey. Please enter your PIN below and then click the Continue with Survey button to return to the survey at the point where you left.

Enter PIN here:

Continue with Survey

Frequently Asked Questions / How to Contact Us

2/13/23, 3:23 PM Welcome



2023 Status of Forces Survey of Reserve Component Members

Welcome

You have been selected to take a survey about your attitudes and perceptions of personnel policies for Reserve component members. When you click the *Continue* button below, you will be asked to:

- · Create a Personal Identification Number (PIN)
- · Read the Privacy Advisory
- Take the survey

Thank you for your time and participation.

Read the FAQ for additional information.

How do I know this is an official, approved DoD survey?

All multi-component data collections in the Department must be licensed and show that license as a Report Control Symbol (RCS) or an Office of Management and Budget (OMB) control number and expiration date. The license for this survey is 0704-0616, expiring 6/30/2025.

Security Protection Advisory

WEBSITE PRIVACY: Neither the Department of Defense (DoD) nor Data Recognition Corporation will collect personal information about you when you visit this website unless you choose to provide it yourself. If you provide personal information, it will be treated as confidential.

In addition, our system does not enable "cookies," which are files placed on your computer's hard drive in order to monitor your use of the site or the web. For more information about your privacy rights, please read the Privacy Advisory at the beginning of the survey.

This website collects information from your visit to assist the DoD and our survey contractor improve the website and the performance of our web-based surveys. This non-personal information helps us make the site more useful by recognizing the types of technology being used. The data collected are listed below:

- 1. The Internet Protocol (IP) address for the computer and the server being used on the Internet (for example, www.verizon.com, www.comcast.com, 122.3.55.34). Depending on your Internet service provider, IP addresses may identify your computer; in other cases, they identify no more than your Internet service provider (such as Verizon or Comcast).
- 2. The device used to access the survey (e.g., PC, tablet, or mobile phone).
- 3. The type and version of the browser and operating system used to access our site.
- 4. The date and time this site was accessed.
- 5. Number of bytes sent and received.
- 6. The pages visited.

This information is stored permanently for troubleshooting technical problems and for future capacity planning. DoD and its survey contractor use this information to improve the performance of the OPA survey website. None of this information will be revealed publicly or used to identify you or your responses.

Section 508 Compliance

The U.S. Department of Defense is committed to making electronic and information technologies accessible to individuals with disabilities in accordance with Section 508 of the Rehabilitation Act (29 U.S.C. §794d), as amended in 1999

Send feedback or concerns related to the accessibility of this website to: <u>DoDSection508@osd.mil</u>

For more information about Section 508, please visit the <u>DoD Section 508 website</u>

Last Updated: 03/31/2021

Continue

Frequently Asked Questions / How to Contact Us