

## PRIVACY IMPACT ASSESSMENT (PIA)

**PRESCRIBING AUTHORITY:** DoD Instruction 5400.16, "DoD Privacy Impact Assessment (PIA) Guidance". Complete this form for Department of Defense (DoD) information systems or electronic collections of information (referred to as an "electronic collection" for the purpose of this form) that collect, maintain, use, and/or disseminate personally identifiable information (PII) about members of the public, Federal employees, contractors, or foreign nationals employed at U.S. military facilities internationally. In the case where no PII is collected, the PIA will serve as a conclusive determination that privacy requirements do not apply to system.

### 1. DOD INFORMATION SYSTEM/ELECTRONIC COLLECTION NAME:

Enterprise Military Housing II (eMH - II)

### 2. DOD COMPONENT NAME:

Department of the Navy

### 3. PIA APPROVAL DATE:

11/22/24

Commander, Navy Installations Command (CNIC)

### SECTION 1: PII DESCRIPTION SUMMARY (FOR PUBLIC RELEASE)

#### a. The PII is: (Check one. Note: foreign nationals are included in general public.)

- ☐ From members of the general public ☐ From Federal employees and/or Federal contractors
- ☒ From both members of the general public and Federal employees and/or Federal contractors ☐ Not Collected (if checked proceed to Section 4)

#### b. The PII is in a: (Check one)

- ☐ New DoD Information System ☐ New Electronic Collection
- ☒ Existing DoD Information System ☐ Existing Electronic Collection
- ☐ Significantly Modified DoD Information System

#### c. Describe the purpose of this DoD information system or electronic collection and describe the types of personal information about individuals collected in the system.

The Enterprise Military Housing System (eMH) is an integrated, web based housing application with a common data warehouse and business modules that automate critical headquarter, region and installation Housing business processes. This includes automation government owned, leased and privatized family and unaccompanied housing programs in addition to furnishings and community housing services. The single sign on eMH system contains unclassified housing business modules.

eMH supports the determination of an individual's eligibility for Navy, Marine Corps, Army and Air Force family and unaccompanied housing (including privatized housing) and notification for subsequent assignment to housing or granting a waiver to allow occupancy of private housing, determine priority and list individual's name on appropriate housing waiting list, manage or monitor housing occupancy, facilitate the leasing of community housing, Privatization portfolio management, and provide housing information to military components and government agencies. eMH also supports the community referral program for the Navy, Marine Corps, Army, Air Force and Coast Guard to include determining eligibility for the Rental Property Program.

Personal information collected includes the fields on the DD Form 1746 and contemporary fields supporting the Application for Assignment to Housing including: Full name, DOD ID number, SSN (only for family housing), gender, marital status, marriage date, birth date, current home address, permanent home address, work phone number, home phone number, cell phone number, work email address, home email address, rank/rate, pay grade, civilian pay grade equivalent, branch of service, geographic bachelor, voluntarily or involuntarily separated, time involuntarily separated, last unit, location of last assignment, official departure date of last unit, agency or type of civilian, length of service, time remaining on active duty, service start date, expiration of obligated services date, date of rank, projected rotation date, projected rotation location, current unit, reporting date, estimated family arrival date, name of employer, housing allowance begin and stop dates, entitlement condition type, entitlement condition end date, entitlement condition start date, personnel type, housing violations and charges, housing complaints, handicap and accessible housing requirements, criminal conviction, cigarette smoking habits, power of attorney and type, breed and size of pet.

If applicable, data for related and non-related dependents to include:

Total number in family, full name, DOD ID number, SSN (only for family housing), birth date, gender, relation to primary applicant, dependent start date with primary applicant, dependent end date with primary applicant, entitlement condition type, entitlement condition end date, entitlement condition start date, work phone number, home phone number, cell phone number, work email address, home email address, current mailing address, permanent mailing address, rank/rate, current unit, departure date from losing unit, branch of service, pay grade, civilian pay grade equivalent, service start date, date of rank, time remaining on active duty, estimated family arrival date, projected rotation date, housing complaints, criminal conviction, cigarette smoking habits, handicap and accessible housing requirements.

Other pertinent housing information is collected for primary applicants and dependents to include:

particular housing preferences; copies of permanent change of station orders; temporary orders; emergency contact full name, home, cell and work phone number and relation; detaching endorsement from prior duty station; and pet health records.

**d. Why is the PII collected and/or what is the intended use of the PII?** (e.g., verification, identification, authentication, data matching, mission-related use, administrative use)

Identification and Verification: To Determine eligibility for housing and housing services, manage housing occupancy, support local and national security and support the budgeting and distribution of housing entitlements.

Administrative: PII data is used to validate eligibility for family and unaccompanied housing and to provide housing services; establish priority for wait lists for government controlled housing; support the leasing of privatized and community housing; support the budgeting, execution and validation of housing entitlements; determine current and future requirements or government controlled housing; support safety, security, environmental and medical investigations, disaster and emergency response.

**e. Do individuals have the opportunity to object to the collection of their PII?** ☒ Yes ☐ No

(1) If "Yes," describe the method by which individuals can object to the collection of PII.

(2) If "No," state the reason why individuals cannot object to the collection of PII.

Individuals may object to the collection of their PII by not completing the application for housing and housing services. Objection to any collection of PII may be made in person or in writing via letter or email. Completion of a housing application is required to be determined eligible for housing and housing resident support services.

**f. Do individuals have the opportunity to consent to the specific uses of their PII?** ☐ Yes ☒ No

(1) If "Yes," describe the method by which individuals can give or withhold their consent.

(2) If "No," state the reason why individuals cannot give or withhold their consent.

By completing an application for housing, individuals consent to allow Housing to validate housing eligibility requirements. Additionally, consent is provided for Housing to use information to assist reporting and with high level decision making.

**g. When an individual is asked to provide PII, a Privacy Act Statement (PAS) and/or a Privacy Advisory must be provided.** (Check as appropriate and provide the actual wording.)

☒ Privacy Act Statement ☐ Privacy Advisory ☐ Not Applicable

AUTHORITY: 10 U.S.C. 5013, Secretary of the Navy; 10 U.S.C. 5041, Headquarters, Marine Corps; 10 U.S.C. 3013, Secretary of the Army; 10 U.S.C. 8013, Secretary of the Air Force; 14 U.S.C. chapter 18, Coast Guard Housing Authorities; 10 U.S.C. 2831, Military Family Housing Management Account; DOD 4165.63-M, DOD Housing Management; System of Records Notice NM11101-1, Family and Unaccompanied Housing Program; and E.O. 9397 (SSN), as amended. PURPOSE: The principal purpose is to provide information on the requirement of military personnel for government/privatization quarters. The information is revised and filed in the Housing Office for use in assisting military personnel to obtain/maintain government/privatization quarters. DISCLOSURE: Disclosure is voluntary; however, nondisclosure would make it impossible to assist an individual in obtaining government/privatization quarters.

**h. With whom will the PII be shared through data exchange, both within your DoD Component and outside your Component?** (Check all that apply)

☒ Within the DoD Component

Specify.

DoN and DoD Housing entitlement (BAH) program offices such as OPNAV NI and PSDs, Naval Education Training Command (NETC), Navy Bureau of Medicine and Surgery (BUMED), Navy Security (NCIS), Safety (Fire, Police) offices, and similar Air Force, Army and Marine programs.

☒ Other DoD Components

Specify.

United States Air Force, United States Army, United States Coast Guard, National Guard, Office of the Secretary of Defense, Defense Manpower Data Center, National Security Agency, Defense Intelligence Agency, Defense Logistics Agency and housing entitlement (BAH) program offices, health, safety, and security offices.

☒ Other Federal Agencies

Specify.

CENSUS Bureau, Department of Homeland Security

☐ State and Local Agencies

Specify.

☒ Contractor (Name of contractor and describe the language in the contract that safeguards PII. Include whether FAR privacy clauses, i.e., 52.224-1, Privacy Act Notification, 52.224-2, Privacy Act, and FAR 39.105 are included in the contract.)

Specify.

eMH Contractors (Next Tier Concepts Prime Contract #: HC102819F6320, Applied Engineering Management, Sub) with the Privacy Act and following FAR clause included in the contract: FAR part 24 Protection of Privacy and Freedom Information, DFARS Clause 252.204-7012 Safe Guarding Covered Defense Information in addition to mandatory non-disclosure agreements.

☐ Other (e.g., commercial providers, colleges).

Specify.

**i. Source of the PII collected is:** (Check all that apply and list all information systems if applicable)

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Individuals                      | <input type="checkbox"/> Databases          |
| <input checked="" type="checkbox"/> Existing DoD Information Systems | <input type="checkbox"/> Commercial Systems |
| <input type="checkbox"/> Other Federal Information Systems           |   |

PII data is collected from individuals completing an application for housing, face to face or phone interview, direct input into website, the Defense Enrollment Eligibility Reporting system (DEERS) and housing privatization partners.

**j. How will the information be collected?** (Check all that apply and list all Official Form Numbers if applicable)

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> E-mail  | <input checked="" type="checkbox"/> Official Form (Enter Form Number(s) in the box below) |
| <input checked="" type="checkbox"/> Face-to-Face Contact                          | <input checked="" type="checkbox"/> Paper   |
| <input checked="" type="checkbox"/> Fax   | <input checked="" type="checkbox"/> Telephone Interview                                   |
| <input checked="" type="checkbox"/> Information Sharing - System to System        | <input checked="" type="checkbox"/> Website/E-Form  |
| <input type="checkbox"/> Other (If Other, enter the information in the box below) |   |

DD1746 Application for Housing

**k. Does this DoD Information system or electronic collection require a Privacy Act System of Records Notice (SORN)?**

A Privacy Act SORN is required if the information system or electronic collection contains information about U.S. citizens or lawful permanent U.S. residents that is retrieved by name or other unique identifier. PIA and Privacy Act SORN information must be consistent.

☒ Yes ☐ No

If "Yes," enter SORN System Identifier

SORN Identifier, not the Federal Register (FR) Citation. Consult the DoD Component Privacy Office for additional information or <http://dpcl.d.defense.gov/Privacy/SORNs/>  
or

If a SORN has not yet been published in the Federal Register, enter date of submission for approval to Defense Privacy, Civil Liberties, and Transparency Division (DPCLTD). Consult the DoD Component Privacy Office for this date

If "No," explain why the SORN is not required in accordance with DoD Regulation 5400.11-R: Department of Defense Privacy Program.

**l. What is the National Archives and Records Administration (NARA) approved, pending or general records schedule (GRS) disposition authority for the system or for the records maintained in the system?**

(1) NARA Job Number or General Records Schedule Authority.

(2) If pending, provide the date the SF-115 was submitted to NARA.

(3) Retention Instructions.

Records are retained for up to three years after termination of housing occupancy and then destroyed. eMH system hard drives and media are destroyed using National Security Agency/Central Security Service (NSA/CSS) approved methods. Paper records containing PII or sensitive information are destroyed using NSA/CSS evaluated crosscut shredders.

**m. What is the authority to collect information? A Federal law or Executive Order must authorize the collection and maintenance of a system of records. For PII not collected or maintained in a system of records, the collection or maintenance of the PII must be necessary to discharge the requirements of a statute or Executive Order.**

- (1) If this system has a Privacy Act SORN, the authorities in this PIA and the existing Privacy Act SORN should be similar.
- (2) If a SORN does not apply, cite the authority for this DoD information system or electronic collection to collect, use, maintain and/or disseminate PII. (If multiple authorities are cited, provide all that apply).
  - (a) Cite the specific provisions of the statute and/or EO that authorizes the operation of the system and the collection of PII.
  - (b) If direct statutory authority or an Executive Order does not exist, indirect statutory authority may be cited if the authority requires the operation or administration of a program, the execution of which will require the collection and maintenance of a system of records.
  - (c) If direct or indirect authority does not exist, DoD Components can use their general statutory grants of authority ("internal housekeeping") as the primary authority. The requirement, directive, or instruction implementing the statute within the DoD Component must be identified.

SORN NM11101-1 authorities:

10 U.S.C. 5013, Secretary of the Navy; 10 U.S.C. 5041, Headquarters, Marine Corps; 10 U.S.C. 3013, Secretary of the Army; 10 U.S.C. 8013, Secretary of the Air Force; 14 U.S.C. chapter 18, Coast Guard Housing Authorities; 10 U.S.C. 2831, Military Family Housing Management Account; DOD 4165.63-M, DOD Housing Management; System of Records Notice NM11101-1, Family and Unaccompanied Housing Program; and E.O. 9397 (SSN), as amended.

**n. Does this DoD information system or electronic collection have an active and approved Office of Management and Budget (OMB) Control Number?**

Contact the Component Information Management Control Officer or DoD Clearance Officer for this information. This number indicates OMB approval to collect data from 10 or more members of the public in a 12-month period regardless of form or format.

☒ Yes    ☐ No    ☐ Pending

- (1) If "Yes," list all applicable OMB Control Numbers, collection titles, and expiration dates.
- (2) If "No," explain why OMB approval is not required in accordance with DoD Manual 8910.01, Volume 2, "DoD Information Collections Manual: Procedures for DoD Public Information Collections."
- (3) If "Pending," provide the date for the 60 and/or 30 day notice and the Federal Register citation.

OMB Control Number - 0703-0066  
Expiration Date - 06/33/2026