

Federal Maritime Commission

Title: FMC Assistance Center (Web Portal)

ICR Reference No.

1. Explain the circumstances that make the collection of information necessary. Identify any legal or administrative requirements that necessitate the collection. Attach a copy of the appropriate section of each statute and regulation mandating or authorizing the collection of information.

Subsection 17(a) of the Ocean Shipping Reform Act of 2022 (OSRA 2022, Pub.L. 117-146 (June 16, 2022)), requires the Federal Maritime Commission to: (1) establish a website to allow submission of comments, complaints, concerns, reports of noncompliance, requests for investigation, and requests for alternative dispute resolution and (2) to establish links on the website that directs the submissions to appropriate bureaus and offices of the Commission.

The section of OSRA 2022 for this requirement follows in relevant part:

SEC. 17. FEDERAL MARITIME COMMISSION ACTIVITIES.

(a) PUBLIC SUBMISSIONS TO COMMISSION. —The Federal Maritime Commission shall — (1) establish on the public website of the Commission a webpage that allows for the submission of comments, complaints, concerns, reports of noncompliance, requests for investigation, and requests for alternative dispute resolution; and (2) direct each submission under the link established under paragraph (1) to the appropriate component office of the Commission.

2. Indicate how, by whom, and for what purpose the information is to be used. Except for a new collection, indicate the actual use the agency has made of the information received from the current collection.

The information collected will be used by Federal Maritime Commission staff to respond to comments, complaints, concerns, reports of noncompliance, requests for investigation, and requests for alternative dispute resolution from the public. The Commission will use the FMC Assistance Center (web portal) to receive requests from the public and ensure prompt response to the shipping public.

3. Describe whether, and to what extent, the collection of information involves the use of automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submission of responses, and the basis for the decision for adopting this means of collection. Also describe any consideration of using information technology to reduce burden.

