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USERRA Inquiry

Employer Support of the Guard and Reserve (ESGR) can assist in answering anyone's questions related to the Uniformed Services Employment Reemployment Rights Act (USERRA). ESGR also has Ombudsmen available to mediate uniformed service related disputes between service members and their civilian employers.

If you have questions you can call ESGR's toll-free number, 1-800-336-4590 (select option 1) between 8 AM and 6 PM EST (M-F); e-mail osd.USERRA@mail.mil or complete the form below.

If you are a service member desiring to have an Ombudsman assist you and your employer resolve a dispute related to your military service, call ESGR's toll-free number, 1-800-336-4590 (select option 1) between 8 AM and 6 PM EST (M-F) or submit a [USERRA Support Request](#).

UNIFORMED SERVICES EMPLOYMENT AND REEMPLOYMENT RIGHTS ACT (USERRA) INQUIRY

INSTRUCTIONS

Employer Support of the Guard and Reserve (ESGR) can assist in answering questions related to the Uniformed Services Employment and Reemployment Rights Act (USERRA). ESGR also has ombudsmen available to conduct neutral, informal mediation for conflicts between Service members and their civilian employers.

If you have questions you can call ESGR's toll-free number, 1-800-336-4590 (select option 1), between 8 AM and 6 PM EST

(M-F); e-mail osd.USERRA@mail.mil or complete the form below.

If you are a Uniformed Service (National Guard, Reserve, the National Disaster Medical System (NDMS)) member desiring to have an Ombudsman assist you and your employer resolve a conflict, call ESGR's toll-free number, 1-800-336-4590 (select option 1), between 8 AM and 6 PM EST (M-F) or submit a USERRA Support Request.

REQUESTOR INFORMATION

(Items marked with an asterisk(*) are required.)

DATE SUBMITTED:

*** I AM:**

Please Select One

Name

* First

MI

* Last

*** EMAIL ADDRESS:**

*** TELEPHONE NUMBER:**

**ALTERNATE TELEPHONE
NUMBER:**

*** STATE**

*** ZIP CODE**

Select State

HOW DID YOU HEAR ABOUT ESGR?

Please Select One

* USERRA QUESTION

You have 250 characters

Please note: This form takes 20-30 seconds to submit. Please only click the Submit button once. Once submitted, you will be directed to a completion page and receive a confirmation email.

DD FORM 3021

OMB CONTROL NUMBER: 0704-ERRA

OMB EXPIRATION DATE: Submitted

AGENCY DISCLOSURE NOTICE

The public reporting burden for this collection of information, 0704-ERRA, is estimated to average of less than five minutes per response, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

PRIVACY ACT STATEMENT

"Authority: 38 U.S.C. 43, Employment and Reemployment Rights of Members of the Uniformed Services; 5 U.S.C. 574, Confidentiality; 5 U.S.C. Part I, Chapter 5, Subchapter IV, Alternative Means of Dispute Resolution in the Administrative Process; 42 U.S.C. 300hh-11, National Disaster Medical System, ((d)(3) Employment and reemployment rights); 20 CFR 1002, Regulations Under the Uniformed Services Employment and Reemployment Rights Act of 1994; 5 CFR 353, Restoration to Duty from Uniformed Service or Compensable Injury; DoD Directive 1250.01, National Committee for Employer Support of the Guard and Reserve (NCESGR); DoD Instruction 1205.22, Employer Support of the Guard and Reserve; and DoD Instruction 1205.12, Civilian Employment and Reemployment Rights of Applicants for, and Service Members and Former Service Members of the Uniformed Services.

Principle Purpose(s): To support the ESGR Ombudsman Program by tracking assistance provided to members of the Uniformed Services, to include the National Disaster Medical System; by recording information related to answering inquiries related to the USERRA; and by reporting statistics related to the Ombudsman Program in aggregate and at State committee level. The applicable Privacy Act System of Records Notice is DHRA 16, Inquiry and Case Management System found at <https://dpcl.d.defense.gov/Privacy/SORNs.aspx>.

Routine Use(s): Disclosure of records are generally permitted under 5 U.S.C. 552a(b) of the Privacy Act of 1974, as amended. To the Department of Labor for Congressionally-mandated USERRA reporting (38 U.S.C. Employment and Reemployment Rights of Members of the Uniformed Services, section 4432, Reports). Applicable Blanket Routine Use(s) are: Law Enforcement Routine Use, Disclosure When Requesting Information Routine Use, Disclosure of Requested Information Routine Use, Congressional Inquiries, Disclosure to the Office of Personnel Management Routine Use, Disclosure to the Department of Justice for Litigation Routine Use, Disclosure of Information to the National Archives and Records Administration Routine Use, Disclosure to the Merit Systems Protection Board Routine Use, and Data Breach Remediation Purposes Routine Use. The DoD Blanket Routine Uses set forth at the beginning of the Office of the Secretary of Defense (OSD) compilation of systems of records notices may apply to this system. The complete list of DoD Blanket Routine Uses can be found Online at: <https://dpcl.d.defense.gov/Privacy/SORNsIndex/BlanketRoutineUses.aspx>.

Disclosure: Voluntary; however, failure to provide accurate contact information and other solicited information may delay or

prevent ESGR from processing the request.

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