

Crisis Center Follow-Up Semi-Annual Reporting Updates	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6	Semi-Annual Total
Follow-Up Contacts and Modality							
Instructions: Please list the number of contacts that fall into each category below.							
Total number of new follow-up connections or contacts							
Total number of follow-up attempts							
Contacts made by phone call							
Contacts made by text message							
Contacts made by chat message							
Contacts made by email							
Contact made by another mechanism (e.g. social media)							
Average number of follow-up attempts per individual ¹							
Average number of follow-up connections or contacts per individual ¹							
Follow-Up Dispositions							
Instructions: Please list the number of contacts that fall into each category below based on the final disposition or result of the contact.							
Resulted in emergency rescue – with law enforcement							
Resulted in emergency rescue – without law enforcement ²							
Included suicide attempts in progress							
Resulted in mobile crisis outreach referrals							
If “yes” to mobile crisis outreach referrals...							
Instructions: Please list the number of contacts that fall into each category below.							
“Traditional” Mobile Crisis – crisis response by behavioral health staff (can include peers)							
Co-Response – pairing of behavioral health staff with law-enforcement or EMS							
Resulted in referrals to services other than mobile crisis							
Average number of referrals to services other than mobile crisis per individual ¹							
Follow-Up Enrollment							
Instructions: Please list the number of unique individuals that fall into each category below.							
Enrolled in follow-up services							
Declined follow-up services							
Could not be contacted about follow-up services							
Follow-Up Risk Assessment and Outcomes							
Instructions: Please list the total number of risk assessments that fall into each category below.							
New Risk assessments completed							
Total number of contacts that included a risk assessment ³							
Total number of contacts that did not include a risk assessment ³							
Total number of contacts that resulted in individual being classified as ‘imminent risk’ ³							
Individuals Served by Age- Declined Offer of Follow-Up Services							
Instructions: Please list the number of unique individuals contacted that fall into each category below.							
0-12							

¹ This indicator was added to better characterize the distribution of contacts and referrals among individuals. This is not directly referenced in grantee NOFOs.

² This indicator was added to ensure consistency with 988 State/Territory Reporting, which distinguishes emergency rescues that include law enforcement and those that do not include law enforcement. While this is not directly referenced in grantee NOFOs, it is in alignment with language requiring grantees to report the number of contacts resulting in emergency rescues.

³ This indicator was added to capture the consistency with which risk assessments are completed during each contact or the outcomes of this risk assessment. While this is not directly referenced in grantee NOFOs, it is in alignment with language requiring grantees to report “risk assessment and outcome for each contact with an enrolled individual.”

13-17							
18-25							
26-29							
30-39							
40-49							
50-59							
60-65							
66 and older							
Information Missing or Unknown							
Individuals Served by Age- Enrolled in Follow-Up Services							
Instructions: Please list the number of unique individuals contacted that fall into each category below.							
0-12							
13-17							
18-25							
26-29							
30-39							
40-49							
50-59							
60-65							
66 and older							
Information Missing or Unknown							
Individuals Served by Military Status- Declined Offer of Follow-Up Services							
Instructions: Please list the number of unique individuals contacted that...							
Ever been in the United States Armed Forces?							
Never been in the United States Armed Forces							
Information Missing or Unknown							
If yes to "Ever been in the United States Armed Forces?"							
Instructions: Please list the number of unique individuals contacted that...							
Currently on active duty in the United States Armed Forces							
In a Reserve component							
Now separated or retired from the military							
Individuals Served by Military Status- Enrolled in Follow-Up Services							
Instructions: Please list the number of unique individuals contacted that...							
Ever been in the United States Armed Forces?							
Never been in the United States Armed Forces							
Information Missing or Unknown							
If yes to "Ever been in the United States Armed Forces?"							
Instructions: Please list the number of unique individuals contacted that...							
Currently on active duty in the United States Armed Forces							
In a Reserve component							
Now separated or retired from the military							
Individuals Served by Ethnicity- Declined Offer of Follow-Up Services							
Instructions: Please list the number of unique individuals contacted that identify their ethnicity as...							
Hispanic, Latino, or Spanish origin or descent							
Not Hispanic, Latino, or Spanish origin or descent							
Information Missing or Unknown							
Individuals Served by Ethnicity- Enrolled in Follow-Up Services							

Instructions: Please list the number of unique individuals contacted that identify their ethnicity as...							
Hispanic, Latino, or Spanish origin or descent							
Not Hispanic, Latino, or Spanish origin or descent							
Information Missing or Unknown							
Individuals Served by Race- Declined Offer of Follow-Up Services							
Instructions: Please list the number of unique individuals contacted that identify their race as...(Mixed race individuals should be captured by selecting all categories that apply.)							
American Indian or Alaska Native, including North American, Central American, and South American Indians							
Asian, including Asian Indian, Chinese, Filipino, Japanese, Korean, and Vietnamese							
Black or African American							
Native Hawaiian or Other Pacific Islander, including Guamanian, Chamorro, and Samoan							
White							
Other							
Information Missing or Unknown							
Individuals Served by Race- Enrolled in Follow-Up Services							
Instructions: Please list the number of unique individuals contacted that identify their race as...(Mixed race individuals should be captured by selecting all categories that apply.)							
American Indian or Alaska Native, including North American, Central American, and South American Indians							
Asian, including Asian Indian, Chinese, Filipino, Japanese, Korean, and Vietnamese							
Black or African American							
Native Hawaiian or Other Pacific Islander, including Guamanian, Chamorro, and Samoan							
White							
Other							
Information Missing or Unknown							
Individuals Served by Gender- Declined Offer of Follow-Up Services							
Instructions: Please list the number of unique individuals contacted that identify their gender as...							
Male							
Female							
Transgender							
Uses a different term							
Information Missing or Unknown							
Individuals Served by Gender- Enrolled in Follow-Up Services							
Instructions: Please list the number of unique individuals contacted that identify their gender as...							
Male							
Female							
Transgender							
Uses a different term							
Information Missing or Unknown							
Individuals Served by Sexual Orientation- Declined Offer of Follow-Up Services							
Instructions: Please list the number of unique individuals contacted that identify their sexual orientation as...							

Heterosexual, that is straight							
Gay or Lesbian							
Bisexual							
Uses a Different Term							
Not sure about sexual orientation							
Caller/ chatter/ texter doesn't know what this question is asking							
Information Missing or Unknown							
<i>Individuals Served by Sexual Orientation- Enrolled in Follow-Up Services</i>							
Instructions: Please list the number of unique individuals contacted that identify their sexual orientation as...							
Heterosexual, that is straight							
Gay or Lesbian							
Bisexual							
Uses a Different Term							
Not sure about sexual orientation							
Caller/chatter/texter doesn't know what this question is asking							
Information Missing or Unknown							