

EXHIBIT A. Examples of a cover page

The examples in this exhibit illustrate the overall look for the cover page of the Model Part D EOB. This example is for a Part D EOB to be sent out April 15, 2025, for a fictional plan called “Birchwood Medicare Plus.”

In this exhibit, the same cover is shown in portrait orientation and landscape orientation. Plans may use either of these.

- Since the rest of the EOB is in portrait orientation, using the portrait version of the cover minimizes reader burden by keeping orientation consistent throughout the document.
- The landscape version of the cover is included for optional use, with the member’s name and address positioned for mailing in a window envelope.



PO Box 789
Anytown, USA 12345-6789

THIS IS NOT A BILL

JENNIFER WASHINGTON
123 EXAMPLE STREET
APARTMENT A
ANYTOWN, USA 12345-6789

Notice for Jennifer Washington

Your Medicare Number **2CG5BJ6KS70**

Date of This Notice **April 15, 2025**

Claims for **March 2025**

Your Medicare Part D Explanation of Benefits (EOB)

This is your “Explanation of Benefits” (EOB) for your Medicare prescription drug coverage (Part D). Your EOB shows the prescriptions you filled, what we paid, what you and others have paid, and what counts towards your Out-of-Pocket Costs and your Total Drug Costs.

- **Your EOB is not a bill.**
If you paid a co-pay or coinsurance for your drug, the EOB should show the amount you paid. If you participate in the Medicare Prescription Payment Plan, we'll send you a separate monthly billing statement, and amounts shown in this EOB might differ from what you paid. Contact us if you have questions or want more information. Visit Medicare.gov for information about the Medicare Prescription Payment Plan.
- **You may not get an EOB every month.**
When we get a claim (bill) from your pharmacy, you'll get an EOB the next month. For example, if we get a claim in March, you'll get an EOB in April.
- **Take a minute to look over your EOB.**
Check your EOB to make sure everything is correct. If you have questions, find mistakes, or suspect fraud, we're happy to help. Call us at the number below.

Birchwood Member Services

If you have questions or need help, call us toll-free Monday through Friday from 8 a.m. to 5 p.m.

1-800-222-3333

1-888-444-5555 for TTY/TDD only

Or visit our website:
www.birchwood.com

For languages other than English:

Español 1-800-331-2345 (Spanish)

Русский 1-800-331-5678 (Russian)

tieng Viet 1-800-331-7777 (Vietnamese)

Need large print or another format?

To get this material in other formats, including large type, braille, and translation into other languages, call Birchwood Member Services at the number on this page.



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