Request for Approval under the "DOL Departmental Generic Clearance for the Collection of Routine Customer Feedback"
(OMB Control Number: 1225-0088)

TITLE OF INFORMATION COLLECTION:
2021 FedCASIC Post-Workshops Survey

PURPOSE:
The purpose of this information collection is to obtain feedback from the Federal Computer Assisted Survey Information Collection (FedCASIC) Workshops community about their experience attending the conference and to collect suggestions for improvements to future conferences.

DESCRIPTION OF RESPONDENTS:
Respondents are individuals considered part of the FedCASIC community, including registrants for the current year conference, registrants from previous years, and individuals who signed up for email announcements about FedCASIC. Respondents are primarily federal employees and also include non-federal employees such as contractors and individuals who work for statistical agencies of other countries.

TYPE OF COLLECTION: (Check one)
[ ] Customer Comment Card/Complaint Form   [x] Customer Satisfaction Survey
[ ] Usability Testing (e.g., Website or Software)   [ ] Small Discussion Group
[ ] Focus Group   [ ] Other: _____

CERTIFICATION:

I certify the following to be true:
1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does <u>not</u> raise issues of concern to other federal agencies.
4. The results are <u>not</u> intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of <u>substantially</u> informing <u>influential</u> policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: *Erica Yu*

To assist review, please provide answers to the following question:

Personally Identifiable Information:
1. Is personally identifiable information (PII) collected? [ ] Yes [x] No
2. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974?   [ ] Yes [ ] No
3. If Applicable, has a System or Records Notice been published? [ ] Yes [ ] No

Gifts or Payments:
Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [ ] Yes [x] No

BURDEN HOURS

Category of Respondent	No. of Respondents	Participation Time	Burden
Non-federal employees including contractors and international conference attendees	50	5 minutes	4.2 hours
Totals	**50**		**4.2 hours**

FEDERAL COST: The estimated annual cost to the Federal government is ***$645.80*** *(estimated based on a GS-14/4 salary rate of $64.58 and an estimated 10 hours to write the survey, send it, receive the responses, and analyze the responses)*

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents
1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?
       [x] Yes   [ ] No

   If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?
      The frame is a list of email addresses of individuals who have registered for previous conferences, individuals who registered for the current year conference, and individuals who requested information about the conference.

Administration of the Instrument
1. How will you collect the information? (Check all that apply)
       [x] Web-based or other forms of Social Media
       [ ] Telephone
       [ ] In-person
       [ ] Mail
       [ ] Other, Explain
2. Will interviewers or facilitators be used? [ ] Yes [x] No
Please make sure that all instruments, instructions, and scripts are submitted with the request.

Dear FedCASIC Community,
Thank you so much for your interest and participation in FedCASIC 2021.
Please take 5 minutes to provide us with your thoughts on the workshops by completing the following brief survey by May 28, 2021:

[survey link]

We look forward to seeing you at FedCASIC 2022. Stay tuned for more information!

Thank you again!
FedCASIC Organizing Committee

Survey Instrument

2021 FedCASIC Workshops Evaluation Survey

The organizers of the 2021 FedCASIC Workshops would like your feedback about this year's event. Please take a few minutes to let us know what you think and help us improve FedCASIC!

If you would like to reach out to the organizers directly, please email FedCASIC@bls.gov.

Thank you for your continued support of FedCASIC!

This voluntary survey is being collected by the Bureau of Labor Statistics under OMB No. 1225-0088 (Expiration Date: 1/31/2024). We estimate that this survey takes five minutes to complete. You are not required to respond to this collection unless it displays a currently valid OMB control number. We will use the information you provide to make improvements to the FedCASIC Workshops. Your participation is voluntary, and you have the right to stop at any time. This survey is being administered by SurveyMonkey and resides on a server outside of the BLS Domain. The BLS cannot guarantee the protection of survey responses and advises against the inclusion of sensitive personal information in any response. By proceeding with this survey, you give your consent to participate in this survey.

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Q1 Did you attend FedCASIC 2021?
Yes (skip to Q3)
No (skip to Q2)

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If Q1 = No
Q2 What was the reason you did not attend FedCASIC 2021?

[open text entry] (skip to Q10)

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Q3 Please rate your overall satisfaction with FedCASIC 2021.
Very satisfied
Somewhat satisfied
Neither satisfied nor dissatisfied
Somewhat dissatisfied
Very dissatisfied

Q4 What did you like about FedCASIC 2021?
[open text entry]

Q5 What did you dislike about FedCASIC 2021?
[open text entry]

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Q6 How easy or difficult was it to join the virtual sessions using Webex?
Very easy
Somewhat easy
Neither easy nor difficult
Somewhat difficult
Very difficult

Q7 If you have any suggestions to make it easier to join the virtual sessions, please leave them here:
[open text entry]

Q8 How easy or difficult was it to use the virtual conference program and schedule on the FedCASIC website?
Very easy
Somewhat easy
Neither easy nor difficult
Somewhat difficult
Very difficult

Q9 If you have any suggestions to make it easier to use the virtual conference program, please leave them here:
[open text entry]

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Q10 If FedCASIC is held _virtually_ in the future, which schedule would you prefer?
Two full days of FedCASIC sessions 9:00 – 4:30pm ET
Two full days of FedCASIC sessions 10:00 – 5:30pm ET
Four half-days of FedCASIC sessions in the afternoons
Four half-days of FedCASIC sessions in the mornings

Q11 Which of the following session formats would you like to see at a future FedCASIC? Select all that apply.
Research findings from field experiments and pre-testing studies
Case studies presenting an example of how an agency worked through a challenge
Panel discussion about the experiences of a group of experts
Instructional workshop seminars that show "how to" implement a method, such as how to apply big data techniques
Lightning talks briefly highlighting findings or ideas
Poster/Demonstration sessions where attendees visit with presenters for one-on-one conversations (if FedCASIC is held in-person)
Other (please specify)

Q12 Which of the following session topics would you like to see at a future FedCASIC? Select all that apply.
Alternative Data Sources
Machine Learning
Online data collection
Mobile data collection
Research Methods
Questionnaire Evaluation
Software Development
Statistical Methods
Operations
User Experience and Accessibility
Governance
Other (please specify)

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Q13 If FedCASIC 2022 is held _virtually_, how likely are you to attend?
Extremely likely
Very likely
Moderately likely
Slightly likely
Not at all likely

Q14 If FedCASIC 2022 is held _in-person_, how likely are you to attend?
Extremely likely
Very likely
Moderately likely
Slightly likely
Not at all likely

Q15 How many previous FedCASIC Workshops have you attended?
0 (This was, or would have been, my first)
1
2-4
5 or more

Q16 How did you find out about FedCASIC 2021 registration and abstract submission dates?
Colleague
Announcement at work
Internet search
Email group (please specify)
Other (please specify)

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And now a few final questions about you.

Q17 How did you participate in FedCASIC 2021? Select all that apply. *Optional*
As an attendee
As a presenter or panelist
As a session moderator

Q18 Where do you live?
Commuting distance of Washington, DC
Elsewhere in the USA
Outside the USA

Q19 Please describe the organization for which you work:
US Federal Government
US State or Local Government
Other National Government
Contractor
Academic Institution
Self-Employed
Other (please specify)

Q20 Which of the following best describes your current job?
Data collector
Data scientist
Developer of CATI, CAPI, or web instruments
Economist
IT Specialist
Manager of software development
Program manager
Statistician or Mathematical statistician
Survey manager
Survey methodologist
Training specialist
Usability specialist
Other (please specify)

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Q21 Please share any other comments you have about FedCASIC. Please include comments about:
- **the registration process**
- **Webex platform**
- **communication**
- **conference program**
- **session topics you would like to see at future FedCASICs**
- **any other topics**

[open text entry]

Thank you for your continued support of FedCASIC! See you at FedCASIC 2022!