Thank you very much for your help in improving the Job Openings and Labor Turnover Survey (JOLTS) program!

Please note:
• Your participation in this survey is completely voluntary.
• We estimate that it will take approximately 10 minutes to complete.
• The OMB Approval Number is 1225-0088. Without this currently approved number, BLS could not conduct this survey. (Expiration date: January 31, 2024.)
• The survey is being administered by Surveymonkey.com and resides on a server outside of the BLS Domain. BLS cannot guarantee the protection of survey responses and advises against the inclusion of sensitive personal information in any response.

If you have any questions about JOLTS or this survey, please send an email to: JOLTSPRSurveyQuestions@bls.gov.

**1. Have you ever used JOLTS data?**

Yes [Go to Q2]

No [Go to Q20]

Don't know [Go to Q20]

*USERS OF JOLTS DATA*

**2. For which of the following purposes have you used JOLTS data? (Check all that apply) [**Go to Q3]

Economic analysis

Financial planning

Forecasting

Market analysis

Media reporting

Policy analysis

Other - Please describe how you have used the data

**3. Please rate each of the JOLTS data elements below according to their importance to you. [**Go to Q4]

|   | Very important | Important | Moderately important | A little important | Not important at all | Don't know |
| --- | --- | --- | --- | --- | --- | --- |
| Job Openings |  |  |  |  |  |  |
| Hires |  |  |  |  |  |  |
| Total Separations (Turnover) |  |  |  |  |  |  |
| Quits |  |  |  |  |  |  |
| Layoffs and Discharges |  |  |  |  |  |  |
| Other Separations |  |  |  |  |  |  |

**4. Are there data items related to job openings, hires, or turnover not currently available that you would like to see produced?** [Go to Q5]

Yes - please describe the data items in the space below

No

Don't know

**5. How often do you use data from JOLTS? [**Go to Q6]

Once a year

2 to 6 times a year

7 to 12 times a year

13 or more times a year

No regular pattern of use

Other - Please describe how often you use the data

*JOLTS STATE DATA*

**In October 2021, the JOLTS program began to release data monthly at the state level excluding the agriculture industry.**

**6. Have you ever used JOLTS state data?**

Yes [Go to Q7]

No [Go to Q27]

Don't know [Go to Q27]

**7. What geographic area have you used for the state data? [**Go to Q8]

All states

States in a region or states across regions (please explain below)

A specific state (please explain below)

**8. Please rate each of the JOLTS state data elements below according to their importance to you. [**Go to Q9]

|   | Very important | Important | Moderately important | A little important | Not important at all | Don't know |
| --- | --- | --- | --- | --- | --- | --- |
| Job Openings |  |  |  |  |  |  |
| Hires |  |  |  |  |  |  |
| Total Separations (Turnover) |  |  |  |  |  |  |
| Quits |  |  |  |  |  |  |
| Layoffs and Discharges |  |  |  |  |  |  |

**9. Which one of the following would most improve the data user experience for JOLTS state data? [**Go to Q10]

Improve or increase documentation

Provide data user training seminars or webinars

Provide instructional videos

Incorporate other separations as in JOLTS national

Don’t know

Other – Please describe how JOLTS can facilitate state data use

*JOLTS SIZE CLASS DATA*

Since October 2020, the JOLTS program has released job openings, hires, and separations by establishment size class. There are 6 size classes where size class 1 has 1-9 employees, size class 2 has 10-49 employees, size class 3 has 50-249 employees, size class 4 has 250-999 employees, size class 5 has 1000-4999 employees and size class 6 has 5000 and over employees.

**10. Have you ever used JOLTS national size class data?**

Yes [Go to Q11]

No [Go to Q12]

Don't know [Go to Q11]

**11. Please rate each of the JOLTS national size class data elements below according to their importance to you. [**Go to Q12]

|   | Very important | Important | Moderately important | A little important | Not important at all | Don't know |
| --- | --- | --- | --- | --- | --- | --- |
| Job Openings |  |  |  |  |  |  |
| Hires |  |  |  |  |  |  |
| Total Separations (Turnover) |  |  |  |  |  |  |
| Quits |  |  |  |  |  |  |
| Layoffs and Discharges |  |  |  |  |  |  |
| Other Separations |  |  |  |  |  |  |

**12. You can obtain JOLTS data from a variety of sources. Please rank how frequently you obtain data from the sources listed below by checking a column in each row. Check Column 1 for the source you use most frequently, check Column 2 for the next most frequently used source, and so on. (You don't have to assign a ranking to all of the sources.) [**Go to Q13]

|   | 1 - most frequent source | 2 | 3 | 4 | 5 | 6 - least frequent source |
| --- | --- | --- | --- | --- | --- | --- |
| BLS website |  |  |  |  |  |  |
| Information phone line |  |  |  |  |  |  |
| E-mail |  |  |  |  |  |  |
| News media |  |  |  |  |  |  |
| Mail |  |  |  |  |  |  |
| Other - Assign a rank and then please describe below |  |  |  |  |  |  |

**13. JOLTS data are released to the public approximately 4-5 weeks after the end of the reference month. Does this timing meet your needs?** [Go to Q14]

Yes

No - Please explain below

Don't know

*JOLTS INFORMATION LINE*

**14. Have you ever used the JOLTS information line (202-691-5870)?**

Yes [Go to Q15]

No [Go to Q17]

**15. How would you rate the assistance you received from the JOLTS information line?**

Excellent [Go to Q17]

Very good [Go to Q17]

Good [Go to Q17]

Fair [Go to Q16]

Poor [Go to Q16]

**16. Please let us know how we can improve service through the JOLTS information line. [**Go to Q17]

*E-MAIL ASSISTANCE*

**17. Have you ever contacted JOLTS for help via e-mail (joltsinfo@bls.gov)?**

Yes [Go to Q18]

No [Go to Q30]

**18. How would you rate the e-mail response you received?**

Excellent [Go to Q30]

Very good [Go to Q30]

Good [Go to Q30]

Fair [Go to Q19]

Poor [Go to Q19]

**19. Please let us know how we can improve service through the JOLTS help email. [**Go to Q30]

 *NON-USERS OF JOLTS DATA*

**20. Do you think you will use JOLTS data in the future?**

Yes [Go to Q22]

No [Go to Q21]

Don't know [Go to Q22]

21. **Please explain why you do not think you will use JOLTS data in the future and how we can improve?** [Go to Q30]

*PLAN TO USE JOLTS DATA*

**22. Which of the following would most improve the data user experience with JOLTS data? [**Go to Q23]

Increase or improve documentation

Provide data user training seminars or webinars

Provide instructional videos

Don’t know

Other – Please describe how JOLTS can facilitate data use

**23. Which JOLTS data elements are of most interest to you? (Check all that apply) [**Go to Q24]

Job Openings -- all positions that are open (not filled) on the last business day of the month

Hires -- all additions to the payroll during the month

Total Separations (Turnover) -- all employees separated from the payroll during the month

Quits -- employees who left voluntarily with the exceptions of retirements and transfers to other locations

Layoffs and Discharges -- involuntary separations initiated by the employer

Other Separations -- retirements; transfers to other locations; deaths; or separations due to employee disability

None of the above

 Other - Please describe the data of most interest to you

**24. JOLTS data are released to the public approximately 4-5 weeks after the end of the reference month. Does this timing meet your needs?**

Yes [Go to Q26]

No [Go to Q25]

Don't know [Go to Q26]

**25. Please explain why the timing of releasing JOLTS data does not meet your need.** [Go to Q26]

**26. What would be your preferred way of obtaining JOLTS data? (Skip this question if you don't know). Please**

**rank your preferences below by checking a column in each row. Check Column 1 for the source you most prefer, check Column 2 for the source you prefer second most, and so on. (You don't have to assign a ranking to all of the**

**sources.) [**Go to Q30]

|   | 1 - most preferred | 2 | 3 | 4 | 5 | 6 - least preferred |
| --- | --- | --- | --- | --- | --- | --- |
| BLS website |  |  |  |  |  |  |
| Information phone line |  |  |  |  |  |  |
| E-mail |  |  |  |  |  |  |
| News media |  |  |  |  |  |  |
| Mail |  |  |  |  |  |  |
| Other - please describe below |  |  |  |  |  |  |

Non-User of JOLTS State Data

**27. Do you think you will use JOLTS state data in the future?**

Yes [Go to Q29]

No [Go to Q28]

Don't know [Go to Q29]

**28. Please explain why you do not think you will use JOLTS state level data in the future and how we can improve?** [Go to Q10]

**29. Which JOLTS state data elements are of most interest to you? (Check all that apply) [**Go to Q10]

Job Openings -- all positions that are open (not filled) on the last business day of the month

Hires -- all additions to the payroll during the month

Total Separations (Turnover) -- all employees separated from the payroll during the month

Quits -- employees who left voluntarily with the exceptions of retirements and transfers to other locations

Layoffs and Discharges -- involuntary separations initiated by the employer

None of the above

 Other - Please describe the data of most interest to you

**30. Which category below best describes your position? (Mark one) [**Go to Q31]

Contract specialist

Employer or business owner

Government employee or contractor - federal

Government employee or contractor - state

HR specialist

International visitor

Journalist

Marketing or sales professional

Researcher

Consultant

Student - elementary, middle, or high school

Student - college or graduate school

Teacher, professor, or counselor

Private Citizen

Other - Please describe below

**31.  Please add any additional comments or suggestions you have about JOLTS data or the JOLTS program.**

**EXIT SCREEN**

**Thank you for completing the survey!**

**If you have any questions about JOLTS, please send an email to:****JOLTSPRSurveyQuestions@bls.gov****.**