

Thank you very much for your help in improving the Job Openings and Labor Turnover Survey (JOLTS) program!

Please note:

- Your participation in this survey is completely voluntary.
- We estimate that it will take approximately 10 minutes to complete.
- The OMB Approval Number is 1225-0088. Without this currently approved number, BLS could not conduct this survey. (Expiration date: January 31, 2024.)
- The survey is being administered by SurveyMonkey.com and resides on a server outside of the BLS Domain. BLS cannot guarantee the protection of survey responses and advises against the inclusion of sensitive personal information in any response.

If you have any questions about JOLTS or this survey, please send an email to: JOLTSPRSurveyQuestions@bls.gov.

1. Have you ever used JOLTS data?

- Yes [Go to Q2]
- No [Go to Q20]
- Don't know [Go to Q20]

USERS OF JOLTS DATA

2. For which of the following purposes have you used JOLTS data? (Check all that apply)
[Go to Q3]

- Economic analysis
- Financial planning
- Forecasting
- Market analysis
- Media reporting
- Policy analysis
- Other - Please describe how you have used the data

3. Please rate each of the JOLTS data elements below according to their importance to you. [Go to Q4]

	Very important	Important	Moderately important	A little important	Not important at all	Don't know
Job Openings	<input type="radio"/>					
Hires	<input type="radio"/>					
Total Separations (Turnover)	<input type="radio"/>					
Quits	<input type="radio"/>					
Layoffs and Discharges	<input type="radio"/>					
Other Separations	<input type="radio"/>					

4. Are there data items related to job openings, hires, or turnover not currently available that you would like to see produced? [Go to Q5]

- Yes - please describe the data items in the space below
- No
- Don't know

5. How often do you use data from JOLTS? [Go to Q6]

- Once a year
- 2 to 6 times a year
- 7 to 12 times a year
- 13 or more times a year
- No regular pattern of use
- Other - Please describe how often you use the data

In October 2021, the JOLTS program began to release data monthly at the state level excluding the agriculture industry.

6. Have you ever used JOLTS state data?

- Yes [Go to Q7]
- No [Go to Q27]
- Don't know [Go to Q27]

7. What geographic area have you used for the state data? [Go to Q8]

- All states
- States in a region or states across regions (please explain below)
- A specific state (please explain below)

8. Please rate each of the JOLTS state data elements below according to their importance to you. [Go to Q9]

	Very important	Important	Moderately important	A little important	Not important at all	Don't know
Job Openings	<input type="radio"/>					
Hires	<input type="radio"/>					
Total Separations (Turnover)	<input type="radio"/>					
Quits	<input type="radio"/>					
Layoffs and Discharges	<input type="radio"/>					

9. Which one of the following would most improve the data user experience for JOLTS state data? [Go to Q10]

- Improve or increase documentation
- Provide data user training seminars or webinars
- Provide instructional videos
- Incorporate other separations as in JOLTS national
- Don't know
- Other - Please describe how JOLTS can facilitate state data use

JOLTS SIZE CLASS DATA

Since October 2020, the JOLTS program has released job openings, hires, and separations by establishment size class. There are 6 size classes where size class 1 has 1-9 employees, size class 2 has 10-49 employees, size class 3 has 50-249 employees, size class 4 has 250-999 employees, size class 5 has 1000-4999 employees and size class 6 has 5000 and over employees.

10. Have you ever used JOLTS national size class data?

- Yes [Go to Q11]
- No [Go to Q12]
- Don't know [Go to Q11]

11. Please rate each of the JOLTS national size class data elements below according to their importance to you. [Go to Q12]

	Very important	Important	Moderately important	A little important	Not important at all	Don't know
Job Openings	<input type="radio"/>					
Hires	<input type="radio"/>					
Total Separations (Turnover)	<input type="radio"/>					
Quits	<input type="radio"/>					
Layoffs and Discharges	<input type="radio"/>					
Other Separations	<input type="radio"/>					

12. You can obtain JOLTS data from a variety of sources. Please rank how frequently you obtain data from the sources listed below by checking a column in each row. Check Column 1 for the source you use most frequently, check Column 2 for the next most frequently used source, and so on. (You don't have to assign a ranking to all of the sources.) [Go to Q13]

	1 - most frequent source	2	3	4	5	6 - least frequent source
BLS website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Information phone line	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
E-mail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
News media	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	1 - most frequent source	2	3	4	5	6 - least frequent source
Mail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other - Assign a rank and then please describe below

13. JOLTS data are released to the public approximately 4-5 weeks after the end of the reference month. Does this timing meet your needs? [Go to Q14]

- Yes
- No - Please explain below
- Don't know

JOLTS INFORMATION LINE

14. Have you ever used the JOLTS information line (202-691-5870)?

- Yes [Go to Q15]
- No [Go to Q17]

15. How would you rate the assistance you received from the JOLTS information line?

- Excellent [Go to Q17]
- Very good [Go to Q17]
- Good [Go to Q17]
- Fair [Go to Q16]
- Poor [Go to Q16]

16. Please let us know how we can improve service through the JOLTS information line. [Go to Q17]

E-MAIL ASSISTANCE

17. Have you ever contacted JOLTS for help via e-mail (joltsinfo@bls.gov)?

- Yes [Go to Q18]
- No [Go to Q30]

18. How would you rate the e-mail response you received?

- Excellent [Go to Q30]
- Very good [Go to Q30]
- Good [Go to Q30]
- Fair [Go to Q19]
- Poor [Go to Q19]

19. Please let us know how we can improve service through the JOLTS help email. [Go to Q30]

NON-USERS OF JOLTS DATA

20. Do you think you will use JOLTS data in the future?

- Yes [Go to Q22]
- No [Go to Q21]
- Don't know [Go to Q22]

21. Please explain why you do not think you will use JOLTS data in the future and how we can improve? [Go to Q30]

PLAN TO USE JOLTS DATA

22. Which of the following would most improve the data user experience with JOLTS data? [Go to Q23]

- Increase or improve documentation
- Provide data user training seminars or webinars

- Provide instructional videos
- Don't know
- Other - Please describe how JOLTS can facilitate data use

23. Which JOLTS data elements are of most interest to you? (Check all that apply) [Go to Q24]

- Job Openings -- all positions that are open (not filled) on the last business day of the month
- Hires -- all additions to the payroll during the month
- Total Separations (Turnover) -- all employees separated from the payroll during the month
- Quits -- employees who left voluntarily with the exceptions of retirements and transfers to other locations
- Layoffs and Discharges -- involuntary separations initiated by the employer
- Other Separations -- retirements; transfers to other locations; deaths; or separations due to employee disability
- None of the above
- Other - Please describe the data of most interest to you

24. JOLTS data are released to the public approximately 4-5 weeks after the end of the reference month. Does this timing meet your needs?

- Yes [Go to Q26]
- No [Go to Q25]
- Don't know [Go to Q26]

25. Please explain why the timing of releasing JOLTS data does not meet your need. [Go to Q26]

26. What would be your preferred way of obtaining JOLTS data? (Skip this question if you don't know). Please

rank your preferences below by checking a column in each row. Check Column 1 for the source you most prefer, check Column 2 for the source you prefer second most, and so on. (You don't have to assign a ranking to all of the sources.) [Go to Q30]

	1 - most preferred	2	3	4	5	6 - least preferred
BLS website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Information phone line	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
E-mail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
News media	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other - please describe below	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Non-User of JOLTS State Data

27. Do you think you will use JOLTS state data in the future?

- Yes [Go to Q29]
- No [Go to Q28]
- Don't know [Go to Q29]

28. Please explain why you do not think you will use JOLTS state level data in the future and how we can improve? [Go to Q10]

29. Which JOLTS state data elements are of most interest to you? (Check all that apply) [Go to Q10]

- Job Openings -- all positions that are open (not filled) on the last business day of the month
- Hires -- all additions to the payroll during the month
- Total Separations (Turnover) -- all employees separated from the payroll during the month

- Quits -- employees who left voluntarily with the exceptions of retirements and transfers to other locations
- Layoffs and Discharges -- involuntary separations initiated by the employer
- None of the above
- Other - Please describe the data of most interest to you

30. Which category below best describes your position? (Mark one) [Go to Q31]

- Contract specialist
- Employer or business owner
- Government employee or contractor - federal
- Government employee or contractor - state
- HR specialist
- International visitor
- Journalist
- Marketing or sales professional
- Researcher
- Consultant
- Student - elementary, middle, or high school
- Student - college or graduate school
- Teacher, professor, or counselor
- Private Citizen
- Other - Please describe below

31. Please add any additional comments or suggestions you have about JOLTS data or the JOLTS program.

EXIT SCREEN

Thank you for completing the survey!

If you have any questions about JOLTS, please send an email to: JOLTSPRSurveyQuestions@bls.gov.