**Screen capture from TouchPoints survey instrument**

**2023-2024 CareerOneStop Customer Satisfaction Survey Questions**

Public reporting burden for this survey is estimated to average 3 minutes per response. The burden estimate includes the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and submitting the survey. Completing this survey is voluntary. The OMB control number for the survey is **OMB No.: 1225-0093**, expiring February 29, 2024.





