

1. Overall satisfaction of the content of information provided?

- ☐ Excellent
- ☐ Good
- ☐ Neutral
- ☐ Fair
- ☐ Poor

2. Which topics would you like to learn more about?

- ☐ Gender-based Violence and Harassment
- ☐ Childcare
- ☐ Workplace Rights
- ☐ Equal Pay
- ☐ Apprenticeship/Higher Paying Jobs
- ☐ Other

3. How did you hear about this webinar?

- ☐ Women's Bureau Communications
- ☐ Email
- ☐ Social Media
- ☐ Friend
- ☐ Other

4. How could we improve this program?

- ☐ Open dialogue box

5. Have you ever had the need for FMLA?

- ☐ Yes - I could not afford unpaid leave
- ☐ Yes - But I was not eligible for FMLA
- ☐ Yes - My employer denied my FMLA request
- ☐ Yes - But I did not know I was eligible
- ☐ Yes - I used my FMLA entitlement
- ☐ No - I was able to use other paid leave programs through my state, local government, or employer
- ☐ No - I never needed to use FMLA

6. Does your state offer Paid Family Leave?

- ☐ Yes
- ☐ No
- ☐ I do not know

U.S. Department of Labor, Women's Bureau
FMLA Customer Service Survey Questions
OMB Control Number 1225-0059
Expiration Date: February 29, 2024

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