

Appendix G.10. FAQ Document in English

What is the purpose of the Puerto Rico Health and Well-Being Study?

The purpose of this study is to learn more about the overall health, well-being, and nutrition needs of households in Puerto Rico. The results of this study will also help the U.S. Department of Agriculture (USDA) and the Administración de Desarrollo Socioeconómico de la Familia (ADSEF) improve programs and services offered to Puerto Rican households, such as the Nutrition Assistance Program (NAP).

Who is sponsoring this study?

This study is sponsored by USDA's Food and Nutrition Service (FNS).

Who is conducting this study?

FNS hired an independent research organization Insight Policy Research (Insight) to conduct this study. Estudios Técnicos and Westat are partnering with Insight on this research study. For more information about Insight, please visit <http://www.insightpolicyresearch.com>.

Who is participating in this study?

A sample of households in Puerto Rico, representing those eligible and those not eligible for NAP, were selected for the survey.

How was I selected to participate in this study?

Some households were randomly selected from ADSEF participant lists. Others were randomly selected from specific sampled regions of Puerto Rico.

What is the role of study participants?

Study participants will complete a 40-minute survey that asks about food, well-being, and their community.

Survey participants will also have a chance to participate in a 60-minute in-person interview. The interview asks about the experience of coping with natural disasters such as hurricanes in Puerto Rico and how existing programs can help.

Study participants may also be asked to participate in a follow-up survey.

How do I participate?

You can complete the survey online, on paper, or by phone.

- ▶ Use the QR code included in your invitation letter to complete the survey online. If you cannot find your letter, you can call or email the study helpline to request your personal identification number to access the survey.
- ▶ If you received a paper survey, you can return it by mail using the prepaid envelope.
- ▶ You can request a telephone interview by emailing the study helpline or calling XXX.XXX.XXXX.

Survey participants who would also like to participate in an in-person interview should provide their contact information at the end of the survey.

Why should I participate?

USDA FNS needs your help to ensure we have complete and accurate information about households in Puerto Rico. Your participation will improve our understanding of the health and well-being of the residents of Puerto Rico and how available programs and services, such as NAP, can be more effective, especially in helping residents cope after natural disasters.

Will I be compensated for my time?

Yes. Survey participants receive a \$40 gift card as a token of appreciation. In-depth interview participants receive \$50 through a cash app or prepaid gift card.

What is the expected timeline for this study?

Survey distribution will begin in April 2023, and the study team will accept responses through August 2023. In-depth interviews will take place June 2023 through August 2023. The study will be complete by September 2025.

Will the information I provide be kept private?

All information gathered from participants is kept private and used for research purposes only. No information that could identify study participants will be released. FNS will receive redacted transcripts of the in-depth interviews with personally identifying information removed, and no individuals will be identified in the written reports.

Whom do I contact if I have questions or want more information?

For more information, contact the study team via email at name@insightpolicyresearch.com or by phone at XXX.XXX.XXXX.

Public Burden Statement

This information is being collected to assist the Food and Nutrition Service (FNS) in understanding food security status and economic well-being among Puerto Rico residents. This is a voluntary collection. FNS will use the information as a baseline for future assessments of food security and the Nutrition Assistance Program, particularly in the context of natural disasters. This collection does not request personally identifiable information under the Privacy Act of 1974. According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0584-XXXX. The time required to read this information is estimated to average 6 minutes. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: U.S. Department of Agriculture, Food and Nutrition Service, Office of Policy Support, 1320 Braddock Place, Alexandria, VA 22314. ATTN: PRA (0584-XXXX). Do not return the completed form to this address.