## PTRC Metric Input 1Qtr FY2024

## PTRC Identification

OMB No. 0651-0068 (Exp. 04/30/2024)

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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This metric survey is comprised of two separate pages. If you desire a hardcopy printout of your submission, please use your browser print function to print the individual page prior to submitting that page.

## \* 1. Please enter the following demographic fields.

First Name of		
approving submitter		
(not the institution):		
Last Name of		
approving submitter		
(not the institution):		
City/Town:		
State:	select state	
Email address of		
approving submitter		
(not the institution):		
Phone Number:		
* 2. Which of the f	following best describes your library type	е?
Academic		
State Governme	ent	
Public		
Special		

Continue to next page

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$\Box$	FCC	N / _ 1	. ــ ـ : ـ . ـ ـ ـ ـ ـ ـ ـ ـ ـ
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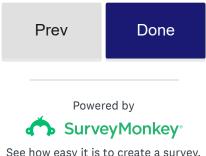
* 3. During this qu	uarter, how many times did customers contact the PTRC for a	ssistance?
Please indicate the	e manner in which the PTRC was contacted.	
Number of walk-in customers:		
Number of electronic (e-mail, social media, web conferencing, instant messaging, etc.) customers:		
Number of print letter customers:		
Number of phone customers:		
may be any instru	stomers attended training classes/programs? A training clas ction where staff from the PTRC is presenting to a class, wor ling PTRC services and intellectual property.	. •
Number of training classes/programs:		
Number of people attending training classes/programs:		
•	classes/programs counted above, how many were given in co BBA, SBA affiliated organization, or other organization?	njunction
USPTO:		
SBA or SBA affiliate:		
Other organization:		

patent and tradem	should include customers that used your library's PTRC web pages for lark information including on-line tutorials. This number can be derived of page views on your library's website.
Number:	
trademark operations is a percentage of	evel of full-time equivalent (FTE) staffing in the library's patent and ons. Please also include volunteers. If patent and trademark assistance the representatives' job description, please indicate a percentage using 0.5 to indicate 50%.
* 8. Number of Ou	itreach Events
trademarks such a	umber of outreach events you took part in that promote patents and as school inventive project judging, marketing to businesses, special nventions, and other outreach events.
Number:	
•	utreach events counted above, how many were done in conjunction with USPTO, SBA, SBA affiliated organization, or other organization:
USPTO:	
SBA or SBA affiliate:	
Other organization:	
10. Outreach Even	nts
Please list the out more descriptive,	reach events you took part in that promote patents and trademarks. (The the better.)
Name of Event(s);	Estimated Attendance
For assistance wit	th input, contact PTRCOFFICE@uspto.gov

\* 6. What is the number of customers assisted using PTRC web pages?

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The information collected on this worksheet allows the USPTO to collect metrics concerning the use of the patent and trademark services and public outreach efforts offered by the Patent and Trademark Resource Center (PTRC) network libraries. This information is required so that the USPTO can more effectively train the PTRC staff and can determine what types of new and different services the PTRCs can provide in the future. This collection is authorized by 35 U.S.C. §2(a)(2). Confidentiality is not required in either the collection or processing of this information. Gathering, preparing, and submitting this information will require an estimated 30 minutes to complete. Please direct comments on the time needed to complete this worksheet, and/or suggestions for reducing this burden to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450.



See how easy it is to create a survey.