Non-Substantive Changes:

- The Baldrige Award application is now completely online, removing the need for applicants to carefully craft free-form written responses in accordance with strict formatting requirements.
- The online application asks fewer questions and incorporates character and image limits, intentionally restricting the amount of text and other information needed to apply.
- Based on these changes, the estimated burden hours have been reduced from 2,235 hours to 1,200 hours.