Patient and Caregiver Survey

Domain	Question	Format

(group)		
Demographic Questions	What is your age?	Number
	How do you currently describe yourself? (Mark all that apply)	List: - Female - Male - Transgender - I use a different term (free text)
	What is your race? (One or more categories may be selected)[1]	List: - American Indian or Alaska Native - Asian - Native Hawaiian or other Pacific Islander - Black or African American - White
	Are you Hispanic or Latino/Latina?	Yes/No
	What is the highest level of school that you have completed?	List: - 8th grade or less. - Some high school, but did not graduate. - High school graduate or GED. - Some college or 2-year degree. - 4-year college graduate. - More than 4-year college degree.
	What is your zip code?	Open Ended (format)
	How comfortable are you with technology?	Likert
Section Questions (repeated for 7 distinct sections: Concerns, Medications, Activities, Tests, Vitals, Immunizations, and Care Team)	Does the information displayed in the _____ section appear complete?	Yes/No
	(If no) Please list any information that should be displayed in the _____ section but is not:	Open Ended
	Is there any information displayed in the _____ section that should not be there (such as inaccurate information or information that is in the wrong place)?	Yes/No
	(If yes) Please list any information you see displayed in the _____ section that should not be there:	Open Ended
	I found the information displayed in the _____ section helpful.	1-5 Likert Scale
	Which information is or is not helpful?	Open Ended
	How could we make this section more helpful to you?	Open Ended
Functionality	I feel the various parts of this application work together well.	1-5 Likert Scale
	There are areas of inconsistency in the application.	1-5 Likert Scale
	[If 3, 4, or 5, describe what is inconsistent]	Open ended
	Did the application and individual pages load in a timely manner?	Yes/No
	Did you receive any error messages?	Yes/No
Usefulness	I think I would use the My Care Planner application frequently.	1-5 Likert Scale

	I found the application cumbersome/awkward to use.	1-5 Likert Scale
	I think myCarePlanner could improve communication among my care team.	1-5 Likert Scale
	Using myCarePlanner makes it more likely that my care team can help me get care that aligns with my goals.	1-5 Likert Scale
	I am comfortable with my ability to use myCarePlanner.	1-5 Likert Scale
	I find myCarePlanner easy to use.	1-5 Likert Scale
	I can always remember how to log on to and use myCarePlanner.	1-5 Likert Scale
External Health System EHRs	Have you logged onto multiple patient portals?	Yes/No
	(If yes) Does the information match what you expected? Is anything missing?	Open ended
	It was easy to find all of the places where I receive care.	1-5 Likert Scale
	If no, explain:	Open ended
	I found it helpful to be able to view information from all the places where I receive care at the same time, in one place.	1-5 Likert Scale
Writing Data from App	I opened the questionnaire section.	Yes/No
	(If yes) I attempted to complete a questionnaire.	Yes/No
	(If yes) I was able to successfully complete a questionnaire.	Yes/No
	I think the questionnaire feature will help me work with my care team to plan care.	1-5 Likert Scale
	I opened the goals section.	Yes/No
	(If yes) I attempted to write a goal.	Yes/No
	(If yes) I was able to successfully write a goal.	Yes/No
	I think the ability to write goals would help my healthcare team work together to develop a shared care plan that will work better for me.	1-5 Likert Scale
Patient/ Caregiver Dynamics	A caregiver is part of my care team.	Yes/No
	(If yes) I think my caregiver would benefit from access to the application.	1-5 Likert Scale
	I am a caregiver for another person.	Yes/No
	(If yes) Having access to MyCarePlanner for the person I care for would make my job as a caregiver easier.	1-5 Likert Scale
	(If no) Did someone help you complete this survey?	Yes/No
	(If yes) How did that person help you?	List: - Read the questions to me - Wrote down the answers I gave - Answered the questions for me - Translated the questions into my language - Helped in some other way