

**{Insert contact information here}**

## **Medicare Change of Status Notice**

**Patient name:**

**Patient number:**

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Your hospital changed your status from inpatient to outpatient receiving observation services. This means:

- Your hospital bill might change depending on the Part B coinsurance you'll owe as an outpatient. If your Part B coinsurance is less than the Medicare inpatient hospital deductible, you'll get a lower bill. If your Part B coinsurance is higher than the inpatient deductible, you'll get a higher bill. Check with your hospital for more detailed billing information.
- You won't have Medicare coverage in a skilled nursing facility (SNF) after you leave the hospital.

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### **Your Right to Appeal This Decision:**

- You have the right to an immediate, independent medical review (appeal) of the hospital's decision to change your status. Medicare authorized an independent Quality Improvement Organization (also known as a QIO) to perform this review.
- If you choose to appeal, the QIO will ask for your opinion. The QIO will also look at your medical records and/or other relevant information. You don't have to prepare anything in writing, but you have the right to if you'd like.
- If the QIO disagrees with your status change to an outpatient receiving observation services, you may qualify for a Medicare-covered SNF stay after you leave the hospital. You'll be responsible for the Medicare inpatient hospital deductible.
- If the QIO agrees with your status change to an outpatient receiving observation services, you won't qualify for a Medicare-covered SNF stay after you leave the hospital. You'll be responsible for Medicare Part B copays.

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### **How to Appeal your Status Change:**

- Call your QIO at: {insert QIO name and toll-free number of QIO}, or if you have questions.
- You should ask for an appeal as soon as possible and before you leave the hospital.
- The QIO will notify you of its decision as soon as possible, usually within 1 day of getting all the necessary information.

**See page 2 of this notice for more information.**

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If You Miss the Deadline to Appeal, You May Have Other Appeal Rights:

- Call the QIO listed on Page 1.

**You have the right to get Medicare information in an accessible format, like large print, braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit [Medicare.gov/about-us/accessibility-nondiscrimination-notice](https://www.medicare.gov/about-us/accessibility-nondiscrimination-notice), or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048.**

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Additional Information (Optional):

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Please sign below to indicate you received and understood this notice.

I have been notified of my change in status from a hospital inpatient to a hospital outpatient receiving observation services. I understand I may contact my QIO to appeal this decision. I also understand if I win my appeal, my hospital charges will be different, and possibly higher.

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Signature of Patient or Representative

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Date / Time