

{Insert contact information here}

Medicare Change of Status Notice

Patient name:

Patient number:

Your hospital changed your status from inpatient to outpatient receiving observation services. This means:

- Your hospital bill might change depending on the Part B coinsurance you'll owe as an outpatient. If your Part B coinsurance is less than the Medicare inpatient hospital deductible, you'll get a lower bill. If your Part B coinsurance is higher than the inpatient deductible, you'll get a higher bill. Check with your hospital for more detailed billing information.
- You won't have Medicare coverage in a skilled nursing facility (SNF) after you leave the hospital.

Your Right to Appeal This Decision:

- You have the right to an immediate, independent medical review (appeal) of the hospital's decision to change your status. Medicare authorized an independent Quality Improvement Organization (also known as a QIO) to perform this review.
- If you choose to appeal, the QIO will ask for your opinion. The QIO will also look at your medical records and/or other relevant information. You don't have to prepare anything in writing, but you have the right to if you'd like.
- If the QIO disagrees with your status change to an outpatient receiving observation services, you may qualify for a Medicare-covered SNF stay after you leave the hospital. You'll be responsible for the Medicare inpatient hospital deductible.
- If the QIO agrees with your status change to an outpatient receiving observation services, you won't qualify for a Medicare-covered SNF stay after you leave the hospital. You'll be responsible for Medicare Part B copays.

How to Appeal your Status Change:

- Call your QIO at: {insert QIO name and toll-free number of QIO}, or if you have questions.
- You should ask for an appeal as soon as possible and before you leave the hospital.
- The QIO will notify you of its decision as soon as possible, usually within 1 day of getting all the necessary information.

See page 2 of this notice for more information.

If You Miss the Deadline to Appeal, You May Have Other Appeal Rights:

- Call the QIO listed on Page 1.

You have the right to get Medicare information in an accessible format, like large print, braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit [Medicare.gov/about-us/accessibility-nondiscrimination-notice](https://www.medicare.gov/about-us/accessibility-nondiscrimination-notice), or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048.

Additional Information (Optional):

Please sign below to indicate you received and understood this notice.

I have been notified of my change in status from a hospital inpatient to a hospital outpatient receiving observation services. I understand I may contact my QIO to appeal this decision. I also understand if I win my appeal, my hospital charges will be different, and possibly higher.

Signature of Patient or Representative

Date / Time