



Social Security

The Official Website of the U.S. Social Security Administration

Ticket-to-Work Internet Portal for ENs and SVRs



Important Information

You are currently possibly eligible to perform work for more than one Employment Network or State VR agency. Please select the entity for whom you wish to do work for this session. If you need to do work for more than one entity, you must select one entity, perform work for that entity, logout, and then log back in to work for another entity. If you expected to see an entity named here but that entity is not offered, it is because you are not at this time eligible to perform work for that entity, or anyone working for that entity can no longer access this application.

***Please select one DUNS and Employment Network/State VR Name**

Please select one DUNS and Employment Network/State VR Name 



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Announcements

Effective Date	Announcements
2014-07-19	This is another test case
2014-07-18	This is a test case set up to see if the announcement dissappears after the end date
2014-07-16	asdfasdfasd
2014-07-15	The first Social Security office opened in Austin, Texas, on October 14, 1936.[7] Social Security taxes were first collected in January 1937, along with the first one-time, lump-sum payments.[6] The first person to receive monthly retirement benefits was Ida May Fuller of Brattleboro, Vermont. Her first check, dated January 31, 1940 was in the amount of US\$22.54.[8]
2014-07-15	Benefit payments vary, in part, based on when a person claims RIB, so not every person will desire to begin collecting their benefits at the same time. As a result, an application must be filed with the Social Security Administration before one can collect RIB. There are several ways to apply for the benefits
2014-07-09	The Social Security Act created a Social Security Board (SSB),[5] to oversee the administration of the new program. It was created as part of President Franklin D. Roosevelt's New Deal with the signing of the Social Security Act of 1935 on August 14, 1935.[6] The Board consisted of three presidentially appointed executives, and started with no budget, no staff, and no furniture. It obtained a temporary budget from the Federal Emergency Relief Administration headed by Harry Hopkins
2014-07-18	The United States uses English common law; because of this a person obtains their age on the day before their birthday

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Main Menu -- Ticket-to-Work Internet Portal for ENs and SVRs

Assignments lists

- [List beneficiaries currently assigned to me*](#)
- [List beneficiaries formerly assigned to me*](#)

*For most activities select a beneficiary from a list for further action

Payments

- [View payments already made to me](#)
- [View all pending payments for me](#)
- [Request a payment by SSN](#)
- [View overpayment history](#)

Assign and un-assign beneficiaries

- [Check assignability by SSN](#)
- [Assign and un-assign a beneficiary by SSN](#)
- [Send an assignment/un-assignment file to SSA](#)
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About your EN or SVR

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List Of SSA Beneficiaries Currently Assigned To Me

* Indicates required information

Hide Search

Select Assignment Dates
 to
 Start (mm/dd/yyyy) End (mm/dd/yyyy)
***Payment Method** ☐ Include only Pending TPR

- ☒ Milestone-Outcome
☒ Outcome only
☒ VR Cost Reimbursement

Name Search

Print this page

Print Entire List

Download Entire List to Excel

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<< First < Prev 1 2 3 4 5 6 7 8 9 10 Next > Last >>

Name	Assigned	Payment Method	Most Recent Claim Month Paid	Payment Number	Paid To	Payment Restriction	Last TPR	Pend. TPR	Actions
ALVAREZ, MIGUEL	07/23/2007	M	2012/03	MO/33	You		U	U	Actions
ALVAREZ, MIGUEL	07/23/2007	M	2010/08	MO/14	You		U	U	Actions
ALVAREZ, MIGUEL	07/23/2007	M	2010/08	MO/14	You		U	U	Actions
ALVAREZ, MIGUEL	07/23/2007	M	2010/08	MO/14	You		U	U	Actions
ALVAREZ, MIGUEL	07/23/2007	M	2010/08	MO/14	You		U	U	Actions
ANDERSON, EDIS	07/15/2011	M			None Yet		U	U	Actions
ANDERSON, EDIS	07/15/2011	M			None Yet		U	U	Actions
ARELLANO, MARY	11/20/2010	M	2011/12	MO/01	You		U	U	Actions
ARTHUR, GEORGE	07/23/2009	M			None Yet		U	U	Actions
BARNES, KIMBERLY	08/31/2010	M			None Yet		U	U	Actions
BARRERAS, FELIX	04/08/2010	M			None Yet		U	U	Actions
BATTLE, LORI	12/08/2008	M			None Yet		U	U	Actions



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More Actions for: JONES, YVONNE

Select one of the following:

- [Show payments](#)
- [Show assignments](#)
- [Show TPR status](#)
- [Show pending payments](#)

[Close](#)



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Individual Ticket Payment Summary for: WILLIE JONES

 [Hide Summary](#)

Number Phase 1 Months Paid	3	Sum Phase 1 Payments	\$3,629.00
Number Phase 2 Months Paid	0	Sum Phase 2 Payments	\$0.00
Number Outcome Months Paid	0	Sum Outcome Payments	\$0.00
Payment Title	Title 2	Sum All Payments	\$3,629.00

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 [Ticket Payment Amounts](#)

 [Denial Codes](#)

EN/SVR	Claim Month	Payment Number	Payment Type	% Paid	Payment Amount	Action Date	Payment Decision	Denial Code
You	2010/09	P1/M3	M	100	\$1,275.00	10/13/2010	Paid	
You	2010/04	P1/M4	M	100	\$0.00	09/09/2010	Denied	04
You	2010/01	P1/M3	M	100	\$0.00	09/09/2010	Denied	04
You	2008/11	P1/M3	M	100	\$0.00	09/26/2009	Denied	12
You	2008/11	P1/M2	M	100	\$1,177.00	10/02/2009	Paid	
You	2008/09	P1/M2	M	100	\$0.00	12/17/2008	Denied	09
You	2008/07	P1/M1	M	100	\$1,177.00	11/28/2008	Paid	

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Individual Ticket Status and Use History

Beneficiary Name:	WILLIE JONES	Ticket #:	TW01
Ticket Mailed Date:	02/02/2004	Ticket Termination Date:	None
Ticket Status:	In Use	Month Attains 65:	10/2016

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Assignability

Ticket can be assigned again if unassigned as long as still in current pay and under age 65.

Assignment Information

EN/SVR	Payment Method	Assigned/SVR Begin Date	SSA Notified Date	Unassigned/SVR End Date	SVR Closure Status
You	Milestone	07/03/2008			

Ticket In-Use and Current Pay History

Month	In Use	Current Pay
10/2003	N	Y
07/2008	Y	Y

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Pending Payments for: JONES, YVONNE

[!\[\]\(fa6f3af6bfa46c5d4a2d362681095beb_img.jpg\) Print this page](#)[!\[\]\(17acf1afa8cdf0b67c53d4865a5ed469_img.jpg\) Download Entire List to Excel](#)

<u>Name</u>	<u>Date Received</u> ▲	<u>Claim Month</u>	<u>SSA Reference Number</u>	<u>Payment Method</u>	<u>Potential Payment Type/Number</u>	<u>Potential Payment Amount</u>	<u>Split Payment</u>
JONES, YVONNE	09/12/2014	2014/02	8366275	M	MO/00	\$1,357.00	N
JONES, YVONNE	09/12/2014	2014/01	8366276	M	MO/00	\$1,357.00	N
JONES, YVONNE	09/12/2014	2013/12	8366277	M	MO/00	\$1,335.00	N
JONES, YVONNE	09/12/2014	2014/03	8366278	M	MO/00	\$1,357.00	N

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LAST COMPLETED TPR:

Last TPR Decision: **Pass , effective 01/01/2009**

Decision Reason: **Combination of earnings/educational requirements met**

TPR Review: **1st Review , SSA Review of Initial**

TPR Period: **From 01/2009 through 12/2009**

PENDING TPR:

TPR Review: **1st Review**

TPR Period: **From 01/2009 through 12/2009**

Current TPR Review was initiated: **07/03/2014**

[Provide TPR Assistance](#)

[Close](#)



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LAST COMPLETED TPR:

Last TPR Decision: **Pass , effective 01/01/2009**

Decision Reason: **Combination of earnings/educational requirements met**

TPR Review: **1st Review , SSA Review of Initial**

TPR Period: **From 01/2009 through 12/2009**

PENDING TPR:

TPR Review: **1st Review**

TPR Period: **From 01/2009 through 12/2009**

Select one TPR qualifying criteria, then press Submit.

- ☐ 3 or more months of work at the Trial Work Level or higher
- ☐ Graduated High School/Obtained GED
- ☐ 60% of full-time coursework, college, technical, trade, vocational training
- ☐ Combination of 1st review work and education
- ☐ Cannot tell/None Apply

Optional Comments:

Characters remaining: 500

Cancel

Submit

[SGA/TWP Amounts](#)

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Ticket Payment Amounts

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Year	Program Title	Payment Method	Payment Amount	Maximum Payments
2014	2	Milestone Phase 1	1357.00	4
2014	2	Milestone Phase 2	407.00	11
2014	2	Milestone Outcome	407.00	36
2014	2	Outcome Only	758.00	36
2014	16	Milestone Phase 1	1357.00	4
2014	16	Milestone Phase 2	234.00	18
2014	16	Milestone Outcome	234.00	60
2014	16	Outcome Only	436.00	60
2013	2	Milestone Phase 1	1335.00	4
2013	2	Milestone Phase 2	401.00	11
2013	2	Milestone Outcome	401.00	36
2013	2	Outcome Only	746.00	36
2013	16	Milestone Phase 1	1335.00	4
2013	16	Milestone Phase 2	230.00	18
2013	16	Milestone Outcome	230.00	60
2013	16	Outcome Only	428.00	60
2012	2	Milestone Phase 1	1288.00	4
2012	2	Milestone Phase 2	387.00	11
2012	2	Milestone Outcome	387.00	36
2012	2	Outcome Only	719.00	36
2012	16	Milestone Phase 1	1288.00	4
2012	16	Milestone Phase 2	222.00	18
2012	16	Milestone Outcome	222.00	60
2012	16	Outcome Only	428.00	60



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Denial Codes

☒ Include only active denial codes 

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Denial Code ▲	Active?	Description
01	Y	TICKET TERMINATED
02	Y	BENEFICIARY RECEIVING FEDERAL CASH BENEFITS
03	N	BENEFITS ARE SUSPENDED OR TERMINATED DUE TO WORK
04	Y	EARNINGS DO NOT MEET PHASE 1 MILESTONE CRITERIA
05	Y	MAXIMUM OUTCOME PAYMENTS MADE
06	Y	INSUFFICIENT DOCUMENTATION
07	N	PAYMENT MADE UNDER VR FOR SAME PERIOD
08	Y	DUE TO VR SERVICES PHASE 1 MILESTONE CAN'T BE PAID
09	Y	OTHER
10	Y	EARNINGS AMOUNTS DO NOT MEET CRITERIA FOR PAYMENT
11	N	NOT ENOUGH MONTHS WITH SUFFICIENT EARNINGS
12	Y	NOT ELIGIBLE FOR PAYMENT DUE TO LOOK BACK EARNING
13	Y	TICKET NOT ASSIGNED TO EN FOR REQUEST MONTH
14	Y	CLAIM MONTH PRIOR TO JULY 2008



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List Of SSA Beneficiaries Formerly Assigned To Me

* Indicates required information

 Hide Search**Select Assignment Dates **



 to



Start (mm/dd/yyyy) End (mm/dd/yyyy)***Payment Method **

- ☒ Milestone-Outcome
☒ Outcome only
☒ VR Cost Reimbursement

☐ Include Terminated Tickets ***Select Un-assignment Dates **



 to



*Start (mm/dd/yyyy) *End (mm/dd/yyyy)**Name Search **  Print this page Download Entire List to Excel

Name 	Assigned	Unassigned	Payment Method	Most Recent Claim Month Paid	Payment Number	Paid To	Payment Restriction	Actions
BITTNER, CLYDE	11/28/2007	08/29/2013	M			None Yet		Actions
DORTON, MARK	08/02/2013	04/11/2014	M			None Yet		Actions
FRANK, SUSAN	06/14/2008	04/08/2014	M			None Yet		Actions
JOHNSON, EARLE	01/08/2010	08/29/2013	M			None Yet		Actions
JONES, YVONNE	02/28/2013	01/16/2014	M			None Yet		Actions
RUTTER, RONALD	04/10/2012	08/29/2013	M			None Yet		Actions
STRAIT, DAVID	09/13/2010	08/29/2013	M			None Yet		Actions
STRAIT, DAVID	09/13/2010	08/29/2013	M			None Yet		Actions



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List Payments Already Made To Me

Select Payment Dates

06/21/2012 to 06/21/2013
 Start (mm/dd/yyyy) End (mm/dd/yyyy)

☒ Include Denials

Search

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Ticket Payment Amounts

Denial Codes

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Name	Claim Month	Payment Number	Payment Type	% Paid	Payment Amount	Action Date	Payment Decision	Denial Code	Actions
GIESE, JOSHUA	2013/05	MO/14	M	50	\$200.50	06/13/2013	Allowed		Actions
KRAMER, DEBORAH	2013/05	MO/14	M	100	\$401.00	06/12/2013	Allowed		Actions
ROHA, MOLLY	2013/05	MO/15	M	100	\$401.00	06/05/2013	Allowed		Actions
ROHA, MOLLY	2013/04	MO/14	M	100	\$401.00	05/24/2013	Paid		Actions
COLE, YALONDA	2013/04	OO/29	O	100	\$401.00	06/03/2013	Paid		Actions
JURY, TWILA	2013/04	OO/02	O	100	\$401.00	06/13/2013	Allowed		Actions
GIESE, JOSHUA	2013/04	MO/15	M	100	\$401.00	05/02/2013	Allowed		Actions
THOMAS, ANGELA	2013/03	P2/M9	M	100	\$0.00	05/02/2013	Denied	17	Actions
RICHARDS, CATHI	2013/03	MO/36	M	100	\$401.00	05/01/2013	Paid		Actions
KIMES, JAYNE	2013/03	MO/15	M	100	\$401.00	05/01/2013	Paid		Actions
COLE, YALONDA	2013/03		O	100	\$0.00	05/02/2013	Denied	21	Actions
COLE, YALONDA	2013/03	OO/28	O	100	\$401.00	05/02/2013	Paid		Actions
WHEELER, GREG	2013/03	MO/19	M	100	\$401.00	05/10/2013	Paid		Actions
KIMES, JAYNE	2013/03	MO/15	M	100	\$401.00	05/01/2013	Paid		Actions
WHEELER, GREG	2013/03	MO/19	M	100	\$401.00	05/10/2013	Paid		Actions
WHEELER, GREG	2013/02	MO/18	M	100	\$401.00	05/10/2013	Paid		Actions



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Pending Payments for Me

[!\[\]\(0230214116c86dbf511158ea2e1aae13_img.jpg\) Print this page](#)[!\[\]\(09a4f46fd00963d10017c74e09f87500_img.jpg\) Download Entire List to Excel](#)

<u>Name</u>	<u>Date Received</u> ▲	<u>Claim Month</u>	<u>SSA Reference Number</u>	<u>Payment Method</u>	<u>Potential Payment Type/Number</u>	<u>Potential Payment Amount</u>	<u>Split Payment</u>	<u>Actions</u>
COOPER, LATONIA	11/26/2013	2013/10	8012012	M	MO/00	\$1,335.00	N	Actions
KIMES, JAYNE	12/26/2013	2013/11	8014437	M	MO/00	\$1,335.00	N	Actions
HUTCHINS, KANDI	03/14/2014	2009/01	1370392	M	MO/00	\$1,211.00	N	Actions
JONES, YVONNE	09/12/2014	2014/02	8366275	M	MO/00	\$1,357.00	N	Actions
JONES, YVONNE	09/12/2014	2014/01	8366276	M	MO/00	\$1,357.00	N	Actions
JONES, YVONNE	09/12/2014	2013/12	8366277	M	MO/00	\$1,335.00	N	Actions
JONES, YVONNE	09/12/2014	2014/03	8366278	M	MO/00	\$1,357.00	N	Actions

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AATAKECHARGE MILESTONE LLC , DUNS 623626210

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Request a Ticket Payment

*SSN:

123-45-6789

[Submit](#)

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Request a Ticket Payment [?](#)

SSN: 999-99-9999

Name: LAST NAME, FIRST NAME

Ticket Assigned to you: MM/DD/YY

Payment Method: MILESTONE-OUTCOME

***Claim Month:** [?](#)



(mm/dd/yyyy)

☐ Phase 1 Milestone ☐ Phase 2 Milestone ☐ Outcome Payment

***Ticket Holder Earnings:** [?](#)

[Copy from prior claim just entered](#)

Employer:

Evidence Type:

Pay Period Start Date:



(mm/dd/yyyy)

Pay Period End Date:



(mm/dd/yyyy)

Pay Date:



(mm/dd/yyyy)

Gross Amount Paid:

[+Add More Earnings](#)

☐ Proof of Earnings will be Faxed in

[Add Comments](#)

Characters remaining: 255

[Submit](#)

[Cancel](#)

OMB 9999-9999

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Assign a Ticket/Open a VR Cost Reimbursement Case

***SSN:**

123-45-6789

***Last Name:**

***First Name:**

***Assignment Date:** 



(mm/dd/yyyy)

☐ Assign a Ticket ☐ Open A VR Cost Reimbursement Case

Submit

Cancel

OMB 9999-9999

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Assign a Ticket

***SSN:**

123-45-6789

***Last Name:**

***First Name:**

***Assignment Date: **



(mm/dd/yyyy)

[Submit](#)

[Cancel](#)

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***Enter a unique identifier for this request file that you have never used before and will never use again. Only numbers or upper case letters are valid.**

Verify

TESTING

***Select one of the following types of files to upload:**

3: Assignability file



*** Browse to the file you intend to upload**

D:\abc.csv

Browse...

***Email Notification:**

☒ Yes ☐ No

***Email Address:**

testuser@abc.com

Upload

Cancel

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File Processing Status of uploads for DUNS 000000001 in the last 30 days

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SSA Receipt Date ▼	Your File ID	File type	Person uploading	Rows received	Processing Status	Processing Completed Date	Number of errors	Downloaded
07/11/2014 10:23:24 AM	SBSBS	2			R		-6	Not ever
07/07/2014 03:54:37 PM	ZVV	2		2	W			Not yet ready
05/22/2014 09:44:26 AM	SFGSDG2Y7WHJ	2		5	C			Ready
05/22/2014 09:43:55 AM	SFWT26YBSB28	2		5	W			Not yet ready
05/22/2014 09:43:22 AM	SGVSDG2Y2	2		5	W			Not yet ready
05/22/2014 09:42:51 AM	AFAF6T1YBFNB	2		5	C			Already
05/22/2014 09:42:09 AM	SFGSG2T2	2		5	C			Already
05/21/2014 02:33:55 PM	SFYT2Y1	2		5	C			Already

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[Refresh](#)

MAXIMUS INC , DUNS 000000001

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Do you want to open or save 2014-07-21 01_15_09.00PM000000001SFGSDG2Y7WHJ.csv from localhost?

[Open](#)

[Save](#)



[Cancel](#)





Previous result file downloads for DUNS 000000001 and File-ID SFGSDG2Y7WHJ

[Print this page](#)

<u>When Downloaded</u> ▼	<u>Person Downloading</u>	<u>IP Address</u>
07/21/2014 01:17:07 PM	Davis, John	127.0.0.1
07/21/2014 01:15:09 PM	Davis, John	127.0.0.1
07/21/2014 01:14:48 PM	Davis, John	127.0.0.1

[Download Results File](#)

[Close](#)

Do you want to open or save 2014-07-21 01_17_22.00PM000000001SFGSDG2Y7WHJ.csv from localhost?

Open

Save ▼

Cancel





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List Earnings of SSA Beneficiaries Assigned to AATAKECHARGE MILESTONE LLC [?](#)

[Hide Search](#)**Name Search** [?](#) [Print this page](#) [Print Entire List](#) [Download Entire List to Excel](#)

<u>Name</u>	<u>Assigned</u>	<u>2013</u>	<u>2014</u>	<u>Actions</u>
COOPER, LATONIA	05/30/2014	ABC ABC A-C ABC	ABC ABC --- ---	Actions
KIMES, JAYNE	04/01/2014	ABC ABC A-C ABC	ABC ABC --- ---	Actions
HUTCHINS, KANDI	07/10/2014	ABC ABC A-C ABC	ABC ABC --- ---	Actions
JONES, YVONNE	07/15/2014	ABC ABC A-C ABC	ABC ABC --- ---	Actions

Footnote:

- : No earnings; A: < 1/2 TWP; B: >= 1/2 TWP, < TWP; C: >= TWP, < SGA;
D: >= SGA, < blind SGA; E: >= blind SGA, <= 250% FPL; F: > 250% FPL

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Request a Marketing File

☐ Request a complete marketing file

☐ Request a marketing file only with changes since: 
(mm/dd/yyyy)

[Submit](#)

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List Portal Users for AATAKECHARGE MILESTONE LLC

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<u>Name</u>	<u>Can Login Now</u>	<u>Last Good Login</u>	<u>Employment Last Verified</u>	<u>Last Security Training</u>	<u>Actions</u>
COOPER, LATONIA	YES	05/30/2014 12:30.23	07/01/2014	07/01/2014	Actions
KIMES, JAYNE	NO	04/01/2014 08:02.55	03/01/2014	03/01/2014	Actions
HUTCHINS, KANDI	YES	07/10/2014 06:34.11	07/01/2014	07/01/2014	Actions
JONES, YVONNE	YES	07/15/2014 10:27.46	06/01/2014	06/01/2014	Actions

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Security Actions for EN Portal User: LAST NAME, FIRST NAME

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	Effective setting	Your User Setting	SSA User Setting	SSA EN/SVR Setting
Is user enabled?	Yes	Yes 	Yes	---
Can user assign/unassign cases?	Yes	Yes 	Yes	Yes
Can user request payments?	Yes	Yes 	Yes	Yes
Can user upload CSV files?	Yes	Yes 	Yes	Yes
Can user request marketing files?	Yes	Yes 	Yes	Yes
Can user download data files?	Yes, without PII	Yes, with PII 	Yes, without PII	Yes, without PII
Is user an EN/SVR Portal User Manager?	Yes	Not applicable	Yes	Yes

Portal user timezone: EST 

Portal user Daylight savings? Yes 

Portal user email address: Dunkin@donuts.org

Date user created: MM/DD/YYYY

Submit

Cancel

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*EN Directory PDF Request

☒ Include all service sites ☐ Include only active service sites

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