

Web recruitment instrument to be administered to AmeriSpeak panelists

[DISPLAY - WINTRO_1]

Thank you for agreeing to participate in our new AmeriSpeak survey! This survey is about taxes. To thank you for sharing your opinions, we will give you a reward of [INCENTWCOMMA] AmeriPoints after completing the survey. As always, your answers are confidential.

Please use the "Continue" and "Previous" buttons to navigate between the questions within the questionnaire. Do not use your browser buttons.

LANGSWITCH.

Would you like to take this survey in English or Spanish?

¿A usted le gustaría tomar esta encuesta en inglés o español?

1. English/Inglés
 2. Spanish/Español
-

IF LANGSWITCH=1

SPCOMF.

How comfortable are you speaking Spanish?

- 1 Completely comfortable
 - 2 Very comfortable
 - 3 Somewhat comfortable [TERMINATE]
 - 4 Not very comfortable [TERMINATE]
 - 5 Not comfortable at all [TERMINATE]
-

[SP, PROMPT]

S1.

How familiar are you with how your tax return was prepared and filed in 2021?

¿En qué medida conoce usted los detalles de la preparación y presentación de su declaración de impuestos este año?

- 1 Very familiar
- 2 Somewhat familiar
- 3 Not very familiar [TERMINATE]
- 4 Not familiar at all [TERMINATE]

- 1 Los conozco muy bien
 - 2 Los conozco más o menos
 - 3 No los conozco mucho [TERMINATE]
 - 4 No los conozco en absoluto [TERMINATE]
-

[SP]

S2.

Who usually prepares your federal income tax return?

RESPONSE OPTIONS

- 1 I do
 - 2 My spouse/partner
 - 3 Paid preparer
 - 4 Someone else
 - 77 Not sure [TERMINATE]
-

[MP; PROMPT]

S3.

Have you used any of the following to get information from the IRS?

Please check all that apply.

1. IRS website (IRS.gov)
 2. IRS social media
 3. IRS toll-free phone line
 4. An IRS office
 5. Sending mail to the IRS
 6. Something else
 7. I have not used any of these
-

[DISPLAY]

DISPLAY1.

We want to find out about your experience filing taxes. We are partnering with the consulting firm ICF on behalf of the IRS to provide feedback on a survey being developed on this topic by inviting a small number of AmeriSpeak panelists to participate in some focus groups via phone.

[DISPLAY]

DISPLAY2.

If you would like to participate and are selected, you will participate in a call with 2-4 other AmeriSpeak panelists and a researcher from ICF.

The focus group will last about an hour and AmeriSpeak panelists who participate will receive <u>75,000 AmeriSpeak points (worth \$75!)</u>.

[SP; PROMPT]

S4.

Are you willing to participate in this focus group? You will need to have access to a phone at the time of the interview.

You will get a chance tell us the best date/times for an interview with a researcher from ICF.

1. Yes
 2. No
-

If TZONE = 05 "(GMT-08:00) Pacific Time (US & Canada); Tijuana":

1. 5 AM - 6 AM
2. 6 AM - 7 AM
3. 7 AM - 8 AM
4. 8 AM - 9 AM
5. 9 AM - 10 AM
6. 10 AM - 11 AM
7. 11 AM - 12 PM
8. 12 PM - 1 PM
9. 1 PM - 2 PM
10. 2 PM - 3 PM
11. 3 PM - 4 PM

If TZONE = 07 "(GMT-07:00) Mountain Time (US & Canada)" OR 08 "(GMT-07:00) Arizona":

1. 6 AM - 7 AM
2. 7 AM - 8 AM
3. 8 AM - 9 AM
4. 9 AM - 10 AM
5. 10 AM - 11 AM
6. 11 AM - 12 PM
7. 12 PM - 1 PM
8. 1 PM - 2 PM
9. 2 PM - 3 PM
10. 3 PM - 4 PM
11. 4 PM - 5 PM

If TZONE = 12 "(GMT-06:00) Central Time (US & Canada)":

1. 7 AM - 8 AM
2. 8 AM - 9 AM
3. 9 AM - 10 AM
4. 10 AM - 11 AM
5. 11 AM - 12 PM

- 6. 12 PM – 1 PM
- 7. 1 PM – 2 PM
- 8. 2 PM – 3 PM
- 9. 3 PM – 4 PM
- 10. 4 PM – 5 PM
- 11. 5 PM – 6 PM

If TZONE = 13 "(GMT-05:00) Eastern Time (US & Canada)":

- 1. 8 AM – 9 AM
- 2. 9 AM – 10 AM
- 3. 10 AM – 11 AM
- 4. 11 AM – 12 PM
- 5. 12 PM – 1 PM
- 6. 1 PM – 2 PM
- 7. 2 PM – 3 PM
- 8. 3 PM – 4 PM
- 9. 4 PM – 5 PM
- 10. 5 PM – 6 PM
- 11. 6 PM – 7 PM

[SHOW IF S4=1]

[MP;GRID]

S5.

While we may not be able to accommodate everyone’s preferences, we would like to know the most convenient times for you to participate in a 1-hour focus group.

Which days would be you be available to be interviewed? Keep in mind, you will want 1 hour in a quiet place with access to a telephone.

Please select all your available dates and times.

Date	[time1]	[time2]	[time3]	[time4]	[time5]	[time6]	[time7]	[time8]	[time9]	[time10]	[time11]
TBD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TBD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TBD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TBD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TBD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TBD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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TBD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

[IF S4=1; DISPLAY3]

Thank you for your interest in participating in a focus group with researchers from ICF!

If you are selected, the AmeriSpeak Tax Tools Survey Team will send you an email to let you know the date and telephone information of your focus group. Be sure to look out for an email so you don't miss out on this opportunity to help us understand taxpayers' experiences!

The Paperwork Reduction Act requires that the IRS display an OMB control number on all public information requests along with the address where you can send comments regarding the study. You are not required to respond unless a currently valid OMB approval number is displayed. The OMB number for this study is 1545-2274. If you have any comments regarding this study, please write to: IRS, Special Services Committee, SE:W:CAR:MP:T:M:S – Room 6129, 1111 Constitution Avenue, NW, Washington, DC 20224.