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# FEHB Open Season Online

## Federal Employees Health Benefits

**Periodo de Inscripción Abierta 2023 para FEHB En Línea Beneficios de Salud para Empleados Federales (FEHB, en sus siglas en inglés)**

*This Site Can Only Be Used By Federal Retirees, Survivor Annuitants, or Former Spouse Annuitants*

Este sitio sólo puede ser utilizado por jubilados federales, familiares sobrevivientes o ex cónyuges pensionados

The 2023 Federal Benefits Open Season will be held  
November 13, 2023 through December 11, 2023

El periodo de inscripción abierta 2023 para FEHB comienza el 13 de noviembre de 2023 hasta el 11 de diciembre de 2023

Access to Open Season Online requires enrolling into Login.gov, which is the Government's secure login tool. Once you register with Login.gov, you will use your Login.gov credentials to sign-in to Open Season Online.

Acceso al periodo de inscripción abierta en línea requiere registrarse para una cuenta en Login.gov, herramienta de acceso seguro del Gobierno Federal. Una vez complete el registro en el portal de Login.gov, puede utilizar los credenciales de su cuenta de Login.gov para acceso al periodo de inscripción abierta en línea

With your Login.gov account, you can securely connect to multiple government accounts online.

Con su cuenta de Login.gov, usted puede de manera segura tener acceso a múltiples cuentas del gobierno federal en línea

[Sign in or Register with !\[\]\(0f848bbd71cef6b345273b16f905912a\_img.jpg\) LOGIN.GOV](#)

Remember, if you do not want to change your present insurance coverage, **you do not need to do anything**. Your current coverage will continue automatically unless your plan no longer participates in the FEHB program.

If you are a current Federal Employee, please contact your Human Resources office for information regarding health benefits enrollment changes.

To report the death of a spouse or to inquire about the status of your retirement case, call the Retirement Information Office at 1-888-767-6738, Monday through Friday 7:40am to 5:00pm eastern time.

If you pay your health benefit premiums directly to OPM and have questions, please contact the National Finance Center at 1-800-242-9630.

For Worker's Compensation questions, please call the Department of Labor's toll free number 1-866-487-2365, Monday through Friday from 8am to 8pm eastern time.

All FEHB plans qualify as minimum essential coverage (MEC) and meet the Patient Protection and Affordable Care Act's individual shared responsibility requirement for each individual covered under the FEHB plan. Please visit the IRS website at <http://www.irs.gov/uac/Questions-and-Answers-on-the-Individual-Shared-Responsibility-Provision> for more information on the individual requirement for MEC that took effect on January 1, 2014.

Open Season Online allows you to:

- Chat with a Customer Service Representative using [Live Help](#) located on the left side of the page.
- Get additional help with registering your account using the [Co-Browsing](#) feature located on the left side of the page.
- Send a webmail message which will be answered by a Customer Service Representative.
- Review health plan brochures at <https://www.opm.gov/healthcare-insurance/healthcare/plan-information>.
- Find out how to receive your IRS 1099R, annual mailer, and other informational alerts electronically at <https://www.servicesonline.opm.gov>.
- Access Open Season information via your mobile device <https://retireefehb.opm.gov/mobile/>.

To access Open Season Online, you must sign in to Login.gov. Once you create an account on Login.gov, you can access Open Season Online using your annuity claim number (CSA or CSF) and your Social Security number. Your annuity claim number can be found on the FEHB Open Season mailer that was mailed to you or on any correspondence you receive from OPM. Once you sign in to Open Season Online, you can select from the following:

- Make an enrollment change or reenroll
- Review and update dependent Information
- Review health plan brochures
- Review information on canceling/suspending your enrollment
- Review information on paying your health benefit premiums directly to OPM
- Perform an address change
- Provide or update your email address
- View frequently asked questions
- Review an Open Season Health Benefits Guide
- Review the Health Benefits Election Form
- View transaction history
- Go to OPM's Comparison Tool
- Log off

If you experience difficulties using Open Season Online you, can call Open Season Express at our toll-free number, 1-800-332-9798, to complete your transaction.

Remember, if you do not want to change your current insurance coverage, **you do not need to do anything**, unless your plan no longer participates in the FEHB program. Your current coverage will continue automatically.

OPM has determined that all FEHB plans offer prescription drug coverage that is equivalent to Medicare Part D's drug coverage. However, if at a later time you decide to enroll in Part D (and you have not gone 63 days without FEHB coverage) you will not have to pay the penalty for not enrolling in Part D at your first opportunity.

For other retirement information visit [www.opm.gov/retire](http://www.opm.gov/retire).

## Dental and Vision Benefits

During Open Season, go to [www.BENEFEDS.com](http://www.BENEFEDS.com) to enroll or change enrollment in the Federal Employees Dental and Vision Insurance Program (FEDVIP). BENEFEDS is a secure enrollment website sponsored by OPM. If you do not have access to a computer, call BENEFEDS at 1-877-888-FEDS (1-877-888-3337), TTY number 1-877-889-5680.

If you are having trouble reading this page, select this link for [instructions on how to increase the size of this page and the text](#).

OMB approved this collection of information. Select this link to view the [Privacy Act and Public Burden Statement](#).

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# FEHB Open Season Online

## Annuitant Message Center

Send a message to an Open Season Representative if you have questions about using the Open Season website and we'll get back to you as soon as possible. You should receive a reply within 48 hours.

Please do not provide any Personal Identifying Information (PII). Since you are logged in to the Open Season website our representatives will be able to identify you automatically. Any PII that is provided will be removed from your message.

[Compose New Message](#)

### Messages

#### Message Information

**Date:**

**Subject:**

**Status:**

## Privacy Act Statement

Pursuant to 5 U.S.C. § 552a(e)(3), this Privacy Act Statement informs you of why the Office of Personnel Management (OPM), the Annuitants Health Benefit Online Support System (AHBOSS) is requesting the information on this application. Authority: OPM is authorized to collect the information requested via AHBOSS pursuant to Title 5, U.S. Code § 3301 Chapter 89, Sections 8905 and 8905a. The Civil Service Retirement System (CSRS) is administered pursuant to 5 U.S.C. chapter 83, and the Federal Employees Retirement System (FERS) is administered pursuant to 5 U.S.C. chapter 84. The Federal Employees Health Benefits (FEHB) Open Season is administered pursuant to 48 U.S.C. chapter 16 and 5 C.F.R chapter 890. In addition, the following authorities are relevant to the information in AHBOSS: chapters 87 and 90; Pub. L. 83-598, 84- 356, 86-724, 94-455, and 106-265; and Executive Order 9397, as amended by Executive Order 13478. OPM is authorized to collect your Social Security Number pursuant to the aforementioned authorities. Purpose: The information collected is used to verify entitlement and initiate an FEHB enrollment change for the upcoming year or to request FEHB information. OPM will use this information to allow open season changes and to allow customers to view health benefit plan brochures. The customer's Social Security number is used as a part of the identifying information in the record. Routine Uses: The information requested on this form may be shared externally as a "routine use" to the health insurance carrier you selected so that they may (1) identify your enrollment in the plan, (2) verify your and/or your family's eligibility for payment of claims for health benefits services or supplies, and (3) coordinate payment of claims with other carriers with whom you might also make a claim for payment of benefits. This information may be disclosed to other Federal agencies or Congressional offices that may have a need to know in connection with your application for a job, license, grant, or other benefits. It may also be shared and is subject to verification via paper, electronic media, or through the use of computer matching programs, with national, state, local, or other charitable or Social Security administrative agencies to determine and issue benefits under this program. In addition, to the extent this information indicates a possible violation of civil or criminal law, it may be shared and verified, as noted above, with an appropriate Federal, state, or local law enforcement agency. A complete list of the routine uses can be found in the system of records notice associated with this information collection request (ICR), OPM/Central-1 Civil Service Retirement and Insurance Records, 73 FR 15013 (March 20, 2008); Modification 80 FR 74815 (November 30, 2015) and OPM/Central-23 FEHB Program Enrollment Records, 86 FR 6377 (January 21, 2021). Disclosure: Providing this information to OPM via AHBOSS is voluntary. However, failure to provide this information may result in your being unable to make changes to your coverage here. You may instead use the Interactive Voice Response (IVR) system or the Open Season Call Center at (800)-332-9798 to speak to customer service representatives who can assist you in making open season changes.

## **Public Burden Statement**

We estimate providing this information takes an average of 10 minutes per response to complete, including the time for reviewing instructions, getting the needed data, and reviewing the completed responses. Send comments regarding our estimate including suggestions for reducing completion time, to the U.S. Office of Personnel Management (OPM), Retirement Services Publications Team (3206-0201), Washington, D.C. 20415-0001. OPM may not collect this information, and you are not required to respond, unless this number is displayed.

This notice is reviewed annually for updates.

[Last Update: Aug. 11, 2021]







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# FEHB Open Season Online

## Rate This Site

**Your opinion is important to us. Please take the time to answer the questions below so that we know if we are meeting your needs. The information you provide is confidential and will be used only to evaluate this website and the Open Season materials we send to you each year.**

You can email us at [retire@opm.gov](mailto:retire@opm.gov) or call us toll-free at 1-888-767-6738.

Were the instructions for using Open Season Online easy to understand?

- Easy
- Somewhat Difficult
- Confusing
- No Comment

How easy was it to navigate through Open Season Online?

- Easy
- Somewhat Difficult
- Confusing
- No Comment

Were the materials sent to you during Open Season easy to understand?

- Easy
- Somewhat Difficult
- Confusing
- No Comment

Did you access <https://www.opm.gov/healthcare-insurance/healthcare/plan-information/plans/> to view plan brochures online or use the Consumer Comparison tools?

- No
- Yes, Plan Brochures
- Yes, Consumer Comparison tools
- Both

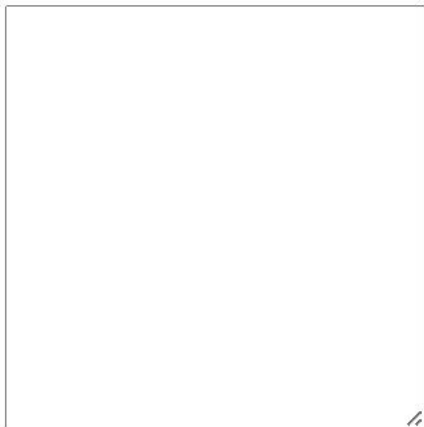
Are you interested in receiving email notifications regarding OPM Open Season, such as address change confirmation and enrollment confirmation letters, in lieu of mail?

- Yes
- No
- No Comment

Have you used our web chat feature, Open Season Live Help, which allows you to speak with an OPM representative live?

- Yes, I found it helpful
- Yes, but it was not helpful
- No, I did not use Open Season Live Help

Do you have any comments or suggestions for improving Open Season Online? Please do not use this section to make an enrollment change or to request additional Open Season information. We cannot respond to any requests made here.

A large, empty rectangular box with a thin black border, intended for user input. A small cursor icon is visible in the bottom right corner of the box.

OMB approved this collection of information. Select this link to view the [Privacy Act and Public Burden Statement](#).

# 2023 Open Season Account Access

OMB Approved: 3206-0201.

It appears you have not accessed Open Season Online this year. Please complete the next two pages to gain access to your Open Season Online account.

## Annuity Claim Number

Indicate if your annuity claim begins with one of the following:

CSA (A)  CSF (F)

Enter your annuity claim number. Do not enter the letters CSA or CSF:

Next

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# FEHB Open Season Online

## 2023 Open Season Account Access

**OMB Approved: 3206-0201.**

For security purposes, please enter the last four digits of your Social Security Number. This is only used during this process and will not be asked for again while you use the Open Season Online website.

Last 4 digits of your SSN:

Next

OMB approved this collection of information. Select this link to view the [Privacy Act and Public Burden Statement](#).

# FEHB Open Season Online

## Full Terms and Conditions

This is an Office of Personnel Management (OPM) computer system for use only by authorized users. OPM computer systems are to be used for official business. Your use of this Government system for whatever purpose is not private or anonymous. While using Government systems, your use may be monitored or recorded. Unauthorized or inappropriate use of a Government system may result in the loss or limitation of your privileges. You may also face criminal penalties or financial liability depending on the severity of the misuse. Examples of unauthorized actions include attempts or acts to access, view, upload, change or delete information on this system, modify this system, deny access to this system, accrue resources for unauthorized use, or otherwise misuse this system are strictly prohibited. Such attempts or acts are subject to action that may result in criminal, civil, or administrative penalties

All access or use of this system constitutes the user's understanding and acceptance of these terms and constitutes unconditional consent to review, monitor, record, audit, and take action by all authorized government and law enforcement personnel

You should read the Privacy Act Statement which is posted on the Main Page of Open Season Online for a description of how the information you provide in this system will be used and shared.

**To accept the terms and conditions, click the OK button.**

I accept:

OK

Exit