

*Evaluation of communication between the Immigrant, Refugee, Migrant Health Branch at the CDC and Association of Refugee Health Coordinators partners during responses in 2020-2022*

## **Interview Consent and Questionnaire**

### **Consent Script:**

Thank you for agreeing to participate in this interview. My name is Sarah Kuech and I am a fellow working with the CDC Immigrant, Refugee and Migrant Health Branch or IRMH. As I noted in my email, IRMH is evaluating the strategies used to communicate with ARHC members during the emergency responses that occurred over the past three years, including COVID-19, Operation Allies Welcome, Southwest Border, and United for Ukraine. Your feedback will help to inform communication between CDC and ARHC in future emergency responses.

Your participation is entirely voluntary, and you may choose to decline to participate or to answer any questions or stop participating in the survey at any time. Your decision not to participate or any information you provide will not affect (ARHC: your or your organization's relationship with the CDC/CDC: will not affect your performance evaluation).

Your identity and any information you disclose will remain confidential. You will not be individually identified in any of the information that is used in the evaluation or internal reports.

**This interview will be recorded. After they are transcribed and checked, the recordings will be deleted.**

Do you agree to participate in the survey? Y/N

Is this still a convenient time? Y/N

Public reporting burden of this collection of information is estimated to average **30** minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB Control Number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer, 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333; ATTN: PRA 0920-1071

1. State your title/position within your organization, and which entity are you representing (which office, organization, agency, etc). If not in government, which non-governmental agency?
2. Were you working in your current capacity during the COVID-19, Southwest Border, Operation Allies Welcome, and/or United for Ukraine responses?
3. In your perception, what is the CDC's role/scope during emergency responses and in supporting state partners?
4. Did you feel an added burden from compounding crises/responses?
  - a. What alleviated the burden and contributed to you feeling supported?
  - b. What increased the burden and contributed to you feeling unsupported?
5. Are you familiar with the various communication strategies that were used during the last year- (1) notifications and guidance updates, (2) weekly meetings, (3) Immigrant Refugee Migrant Health – Domestic Team emails?
  - a. Please rank these communication strategies from MOST to LEAST helpful
  - b. Are there any additional communication strategies that you would like to see utilized in the future?
6. During the weekly inter-agency meetings between ARHC and CDC-IRMH, did you feel heard? Did you feel that issues were communicated in both directions?
  - a. If answered no to either question, what could have done to improve this?

### **Response Activity**

Answer the following questions for the COVID-19 response:

7. How were you/your role/your state/your population affected by this response?

If not affected, skip to next section

8. What did you understand the CDC-IRMH's role to be during this response?
9. What response-related communications did you find helpful?
10. What did you find unhelpful?
11. Were there any areas that you felt went unaddressed?

Answer the following questions for the Southwest Border response:

12. How were you/your role/your state/your population affected by this response?

If not affected, skip to next section

13. What did you understand the CDC-IRMH's role to be during this response?
14. What response-related communications did you find helpful?
15. What did you find unhelpful?
16. Were there any areas that you felt went unaddressed?

Answer the following questions for the Operation Allies Welcome (OAW) response:

17. How were you/your role/your state/your population affected by this response?

If not affected, skip to next section

18. What did you understand the CDC-IRMH's role to be during this response?
19. What response-related communications did you find helpful?

20. What did you find unhelpful?
21. Were there any areas that you felt went unaddressed?

Answer the following questions for the United 4 Ukraine (U4U) response:

22. How were you/your role/your state/your population affected by this response?

If not affected, skip to next section

23. What did you understand the CDC-IRMH's role to be during this response?
24. What response-related communications did you find helpful?
25. What did you find unhelpful?
26. Were there any areas that you felt went unaddressed?

### **Looking Forward**

27. In your opinion, how can IRMH structurally and more regularly facilitate communication between ARHC partners and the CDC-IRMH?
28. What would improve communication between ARHC partners and the CDC-IRMH?
29. What would you like to see done differently in future responses?