

Nhsn 360 Assessment Facility Survey

Record ID

General Facility Information

What is your facility ID? (optional)

What is the total number of patients and/or beds your facility can accommodate?

How many people at your facility interact with the NHSN application?

What are the roles and/or titles of the individuals who report or upload data into or pull data out of the NHSN application for your facility?

How long have the individuals who use the NHSN system, worked at the facility?

Facility Enrollment Process

On the NHSN website there is a link titled Enroll New Facility that lists the following steps to enroll a facility with NHSN: 1.) Enrollment preparation; 2.) Register facility with NHSN; 3a.) Register with SAMS partner portal; 3b.) Identify proofing verification; 4.) Access approval and account activation; 5a.) Complete NHSN enrollment; 5b.) Accept "NHSN Agreement to Participate and Consent".

Please describe any issues experienced when performing any of the steps previously listed during the enrollment process for your facility. (For facility administrators)

Logging into SAMS Portal Partner

Please describe any issues experienced when logging into SAMS Partner Portal to access the NHSN system.

Data Reporting and Analysis

Which NHSN components does your facility use the most?

Does your facility enter event data manually?
(Example: Event > Add tabs)

If so, does this save time rather than electronically importing the data from your EHR system? (Respond only if your facility has EHR capability available)

Does your facility utilize the custom field to add information about patients?

Does your facility utilize the custom form for events and procedures? (Facility > Customize Forms)

Do you think this is an important feature to support?

Do you find it difficult to locate Pathogens when adding an event in NHSN?

If so, how could the search function be improved?

Have you experienced any discrepancies or inaccuracies in the data you submitted through the NHSN system? (Example: uploaded data being saved incorrectly in NHSN system)

What type of data analysis does your facility perform regularly when using the NHSN A&R reports?

Please provide feedback on data analysis improvements and reporting in other components your facility uses inside the NHSN application.

Import/Export Data and Access

Does your facility use the 'Export Facility Data' function within the Import/Export Data screen within NHSN?

If so, when was the last time your facility used this function, and did it provide you with accurate data?

What methods do you use for importing data into NHSN? (Example: .csv, CDA, FHIR)

Please describe any issues you have encountered with the data import/export processes in NHSN.

How many years back does your facility go to view/analyze/modify data on a regular basis?

Event procedure

Instead of linking a procedure to an event, is it better to have those two tabs in one? This will avoid going back and forth and allows facilities to collect all the data at once.

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Monthly Reporting Plan

Some hospitals have many locations, does having multiple locations without a grouping system complicate any daily tasks?

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Do you complete several repetitive tasks when you are clicking the same boxes (CLABSI, VAE, PedVAE, CLIP...) for multiple locations?

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Would a "Select All" box help, or hinder this task?

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Off-plan data

Does your facility enter off-plan data in to NHSN?

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If so, what is the purpose for this process?

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Do you feel the off-plan data feature should continue to be supported?

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Annual Survey

Currently, NHSN stipulates that facilities must complete the annual survey at the beginning of the year per the agreement between NHSN and the facilities to retain access to the NHSN reporting system.

Please provide feedback on your experience with completing the annual survey and how this process may be improved.

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UX/UI

Have you experienced any challenges using the NHSN application that you would like to see updated in the modernization project?

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Does your facility use the standalone patient screen/page to add or find patients? (New patients can be added directly from the event page.)

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Alternatively, does your facility use the standalone patient screen/page to add or find patients or do you add patients directly from the event page?

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Security Model

Does your facility use the 'custom rights' feature when adding or editing user access?

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If so, for what purpose?

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Would the facility administrator be opposed to having the 'custom rights' feature replaced with a role-based security model? (For administrators: the role-based model would be user groups created based on a role with certain access and permissions versus the current field level security)

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If yes, please give feedback.

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Mobile Device Support

Does your facility currently use mobile devices (phone, tablet, laptop) to log into the NHSN application?

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If so, how often and which functions or tasks do you perform on the mobile devices?

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If not, does your facility have any plans to use mobile devices to access the NHSN application in the future?

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If so, when?

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Miscellaneous Topics

Are there any topics not addressed in this survey regarding the NHSN application that you would like to provide feedback on?

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