

Q1 Based on my experience on Medicare.gov, I trust that Medicare is working in the best interest of the American public.

- 1 Yes
- 2 No

Q2a (for those who select Yes) What about using Medicare.gov made the difference? (Select all that apply)

- I found what I needed
- It was easy to complete what I came to the site to do
- I found what I needed on this site quicky
- I understand the next steps I need to take
- None of the above

Q2b. (for those who select No) What about using Medicare.gov could have been better?

- I did not find what I needed
- It was difficult to complete what I came to the site to do
- It took too long to find what I needed on this site
- I do not understand the next steps I need to take
- None of the above

Q3. What can we do to improve your experience on Medicare.gov?

[Open ended question]

- o OMB Control No. 0938-1382 (exp. 12/31/2026)
- o Estimated burden time: 3 minutes
- o All responses to this survey are voluntary.
- o Send comments about this survey to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

PRA Disclosure Statement

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