



Cybersecurity and Infrastructure Security Agency (CISA)  
 In-Person Instructor-Led Training Course Feedback Form

OMB Control Number: 1670-0027  
 OMB Expiration Date: 5/23/2024

**PRA Burden Statement:** The public reporting burden to complete this information collection is estimated at 2.50 minutes per response, including the time completing and reviewing the collected information. The collection of this information is voluntary. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number and expiration date. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to DHS/CISA. Mail Stop 0608, 245 Murray Lane SW, Arlington, VA 20598. ATTN: PRA [1670-0027].

Please respond to the statements below by selecting the appropriate level of agreement with the statement.

**Instructional Methods and Materials**

Feedback Statement	Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree
Instructional materials were well organized and moved logically from one point to the next.					
Instructional materials were free of typos, spelling, grammar, and usage errors.					
The visual design of instructional materials enhanced my learning experience.					
Instructional materials directly supported objective accomplishment.					
The content was appropriately supported by examples, graphs, tables, photos, and documented references that added to my comprehension and understanding.					
Instructional methods used were appropriate to the subject matter.					
The delivery of course material (e.g., self-study, classroom instruction, exercises) was an effective way to present this training.					
The course did not promote a product or exhibit a commercial bias.					

**Course Relevance**

Feedback Statement	Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree



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Training objectives were consistent with my learning needs.					
Training length was appropriate to accomplish the objectives and my learning needs.					
I clearly understood the objectives of the training.					
This training addressed each learning objective.					
The training was offered when I needed it.					

**Your Preparedness**

Feedback Statement	Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree
My knowledge and/or skills increased because of the training.					
I can immediately apply the knowledge and skills learned to help me be more effective in my job.					
As a result of the training provided, I am better prepared to execute my role in various work situations for my organization.					
I will encourage my organization to incorporate information I learned though this training.					

**Your Satisfaction**

Feedback Statement	Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree
Overall, I was satisfied with the training.					
Based upon my experience, I would recommend this training to colleagues and other relevant professionals.					

**Participant Services**

Feedback Statement	Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree



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			Disagree		
Training registration was simple and efficient.					
Customer Service support was adequate, and my questions were answered effectively.					
Receiving continuing education units for this course is important to me.					

**Instructors**

Feedback Statement	Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree
Always conducted themselves professionally and encouraged acceptance of multiple perspectives across a diverse population of participants.					
Demonstrated command of the subject matter.					
Adequately covered each of the learning objectives.					
Used clear and effective communication in a way that engaged the participants.					
Answered questions effectively and provided feedback on the achievement of the learning objectives.					
Guest speakers provided valuable insights and information that relates to my work. <b>Not Applicable:</b> ____					

**Quality of Instruction (Rate the level of training materials and instruction for each lesson, where 1 is the lowest score and 5 is the highest score)**

Lesson	Training Materials					Instruction				
	1	2	3	4	5	1	2	3	4	5



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Lesson 1 title										
Lesson 2 title										
Lesson 3 title										
Lesson 4 title										
Lesson 5 title										
Lesson 6 title										

**Physical Classroom**

Feedback Statement	Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree
The facilities were conducive to learning and easy to access (parking, use of mass transit, clearly marked entrances).					
Audiovisual equipment used to deliver training was of adequate quality.					
The availability and working condition of required training equipment (i.e. PPE, software, hardware, etc.) was optimal. Not Applicable: _____					

What would you recommend to improve this training?



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Do you have additional comments you would like to share on this training?