

Test Survey on Commuter Behaviors

This section will help WHS TMPO better understand existing commuting patterns and facilitate better transportation alternatives for you and other located at the Pentagon, Suffolk Building, or Mark Center. We are requesting your voluntary participation so that we can further tailor and optimize future commuting options for DoD personnel.

OMB CONTROL NUMBER: 0704-PCTS

OMB EXPIRATION DATE: XX/XX/XXXX

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G01Q02. [Optional] What is the zip code of your residence that you commute to the Pentagon, Suffolk Building, or Mark Center from? Please do not reveal Personal Identifiable Information.

- Short Free Text Box

G01Q03. Where do you work on the Pentagon Reservation? This includes the Pentagon (and surrounding support buildings such as North Village and Heating and Refrigeration Plant), Suffolk Building, and Mark Center.

- Choose one of the following answers
 - ☐ Pentagon
 - ☐ Suffolk Building
 - ☐ Mark Center
 - ☐ I do not work on the Pentagon Reservation (results in end survey)

G01Q04. Do you commute to the Pentagon Reservation (Pentagon Building, Suffolk Building, or Mark Center) at least three times in an average week?

- Choose one of the following answers
 - ☐ Yes
 - ☐ No (results in end survey)

G01Q05. How many days do you telework on an average week?

- Choose one of the following answers
 - ☐ I typically do not telework
 - ☐ 1 day
 - ☐ 2 days
 - ☐ 3 or more days
 - ☐ I cannot telework

G01Q06. What modes do you use on a typical week to get to work at either the Pentagon, Suffolk Building, or Mark Center?

- Select all that apply
 - ☐ Drive alone
 - ☐ Metrorail
 - ☐ Local bus (Metrobus (including 7M), ART, DASH, Fairfax Connector, etc.)
 - ☐ Coach bus (Loudoun County Transit, OmniRide, etc.)
 - ☐ Commuter rail (VRE or MARC)
 - ☐ Vanpool or carpool
 - ☐ Slug
 - ☐ Taxi or rideshare service (Uber, Lyft, etc.)
 - ☐ Bike
 - ☐ Walk
 - ☐ E-scooter
 - ☐ Motorcycle
 - ☐ DoD shuttle
 - ☐ Other (Please explain. Do not reveal PII.) *[Short Free Text Box]*

G01Q07. What time do you typically arrive at the Pentagon, Suffolk Building, or Mark Center on an average week?

- Choose one of the following answers
 - ☐ Before 5:30 am
 - ☐ 5:30 am to 6:00 am
 - ☐ 6:00 am to 6:30 am
 - ☐ 6:30 am to 7:00 am
 - ☐ 7:00 am to 7:30 am
 - ☐ 7:30 am to 8:00 am
 - ☐ 8:00 am to 8:30 am
 - ☐ 8:30 am to 9:00 am
 - ☐ After 9:00 am

G01Q09. What time do you typically depart from the Pentagon, Suffolk Building, or Mark Center on an average week?

- Choose one of the following answers
 - ☐ Before 2:30 pm
 - ☐ 2:30 pm to 3:00 pm
 - ☐ 3:00 pm to 3:30 pm
 - ☐ 3:30 pm to 4:00 pm
 - ☐ 4:00 pm to 4:30 pm
 - ☐ 4:30 pm to 5:00 pm
 - ☐ 5:00 pm to 5:30 pm
 - ☐ 5:30 pm to 6:00 pm
 - ☐ After 6:00 pm

G01Q10. What is your employment status?

- Choose one of the following answers
 - ☐ Active duty military
 - ☐ Civilian U.S. government employee
 - ☐ Contractor
 - ☐ Reserve or National Guard
 - ☐ Other

G01Q11. What agency do you work for?

- Choose one of the following answers
 - ☐ Please choose... (*default selection*)
 - ☐ WHS
 - ☐ PFPA

G01Q12. How long is your average morning commute to your typical work location at the Pentagon, Suffolk Building, or Mark Center, in minutes?

- Choose one of the following answers
 - ☐ Less than 15 minutes
 - ☐ 15 - 29 minutes
 - ☐ 30 - 44 minutes
 - ☐ 45 - 59 minutes
 - ☐ 60 - 89 minutes
 - ☐ 90 minutes or more

G01Q13. If your regular mode of commuting is not available, what is the primary mode you would take to get to and from your work location? Please select your primary mode.

- Choose one of the following answers
 - ☐ Drive alone
 - ☐ Metrorail
 - ☐ Local bus (Metrobus (including 7M), ART, DASH, Fairfax Connector, etc.)
 - ☐ Coach bus (Loudoun County Transit, OmniRide, etc.)
 - ☐ Commuter rail (VRE or MARC)
 - ☐ Vanpool or carpool
 - ☐ Slug
 - ☐ Taxi or rideshare service (Uber, Lyft, etc.)
 - ☐ Bike
 - ☐ Walk
 - ☐ E-scooter
 - ☐ Motorcycle
 - ☐ DoD shuttle
 - ☐ Other (Please explain. Do not reveal PII.) [Short Free Text Box]
 - ☐ I do not know

G01Q26. The next question asks about transit subsidies and commuter benefits. DoD civilian employees and military service members can receive up to **\$325 per month** in transit subsidies as part of the Mass Transportation Benefits Program (MTBP). For additional information regarding MTBP visit <http://www.whs.mil/Mass-Transportation-Benefit-Program/>.

For all other workers (including contractors), employers may offer commuter benefits allowing you to use pre-tax dollars to pay for transit and other commuting expenses.

G01Q14. Does your employer subsidize mass transit and/or offer commuter benefits?

- Choose one of the following answers
 - ☐ Yes
 - ☐ No
 - ☐ I do not know

G01Q15. [Optional; *Visibility dependent on selection of "Bike" option on G01Q06*] What kind of cycling infrastructure improvements would you like to see on the Pentagon Reservation?

- Select all that apply

- ☐ Protected bike lanes
- ☐ Bike lockers
- ☐ Shower facilities
- ☐ Additional bike racks
- ☐ Additional bike repair stations
- ☐ Other (Please explain. Do not reveal PII.) *[Short Free Text Box]*
- ☐ No suggestions

G01Q16. *[Optional]* How could the pedestrian experience be improved on the Pentagon Reservation?

- Select all that apply
 - ☐ Installation of pedestrian signals
 - ☐ Installation of new crosswalks
 - ☐ Improved street lighting
 - ☐ Other (Please explain. Do not reveal PII.) *[Short Free Text Box]*
 - ☐ No suggestions

G01Q17. If you drive alone to the Pentagon, Suffolk Building, or Mark Center, why don't you take another mode, such as public transit or vanpool?

- Select all that apply
 - ☐ I am not aware of WHS TMPO's services
 - ☐ WHS TMPO hotline or mailbox
 - ☐ Monthly information table events
 - ☐ Monthly transportation newsletters
 - ☐ Transportation advisories
 - ☐ General commute information
 - ☐ Transit schedules
 - ☐ Vanpool or carpool information
 - ☐ DoD shuttle information
 - ☐ Bike route information
 - ☐ Virtual slugging distribution lists
 - ☐ Social media (X (formerly Twitter) and Facebook) posts
 - ☐ I have not used these services

G01Q18. WHS Transportation Management Program Office (TMPO) offers several services for commuters. Please select which services you have used in the past.

- Select all that apply
 - ☐ I am not aware of WHS TMPO's services
 - ☐ WHS TMPO hotline or mailbox
 - ☐ Monthly information table events

- ☐ Monthly transportation newsletters
- ☐ Transportation advisories
- ☐ General commute information
- ☐ Transit schedules
- ☐ Vanpool or carpool information
- ☐ DoD shuttle information
- ☐ Bike route information
- ☐ Virtual slugging distribution lists
- ☐ Social media (X (formerly Twitter) and Facebook) posts
- ☐ I have not used these services

G01Q19. Please leave any additional comments for WHS TMPO. When filling out your response, please do not provide any Personal Identifiable Information.

- Long Free Text Box