

Figure 1

The screenshot shows the 'Enterprise Scheduling System' interface. At the top, there is a blue header with the system name and a 'Customer Scheduling' link. Below the header, the main heading is 'Schedule an Appointment' followed by 'Select Appointment'. A note states: 'A red asterisk (\*) indicates a required field'. A form field labeled '\*Enter ZIP Code' contains the value '55808'. Below the input field are two buttons: 'Search' and 'Previous'. There are two main content areas: 'In Office' and 'Video'. The 'In Office' section lists the address '230 W Superior St., Ste 500, Duluth, MN 55808' and provides a button for '10:30 AM on Thu., February 8'. The 'Video' section is for 'Microsoft Teams' and includes a note: 'TECHNICIAN: Ensure appointment is appropriate for video format. Customer email address is REQUIRED for video'. It features a button labeled 'Search for a video appointment'. A 'More Times' link is located at the bottom of the 'In Office' section.

Enterprise Scheduling System

Customer Scheduling

## Schedule an Appointment

### Select Appointment

A red asterisk (\*) indicates a required field

\*Enter ZIP Code

[Search](#) [Previous](#)

#### In Office

230 W Superior St.  
Ste 500  
Duluth, MN 55808

To look for a different office, change the ZIP Code above and Search.

[10:30 AM on Thu., February 8](#)

[More Times](#)

#### Video

Microsoft Teams

TECHNICIAN: Ensure appointment is appropriate for video format. Customer email address is REQUIRED for video

[Search for a video appointment](#)

Figure 2

\*Enter ZIP Code

55808

Search

Previous

### In Office

230 W Superior St  
Ste 500  
Duluth, MN 55808

To look for a different office, change the ZIP Code above and click Search.

 2:50 PM on Fri. February 23

[More times](#)

[More Dates](#)

### Video

Microsoft Teams

**TECHNICIAN:** Ensure appointment topic is appropriate for Video format. **Customer email address is REQUIRED for electronic consent for Video.**

 9:30 AM on Tue. February 6

[More times](#)

[More Dates](#)

Figure 3

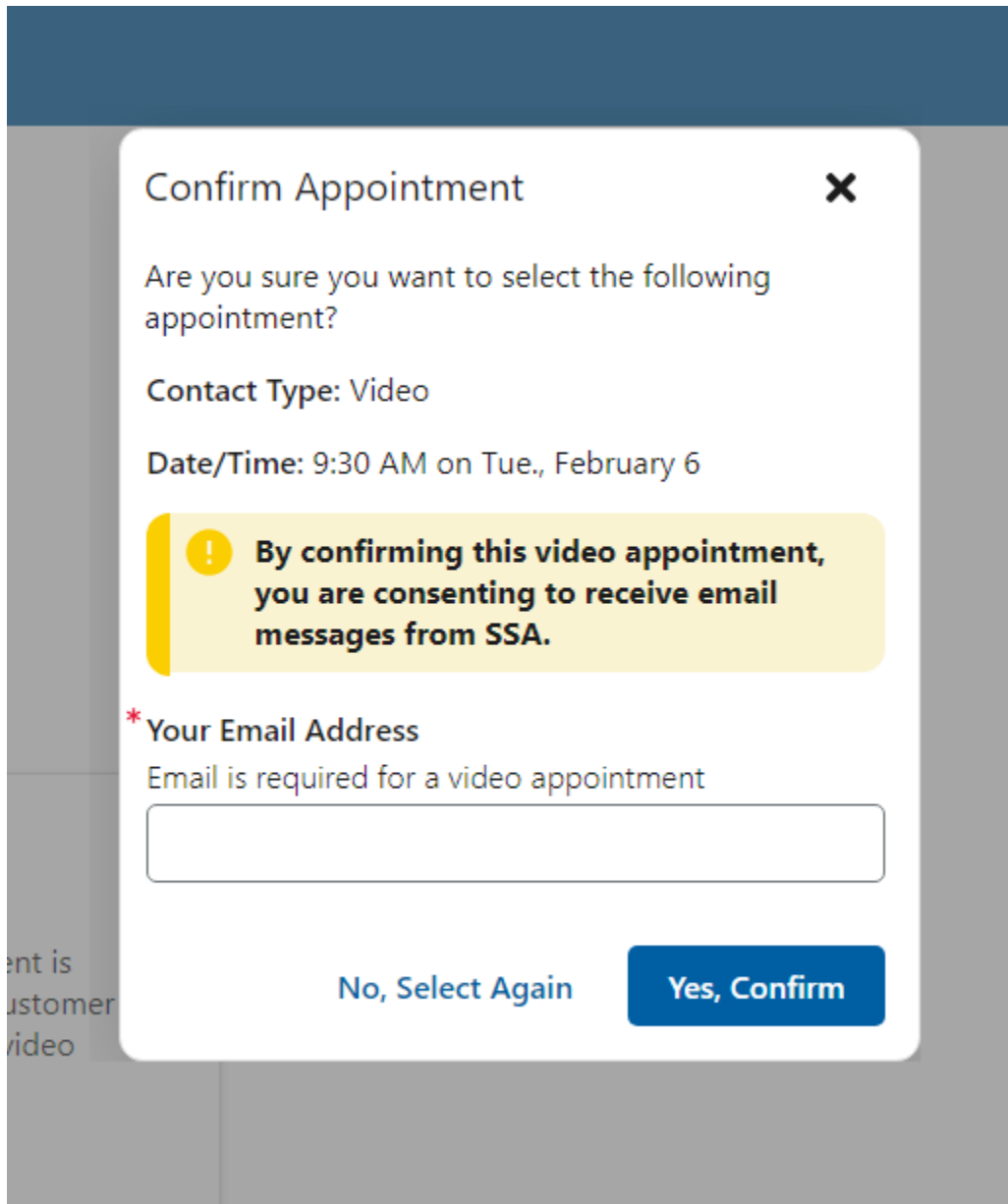




Figure 4

 Enterprise Scheduling System Marcus Homes [Sign Out](#)

 [Customer Scheduling](#)

## Schedule an Appointment


### Consent to Messaging

A red asterisk (\*) indicates a required field

**Your Name**  
John Quincy Smith

**Your Phone Number**  
You may receive a phone call regarding any matters related to your appointment

( 218 ) 445 - 5698

 **You have chosen a video appointment.**

By doing so, you have indicated your agreement to receive email communications from the SSA. These messages may include confirmations, reminders, and important instructions regarding your appointment. Should you wish to revoke this consent, you will need to select a different appointment method.

Additionally, alongside email notifications, you might also receive text messages related to your appointment.

\*Would you also like to receive text messages?

Yes  No

[Next](#) [Previous](#)

Figure 5

## Schedule an Appointment



### Your appointment is scheduled!

Your **Video** appointment has been scheduled for **9:30 AM on Friday, February 6, 2024**



### Next Steps

1. Schedule a [MS Teams](#) Meeting for:  
**Name:** MS. Joclyn Smith,  
**Email Id:** Test@hotmail.com  
**Time:** 9:30AM Fri. February 6, 2024
2. Send the meeting information to Test@hotmail.com using [eMailer](#)
3. Add the MS Teams meeting information to **Meeting Details** below.

[Print this page](#)

### Meeting Details

Add MS Teams meeting ID and Passcode (2500 characters maximum)

Characters remaining: 2500

Save

Clear

Figure 6

Customer UI

https://secureval.ssa.gov/ess/customer-ui/personal-information

DESEI Services | UEF 3 Theme Preview | Change Temporary... | SSA DIET | SSA Employee Dashboard | HEAT Self Service | Others | Query, Person Infor... | Query, Person Infor... | ANDI

**i We can send you messages to confirm, remind, and provide instructions for your appointment.**  
It's your choice whether you want to receive these electronic messages. If you don't want them, simply select "No, I do not consent" to opt out. If you do want to receive the messages, select "Yes, I consent" to authorize us to send them to you.  
You can change your mind by revisiting this page.

**\*Do you consent to receive electronic messages from SSA?**

Yes, I consent  
SSA may send electronic messages

No, I do not consent  
SSA will not send electronic messages

**\*Your Email Address**  
You will receive messages about this appointment at this address

test@testers.com

**\*Would you also like to receive text messages?**

Yes  No

**\*Your U.S. Mobile Phone Number**  
You will receive text messages about this appointment at this number

(123) 456-7890

**i More Information About Text Messages.**

- For help, text "HELP"
- To stop, text "STOP" or change your notification preferences by navigating back to the Personal Information page through the re-schedule link you receive
- Text message notifications may not work with all carriers
- Message and data rates may apply
- Message frequency varies

You can view our terms and conditions and privacy policy at <https://public.govdelivery.com/accounts/USSSA/text-message>

**Next** Previous

Tech UI:

**\*Do you consent to receive electronic messages from SSA?**

Yes, I consent  
SSA may send electronic messages

No, I do not consent  
SSA will not send electronic messages

**\*Your Email Address**  
You will receive messages about this appointment at this address

**\*Would you also like to receive text messages?**

Yes  No

**\*Your U.S. Mobile Phone Number**  
You will receive text messages about this appointment at this number

( ) -

**i More Information About Text Messages.**

- For help, text "HELP"
- To stop, text "STOP" or change your notification preferences by navigating back to the Personal Information page through the re-schedule link you receive
- Text message notifications may not work with all carriers
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- Message frequency varies

You can view our terms and conditions and privacy policy at <https://public.govdelivery.com/accounts/USSSA/text-message>

**\*Would you like to provide a One Time Passcode (OTP) to modify this appointment online?**  
You will not be able to cancel or reschedule your appointment or opt-out of electronic messaging online without this OTP and must contact us at 1-800-772-1213 (TTY 1-800-325-0778) to complete these transactions.

Yes

No

**Next** Previous