

Request for Approval under the “Generic Clearance for the Collection of Routine Customer Feedback” (OMB Control Number: 0970-0401)

TITLE OF INFORMATION COLLECTION: Feedback on the Office of Planning, Research, and Evaluation’s 2021 Innovative Methods Meeting.

PURPOSE:

We intend to capture meeting participants’ experience with the topic, level of satisfaction with the meeting, topics of interest for future meetings, and interest in continuing to use a virtual format. The information will be used to guide the Office of Planning, Research, and Evaluation’s planning future methods meetings, evaluate the success of the 2021 methods meeting, as well as identify future methods meeting topics, formats, and agendas.

DESCRIPTION OF RESPONDENTS:

Scientists, community members, research experts, research participants, academics, and federal research contract staff¹.

TYPE OF COLLECTION:

- | | |
|---|--|
| ☐ Customer Comment Card/Complaint Form | ☒ Customer Satisfaction Survey |
| ☐ Usability Testing (e.g., Website or Software | ☐ Small Discussion Group |
| ☐ Focus Group | ☐ Other: _____ |

CERTIFICATION:

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The primary purpose of the results is not for public dissemination.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name and affiliation: Kriti M. Jain, HHS/ACF/OPRE

To assist review, please provide answers to the following questions:

Personally Identifiable Information:

1. Is personally identifiable information (PII) collected? ☐ Yes ☒ No
2. If Yes, will any information that is collected be included in records that are subject to the Privacy Act of 1974? ☐ Yes ☐ No
3. If Yes, has an up-to-date System of Records Notice (SORN) been published? ☐ Yes ☐ No

Gifts or Payments:

¹ Federal staff will also respond, but are not included in the burden estimates, as the collection falls within the scope of their duties.

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [] Yes [X] No

BURDEN HOURS

Information Collection	Category of Respondent	No. of Respondents	No. of Responses per Respondent	Estimated Time per Response	Burden Hours
Customer Feedback on OPRE's 2021 Innovative Methods Meeting	Individuals	200	1	0.16 hours (10 minutes)	32 hours

FEDERAL COST: The estimated annual cost to the Federal government is \$100.

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?
[] Yes [X] No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

The potential group of respondents is all attendees at the 2021 OPRE methods meeting described above. All attendees will be asked to complete the online survey. We will emphasize that participation is fully voluntary.

Administration of the Instrument

1. How will you collect the information? (Check all that apply)
[X] Web-based or other forms of Social Media
[] Telephone
[] In-person
[] Mail
[] Other, Explain
2. Will interviewers or facilitators be used? [] Yes [X] No

Please make sure that all instruments, instructions, and scripts are submitted with the request.