



NATIONAL CENTER ON

Program Management and Fiscal Operations

OMB Control Number: 0970-0401

Expiration Date: 6/30/2024

PMFO Fiscal Consulting Initiative - Initial Feedback Survey

This survey is part of a comprehensive and ongoing evaluation of services provided through the PMFO Fiscal Consulting Initiative (FCI). We ask that you take approximately 10 minutes to provide your candid feedback to us so that PMFO can continuously monitor and improve the quality and impact of its services. This brief survey is voluntary, and all feedback will be kept private. To help ensure privacy, results will be shared in summary form only. Individuals will not be identified in our reports.

Please note that some survey items use a multi-point scale. If you are taking the survey on your phone, you may have to scroll down to see the entire scale. When finished, click the "Submit" button at the bottom of the final page to record your responses. You are free to move throughout the survey and change responses until you click "Submit."

If you have questions about this survey, or if you experience technical issues, please contact the FCI survey administration coordinator, Alma Bartnik at abartnik@donahue.umass.edu or (413) 577-2016.

THE PAPERWORK REDUCTION ACT OF 1995 (Pub.L. 104-13)

The purpose of this information collection is to improve future service delivery. Public reporting burden for this collection of information is estimated to average 10 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # is 0970-0401 and the expiration date is 06/30/2024. If you have any comments on this collection of information, please contact Alma Bartnik at abartnik@donahue.umass.edu.

Q1. Which of the following best describes your position with your organization?

- ☐ Executive Director
- ☐ Head Start / Early Head Start Director
- ☐ Chief Financial Officer
- ☐ Fiscal / Accounting Staff
- ☐ Governing Body / Tribal Council Member
- ☐ Policy Council Member
- ☐ Other (please describe): _____

Q2a. Please rate the performance of the FCI consultant who worked with your organization.

Rate the FCI consultant's...	Excellent	Good	Fair	Poor	Don't Know
Preparation for work with your organization	☐	☐	☐	☐	☐
Approach to working with your team	☐	☐	☐	☐	☐
Ability to relate important concepts effectively	☐	☐	☐	☐	☐
Expertise relative to the challenges your organization is experiencing	☐	☐	☐	☐	☐
Overall performance during this consultation	☐	☐	☐	☐	☐

Q2b. Other comments about the performance of the FCI consultant:

Q3a. Please indicate your level of agreement with the following statements regarding your organization's engagement with the Fiscal Consulting Initiative.

This FCI consultation ...	Strongly agree	Agree	Disagree	Strongly disagree	Unsure
Gave me greater insight into the fiscal challenges confronting my program	☐	☐	☐	☐	☐
Helped us develop an effective plan to guide improvement of our fiscal operations	☐	☐	☐	☐	☐
Helped me understand the role I must play to ensure the success of our improvement plan	☐	☐	☐	☐	☐
Is likely to lead to successful resolution of the challenges that led us to engage with FCI	☐	☐	☐	☐	☐

Q3b. Other comments about the results of this FCI consultation:

Q4a. The following statement focuses on diversity and equity. Please indicate your level of agreement with this statement.

	Strongly agree	Agree	Disagree	Strongly disagree	Unsure	Not applicable
The information presented was respectful, non-judgmental and supportive of diverse populations (i.e., free from stereotypes or bias.)	☐	☐	☐	☐	☐	☐

Q4b. Please elaborate. *(This question will only be displayed if respondent selects "disagree", "strongly disagree" or "unsure" to Q4a).*

Q5. Please indicate your level of agreement with each of the following statements.

	Strongly agree	Agree	Disagree	Strongly disagree	Unsure
I was satisfied with the overall quality of the FCI consultation.	☐	☐	☐	☐	☐
If referred again in the future, I will make use of FCI support.	☐	☐	☐	☐	☐

Q6. Other comments regarding the quality of the consultation or the FCI process:

Q7. Overall, how valuable was the FCI consultation in preparing your organization to launch its fiscal improvement plan?

- ☐ Very valuable
- ☐ Moderately valuable
- ☐ Slightly valuable
- ☐ Not valuable at all
- ☐ Unsure

Q8. We are committed to the continuous improvement of the PMFO Fiscal Consulting Initiative. Please let us know if you have any recommendations for improvement of our services.

1000 character text box