



Child Welfare Information Gateway

PROTECTING CHILDREN ■ STRENGTHENING FAMILIES

The Grantee Exchange Platform Experienced User Survey

Child Welfare Information Gateway has developed the Grantee Exchange knowledge management (KM) platform to support collaboration, learning, and information sharing among grant recipients (formerly known as “grantees”). We are conducting this survey to better understand your experience with the platform, so we can make modifications to the Grantee Exchange platform that will better meet your needs. The survey is voluntary and should take about five minutes to complete. You may exit the survey at any time and are free to decline to answer any question. There are no foreseeable risks and no direct benefits from participating in this survey. Proceeding with the survey is an indication of your consent. If you have any questions or require accessibility assistance with this survey, please contact Information Gateway staff by email at info@childwelfare.gov or by phone at [800.394.3366](tel:800.394.3366). Thank you for providing your feedback!

1. I am a...

- FY18 Community Collaborations grant recipient
- FY19 Community Collaborations grant recipient
- Family Support through Primary Prevention (FSPP) grant recipient
- Federal staff
- Other (Please describe in the textbox below.)_____

2. What is your role on your grant project? (If response is FY18 & FY19 Community Collaborations or FSPP grant recipient)

- Project Director/Manager
- Researcher/Evaluator
- Community Outreach Coordinator
- Demonstration Site Staff
- Legal Aid Partners
- Public Health Department
- Other (Please describe in the textbox below.)_____

3. Please indicate your top three (3) topic areas that you would like to learn more about to help you with grant project planning and implementation.

- Information from or about other CWCC or FSPP grants, other Children’s Bureau discretionary grants, or other prevention programs and initiatives
- Information about grants management tasks or activities
- Information about building and/or maintaining partnerships
- Information about funding primary prevention programs (i.e., braided and blended funding, leveraging funding from other initiatives)

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- Information about data collection/evaluation of primary prevention programs
- Information about evidence-based or evidence-informed strategies or activities
- Information about incorporating racial equity strategies to and reducing disproportionality
- Information about engaging those with lived experience through your project (i.e., advisory boards, shared decision making)
- Information about communicating, branding, or marketing your program
- Other (Please describe in the textbox below.)_____

4. What do you want to learn about other grant projects? (Select all that apply)

- Assessment and/or intake tools
- Implementation strategies
- Developing and maintaining community partnerships
- Evidence-based approaches/interventions
- Funding structure
- Data collection methods
- Evaluation design and tools
- Challenges, barriers, and solutions
- Family and community engagement strategies
- Family resource centers
- Concrete and economic supports
- Mandated reporting and “mandated supporting”
- Other (Please describe in the textbox below.)_____

5. How do you typically learn about what other grant projects are doing or learning on their projects? (Select all that apply)

- E-mail
- Social media
- The Grantee Exchange
- Web search/Google
- Meetings
- Other (Please describe in the textbox below.)_____

6. How do you typically get information from Federal staff about topics important to you? (e.g. grants management) (Select all that apply)

- E-mail
- Social media
- The Grantee Exchange
- Web search/Google
- Meetings
- Other (Please describe in the textbox below.)_____

7. What is the first place you look when searching for information to use in your work on your grant?

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- Personal files/folders
- Colleague
- Subject Matter Expert
- Children's Bureau/Federal Project Officer
- Children's Bureau website
- Child Welfare Information Gateway
- Internet search engine (e.g., Google)
- Other (Please describe in the textbox below.)_____

8. In a typical work week, how much time do you spend looking for information to support your work on the grant (e.g., searching the Internet for relevant products or reports, e-mailing to ask a colleague or subject matter expert)?

- ☐ Half an hour or less
- ☐ Half an hour to one hour
- ☐ Between 1 to 2 hours
- ☐ Between 2 and 3 hours
- ☐ More than 3 hours

9. Please indicate your agreement with the following statements referring to your experience of The Grantee Exchange platform and activities, including Office Hours Call, Project Directors' Call, and Who's Who.

	Strongly Disagree	Disagree	Agree	Strongly Agree	N/A
I know what other grant recipients are doing and learning on their projects.					
I have information about what other grant recipients are doing that can inform my own work.					
I can easily access information that supports my grant project.					
I have made valuable connections with other grant recipients outside of my grant project.					
I have been able to ask questions of other grant recipients to receive real time help.					
I know how to use the Grantee Exchange effectively.					
When I asked questions on the Grantee Exchange, I received helpful answers.					
The Grantee Exchange helps me to connect with other grant projects (from knowing who's who).					
The Grantee Exchange calls (Project Directors', Office Hours) help me to learn from and build relationships with other grant projects.					
I feel like I am a member of a knowledge community where we help each other find information in					

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service of our grant goals.

10. In the past 6 months, I have used the Grantee Exchange...

- Almost every day
- At least once a week
- At least once a month
- A few times
- Not at all

11. On a scale of 1 (poor) to 5 (excellent), please rate the following aspects of The Grantee Exchange.

	1 (Poor)	2	3	4	5 (Excellent)	N/A
Ease of logging on to the platform						
Ease of finding information						
Ease of asking questions						
Organization of the content						
Appeal of the design						
Content posted that matches my needs						

12. How can we improve the Grantee Exchange? _____

Thank you for your participation!