**Tribal Evaluation Institute Technical Assistance Satisfaction Survey**

OMB Control No.: 0970-0401

Expiration Date: XXXX

Thank you for taking the time to complete this survey! We are interested in understanding how grantees perceive the technical assistance (TA) provided by the Tribal Evaluation Institute (TEI) team. **One person** should complete the survey for the team, relaying the team’s experience with TEI. We suggest that this be the team member with the most experience working with TEI.

When answering this survey, please consider your experiences with all members of the TEI team (not just your TEI liaison). Your responses will be kept private.

1. What is your role on the Tribal Home Visiting team?

¨ Evaluator ¨ Program Coordinator

¨ Project Director ¨ Home Visitor

¨ Data Analyst ¨ Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. How long have you been in this role?

¨ Less than 1 year ¨ 3-5 years

¨ 1-3 years ¨ More than 5 years

Please rate how much you agree or disagree with the following statements.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| TEI demonstrates a strong understanding of… | | | | |
| 1. collecting and reporting performance measurement data. | Strongly Agree | Agree | Disagree | Strongly Disagree |
| 1. designing and implementing evaluation studies[[1]](#footnote-3). | Strongly Agree | Agree | Disagree | Strongly Disagree |
| 1. continuous quality improvement (CQI). | Strongly Agree | Agree | Disagree | Strongly Disagree |
| 1. data management and data systems. | Strongly Agree | Agree | Disagree | Strongly Disagree |
| 1. strategies for disseminating evaluation and/or data-related findings. | Strongly Agree | Agree | Disagree | Strongly Disagree |
| 1. the strengths of my tribal community/organization. | Strongly Agree | Agree | Disagree | Strongly Disagree |
| 1. the sensitivities of conducting evaluation in my tribal setting. | Strongly Agree | Agree | Disagree | Strongly Disagree |
| 1. the importance of data sovereignty and tribal ownership of data. | Strongly Agree | Agree | Disagree | Strongly Disagree |
| Please provide additional information to help explain your responses: | | | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| I feel… | | | | |
| 1. TEI respects the process we take to engage our community in data decisions. | Strongly Agree | Agree | Disagree | Strongly Disagree |
| 1. TEI respects the role my tribe’s sovereignty plays in data activities. | Strongly Agree | Agree | Disagree | Strongly Disagree |
| 1. TEI has an interest in understanding my community. | Strongly Agree | Agree | Disagree | Strongly Disagree |
| 1. TEI supports our team in using data practices that align with the beliefs and values of my community. | Strongly Agree | Agree | Disagree | Strongly Disagree |
| Please provide additional information to help explain your responses: | | | | |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| I am satisfied with TEI’s TA on… | | | | | |
| 1. collecting and reporting performance measurement data. | Strongly Agree | Agree | Disagree | Strongly Disagree | N/A |
| 1. designing and implementing evaluation studies. | Strongly Agree | Agree | Disagree | Strongly Disagree | N/A |
| 1. continuous quality improvement (CQI). | Strongly Agree | Agree | Disagree | Strongly Disagree | N/A |
| 1. data management and data systems. | Strongly Agree | Agree | Disagree | Strongly Disagree | N/A |
| 1. disseminating evaluation and/or data-related findings. | Strongly Agree | Agree | Disagree | Strongly Disagree | N/A |
| Please provide additional information to help explain your responses. If you selected, N/A for any items, please explain: | | | | | |

Please rate how often you agree with the following statements.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| I feel… | | | | |
| 1. the TEI team listens to me. | Always | Sometimes | Rarely | Never |
| 1. the TEI team includes my team in decision making. | Always | Sometimes | Rarely | Never |
| 1. the TEI team respects me. | Always | Sometimes | Rarely | Never |
| 1. I can be open and honest with the TEI team. | Always | Sometimes | Rarely | Never |
| 1. like I want to include TEI in our decision-making process, as it relates to collecting and reporting performance measurement data. | Always | Sometimes | Rarely | Never |
| 1. comfortable asking TEI for support. | Always | Sometimes | Rarely | Never |
| Please provide additional information to help explain your responses: | | | | |

The following items ask you to rank each specific method of TA on how useful it was to you and your team. These methods should be ranked in descending order, with the *most useful method of TA* ranked as 1. If you did not receive TA on a topic, you can check the box “did not use” to skip the question.

1. TA on collecting and reporting annual demographic and performance measurement data (e.g., Forms 1 and 2) (1 being most useful; 5 being least useful) \_\_\_\_\_ Did not use

|  |  |
| --- | --- |
| Usefulness Order (1-5) | TA Method |
|  | Webinars |
|  | Written guidance |
|  | Individual phone calls |
|  | Individual emails |
|  | Written feedback |

1. TA on implementing CQI projects (1 being most useful; 6 being least useful) \_\_\_\_\_\_ Did not use

|  |  |
| --- | --- |
| Usefulness Order (1-6) | TA Method |
|  | Webinars |
|  | Communities of Learning |
|  | Written guidance |
|  | Individual phone calls |
|  | Individual emails |
|  | Written feedback |

1. TA on conducting evaluation studies (1 being most useful; 6 being least useful) \_\_\_\_\_ Did not use

|  |  |
| --- | --- |
| Usefulness Order (1-6) | TA Method |
|  | Webinars |
|  | Communities of Learning |
|  | Written guidance |
|  | Individual phone calls |
|  | Individual emails |
|  | Written feedback |

1. TA on data systems (1 being most useful; 5 being least useful) \_\_\_\_\_\_ Did not use

|  |  |
| --- | --- |
| Usefulness Order (1-5) | TA Method |
|  | Webinars |
|  | Written guidance |
|  | Individual phone calls |
|  | Individual emails |
|  | Written feedback |

1. TA on disseminating data related findings (1 being most useful; 5 being least useful)

\_\_\_\_ Did not use

|  |  |
| --- | --- |
| Usefulness Order (1-5) | TA Method |
|  | Webinars |
|  | Written guidance |
|  | Individual phone calls |
|  | Individual emails |
|  | Written feedback |

1. Are there other types/methods of TA that TEI doesn’t use but you think would be helpful?
2. What TA experiences have you had with TEI that you would say have been the most successful in helping your program meet the grant requirements? Why?
3. How could TEI improve their TA to better support your success as a tribal home visiting grantee?

To what degree do you feel your team has improved their **knowledge** in the following areas because of your work with TEI? For these questions, “knowledge” means your team’s understanding of these concepts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Large improvement | Moderate improvement | Minimal improvement | No improvement | N/A |
| 1. Designing an evaluation study |  |  |  |  |  |
| 1. Analyzing data |  |  |  |  |  |
| 1. Data collection |  |  |  |  |  |
| 1. Managing a data system |  |  |  |  |  |
| 1. Performance measurement data collection |  |  |  |  |  |
| 1. Performance measurement reporting |  |  |  |  |  |
| 1. Conducting CQI projects |  |  |  |  |  |
| 1. Dissemination of data related findings |  |  |  |  |  |
| Please provide additional information to help explain your responses. If you selected, N/A for any items, please explain: | | | | | |

To what degree do you feel your team has improved their **skills** in the following areas because of your work with TEI? For these questions, “skills” means your team’s proficiency to do the activities listed below.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Large improvement | Moderate improvement | Minimal improvement | No improvement | N/A |
| 1. Designing an evaluation study |  |  |  |  |  |
| 1. Analyzing data |  |  |  |  |  |
| 1. Data collection |  |  |  |  |  |
| 1. Managing a data system |  |  |  |  |  |
| 1. Performance measurement data collection |  |  |  |  |  |
| 1. Performance measurement reporting |  |  |  |  |  |
| 1. Conducting CQI projects |  |  |  |  |  |
| 1. Dissemination of evaluation study and/or data related findings |  |  |  |  |  |
| Please provide additional information to help explain your responses. If you selected, N/A for any items, please explain: | | | | | |

1. Have you used the TEI website (www.tribaleval.org)? (If no, skip to #52)

Yes

No

1. How have you used the TEI website? Do you have any suggestions for how it could be improved?
2. Have you visited the Tribal Home Visiting Forms 1 & 2 Reporting Toolkit website? (If no, skip to #54)

\_\_ Yes

\_\_ No

1. How have you used the Tribal Home Visiting Forms 1 & 2 Reporting Toolkit website? Do you have any suggestions for how it could be improved?
2. Have you visited the Tribal Home Visiting Portal (My Peers) to access TEI resources? (If no, skip to #56)

☐ Yes

☐ No

1. How have you used the Tribal Home Visiting Portal to access TEI resources? Do you have suggestions on how TEI content on the portal could be improved?
2. To what extent do you use social media to get information relevant to collecting, reporting, and using data?

1. In this survey reference to “evaluation” could include grant required evaluation studies or grantee driven evaluation activities outside of Tribal Home Visiting that the TEI liaison provided technical assistance on. [↑](#footnote-ref-3)