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Sponsor Application for Family Unification Customer Satisfaction Survey

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) STATEMENT OF PUBLIC BURDEN: The purpose of this information collection is to gather customer feedback in order to continuously improve our services. Public reporting burden for this collection of information is estimated to average 7 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. Agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # is 0970-0401 and the expiration date is 06/30/2024. If you have any comments on this collection of information, please contact ucpolicy@acf.hhs.gov.

1. How satisfied are you with the Sponsor Application for Family Unification?

Not satisfied at all (1)

Not very satisfied (2)

Somewhat satisfied (3)

Satisfied (4)

Very satisfied (5)

2. How satisfied are you with the training information you have received on the Sponsor Application for Family Unification?

Not satisfied at all (1)

Not very satisfied (2)

Somewhat satisfied (3) Satisfied (4) Very satisfied (5)

3. How satisfied are you with the Sponsor Application for Family Unification onboarding and training process?

 Not satisfied at all (1) Not very satisfied (2) Somewhat satisfied (3) Satisfied (4) Very satisfied (5)

4. How satisfied are you with the support you have received since using the Sponsor Application for Family Unification?

 Not satisfied at all (1) Not very satisfied (2) Somewhat satisfied (3) Satisfied (4)


Very satisfied (5)

5. How could we continue to improve the Sponsor Application for Family Unification?

Please provide any additional comments you'd like to share.

1000 characters allowed

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