## Individualized Technical Assistance Feedback Survey 2023 (Mid and Post TA)

This survey is requesting feedback on your experiences working with [ECQA CENTER SPECIALIST] who provided individualized technical assistance to you on [TA FOCUS] during [TIME PERIOD].

1. Please identify the organization(s) with whom you are affiliated for the technical assistance (select all that apply):
   1. [ ] Government (state, tribal government, organization, or U.S. territory)
   2. [ ] Non-Government - Statewide organization
   3. [ ] Non-Government - Local or regional organization
   4. [ ] Other. Please describe: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. Your state/territory/tribe: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. Please rate the performance of the [ECQA Center Specialist] who worked with you/your team.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Excellent | Good | Fair | Poor |
| Approach to working with you/your team |  |  |  |  |
| Ability to convey important concepts effectively |  |  |  |  |
| Expertise relative to the challenges your state is experiencing |  |  |  |  |

Please write any comments you have about the ECQA Center Specialist:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Please indicate your level of agreement or disagreement with each of the following statements regarding your engagement with the ECQA Center Specialist

| Work with the technical assistance staff … | Strongly agree | Agree | Disagree | Strongly disagree | Unsure | NA |
| --- | --- | --- | --- | --- | --- | --- |
| Increased my knowledge on potential tasks, plans, or directions for [TA FOCUS]. | Strongly agree | Agree | Disagree | Strongly disagree | Unsure | NA |
| Helped me identify priorities and clear action steps for [TA FOCUS]. | Strongly agree | Agree | Disagree | Strongly disagree | Unsure | NA |
| Helped me begin to implement improved strategies for [TA FOCUS]. | Strongly agree | Agree | Disagree | Strongly disagree | Unsure | NA |
| Connected me to resources (internal or external) that will help me more easily access answers/solutions in the future | Strongly agree | Agree | Disagree | Strongly disagree | Unsure | NA |
| Influenced my overall approach to improving the quality of early care and education | Strongly agree | Agree | Disagree | Strongly disagree | Unsure | NA |
| Was valuable to my work supporting [TA FOCUS]. | Strongly agree | Agree | Disagree | Strongly disagree | Unsure | NA |

Please write any comments you have about your engagement with the technical assistance specialist:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. In a few words, please describe up to 3 goals you were hoping to accomplish through your work with the ECQA Center Specialist.
2. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
4. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
5. Please indicate the extent to which the TA helped you accomplish your goals (listed in question 4).

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | The TA *helped* me achieve my goals | The TA *somewhat helped* me achieve my goals | The TA *did not* *help* me achieve my goals | I’m not sure |
| [goal\_1] |  |  |  |  |

* 1. *[If ‘did not help’’ is selected]***Please describe how the TA could better support you in achieving your goal:** [TA goal\_1]. (open ended)
  2. *[If helped or somewhat helped]* What resources or supports provided by the TA were most helpful? (open ended)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | The TA *helped* me achieve my goals | The TA *somewhat helped* me achieve my goals | The TA *did not* *help* me achieve my goals | I’m not sure |
| [goal\_2] |  |  |  |  |

* 1. *[If ‘did not help’’ is selected]*Please describe how the TA could better support you in achieving your goal: [TA goal\_1]. (open ended)
  2. *[If helped or somewhat helped]* What resources or supports provided by the TA were most helpful? (open ended)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | The TA *helped* me achieve my goals | The TA *somewhat helped* me achieve my goals | The TA *did not* *help* me achieve my goals | I’m not sure |
| [goal\_3] |  |  |  |  |

* 1. *[If ‘did not help’’ is selected]*Please describe how the TA could better support you in achieving your goal: [TA goal\_1]. (open ended)
  2. *[If helped or somewhat helped]* What resources or supports provided by the TA were most helpful? (open ended)

1. How have you used – or how do you plan to use - what you learned from this technical assistance in your work? (Please select all that apply.)

* Trainings or presentations
* Discussions with governance bodies
* Discussions with advisory or other committees
* Discussions with supervisors
* Discussions with supervisees
* Formalize or improve existing partnerships
* Establish new partnerships
* Establish a committee or governance structure
* Create a strategic/action plan
* Create or update a policy
* Implement a policy or program
* Create new or update regulation(s)
* Do not plan to use
* Other (please specify):

1. The ECQA Center Specialist shared [insert resource(s) that were shared here] with you. How likely are you to use the resource(s) that were shared in the TA?

* Very unlikely
* Unlikely
* Somewhat likely
* Very likely
* Already using this resource
  + *[If already using this resource]* Please give 1-2 examples of how you used the resource
  + *[If unlikely or very unlikely]*Why are you unlikely to use the resource(s) shared in the TA?

1. What factors, if any, may prevent you or your team, from using what you learned from the ECQA Center specialist? (Please select all that apply)

* I have not faced any barriers; I have used or intend to use what I learned
* Lack of time
* Not enough staff
* Need for more TA and/or professional development
* Competing priorities
* Limited funds or other resources to support this effort
* Lack of state policies or processes to support this effort
* Lack of support/guidance from state leadership
* Need more time to build readiness among state leaders to support this effort
* Need more time to build buy-in from other stakeholders
* What I’ve learned is not applicable to my work
* I don’t have the authority or influence to gain support for this effort
* Other (Please describe):\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. To what extent did the technical assistance address how to overcome this as a potential barrier to using what you’ve learned in your work?
   1. ( ) Fully addressed this barrier
   2. ( ) Addressed this barrier, but I was still left with a few questions
   3. ( ) Briefly addressed this barrier
   4. ( ) Did not address this barrier
2. What supports or resources would you need to overcome these barriers? How could we improve this work to better meet your needs?
3. Is there anything else you would like to add about your experiences with the TA?