**2024 Gateway Website Survey: Exit Survey Questions**

**Note for Reviewers:** Skip logic notes are written in red font. These notes will not appear in the actual question on the survey; they are only meant to serve as a notification as to which respondents will be offered the question. Every respondent will be offered questions that do not have a skip logic note to indicate who will be offered the question. The Exit Survey will pop-up as an intercept when visitors’ cursors move towards the browser bar.

**OMB Control Number:0970-0401 Expiration Date xx/xx/xxxx**

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13). The purpose of this information collection is to gather feedback on the Child Welfare Information Gateway website to ensure capacity-building products and services meet the needs of child welfare professionals. Public reporting burden for this collection of information is estimated to average 2 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995 unless it displays a currently valid Office of Management and Budget (OMB) control number. The OMB control number for this project is 0970-0401. The OMB control number expires on xx/xx/xxxx. If you have any comments on this collection of information, please contact Jing Sun, Child Welfare Information Gateway, by e-mail at [jing.sun@icf.com](mailto:jing.sun@icf.com).

**Before you go...tell us what you think!**

1. [All Customer Types] On a scale from 1 (very difficult) to 5 (very easy), how easy was it to find the information or resources you needed on the Child Welfare Information Gateway website today?

* 0 (I did not find what I needed.)
* 1 (Very difficult)
* 2 (Difficult)
* 3 (Neither difficult nor easy)
* 4 (Easy) (*skip to Q3)*
* 5 (Very easy) *(skip to Q3)*

1. [All Customer Types] What information or resources were you looking for? (*skip to Q4*)

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. [All Customer Types] How do you intend to use the information or resources you found today?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. [All Customer Types] Why did you visit the Child Welfare Information Gateway website today?

* For my work *(Skip to Q5b*)
* For my education or schoolwork *(end survey)*
* For my own personal or family use (*skip to Q5a)*

1. Which of the following best describes your background or role?

5a. [Personal]

* Adopted person
* Adoptive parent
* Concerned person
* Foster or resource parent
* Kin caregiver
* Parent (biological or birth)
* Prospective foster or adoptive parent
* Relative
* Youth in foster care (current or former)

5b. [Professional]

* + Adoption services
  + Child protective services
  + Community partner (e.g., faith-based organization)
  + Diversity, equity, and inclusion practitioner
  + Educator or professor (higher education)
  + Educator or teacher (early childhood to 12th grade)
  + Family support or in-home services
  + Foster care services
  + Health or mental health services
  + Juvenile justice
  + Kinship care services
  + Legal or courts
  + Permanency
  + Prevention services
  + Residential provider
  + Substance use services
  + Youth services
  + Other (Please describe in the text box below.\_\_\_\_\_\_\_)