

# 2024 Gateway Website Survey: Embedded Page Survey Questions

**Introduction to Reviewers:** Skip logic notes are written in red font. These notes will not appear in the actual question on the survey; they are only meant to serve as a notification as to which respondents will be offered the question. The page survey will be embedded in the main content on the identified pages to give customers the opportunity to provide feedback on specific page content. This feedback mechanism will be implemented to address continuous quality improvement needs related to specific pages.

OMB Control Number:0970-0401 Expiration Date **xx/xx/xxxx**

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13). The purpose of this information collection is to gather feedback on the Child Welfare Information Gateway website to ensure capacity-building products and services meet the needs of child welfare professionals. Public reporting burden for this collection of information is estimated to average 2 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995 unless it displays a currently valid Office of Management and Budget (OMB) control number. The OMB control number for this project is 0970-0401. The OMB control number expires on **xx/xx/xxxx**. If you have any comments on this collection of information, please contact Jing Sun, Child Welfare Information Gateway, by e-mail at [jing.sun@icf.com](mailto:jing.sun@icf.com).

1. **[All Customer Types]** The content on this page meets my needs. (1 to 5 stars)



- 1 star *(skip to Q2)*
- 2 stars *(skip to Q2)*
- 3 stars *(skip to Q2)*
- 4 stars *(skip to Q3)*
- 5 stars *(skip to Q3)*

2. **[All Customer Types]** What suggestions do you have about the content? *(skip to Q4)*

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3. **[All Customer Types]** How do you intend to use the information or resources you found?

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4. **[All Customer Types]** Why did you visit the Child Welfare Information Gateway website today?

- For my work *(Skip to Q5b)*
- For my education or schoolwork *(end survey)*
- For my own personal or family use *(skip to Q5a)*

5. Which of the following best describes your background or role?

5a. **[Personal]**

- Adopted person
- Adoptive parent
- Concerned person
- Foster or resource parent
- Kin caregiver

- Parent (biological or birth)
- Prospective foster or adoptive parent
- Relative
- Youth in foster care (current or former)

5b. **[Professional]**

- Adoption services
- Child protective services
- Community partner (e.g., faith-based organization)
- Diversity, equity, and inclusion practitioner
- Educator or professor (higher education)
- Educator or teacher (early childhood to 12th grade)
- Family support or in-home services
- Foster care services
- Health or mental health services
- Juvenile justice
- Kinship care services
- Legal or courts
- Permanency
- Prevention services
- Residential provider
- Substance use services
- Youth services
- Other (Please describe in the text box below. \_\_\_\_\_)