2024 Gateway Website Survey: Embedded Page Survey Questions

Introduction to Reviewers: Skip logic notes are written in red font. These notes will not appear in the actual question on the survey; they are only meant to serve as a notification as to which respondents will be offered the question. The page survey will be embedded in the main content on the identified pages to give customers the opportunity to provide feedback on specific page content. This feedback mechanism will be implemented to address continuous quality improvement needs related to specific pages.

1. [All Customer Types] The content on this page meets my needs. (1 to 5 stars)

   ☆☆☆☆☆

   o   1 star *(skip to Q2)*
   o   2 stars *(skip to Q2)*
   o   3 stars *(skip to Q2)*
   o   4 stars *(skip to Q3)*
   o   5 stars *(skip to Q3)*

2. [All Customer Types] What suggestions do you have about the content? *(skip to Q4)*
   _____

3. [All Customer Types] How do you intend to use the information or resources you found?
   _____

4. [All Customer Types] Why did you visit the Child Welfare Information Gateway website today?
   o   For my work *(Skip to Q5b)*
   o   For my education or schoolwork *(end survey)*
   o   For my own personal or family use *(skip to Q5a)*

5. Which of the following best describes your background or role?

   5a. [Personal]
   o   Adopted person
   o   Adoptive parent
   o   Concerned person
   o   Foster or resource parent
   o   Kin caregiver

o   Parent (biological or birth)
o   Prospective foster or adoptive parent
o   Relative
o   Youth in foster care (current or former)

5b. [Professional]
o   Adoption services
o   Child protective services
o   Community partner (e.g., faith-based organization)
o   Diversity, equity, and inclusion practitioner
o   Educator or professor (higher education)
o   Educator or teacher (early childhood to 12th grade)
o   Family support or in-home services
o   Foster care services
o   Health or mental health services
o   Juvenile justice
o   Kinship care services
o   Legal or courts
o   Permanency
o   Prevention services
o   Residential provider
o   Substance use services
o   Youth services
o   Other (Please describe in the text box below._____)