

Instructions

The Office of Refugee Resettlement (ORR), Unaccompanied Children (UC) Program Technology Products (UC Tech) has recently modernized the UC Bed Census with the Bed Capacity Management tools.

UC Tech aims to collect feedback from providers to understand if the tools are meeting the needs of the users; to inform improvements to the tools' usability; and to enhance the clarity of the presentation delivery. This feedback will contribute to the overall analysis, future updates of the tools, and the UC Program's operations.

Click the response that most closely describes your answer to each question. If you do not have an answer, you may leave it blank.

1. How satisfied are you with the modernization of the UC Capacity Management Tools?
 - (1) Not satisfied at all
 - (2) Not very satisfied
 - (3) Somewhat satisfied
 - (4) Satisfied
 - (5) Very satisfied

2. How satisfied are you with the training experience you received for the UC Capacity Management Tools?
 - (1) Not satisfied at all
 - (2) Not very satisfied
 - (3) Somewhat satisfied
 - (4) Satisfied
 - (5) Very satisfied

3. It is easier to complete the tasks I need to do in the modernized UC Capacity Management Tools.
 - Strongly disagree
 - Disagree
 - Neutral
 - Agree
 - Strongly agree

4. I would rather use the UC Capacity Management Tools than the UC Bed Census to report beds to ORR.
 - Strongly disagree
 - Disagree

- | Neutral
- | Agree
- | Strongly agree

5. I would rather use the UC Capacity Management Tools than our current methods of tracking children in care (e.g. whiteboards, spreadsheets, other systems.)

- | Strongly disagree
- | Disagree
- | Neutral
- | Agree
- | Strongly agree

6. If you were to deliver this training of the modernized UC Capacity Management Tools to a colleague, what would you do differently?

7. Please provide any additional comments you would like to share.

Thank you very much for taking the time to complete this survey. If you would like to make a comment about this survey, please contact the UC Capacity Management Tools Survey Team via email at bed.cap@acf.hhs.gov.

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) STATEMENT OF PUBLIC BURDEN: The purpose of this information collection is to obtain user feedback on ORR's modernized UC Capacity Management Tools. Public reporting burden for this collection of information is estimated to average 0.06 hours per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # is 0970-0401 and the expiration date is 06/30/2024. If you have any comments on this collection of information, please contact bed.cap@acf.hhs.gov.