

Standard Feedback Survey for the National Center on Parent, Family, and Community Engagement’s (NCPFCE) Training and Technical Assistance Offerings and Resources

Survey Item Question Bank

Below is the bank of questions (along with accompanying introductory text) from which questions are sampled for NCPFCE surveys. Items with italicized and blue colored text will be updated to reflect content or other available information specific to the training/survey/resource. A sample instrument (digital survey) is available upon request. Once approved by OMB, the survey will also contain the control number, expiration date, and required text determined by OMB about the Paperwork Reduction Act.

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) STATEMENT OF PUBLIC BURDEN: The purpose of this information collection is to collect feedback to inform improve future programmatic TTA, services, and resources. Public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # is 0970-0401 and the expiration date is [date]. If you have any comments on this collection of information, please contact [contact info].

ITEMS FOR NCPFCE FEEDBACK SURVEYS

Survey Item	Response Scale	Notes
Demographic Questions		
What program setting do you work with? (check all that apply)	Checkboxes: <ul style="list-style-type: none"> • Head Start • Early Head Start • Early Head Start - Child 	

	<p>Care Partnership (EHS/CCP)</p> <ul style="list-style-type: none"> • Child Care • Other: Please describe 	
<p>What is your role?/What is your current role?/Please select the role that is closest to your position/primary role (select one answer)</p>	<p>Radio buttons:</p> <ul style="list-style-type: none"> <input type="radio"/> Teacher/Teacher Aide/Teacher Assistant <input type="radio"/> Family Child Care Provider <input type="radio"/> Home Visitor <input type="radio"/> Family Services Manager/Family Services Coordinator <input type="radio"/> Family Support Worker/Family Services Worker/Family Advocate/Family Engagement Specialist/Family Educator <input type="radio"/> Education/Child Development Manager <input type="radio"/> Disabilities Manager/Staff <input type="radio"/> Nutrition Manager/Staff <input type="radio"/> Health Manager/Staff <input type="radio"/> Mental Health Manager/Mental Health Services Staff <input type="radio"/> Other Manager or Coordinator <input type="radio"/> Director/Assistant Director/Associate Director <input type="radio"/> Coach <input type="radio"/> Parent/Caregiver <input type="radio"/> Family Member <input type="radio"/> TA Provider 	

	<ul style="list-style-type: none"> <input type="radio"/> State & Tribal Staff <input type="radio"/> Non-Managerial Fiscal/Accounting Staff <input type="radio"/> Administrative Assistant/Staff <input type="radio"/> ERSEA-related role <input type="radio"/> Data Specialist <input type="radio"/> Father/Male Engagement Specialist <input type="radio"/> Federal Staff <input type="radio"/> CEO, CFO, or Executive <input type="radio"/> Other: Please describe _____ 	
<p>What Head Start Region do you represent?/Please select your Region/What is your Region?/In what Region was the Head Start program you were involved with located? (select one answer)</p>	<p>Radio buttons:</p> <ul style="list-style-type: none"> <input type="radio"/> Region I <input type="radio"/> Region II <input type="radio"/> Region III <input type="radio"/> Region IV <input type="radio"/> Region V <input type="radio"/> Region VI <input type="radio"/> Region VII <input type="radio"/> Region VIII <input type="radio"/> Region IX <input type="radio"/> Region X <input type="radio"/> Region XI <input type="radio"/> Region XII 	
<p>In which state/territory do you reside?/Please select your state/territory: (select one answer)</p>	<p>Radio buttons:</p> <ul style="list-style-type: none"> <input type="radio"/> Alabama (AL) <input type="radio"/> Alaska (AK) <input type="radio"/> American Samoa (AS) <input type="radio"/> Arizona (AZ) <input type="radio"/> Arkansas (AR) <input type="radio"/> California (CA) 	

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|--|---|--|
| | <ul style="list-style-type: none">o Colorado (CO)o Connecticut (CT)o Delaware (DE)o District of Columbia (DC)o Florida (FL)o Georgia (GA)o Guam (GU)o Hawaii (HI)o Idaho (ID)o Illinois (IL)o Indiana (IN)o Iowa (IA)o Kansas (KS)o Kentucky (KY)o Louisiana (LA)o Maine (ME)o Maryland (MD)o Massachusetts (MA)o Michigan (MI)o Minnesota (MN)o Mississippi (MS)o Missouri (MO)o Montana (MT)o Nebraska (NE)o Nevada (NV)o New Hampshire (NH)o New Jersey (NJ)o New Mexico (NM)o New York (NY)o North Carolina (NC)o North Dakota (ND)o Northern Mariana Islands (MP)o Ohio (OH) | |
|--|---|--|

	<ul style="list-style-type: none"> <input type="radio"/> Oklahoma (OK) <input type="radio"/> Oregon (OR) <input type="radio"/> Pennsylvania (PA) <input type="radio"/> Puerto Rico (PR) <input type="radio"/> Rhode Island (RI) <input type="radio"/> South Carolina (SC) <input type="radio"/> South Dakota (SD) <input type="radio"/> Tennessee (TN) <input type="radio"/> Texas (TX) <input type="radio"/> Utah (UT) <input type="radio"/> Vermont (VT) <input type="radio"/> Virgin Islands (VI) <input type="radio"/> Virginia (VA) <input type="radio"/> Washington (WA) <input type="radio"/> West Virginia (WV) <input type="radio"/> Wisconsin (WI) <input type="radio"/> Wyoming (WY) 	
How many years have you been working in the early childhood field?/Years in early childhood field (select one answer)	Radio buttons: <ul style="list-style-type: none"> <input type="radio"/> 0-2 years <input type="radio"/> 3-5 years <input type="radio"/> 6-10 years <input type="radio"/> 11-20 years <input type="radio"/> More than 20 years 	
How long have you been in the role you identified above?/How long have you held your current role?/Years in role (select one answer)	Radio buttons: <ul style="list-style-type: none"> <input type="radio"/> 0-2 years <input type="radio"/> 3-5 years <input type="radio"/> 6-10 years <input type="radio"/> 11-20 years <input type="radio"/> More than 20 years 	
Which categories describe you? (check all that apply)	Checkboxes: <ul style="list-style-type: none"> <input type="checkbox"/> American Indian or Alaska Native <input type="checkbox"/> Asian <input type="checkbox"/> Black or African American 	

	<ul style="list-style-type: none"> • Hispanic, Latino or Spanish origin • Middle Eastern or North African • Native Hawaiian or other Pacific Islander • White • A race, ethnicity, or origin not listed here (please specify): • I prefer not to answer 	
Demographic Questions Used in Select Cases		
How do you identify? (check all that apply):	<p>Checkboxes:</p> <ul style="list-style-type: none"> • Woman • Man • Non-binary/Non-conforming/Two-spirit • Prefer to self-describe as: • I prefer not to answer 	<i>Used previously for a national event focused on LGBTQIA2S+ Parents, Families, and Staff.</i>
How did you view this webinar/event?	<p>Radio buttons:</p> <ul style="list-style-type: none"> <input type="radio"/> I watched the live broadcast. <input type="radio"/> I viewed the webinar on-demand. 	<i>For events that are also offered on-demand.</i>
Do you work with/specifically support <i>[insert role/group/population of interest]</i> in your current role(s)?	<p>Radio buttons:</p> <ul style="list-style-type: none"> <input type="radio"/> Yes <input type="radio"/> No 	
Have you explored/used <i>[insert topic/resource/content of interest]</i> before today/this event?	<p>Radio buttons:</p> <ul style="list-style-type: none"> <input type="radio"/> Yes <input type="radio"/> No 	
Are you affiliated with Early Head Start (EHS) or Head Start (HS)?	<p>Radio buttons:</p> <ul style="list-style-type: none"> <input type="radio"/> Early Head Start (EHS) 	<i>For Program and Family Voice (PFV) Committee</i>

	<ul style="list-style-type: none"> <input type="radio"/> EHS - Home Based <input type="radio"/> Early Head Start - Child Care Partnership (EHS/CCP) <input type="radio"/> Head Start (HS) <input type="radio"/> Other: Please describe 	<i>evaluations</i>
HS/Program Affiliation	Open-ended response box	<i>For PFV Committee evaluations</i>
Currently enrolled in or graduated from Early Head Start (EHS)/Head Start (HS)?	Radio buttons: <ul style="list-style-type: none"> <input type="radio"/> Currently enrolled in EHS/HS <input type="radio"/> Graduated from EHS/HS <input type="radio"/> Other: Please describe 	<i>For PFV Committee evaluations</i>
Number of children in EHS/HS or graduated from EHS/HS?	Radio buttons: <ul style="list-style-type: none"> <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> Other (please specify) 	<i>For PFV Committee evaluations</i>
Event/Resource Feedback		
<i>Overall Satisfaction</i>		

I was satisfied with the quality of the presentation/session/training/event/webinar/institute/meeting/course .	Likert Scale (Horizontal) <input type="radio"/> Strongly Disagree <input type="radio"/> Disagree <input type="radio"/> Agree <input type="radio"/> Strongly Agree	
Presenter Quality		
The presenter(s) was/were knowledgeable in the content area.	Likert Scale (Horizontal) <input type="radio"/> Strongly Disagree <input type="radio"/> Disagree <input type="radio"/> Agree <input type="radio"/> Strongly Agree	
The presenter(s) was/were effective in engaging participants.	Likert Scale (Horizontal) <input type="radio"/> Strongly Disagree <input type="radio"/> Disagree <input type="radio"/> Agree <input type="radio"/> Strongly Agree	
The presenter(s) was/were effective in communicating key information.	Likert Scale (Horizontal) <input type="radio"/> Strongly Disagree <input type="radio"/> Disagree <input type="radio"/> Agree <input type="radio"/> Strongly Agree	
Content Fit/Relevance		
The content of the presentation/session/training/event/webinar/institute/course/resource was relevant to my work.	Likert Scale (Horizontal) <input type="radio"/> Strongly Disagree <input type="radio"/> Disagree <input type="radio"/> Agree <input type="radio"/> Strongly Agree	

<p>Please let us know whether you found the content presented in the session/training/event/webinar/institute/course/resource to be too simple, too advanced, or just about right.</p>	<p>Likert Scale (Horizontal)</p> <ul style="list-style-type: none"> <input type="radio"/> Far Too Simple <input type="radio"/> A Bit Too Simple <input type="radio"/> About Right <input type="radio"/> A Bit Too Advanced <input type="radio"/> Far Too Advanced 	
Intended Application of Knowledge		
<p>I learned something during the presentation/session/training/event/webinar/institute/course that I plan to use in my work/ outside of the meeting/training/event/course.</p>	<p>Likert Scale (Horizontal)</p> <ul style="list-style-type: none"> <input type="radio"/> Strongly Disagree <input type="radio"/> Disagree <input type="radio"/> Agree <input type="radio"/> Strongly Agree 	
<p>Please give an example of one action step you will take as a result of the knowledge you gained from this presentation/session/training/event/webinar/institute/meeting/course/resource /Please identify one concept or skill you learned that you will use in your work/outside of the meeting/training/event/course.</p>	<p>Open-ended response box</p>	

<p>What factors, if any, may prevent you from using what you learned? (select all that apply)</p>	<p>Checkboxes</p> <ul style="list-style-type: none"> <input type="checkbox"/> Lack of time <input type="checkbox"/> Lack of funds/resources <input type="checkbox"/> Lack of personnel <input type="checkbox"/> Staff turnover <input type="checkbox"/> Lack of support/guidance from program leadership <input type="checkbox"/> Misalignment with parent needs/goals <input type="checkbox"/> Not a good fit <input type="checkbox"/> Lack of staff engagement <input type="checkbox"/> Lack of cultural relevance <input type="checkbox"/> Other (please specify) 	
<p>DEI</p>		
<p>The information presented was respectful, non-judgmental and supportive of diverse populations (i.e., free from stereotypes or bias).</p>	<p>Likert Scale (Horizontal)</p> <ul style="list-style-type: none"> <input type="checkbox"/> Strongly Disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Agree <input type="checkbox"/> Strongly Agree 	
<p>The content of the <i>presentation/session/training/event/webinar/institute/course/resource</i> was inclusive of diverse cultural experiences and backgrounds.</p>	<p>Likert Scale (Horizontal)</p> <ul style="list-style-type: none"> <input type="checkbox"/> Strongly Disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Agree <input type="checkbox"/> Strongly Agree 	
<p>How could this <i>presentation/session/training/event/webinar/institute/meeting/course/resource</i> be more inclusive of or responsive to diverse audiences?</p>	<p>Open-ended response box</p>	

Knowledge Change		
How much did the <i>presentation/session/training/event/webinar/institute/meeting/course/resource</i> increase your knowledge of the topic(s) presented?	Radio Buttons <input type="radio"/> No Increase <input type="radio"/> Small Increase <input type="radio"/> Moderate Increase <input type="radio"/> Large Increase	
The <i>presentation/session/training/event/webinar/institute/course/resource</i> deepened my knowledge of the topic(s) presented.	Likert Scale (Horizontal) <input type="radio"/> Strongly Disagree <input type="radio"/> Disagree <input type="radio"/> Agree <input type="radio"/> Strongly Agree	
BEFORE [this] <i>presentation/session/training/event/webinar/institute/course/using this resource</i> , my knowledge of the content/topics addressed can best be described as...	Likert Scale (Horizontal) <input type="radio"/> I had no knowledge of the content/topic addressed <input type="radio"/> I had minimal knowledge of the content/topic addressed <input type="radio"/> I had moderate knowledge of the content/topic addressed <input type="radio"/> I had a high level of knowledge of the content/topic addressed	<i>Alternate knowledge change question</i>
AFTER [this] <i>presentation/session/training/event/webinar/institute/course/using this resource</i> , my knowledge of the content/topics addressed can best be described as...	Likert Scale (Horizontal) <input type="radio"/> I have no knowledge of the content/topic addressed <input type="radio"/> I have minimal knowledge of the content/topic addressed <input type="radio"/> I have moderate knowledge of the content/topic addressed <input type="radio"/> I have a high level of knowledge of the content/topic addressed	<i>Alternate knowledge change question</i>

Strengths and Areas for Improvement/Follow Up		
What do you think worked well in the presentation/session/training/event/webinar/institute/meeting/course/resource?	Open-ended response box	
How can we improve this presentation/session/training/event/webinar/institute/meeting/course/resource? in the future?	Open-ended response box	
Please provide one piece of feedback (either positive or constructive) about the presentation/session/training/event/webinar/institute/meeting/course/resource .	Open-ended response box	<i>Alternate strengths/improvement question</i>
Following this presentation/session/training/event/webinar/institute/meeting/course , what type(s) of follow-up support or resource(s) would be most useful to you on this topic?	Open-ended response box	
Event/Resource Feedback Questions Used in Select Cases		
Please select the sessions you attended:	Dropdown Menu/Radio Buttons: [List of sessions]	<i>Used for events in which session-level evaluation data is needed/requested. Bracketed text will be unique to the event.</i>
Please explain/If you wish to share any additional information pertaining to the previous question, please do so here:	Open-ended response box	<i>Used to collect additional information/ask for elaboration on a prior response/question</i>
The presenter(s) was/were responsive to participants' questions.	Likert Scale (Horizontal) <ul style="list-style-type: none"> <input type="radio"/> Strongly Disagree <input type="radio"/> Disagree <input type="radio"/> Agree <input type="radio"/> Strongly Agree 	
The resources provided during the presentation/session/training/event/webinar/institute/course were relevant and useful for my work.	Likert Scale (Horizontal) <ul style="list-style-type: none"> <input type="radio"/> Strongly Disagree <input type="radio"/> Disagree <input type="radio"/> Agree 	<i>Alternate relevance/usefulness question</i>

	<input type="radio"/> Strongly Agree	
This <i>presentation/session/training/event/webinar/institute/course/resource</i> confirmed my knowledge of the topics presented.	Likert Scale (Horizontal) <ul style="list-style-type: none"> <input type="radio"/> Strongly Disagree <input type="radio"/> Disagree <input type="radio"/> Agree <input type="radio"/> Strongly Agree 	
I feel prepared to apply what I learned in this <i>presentation/session/training/event/webinar/institute/course/resource</i> .	Likert Scale (Horizontal) <ul style="list-style-type: none"> <input type="radio"/> Strongly Disagree <input type="radio"/> Disagree <input type="radio"/> Agree <input type="radio"/> Strongly Agree 	<i>Alternate intended application of knowledge question</i>
The environment was supportive of learning.	Likert Scale (Horizontal) <ul style="list-style-type: none"> <input type="radio"/> Strongly Disagree <input type="radio"/> Disagree <input type="radio"/> Agree <input type="radio"/> Strongly Agree 	
What aspects of the <i>presentation/session/training/event/webinar/institute/course/resource</i> were most useful? What aspects were least useful?	Open-ended response box	
I plan to share the information received during the <i>presentation/session/training/event/webinar/institute/meeting/course</i> with others.	Likert Scale (Horizontal) <ul style="list-style-type: none"> <input type="radio"/> Strongly Disagree <input type="radio"/> Disagree <input type="radio"/> Agree <input type="radio"/> Strongly Agree 	
What topics would you like to learn more about in the future?	Open-ended response box	
I believe that the stated learning outcome(s) for this <i>presentation/session/training/event/webinar/institute/course</i> were met [<i>Learning Objective</i>] /The following stated objective was met: [<i>Learning Objective</i>]	Likert Scale (Horizontal) <ul style="list-style-type: none"> <input type="radio"/> Strongly Disagree <input type="radio"/> Disagree <input type="radio"/> Agree <input type="radio"/> Strongly Agree 	<i>Used in evaluations for events/trainings in which CEUs are offered (e.g., iPD courses, national Institutes)</i>

The content of the module was easy to navigate.	Likert Scale (Horizontal) <input type="radio"/> Strongly Disagree <input type="radio"/> Disagree <input type="radio"/> Agree <input type="radio"/> Strongly Agree	<i>Used for iPD course evaluations</i>
Other comments/Is there anything else you would like to share?	Open-ended response box	
What tools from the [resource] seem most applicable to the grant recipient staff/families you currently work with?	Open-ended response box	
Reflect on how you might integrate information from the [resource] into your practice as you interact with grant recipient staff/families.	Open-ended response box	
The [resource] will help to increase my knowledge and confidence with supporting/implementing [content/topic] strategies/strategies related to [content/topic].	Likert Scale (Horizontal) <input type="radio"/> Strongly Disagree <input type="radio"/> Disagree <input type="radio"/> Agree <input type="radio"/> Strongly Agree	
Do you anticipate any barriers or challenges when using the [resource]?	<input type="radio"/> Yes <input type="radio"/> No	

Intro/Welcome Text Used in Feedback Surveys

Thank you for participating in the [event name] event on [date]. To help ensure the quality of our services, we ask that you complete the following feedback survey. This brief survey is voluntary, and you	<i>Intro text used for single-day event evaluation</i>
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<p>do not have to answer any questions if you wish. All feedback will be kept private. Your responses are anonymous, and results will be summarized in a way that cannot identify any individual. To further protect your privacy please refrain from including personally identifiable information in open-ended responses. The survey takes about 5 minutes to complete.</p> <p>Please note that some survey items use a multi-point scale. If you are taking the survey on your phone, you may have to scroll down to see the entire scale. When finished, click the "Submit" button at the bottom of the final page to record your responses. You are free to move throughout the survey and change responses until you click "Submit".</p>	
<p>Thank you for participating in [Day X] of [event name], on [date]. To help ensure the quality of our services, we ask that you complete the following feedback survey. This brief survey is voluntary, and you do not have to answer any questions if you wish. All feedback will be kept private. Your responses are anonymous, and results will be summarized in a way that cannot identify any individual. To further protect your privacy please refrain from including personally identifiable information in open-ended responses. The survey takes about 5 minutes to complete.</p> <p>Please note that some survey items use a multi-point scale. If you are taking the survey on your phone, you may have to scroll down to see the entire scale. When finished, click the "Submit" button at the bottom of the final page to record your responses.</p>	<p><i>Intro text for first day and any non-final day evaluation of a multi-day event</i></p>
<p>Thank you for participating in [Day X] of [event name] between [date] and [date]. To help ensure the quality of our services, we ask that you complete the following feedback survey. This survey has two sections addressing (1) the specific sessions offered on the [X] day of the event and (2) the event overall. Please complete both sections, as relevant.</p> <p>This brief survey is voluntary, and you do not have to answer any questions if you wish. All feedback will be kept private. Your responses are anonymous, and results will be summarized in a way that cannot identify any individual. To further protect your privacy please refrain from including personally identifiable information in open-ended responses. The survey takes about 5 minutes to complete.</p> <p>Please note that some survey items use a multi-point scale. If you are taking the survey on your phone, you may have to scroll down to see the entire scale. When finished, click the "Submit" button at the bottom of the final page to record your responses.</p>	<p><i>Intro text for the final day evaluation of a multi-day event</i></p>
<p>Thank you for participating in [course name] e-learning course. To help ensure the quality of our services and to qualify for CEUs from this course, we ask that you complete the following feedback survey. This brief survey is voluntary and your feedback will be kept private. The survey takes about 5 minutes to</p>	<p><i>Intro text used for evaluations of iPD courses</i></p>

<p>complete.</p> <p>When finished, click the "Submit" button at the bottom of the final page to record your responses. You are free to move throughout the survey and change responses until you click "Submit".</p>	
<p>We are interested in learning more about your thoughts and experiences with [resource name] and invite you to provide feedback using the following survey.</p> <p>Please note that some survey items use a multi-point scale. If you are taking the survey on your phone, you may have to scroll down to see the entire scale. When finished, click the "Submit" button at the bottom of the final page to record your responses. You are free to move throughout the survey and change responses until you click "Submit".</p> <p>Thanks so much for taking the time to provide your thoughts!</p>	<p><i>Intro text used for evaluations on specific resources or content.</i></p>
<p>Would you prefer to complete this survey in Spanish? Select your preferred language from the dropdown menu in the top right corner of this window.</p>	<p><i>Included in the intro of all evaluations that have been translated into Spanish</i></p>