Previewing Touchpoint

ADMINISTRATION FOR CHILDREN & FAMILIES
Office of Refugee Resettlement **VOR Card Feedback**
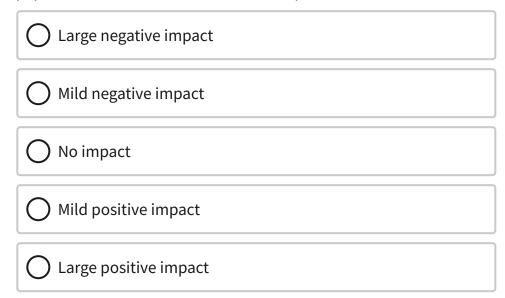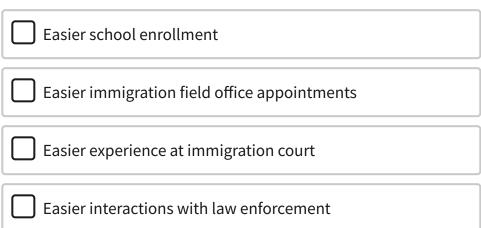
This survey seeks to measure the effectiveness and collect feedback on the Verification of Release (VOR) Card initiative.

A red asterisk (*) indicates a required field.

Overall, what impact does the plastic VOR Card (in addition to the paper VOR form) have on children and sponsors? *

- ◯ Large negative impact

- ◯ Mild negative impact

- ◯ No impact

- ◯ Mild positive impact

- ◯ Large positive impact

Based on conversations with children or sponsors, how has the VOR Card been helpful? Please select all that apply.

- ☐ Easier school enrollment

- ☐ Easier immigration field office appointments

- ☐ Easier experience at immigration court

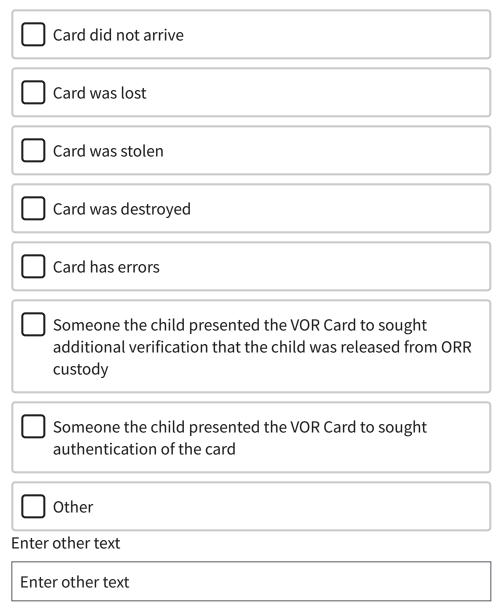- ☐ Easier interactions with law enforcement

- ☐ Used to access medical care or get prescription medicine

- ☐ Used to get a library card

- ☐ Plastic card is more portable and durable than paper form

- ☐ Easier to access relevant social services and benefits in their community

- ☐ Card verifiable and accepted by Federal, state, and local agencies

- ☐ Child or sponsor knew how to reach the National Call Center

- ☐ Other

Enter other text

Enter other text

Please elaborate on any positive impacts marked above.

Based on conversations with children or sponsors, which of the following challenges have they had with the VOR Card? Please select all that apply.

- ☐ Card did not arrive

- ☐ Card was lost

- ☐ Card was stolen

- ☐ Card was destroyed

- ☐ Card has errors

- ☐ Someone the child presented the VOR Card to sought additional verification that the child was released from ORR custody

- ☐ Someone the child presented the VOR Card to sought authentication of the card

- ☐ Other

Enter other text

Enter other text

Please elaborate on any challenges marked above.

[   ]

Please tell us any more feedback you have about the VOR Card.

[   ]

If you interested in sharing more information with us, please write your email below. We may contact you as the VOR Card initiative continues.

[   ]

Submit