

# ECR Support Services Evaluation

## Requester Questionnaire

The John S. McCain III National Center for Environmental Conflict Resolution (National Center) evaluates all of its services. As a part of this evaluation, we ask the agency representatives who have requested National Center services to provide us with information about their experience. Your responses will be used to improve our programs and services. The average estimated reporting burden for this questionnaire is 5 minutes. This estimate includes time for reviewing the instructions and completing the questionnaire. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the National Center. Please note your responses to this questionnaire are confidential. The identity of individual respondents is not recorded.

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**What prompted your request for services from the National Center?**

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**What service(s) did the National Center provide?**

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**Please indicate your overall level of satisfaction with the National Center's services:**

Totally Dissatisfied	Mostly Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Mostly Satisfied	Totally Satisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Please elaborate:</i> <hr/> <hr/>						

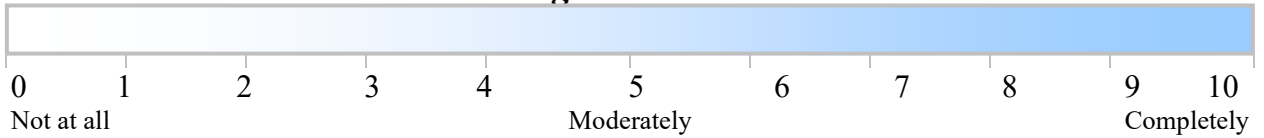
**What are the anticipated benefits/impacts of the National Center's services?**

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**If your work with the National Center were starting over again, what changes would you like to see happen?**

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### *Rating Scale*



**Using the scale above, please rate your agreement with the following statements:**

<i>Rating</i>	
_____	a. The services provided by the National Center have helped us or will help us determine how best to proceed to address the environmental conflict(s)/issue(s) discussed. If not applicable, please write N/A.
_____	b. Overall, the services provided by the National Center help us improve the effectiveness of our environmental conflict resolution and collaborative problem-solving efforts. If not applicable, please write N/A.

**Please use the space below for any additional feedback you would like to provide.**

**THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE.**

PERSONS WITH DISABILITIES WHO REQUIRE ALTERNATIVE MEANS FOR  
COMMUNICATION OF PROGRAM EVALUATION INFORMATION SHOULD CONTACT  
THE NATIONAL CENTER AT (520) 901-8544.