

ECR Support Services Evaluation - Requester Questionnaire

OMB Number: 3320-0009

Approval Expiry Date: 02/28/2015

The U.S. Institute for Environmental Conflict Resolution (U.S. Institute) evaluates all of its services. As a part of this evaluation we ask the agency representatives who have requested U.S. Institute services to provide us with information about their experience. Your responses will be used to improve our programs and services. The average estimated reporting burden for this questionnaire is 5 minutes.

Base Survey: ECR Support Services Evaluation - Requester Questionnaire

1. What prompted your request for services from the U.S. Institute?

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2. What service(s) did the U.S. Institute provide?

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3. Please indicate your overall level of satisfaction with the U.S. Institute's services:

- Totally Dissatisfied
- Mostly Dissatisfied
- Somewhat Dissatisfied
- Neither Satisfied nor Dissatisfied
- Somewhat Satisfied
- Mostly Satisfied
- Totally Satisfied

Please elaborate:

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4. What are the anticipated benefits/impacts of the U.S. Institute's services?

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5. If your work with the U.S. Institute were starting over again, what changes would you like to see happen?

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6. Using the scale below, please rate your agreement with the following statements:

6a. The services provided by the U.S. Institute have helped us or will help us determine how best to proceed to address the environmental conflict(s)/issue(s) discussed.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

6b. Overall, the services provided by the U.S. Institute help us improve the effectiveness of our environmental conflict resolution and collaborative problem-solving efforts.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

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7. Please use the space below for any additional feedback you would like to provide.

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THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE.