

Facilitated Process Evaluation - Participant Questionnaire

OMB Number: 3320-0010

Approval Expiry Date: 02/28/2015

The U.S. Institute for Environmental Conflict Resolution requests your assistance in evaluating this process. As a part of this evaluation we ask the various participants who have been involved in this project to provide us with information about their experience. The data compiled will be used to improve future mediation and facilitation processes. The average estimated reporting burden for this questionnaire is 12 minutes. This estimate includes time for reviewing the instructions, gathering the data needed, completing, and reviewing the questionnaire. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Institute. The Institute will not report information from this evaluation in a way that respondents or their organizations can be identified. Moreover, the identity of individual respondents will be kept confidential and will not be disclosed. The Office of Management and Budget (OMB) number that is displayed on the cover is currently valid and authorizes this collection of information.

Base Survey: Facilitated Process Evaluation - Participant Questionnaire

1. Using the scale provided, please rate the following questions about the participants and resources?

1a. The participants, as a group, represented all affected concerns.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

1b. The participants continued to be engaged so long as their involvement was necessary.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

1c. The participants had sufficient authority to make commitments on behalf of their organizations.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

1d. I had the resources (e.g., time, money) needed to participate effectively in the process.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

1e. I had sufficient access to relevant information I needed in order to participate effectively in this collaborative process.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

1f. Relevant information was effectively integrated into the process (e.g., a project web site was used to share information, spatial analysis and decision support tools were used).

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

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2. Using the scale provided, please rate the following for each facilitator involved in this process:

Please identify each facilitator by placing their initials in the space provided, and then rate each statement for each facilitator.

2. Initials of Facilitator(s)

2a. The facilitator kept us on track and helped us find ways to move forward constructively.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

2b. The facilitator dealt with all participants in a fair and unbiased manner, and made sure that no one dominated the process.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

2c. The facilitator helped us manage technical discussions efficiently.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

2d. The facilitator helped the participants test the practicality of the options under discussion.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

2e. The facilitator was helpful in documenting our work.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

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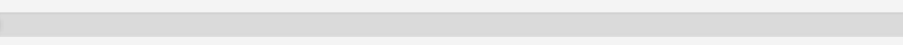
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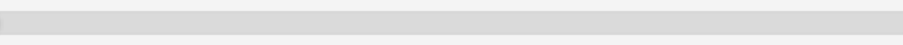
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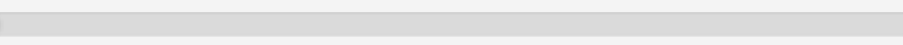
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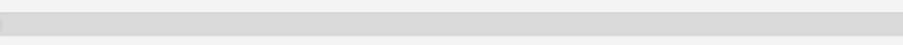
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3. Using the scale provided, please rate the following questions about the participants and resources?

3a. The process helped you gain a better understanding of the other participants' views and perspectives.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

3b. The process helped you identify and focus on the key issues that had to be addressed.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

3c. The process helped the participants, as a group, to explore options or resolutions that meet the common needs of all participants.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

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4. Please indicate the extent to which progress was made (*select only one*):

- Progress made on all key issues
- Progress made on most key issues
- Progress made on some key issues
- We ended the process without making much progress at all.

Use the space below if you would like to elaborate on your response:

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5. Using the scale from the previous page, please rate the extent to which the participants were able to work together cooperatively when the process began and as a result of the process.

5a. Before the process began, the participants were able to work together cooperatively.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

5b. As a result of the process, the participants were able to work together cooperatively.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

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6. Using the scale provided, please rate the following:

6. I would recommend this type of process to colleagues in a similar situation.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

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7. What is your top suggestion on how this collaborative process could have been improved?
PLEASE WRITE "NONE" IF YOU FEEL THIS PROCESS COULD NOT HAVE BEEN
IMPROVED.

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8. From your perspective, what will be the effect (e.g., impacts or benefits) of the progress made? PLEASE RANK THE MOST IMPORTANT EFFECTS (E.G., 1ST MOST IMPORTANT, 2ND MOST IMPORTANT). PLEASE ALSO BRIEFLY DESCRIBE THE EFFECTS.

8a. Natural resources and environmental conditions

8a. Please briefly describe the effects.

8b. Historic and cultural resources

8b. Please briefly describe the effects.

8c. Community and social conditions

8c. Please briefly describe the effects.

8d. Economic conditions

8d. Please briefly describe the effects.

8e. Recreational uses

8e. Please briefly describe the effects.

8f. Other

8f. Please briefly describe the effects.

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9. If an assisted collaborative process had not been used, what would have been the most likely approach for the issues to be addressed or resolved? (*click only one*):

- a. Unassisted negotiation
- b. Judicial settlement conference
- c. Litigation
- d. Lobbying or working to achieve legislative action
- e. Rulemaking
- f. Arbitration
- g. Administrative proceeding (e.g., agency appeals process, contested process hearing, agency order)
- h. Wait for a better time to take action
- i. Don't know
- j. Other

9. If you selected Other, please specify:

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10. Overall, what did this collaborative process accomplish? (*please select the MOST important one*):

- a. A potentially costly or divisive dispute was likely avoided.
- b. An impasse (stalemate) was broken.
- c. A crisis was likely averted.
- d. Conflict didn't escalate.
- e. Costly or protracted litigation was likely avoided.
- f. Relationships among parties in this process were improved.
- g. The process resulted in timely decisions and outcomes.
- h. Nothing was accomplished.
- i. The process made the issues or dispute worse.

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11. Using the scale provided, please rate the following final questions:

11a. On reflection, this was the right facilitator(s) to guide this process.

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

11b. I was involved in selecting the facilitator(s).

0 - Do not agree at all 5 - Moderately agree 10 - Completely agree

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12. Which category best describes the interest or organization you represented in this process? SELECT THE MOST APPROPRIATE OPTION ONLY.

- a. Federal Government
- b. State Government
- c. Local/County/Regional Government
- d. Tribal Government
- e. Environmental/Conservation
- f. Recreational
- g. Industrial/Resource Extraction
- h. Business/Commercial
- i. Community or Private Citizen (e.g., neighborhood association, local resident)
- j. Special Advocacy Interests
- k. Other

If you selected j or k, please specify:

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13. Please use the space below for any additional comments you would like to make.